

Public

RESP Forums Winter 2026 Report

February 2026

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1. Purpose of This Document

The purpose of this document is to provide a written record of the fourth round of RESP Forums held during February 2026. This document provides a factual account of the Forums, capturing the details, what participants and NESO said, and what NESO will do next.

For details on the RESP Forum context, scope and purpose, please see Annex 1.

2. February 2026 Forums Summary

2.1 Insights and actions summary

Gathering feedback, understanding customer and stakeholder views, and taking action as a result of their input is at the heart of our approach to engagement.

This table summarises the insights and actions NESO will take from the February 2026 Forums. For further details please see Annex 2.

	Insight (you said)	NESO Action (we will)	Timescale	How to get involved
1.	Attendees shared the topics they were most interested in hearing more detail about based on the RESP roadmap; over half of attendees selected Local Actor Support.	We will use this information to develop future engagement activities to ensure that we are providing detail on the topics our stakeholders are most interested in and that we are providing the requisite level of detail on these topics.	Ongoing.	Continue to attend and participate in RESP events and activities.
2.	Attendees who didn't respond to the RESP methodology consultation were asked why they had	This information provides a useful insight into the challenges faced by organisations in responding to the RESP	Ongoing.	Continue to attend and participate in RESP events and activities to gain as much advance

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	Insight (you said)	NESO Action (we will)	Timescale	How to get involved
	not done so. 57% responded that time and capacity constraints were the main obstacle, with 20% responding the consultation wasn't relevant for them.	methodology consultation. We will incorporate the feedback into the design and promotion of future consultations and engagement activities and use it to inform Local Actor Support.		notice of upcoming consultations and other areas for input as possible.
4.	Attendees shared topics that they would be interested in hearing more about at the In-Person Forums in June 2026.	We will review the suggested topics and ideas and use them to inform the agendas for the In-Person Forums.	The SEP In-Person Forums will be taking place in June 2026.	Register for the In-Person Forums and take part in the discussions.
5.	Attendees were asked to score how relevant the Forum was for their organisation on a scale of 1-5, where 1 = not at all relevant and 5 = highly relevant. The average score across all those who responded was 3.8.	We will continue to ask this question to ensure that the Forums provide our customers and stakeholders with relevant detail and information. The score increased slightly from 3.7, the score from the previous Forum.	Ongoing.	Continue to attend and participate in Forums and provide feedback.
6.	Attendees were asked to score the interactivity of their Forum on a scale of 1-5, where 1 = not at all interactive and 5 = highly interactive. The average score across all those who	In response to feedback about lack of interactivity in our previous Forum, we attempted to offer more interactivity options for the February 2026 Forum. We will continue to ask this question in future Forums to ensure	Ongoing.	Continue to attend and participate in Forums and provide feedback.

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	Insight (you said)	NESO Action (we will)	Timescale	How to get involved
	responded was 4 out of 5.	attendees feel they have adequate opportunities to interact and engage.		
7.	78% of attendees responded that the Forums are an effective engagement tool, 17% responded that they were undecided and 5% believe the Forums are not an effective engagement tool.	We will continue to ask this question and monitor responses. Where Forums are not deemed to be an effective engagement tool, we will seek to understand why and act accordingly. We will combine this with the free-text feedback for what we could improve.	Ongoing.	Continue to provide us with feedback both in the Forums and outside of the Forums.
8.	61% of attendees responded they would be interested in attending the In-Person Forums, 34% that they are undecided, and 5% that they are not interested.	We will provide an agenda in advance, outlining the relevance of each item to stakeholders in each nation and region.	In-Person Forums taking place in June 2026.	Register for and attend an In-Person Forum.

2.2 tRESP at the February 2026 Forums

The February 2026 Forums included nation and region-specific details of the transitional RESP (tRESP), which was launched on 30th January 2026. To provide nations and regions stakeholders (and wider stakeholders) with an introduction to tRESP ahead of the Forums, we shared details of the tRESP launch webinar, which was held on 30th January 2026. The launch webinar was attended by 552 people.

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2.3 Forum Date and Attendance Information

Nation or region	Date of Forum	Attendees
North West	3 rd February	38
Greater London	9 th February	37
North East & Yorkshire	9 th February	55
Wales	10 th February	89
South West	10 th February	88
East	11 th February	47
West Midlands	11 th February	44
Scotland	12 th February	104
East Midlands	12 th February	28
Central	12 th February	39
South East	13 th February	30
Total		599

We had 599 attendees across the 11 Forums, highlighting the level of interest in RESP and the important role the Forums play in reaching a wide range of customers and stakeholders.

The attendance figures were lower than the Autumn 2025 Forums, where we had 794 attendees, and considerably lower than our first Forum in March–April 2025, where we had 1,263 attendees. For a comparison of RESP Forum attendance data, please see Annex 3.

There are several reasons that might explain the fall in attendance over the course of the four Forums over the past year, including stakeholders becoming clearer on RESP, and deciding whether it is relevant for them to engage.

The February 2026 Forums followed the tRESP Launch webinar, which was held on 30th January 2026. There was a large drop-off of registered attendees versus attendance on the day for each Forum, suggesting that some stakeholders may

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have felt sufficiently up to date with the latest RESP developments, without needing to attend a Forum.

The Forums were advertised through a range of channels along with the tRESP launch. Please see Annex 4 for details.

Our next Forum will take place in-person, in June 2026. This shift from online to in-person is in response to Forum attendees requesting greater interaction. The June events will be designed to include interactive activities alongside plenary sessions.

Confidentiality and privacy

As part of our commitment to confidentiality and privacy, we do not share details of customers or stakeholders who have registered for a Forum or joined a Forum, with any external party. We collect names and details of Forum attendees only for the purposes of monitoring attendance and understanding which sectors may require further engagement; these details are only shared internally within NESO where it is required. We do not collect the names or details of Forum attendees when they respond to polls or surveys. If a Forum attendee included their details for the purposes of being contacted, their details would not be shared, and they would be contacted by a member of the RESP team. The tRESP transparency statement is available on our website here: [tRESP Engagement Transparency Statement](#).

2.4 RESP Forum Content

As with our previous Forums during 2025, the Forums occurring in February 2026 were held in all 11 RESP nations and regions and were delivered by the relevant RESP nation or region team.

The agenda was the same across all 11 Forums, however, content for some of the items was bespoke to each nation and region.

The agenda for the February 2026 Forum is detailed below:

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1. Welcome and Introduction
2. Progress Updates since last Forum
3. Final Transitional RESP Update (tRESP)
 - 3.1 tRESP Release
 - 3.2 SEN Update
4. tRESP Q&A
5. Full RESP
 - 5.1 RESP Roadmap
 - 5.2 RESP Methodology Update
6. Strategic Spatial Energy Plan (SSEP) Update
7. Next Steps & In-Person Forums
8. Q&A & Poll

2.5 How we gathered customer views during the Forums

During the Forums, we used a third-party engagement tool called Mentimeter (Menti).

We used Menti to gather insights and feedback from attendees, which was used to help guide the development and next steps for tRESP and RESP. Some questions put to attendees were closed / multiple choice, and some questions were open / free text. Each nation and region took a different approach to how they integrated the Menti questions into their Forums.

Menti was also used to allow attendees to submit questions for the Q&A sections.

Additionally, we used Mural as an interactive whiteboard to gather input from attendees on key activities and events occurring in that nation or region, against the RESP roadmap, for the local RESP team to be aware of.

We provided two Q&A sections for attendees to raise questions. Questions were submitted via the Menti tool. In total, across the 11 Forums we received 164 questions, the majority of which were answered on the day.

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2.6 Useful Links

- [Introduction to RESP webinar March 2025 recording](#)
- [Introduction to RESP Webinar June 2025 Recording](#)
- [Spring 2025 RESP Forum slides](#)
- [Write-up of Spring 2025 RESP Forums](#)
- [Summer 2025 RESP Forum Slides](#)
- [Write-up of Summer 2025 RESP Forums](#)
- [Autumn 2025 RESP Forum Slides](#)
- [Write-up of Autumn 2025 RESP Forums](#)
- [February 2026 RESP Forum Slides](#)
- [RESP FAQs](#)
- [NESO's RESP Web pages](#)
- [RESP Methodology Consultation](#)
- [tRESP](#)

2.7 Progress against actions from Autumn 2025 RESP Forums

For details on how we have progressed against the actions from the Autumn 2025 Forums, please see Annex 5.

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Annexes

Annex 1 – Forums Context, Scope and Purpose

Context

In November 2023, Ofgem asked NESO to deliver a new RESP (regional energy strategic planning) role. The purpose of RESP is to ensure that local areas get the energy distribution infrastructure they need to support the delivery of local and national ambitions. To help ensure this is achieved, NESO will be producing RESPs for the eleven RESP nations and regions. The below map sets out the eleven areas, as defined by Ofgem:



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Ofgem and NESO share the view that the RESP role can only be successfully delivered through NESO working closely with our customers and stakeholders, ensuring their needs underpin the plans we develop. This view is embedded as part of the definition of the role, setting out that NESO’s approach needs to be place-based, transparent and collaborative.

For that reason, NESO has established RESP Forums as one part of our developing programme of engagement activities. In concert with the other channels we’ll be developing, the Forums provide us with an opportunity to share key information with our customers, allow them to raise questions, and to understand their needs, and ensure their views shape and underpin our approach to the delivery of the new RESP role. Once the RESP Methodology has been approved by Ofgem and DESNZ in Summer 2026, we will also use the Forums as part of our programme of engagement for the first cycle of RESPs, which will be produced during 2026-28.

The first round of Forums took place in March/April 2025. There were over 1,200 attendees and the Forums focused primarily on deep dives into the work that NESO was undertaking on tRESP (Transitional RESP). The second round of Forums took place in June and July 2025, providing a broader overview of activities underway within RESP. The third round of RESP Forums took place in October 2025 and focused on the tRESP consultation and the full RESP Methodology. The fourth round of RESP Forums were held in February 2026.

Further details on the RESP role are set out on our website¹ and in the RESP Policy Framework, which was published by Ofgem in April 2025².

¹ <https://www.neso.energy/what-we-do/strategic-planning/regional-energy-strategic-planning-resp>

² <https://www.ofgem.gov.uk/decision/regional-energy-strategic-plan-policy-framework-decision>

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Forums Scope and Purpose

The scope of the Forums is set out below:

What

- Channel for engaging customers in RESP
- Provide an opportunity for feedback and questions
- Online meetings of up to 90 minutes
- Set format delivered in each nation/region, with place-based variation

Who

- Inclusive – open to all customers and stakeholders with an interest in RESP and strategic energy planning; all levels of seniority, and all levels of technical knowledge
- Transparent in approach but attendee lists not shared publicly and names not shared in Q&A

Why

- Keep customers up to date with the latest developments
- Continue to build knowledge and awareness of the RESP national and regional teams to their customers, including contact details for further conversations
- Signpost what's next, what regional energy strategic planning will mean for customers and stakeholders, and how to get involved
- Gather feedback to help shape key aspects of RESP, including our engagement approach and the transitional RESP (tRESP) project

When

Quarterly, linked to key milestones within the RESP programme.

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Annex 2 – February 2026 RESP Forums Insights

599 people attended the 11 Forums in February 2026. In each of the Forums, attendees were presented with data and information from several RESP activities, as well as an update on the development of NESO’s Strategic Spatial Energy Plan.

This section sets out the questions we asked and the insights we gathered from the February 2026 RESP Forums and the actions that NESO will take as a result.

Q: What are you most curious about on the agenda

After seeing the agenda slide, attendees at several of the Forums were asked which section or topic they were most interested in.

We’ve used AI to summarise the responses we received:

1. Understanding & Relationships (RESP / tRESP / SSEP / LAEP / Local Plans)
2. Process, Engagement & Next Steps (how to get involved, timelines, governance, data)
3. Impact for Region & Stakeholders (networks, planning, communities, ED3, demand side)
4. Environmental & Policy Considerations (carbon, ports/marine, rules/protocols)

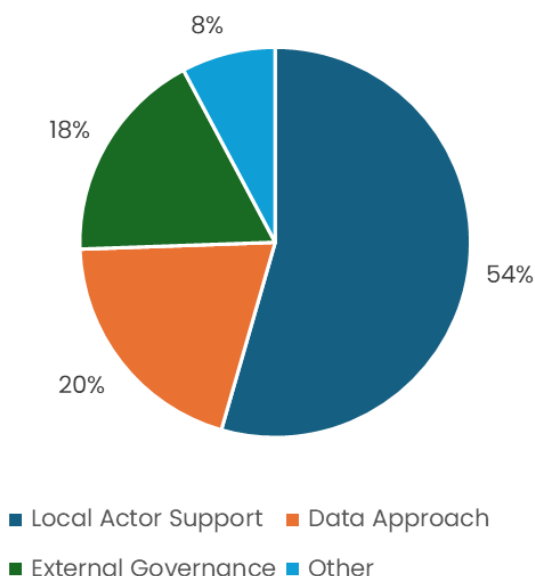
Insight and Action:

Understanding the topics of most interest to the attendees, allowed the RESP nations and regions teams to understand topic areas to focus more on when delivering the content or where to add additional detail or information. It also allowed the team to pre-empt questions that may be raised and provide clear summaries of the topics that were identified as being of interest.

Answers to this question also provides useful insight into areas that stakeholders and customers may be most interested in hearing more about in future Forums and events.

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Q. What elements of the roadmap are you interested in hearing about in the future?



Upon being shown the RESP roadmap running up until Q4 2028, attendees were asked what roadmap milestone topic they would like to hear more detail about in the future.

For those who selected Other, they were invited to provide further details.

Q. If Other, Please Provide Details (answers summarised by AI)

1. Resilience & Climate Adaptation
2. Net Zero & Energy Transition
3. Innovation & Community Engagement
4. Flexibility & Demand-Side Participation
5. Local Network Constraints & Connection Challenges
6. RESP Governance & Role

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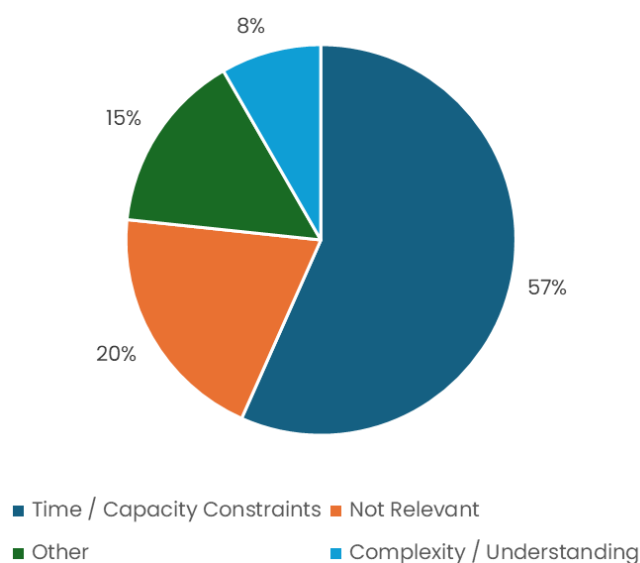
Insight and Action

The responses to this question help to inform us of where we need to provide further information and detail when planning future engagement activity.

It's clear from the results that the majority of attendees want to hear more about Local Actor Support and so we will incorporate this into our planning around this workstream and how we communicate this effectively.

All topic areas received strong support, and we will consider how best to ensure our stakeholders and customers are informed of these activities and are provided with more information on them.

Q. If you didn't respond to the Methodology Consultation, why?



A section of the Forum was devoted to the Methodology Consultation. Attendees were asked if they had not responded to the consultation, why they had not done so. For those who selected Other, they were invited to provide further details.

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Q. If Other, Please Provide Details (answers summarised by AI)

1. Some stakeholders had responded through partner organisations
2. Lack of awareness of the consultation
3. Required data or information was not available during the consultation window
4. Internal approval/sign-off timelines were too long to meet the deadline
5. Project schedules prevented timely engagement
6. Consultation format/questions did not allow space to provide the feedback they wanted to give
7. Specific local issues were not well captured in the template
8. Issues considered too strategic for the consultation format
9. Were waiting on external updates

Insight and Action

This question provides key insight into what prevented stakeholders from inputting into our consultation. This feedback helps us understand how we can ensure future consultations and requests for input that we run are as inclusive as possible. The feedback also provides us with an understanding of limitations upon our stakeholders that we should be considering in our engagements, with time / capacity constraints the biggest obstacle that was faced by those who did not respond to our methodology consultation.

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Q. Topics of Interest for the In-Person Forums

Attendees were asked what topics they would be interested in hearing about at the RESP In-Person Forums, taking place in June 2026.

Responses have been summarised by AI

- Community & local energy
- Community energy involvement
- Data, evidence and drivers
- Environmental and community considerations
- Flexibility, resilience and delivery
- Grid constraints
- Governance, local actors and working arrangements
- Impact of devolution
- Interaction with local energy plans
- Integrated blueprints (transmission and distribution)
- Integration with wider planning and critical infrastructure
- How future needs (5+ years) are identified and uncertainty assigned
- How RESP and SSEP can lower barriers to decarbonisation
- Key influencing factors on the modelling and how to feed in knowledge
- Legal status of RESP
- Networking opportunities
- Opportunity to discuss topics with the team in person
- Process, delivery and engagement
- Role of RESP in the transport sector
- What the final RESP product will look like

Insight and Action

Feedback has been read by each nation and region and is being considered for how it can be incorporated into the RESP In-Person Forum agenda as either a presentation or a table discussion, where appropriate.

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Forum 4 Feedback

Q. On a scale of 1-5, how relevant was the Forum to your organisation?



Insight and Action

Attendees were asked to score Forum 4 from 1-5 for how relevant the Forum was to their organisation, with 1 being not at all relevant and 5 being highly relevant. The average score across all attendees who responded was 3.8. We asked the same question at Forum 3 in Autumn 2025, and this time saw a very slight improvement on that score of 3.7. We will continue asking this question to measure Forum relevance against to ensure that the Forums provide value to our customers and stakeholders.

Q. On a scale of 1-5, how would you score the interactivity of the Forum?



Insight and Action

In the prior Forum, held in Autumn 2025, for the question 'what could we improve upon', the most common answer was levels of interactivity. In direct response to that feedback, we increased the levels of interactivity within this Forum. This increased interactivity included use of an interactive whiteboard, attendees having their cameras turned on and attendees being invited come off mute to ask the RESP nation and region teams questions.

In the feedback survey, attendees were asked to score the interactivity of this Forum from 1-5, with 1 being very poor and 5 very strong. The average score

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across all attendees who responded was 4. It is positive to see that this was recognised by attendees as something that went well during this Forum.

We will continue to review interactivity options for our online Forums and events in the future to ensure they continue providing the correct level of interactivity to allow our stakeholders to fully engage with us.

Q. What went well?

Answers have been summarised using AI

1. Responsiveness and Q&A: quick, clear answers and an open, engaging Q&A environment.
2. Presenters: enthusiastic, knowledgeable speakers; good to put “names to faces.”
3. Clarity and content: clear presentations, well-structured sections, and useful updates – especially on timelines and tRESP nation/region specifics.
4. Interactivity: effective use of tools like Menti and Mural; interactive elements were appreciated.
5. Design and delivery: well-planned, well-managed session with good visuals, bilingual options, and accessible formats.
6. Engagement opportunity: attendees valued the chance to share views, ask questions, and participate.

Insight and Action

In each RESP Forum, we ask what went well and what we could improve upon to understand how we can continually improve upon our activities for the benefit of our stakeholders and customers. Where possible, we will incorporate this feedback into the design of future Forums.

The quality of our Q&A sessions helps to build trust, reinforcing transparency and credibility, and it’s positive to see that attendees felt the environment was open and answers were responsive. The content and delivery model appears to be working well, with positive feedback on the presenters, structure, and clarity and

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relevance of the updates. Being able to put “names to faces” indicates credibility and connection with these stakeholders is improving. The attendees value active involvement as much as content, so engagement opportunities and interactive tools are clearly appreciated. Positive mentions of bilingual options and accessible formats show these efforts are noticed and valued, proving that inclusive design can be a differentiator that improves overall experience.

We’ve built a solid, trusted baseline for RESP Forums, and we can look ahead to maintaining and scaling this with the in-person events in June.

We want the RESP Forums to not only be interactive, but also useful for attendees as an opportunity for learning, updates, and getting to know their RESP team better. It’s good to see that these elements have been recognised in the feedback.

Q. What could we improve on?

Answers have been summarised using AI

1. Content balance and clarity:
 - More content on other parts of the energy transition
 - Show the big-picture impact of RESP, not just the process.
 - Clarity on which level of generation is being focused on.
2. Presentation style
 - Delivery was quite scripted
 - Allow participants ask questions directly
3. Interactivity and technology
 - Advance notice on how to use Mural
 - Chat sub-window to message one another
4. Engagement and networking
 - In-person and breakout groups
 - Opportunity to connect with fellow participants
5. Logistics and communication
 - Send out slides before the session

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Insight and Action

We are grateful for all the feedback we received. We actively seek to turn feedback into actions to ensure that the events that we run offer the most value to attendees. Where possible, we incorporate this feedback into the design of future Forums, seeking to understand themes and particular issues that we can factor into planning.

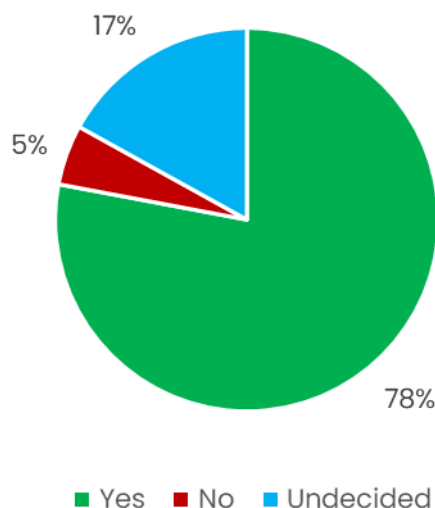
Key themes from this feedback show that stakeholders are struggling to connect RESP to the wider system and real-world impact, with requests for more content on the energy transition, showing a gap in strategic framing that could be addressed. Despite structured content, technical clarity and audience alignment aren't always landing consistently and too much structure (delivery feeling 'scripted') reduces authenticity and hampers engagement and interaction.

Tools such as Mural and Menti are valued, but attendees need clearer guidance on using them effectively pre- and during the event, and chat functionality could be improved. We could also allow live, not just moderated, questions. Unmet needs include networking, collaboration and peer-to-peer discussion opportunities, and being able to prepare and engage more meaningfully with slides provided in advance.

For future online Forums, we will consider how we can incorporate suggestions and improvements into the running of the event. We will also consider whether we can incorporate any feedback into planning our In-Person Forums happening in June 2026.

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Q. Do you feel the online Forums are an effective engagement tool for RESP?



We ask this question to measure the effectiveness of our Forums as a mechanism for engagement.

Insight and Action

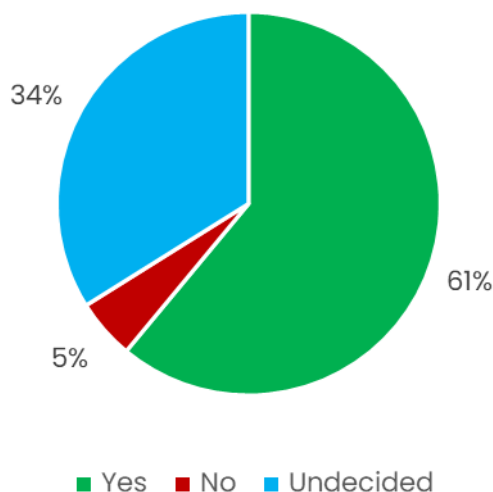
78% of attendees believe that the online RESP Forums are an effective engagement tool, with only 5% of attendees responding that they did not believe this.

In direct response to the feedback we received at the last RESP Forum in Autumn 2025, we made changes to the engagement and interactivity options for the February 2026 Forum. This could, in part, explain the positive improvement from Autumn 2025 when just 55% of attendees responded that they believed the RESP Forums were an effective engagement tool, with 37% undecided and 8% responding no.

We will continue to review the feedback we receive to adapt the Forums to ensure they are as effective as possible in engaging our stakeholders.

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Q. Are you interested in joining the In-Person Forums?



Following a brief presentation on the upcoming In-Person Forums, attendees were asked about their interest levels in attending the events.

Insight and Action

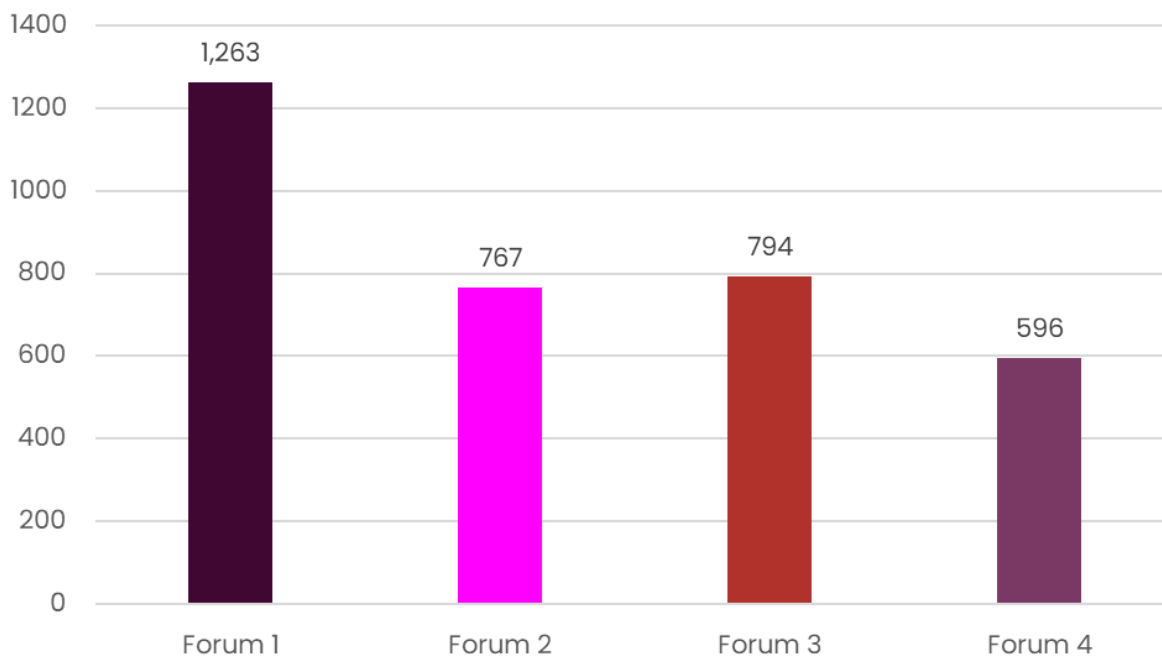
The question provided a useful gauge of interest in the In-Person events and the work that needs done to prove the value that the events will bring.

With a third of attendees responding that they were undecided, it will be important to ensure the event topics and format are of interest and relevance to our customers and stakeholders.

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Annex 3 – Forum Attendance Data

Below, we have provided total attendee data from the four RESP Forums we have delivered to date.



Our next RESP Forum will be an in-person event, in June 2026. We will record future online RESP Forum attendance data alongside the data above to continue to monitor and compare attendance figures.

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Annex 4 – Channels used for Forums Promotion

The following external channels were used to promote the Forums:

- Email invites sent via RESP nation and region teams
- [News article on the NESO website](#)
- [The Forums were added to the NESO website events calendar](#)
- LinkedIn posts
- Colleagues within NESO's Strategic Energy Planning directorate shared the email invite and website article with their contacts

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Annex 5 – Progress on Actions from Summer 2025 Forums

This section includes the You Said, We Did table from the [Autumn 2025 RESP Forum](#), and includes the progress so far for each action.

	Insight (you said)	NESO Action (we will)	Timescale	Progress so far
1.	Attendees shared whether they felt that tRESP was relevant to them or their organisation. 57% of attendees responded that it is highly relevant, 40% responded somewhat relevant, 2% were unsure and 1% responded that it is not relevant to them or their organisation.	For the majority of attendees, tRESP is a relevant subject, and therefore we will provide updates at future events on the outcomes and progress of tRESP following the close of the tRESP consultation.	Update to be provided at RESP Forums in February 2026.	We held a tRESP launch webinar the week before the Forums which provided a clear overview of tRESP as a whole. We then included nation/region-relevant tRESP content within each Forum to provide attendees with an understanding of tRESP and what it means in their area.
2.	44% of attendees responded that they were planning to submit a response to the tRESP consultation, with 48% undecided and 8% responding that they would not be responding to the tRESP consultation.	We will publish a 'you said, we did' report alongside the final tRESP. The report will set out what we heard in consultation responses, what we have done as a result, what we haven't done, and why.	Update to be provided at RESP Forums in February 2026.	tRESP was launched on 30th January 2026. We provided accompanying documents and hosted a launch webinar as well as providing nation and region-specific details in the February 2026 RESP Forums.

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	Insight (you said)	NESO Action (we will)	Timescale	Progress so far
3.	For the RESP Methodology consultation, 32% of attendees said they would be submitting a response, 61% were unsure if they would be and 7% responded that they were not intending to submit a response	We ran launch webinars in November and December 2025 (Regional Energy Strategic Planning - Methodology Consultation National Energy System Operator), providing further details around the Methodology Consultation, as well as technical deep-dive webinars into the Methodology components. Registration links to these webinars will be communicated out to our customers and stakeholders. These webinars should help our customers and stakeholders further understand the Methodology Consultation, how to submit a response, and whether the consultation is relevant to them.	Webinars were run in November and December 2025.	The webinars were held in November and December 2025.
4.	Attendees were asked if they were intending to join the next Forum. 82% said that they were, 16% were undecided and 2% said they were not planning to.	Forums will continue to include a draft (subject to change) agenda for the upcoming Forum, with a view to providing customers and stakeholders planning to attend the next meeting with details on topics to be	Ongoing.	The February 2026 Forums saw a noticeable drop in attendance over previous Forums. There may be several attributing factors behind this, but we will continue to

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	Insight (you said)	NESO Action (we will)	Timescale	Progress so far
		covered. We will also provide provisional dates for the upcoming Forum at the latest Forum. We will also review all feedback we have received to ensure the Forums continue to improve and provide value.		<p>monitor to understand how we can ensure we gain strong attendance at future meetings and events.</p> <p>The next Forum will be a physical event, not an online event. At the February 2026 Forums, attendees were asked if they planned to attend the In-Person Forum in their nation or region. 61% responded yes, 34% were undecided and 5% said no. As part of the invites, an agenda will be shared for the In-Person Forums.</p>
5.	55% of attendees responded that they believed the Forums are an effective engagement tool for RESP, 37% were undecided and 8% of attendees responded that they do not believe the Forums are an effective engagement tool.	We will continue to ask this question and monitor responses. Where Forums are not deemed to be an effective engagement, we will seek to understand why and act accordingly. We will combine this with the free-text feedback for what we could improve.	Ongoing.	Feedback regarding engagement, content and interactivity was taken on board. In the February 2026 Forums, 78% of attendees responded that they now believe the Forums are an effective engagement tool, with 17% undecided

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	Insight (you said)	NESO Action (we will)	Timescale	Progress so far
				and 5% responding no. A noticeable improvement on the previous Forum. We will continue to review feedback and make improvements.
6.	Attendees were asked to score how relevant the Forum was for their organisation on a scale of 1-5, where 1 = not at all relevant and 5 = highly relevant. The average score across all those who responded was 3.7.	We will continue to ask this question and use this score as a benchmark moving forward to ensure that the Forums provide our customers and stakeholders with relevant detail and information.	Ongoing.	We reviewed the feedback we received to improve this score. In the February 2026 RESP Forums, we saw a very slight improvement in the score to this question, rising from 3.7 to 3.8 out of 5.