

NESO Markets, Balancing and Dispatch: A Summer System Update

Time	Agenda Item	Details	Who	Room
9:00 – 09:30	Registration (refreshments will be provided)			
09:30 – 09:40	Welcome	<ul style="list-style-type: none"> • Introductions & housekeeping • Plan for the day 	Anu Gibson	Main room – Tower Suite
09:40 – 10:10	Transforming Markets, Systems & Transparency	<ul style="list-style-type: none"> • Strategic updates from across NESO • Markets, Systems, and Dispatch progress update & value delivered to date • Future deliverables out to March 2028 (NESO 1) 	Rebecca Beresford Brendan Lyons Hannah Kirk-Wilson	Main room – Tower Suite
10:10 – 11:00	The System in Action: A Day in the Life of a Control Room Engineer	Step inside the Control Room and gain a practical, end-to-end view of how the electricity system is operated in real time from scheduling through to dispatch.	Alex Carter	Main room – Tower Suite
11:00 – 11:20	Morning Break (refreshments will be provided) 11:20 move to breakout rooms for 11:25 start			
12:25 – 12:30	Breakout 1	<ol style="list-style-type: none"> 1. The Future of NESO Market Products & Services 2. What's Next for Flexibility? 3. Open Balancing Platform in Action – What's new & what's the impact? 4. Dispatch Efficiency Beyond Energy 	Range of speakers	See breakout descriptors for respective rooms
12:30 – 13:10	Lunch (provided) 13:10 move to breakout rooms for 13:15 start			
13:15 – 14:10	Breakout 2	See above	Range of speakers	See breakout descriptors for respective rooms
14:15 – 15:10	Breakout 3	See above	Range of speakers	
15:10 – 15:30	Afternoon Break (refreshments will be provided) 15:30 move to breakout rooms for 15:35 start			
15:35 – 16:30	Breakout 4	See above	Range of speakers	See breakout descriptors for respective rooms
16:30 – 16:55	Q&A Panel	Ask your questions to our panel of SMEs	Rebecca Beresford Brendan Lyons Hannah Kirk-Wilson	Main room – Tower Suite
16:55 – 17:00	Closing Remarks	Future engagement opportunities & keeping in contact	Anu Gibson	Main room – Tower Suite

Public

A Day in the Life of A control Room Engineer

Presenter: Alex Carter

Room: Main room – Tower Suite

Ever wondered what a day in the life of a Control Room Engineer is really like?

In this session, you'll gain insight into who does what in the Control Room and how decisions flow from longer-term scheduling through to real-time dispatch. We'll explore the system conditions that drive operational choices such as constraints, margins, and service interactions and, through a real-world scenario, bring to life the complexities of managing the GB system.

Breakout: The future of NESO Market products & services

Presenter: Cathy Fraser and Joseph Donohoe

Room: More London Suite

A recap on recent changes in NESO balancing services with an opportunity to provide feedback or ask questions in the room.

A look ahead at upcoming major changes including the aligned evolution of Dynamic Response and Reserve with Locational Procurement and Stacking as well as the long-term future of both mandatory and commercial Frequency Response services.

Public

Breakout: What's Next for Flexibility?

Presenter: Becky Hart and Pravnick Heer

Room: Meeting Room 5/6

A session exploring NESO's vision for demand-side flexibility—covering how DSF works today and how key programmes such as EDSF and Routes to Market are coming together to remove barriers, improve market access, and enable flexibility to deliver whole-system value—alongside an overview of the key activities enhancing Control Room capability to maximise these benefits in the coming years.

The session will also include an interactive element to gather feedback on routes to market barriers, helping ensure the programme remains aligned and shaped by industry input.

Public

Breakout: Open Balancing Platform in Action – What's new & what's the impact?

Presenter: Chi Ho Lam, Bernie Dolan, Neil Morgan Aly Sohail Punjwani

Room: Main room – Tower Suite

Ever wondered how your units are seen and dispatched in real time – and what's changed with the transition to the Open Balancing Platform (OBP) – our enduring balancing system?

This interactive demo session gives a practical view of how units are managed and dispatched in OBP.

You'll see new functionality in action, including deliverables to combine BM and Non-BM units into one system, market service-aware price stacking, and use of market services including Slow Reserve, and MW dispatch.

The session will include the opportunity to ask questions and share feedback.

Public

Breakout: Dispatch Efficiency Beyond Energy, how do we measure dispatch efficiency today — and where do we go next?

Presenter: Hannah Kirk-Wilson & Katherine Munns

Room: Room 2/3/4

This session will explore how dispatch efficiency varies across different asset types, the key factors that influence it, and how our approach is evolving beyond energy-tagged instructions.

We'll provide a practical overview of system constraints — including what they are, how they're managed in the control room, and the impact they have on dispatch outcomes. Building on this, we'll share how we are improving transparency, including new approaches to measuring skips behind thermal constraints.

You'll also hear about the work underway to improve consumer benefit for dispatch of units behind thermal constraints, including initial options we are we considering for storage behind a constraint.

We'll look ahead to changes in the skip rate methodology, factoring influencers such as GC0166 and Quick & Slow Reserve changes. Your feedback in helping shape our approach will be key.