

Public

Ref: FOI/25/332

National Energy System Operator

Faraday House

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InformationRights@neso.energy

www.neso.energy

5 May 2026

Dear requester

Request for Information

Thank you for your request for information which was received by NESO on 30 March 2026.

Your request has been considered under the Environmental Information Regulations 2004 (EIR) as we believe that the requested information falls within the definition of environmental information as set out in Regulation 2(1) of the EIR.

Request

You asked us:

As of 23rd March 2026, for the period Winter 2026 (1-Oct-26 to 31-Mar-27), what approximate percentage (%) of your organisation's expected energy consumption remains unsecured / exposed to market pricing, please confirm:

- *Organisation Name:* -
- *Electricity %:* -
- *Gas %:* -

Our response

We confirm that we hold some information in scope of your request.

NESO site	Details
Wokingham office	Electricity: 100% of electricity consumption is secured under a commercial contract at a fixed price for the period specified in your request. Gas: N/A - no information held.

Warwick office	Electricity: under the lease, NESO pays a fixed share of the overall estate costs, which are managed by the landlord. Gas: N/A – no information held.
London office	Electricity: under the lease, the landlord charges NESO for usage based on a sub meter, which is based on the price they pay. Gas: N/A – no information held.
Glasgow, Cardiff and six Regional Energy Strategic Plan (RESP) offices	Electricity is a fixed cost in the rent we pay for our serviced offices. Gas: N/A – no information held.

Note regarding Regulation 12(4)(a) – information not held

Where we have explained that we do not hold recorded information which falls within the scope of your request, we are relying on the EIR exception at Regulation 12(4)(a) which states that a public authority may refuse to disclose information if it does not hold that information when an applicant's request is received. All EIR exceptions are subject to public interest test (PIT), however the Information Commissioner's Office (ICO) recognises that it is not possible to carry out a meaningful PIT where information is not held.

This concludes our response to your request.

Next steps

If you are dissatisfied with our handling of your request, you can ask us to review our response. If you want us to carry out a review, please let us know within 40 working days and quote the reference number at the top of this letter. You can find our procedure here: [Freedom of Information and Environmental Information Regulations | National Energy System Operator](#). The ICO's website also provides guidance on the internal review process: [What to do if you are dissatisfied with the response | ICO](#).

If you are still dissatisfied after our internal review, you can complain to the Information Commissioner's Office (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints. Alternatively, they can be contacted at: Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Thank you for your interest in the work of the National Energy System Operator (NESO).

Regards,

The Information Rights Team, National Energy System Operator (NESO)