

Public

# Technology Stakeholder Focus Group

16 Sep 2026

14:00 – 15:30

# Technology Stakeholder Focus Group Agenda

| Time          | Agenda Item                                                                        | Item Details                                                                                                                                                               | Presenter                                                      |
|---------------|------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|
| 14:00 – 14:05 | <b>Welcome &amp; Setting the Scene</b>                                             | <ul style="list-style-type: none"> <li>System transformation – where are we?</li> <li>OBP communication mechanisms</li> </ul>                                              | Nisha Bhamidimarri, OBP Senior Delivery Manager                |
| 14:05 – 14:35 | <b>EDT/EDL Transition Update</b>                                                   | <ul style="list-style-type: none"> <li>Updates to the transition timeline</li> <li>Updates to testing requirements</li> <li>Readiness progress &amp; next steps</li> </ul> | Andrew Fletcher, Chief Solution Architect & Nisha Bhamidimarri |
| 14:35 – 14:40 | <b>Future of Wider Access API</b>                                                  | <ul style="list-style-type: none"> <li>Overview &amp; approach</li> </ul>                                                                                                  | Andrew Fletcher                                                |
| 14:40 – 14:50 | <b>Network Transformation</b><br>(previously referred to as EDL network migration) | <ul style="list-style-type: none"> <li>Overview of the network transformation</li> <li>Activities and timelines</li> </ul>                                                 | Adam Tyler, Domain SME                                         |
| 14:50 – 14:55 | <b>NESO Service Desk</b>                                                           | <ul style="list-style-type: none"> <li>Communication practices during outages</li> </ul>                                                                                   | Nisha Bhamidimarri                                             |
| 14:55 – 15:15 | <b>Commercial Changes and New Parameters</b>                                       | <ul style="list-style-type: none"> <li>Seeking preferred options and input from Industry on methods of submission of new parameters</li> </ul>                             | Andrew Fletcher                                                |
| 15:15 – 15:25 | <b>Q&amp;A</b>                                                                     | <ul style="list-style-type: none"> <li>Ask your questions to our SMEs</li> </ul>                                                                                           | NESO Team                                                      |
| 15:25 – 15:30 | <b>Closing Remarks</b>                                                             | <ul style="list-style-type: none"> <li>Staying connected</li> </ul>                                                                                                        | Nisha Bhamidimarri                                             |
| 15:30         | <b>Meeting Close</b>                                                               |                                                                                                                                                                            |                                                                |

# Audience Participation



There is time allocated to Q&A **towards the end of the session** – we will take all questions during this part of the agenda to ensure we get through all pre-prepared content.



Please post any questions you have for our speakers in the Microsoft Teams Q&A ensuring to list both your **full name and organisation** – this will enable us to follow up with you after the webinar if necessary. During the Q&A section, you can also use the ‘raise hand’ function and come off mute to ask your question.



Out of scope questions will be forwarded on to the appropriate NESO team or expert for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response.



## **We welcome your feedback & questions**

For queries specific to EDT/EDL

**[Box.OBP\\_EDT.EDL@neso.energy](mailto:Box.OBP_EDT.EDL@neso.energy)**

For general queries

**[Box.balancingprogramme@neso.energy](mailto:Box.balancingprogramme@neso.energy)**

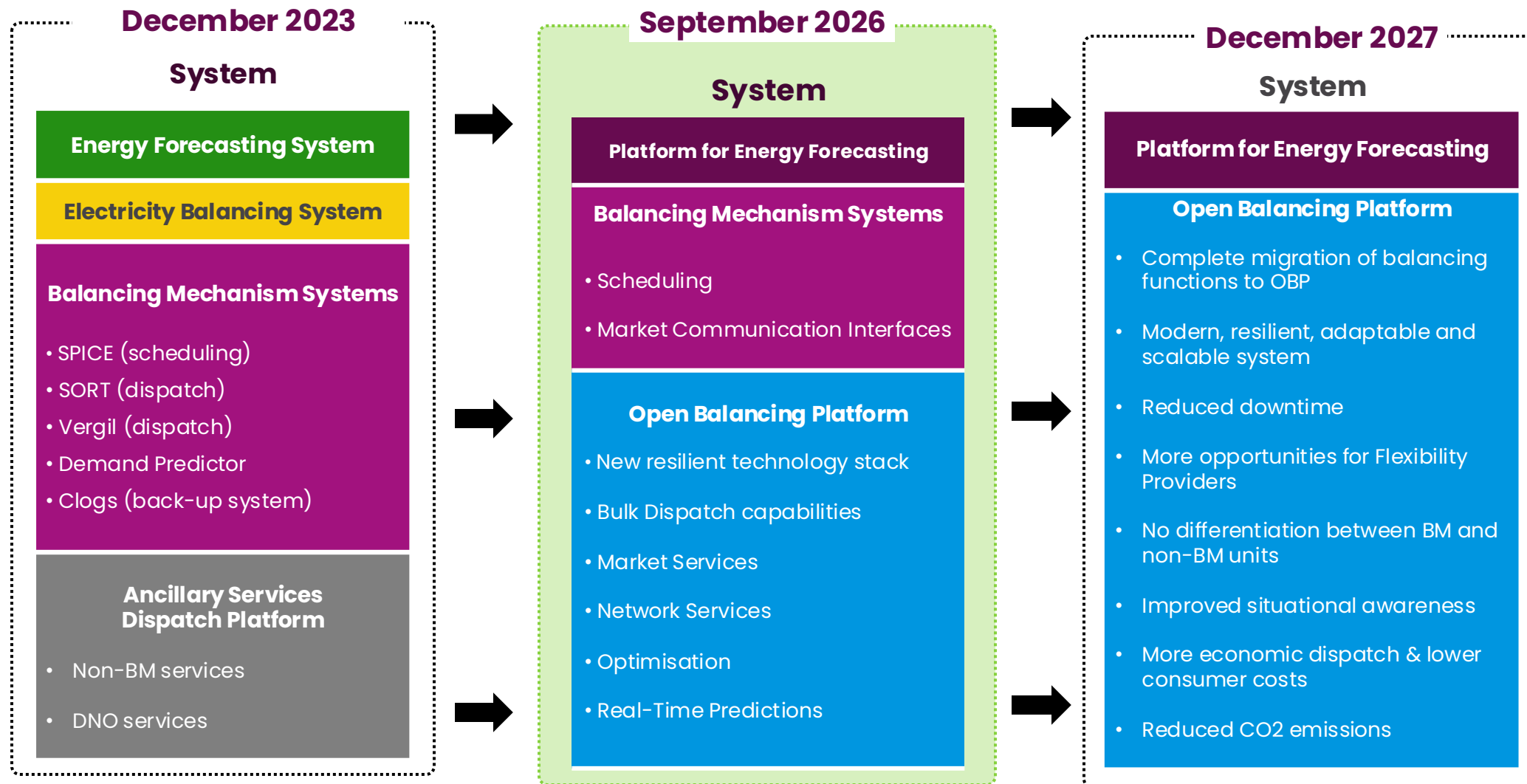


Today's Technology Focus Group will be **recorded and published online** after the session, along with the slide pack.

# Welcome & Setting the Scene

**Nisha Bhamidimarri**, OBP Senior Delivery Manager

# System Transformation – Where are we?



# EDT/EDL Transition Update

**Andrew Fletcher**, Chief Solution Architect

**Nisha Bhamidimarri**, OBP Senior Delivery Manager

# OBP Communication Mechanisms (BM & NBM)

| OBP communication mechanisms                                 | What is it used for?                                                                                                                                                                                                                                                                               | Who can use it?                                                                                                                                                      | Helpful links                                                                                                                                                                                                    |
|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>EDL:</b> Electronic Dispatch & Logging                    | Mechanism by which Control Points, receive instructions in real time from NESO and redeclare availability and dynamic parameters e.g., Maximum Export Limit & Maximum Import Limit (MEL/MIL) to NESO via a fixed line connection.                                                                  | Any provider who wants to participate in the Balancing Mechanism (BM) and/or who has a BM unit (BMU) can use a fixed line EDL connection.                            | <ul style="list-style-type: none"> <li>• <a href="#">EDL Service Specification</a></li> <li>• <a href="#">Data Validation, Consistency &amp; Defaulting Rules</a></li> </ul>                                     |
| <b>EDT:</b> Electronic Data Transfer                         | Mechanism by which a BSC party or their agent submits <u>pre-gate closure data</u> to NESO for use in the Balancing Mechanism; includes data such as Physical Notifications (PNs), provider Bid-Offer Data. Other data such as MEL & MIL can be submitted, but it must be key is pre-gate closure. | Any provider who wants to participate in the BM and/or who has a BMU can use a fixed line EDT connection.                                                            | <ul style="list-style-type: none"> <li>• <a href="#">NETA Electronic Data Transfer (EDT) Interface Specification</a></li> <li>• <a href="#">Data Validation, Consistency &amp; Defaulting Rules</a></li> </ul>   |
| <b>WAAPI:</b> Wider Access Application Programming Interface | Acts as an alternative to a fixed line EDL / EDT connection, enabling Balancing Mechanism Control Points to communicate with NESO via an API, sending and receiving dynamic and commercial data, pre gate closure & within gate.                                                                   | Any provider who wants to participate in the BM and/or who has a BMU can use WAAPI; Market participants can develop their own API solutions to interface with WAAPI. | <ul style="list-style-type: none"> <li>• Please see WAAPI developer portal for relevant documentation.</li> </ul>                                                                                                |
| <b>Non-BM API</b>                                            | Interface used by Non-BM service providers to exchange operational data and instructions with NESO's Open Balancing Platform (OBP).                                                                                                                                                                | Any provider with a Non-BMU providing ancillary services e.g., dynamic response.                                                                                     | <ul style="list-style-type: none"> <li>• <a href="#">NBM Service Provider - Web Services Specification Version4</a></li> </ul>                                                                                   |
| <b>EDT Data File</b>                                         | This is a contingency mechanism to submit EDT files if a Trading Agent (TA) is under a cyber attack; it must be setup in advance of failure.                                                                                                                                                       | Only used in exceptional circumstances and on pre-agreement with NESO.                                                                                               | <ul style="list-style-type: none"> <li>• Contact NESO registration team <a href="#">here</a> for further info.</li> <li>• <a href="#">Electronic Data Transfer (EDT) Exceptions Scenarios Process</a></li> </ul> |
| <b>Control Room Telephony</b>                                | During a BM systems outage OR when there is an outage to a single participant, the Control Room use telephone BOAs to ensure real-time system operation continues safely – Control Points are contacted via a phone line to enable instructions to be issued & accepted.                           | Only used during a BM system outage. All BMUs must be contactable via telephony to make.                                                                             | <ul style="list-style-type: none"> <li>• <a href="#">Control Telephony Electrical Standard</a></li> </ul>                                                                                                        |

# Terminology Explainer

| Term                                  | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|---------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>BMU – Balancing Mechanism Unit</b> | <p>Balancing Mechanism (BM) Units are used as units of trade within the Balancing Mechanism. Each BM Unit accounts for a collection of plant and/or apparatus and is considered the smallest grouping that can be independently controlled. As a result, most BM Units contain either a generating unit or a collection of consumption meters.</p> <p>The Grid Code obliges parties to register depending on type and size criteria with NESO. Each Party that has responsibility for Exports and/or Imports onto the Transmission System must ensure that the Plant and/or Apparatus which gives rise to those Exports and/or Imports are comprised registered as BM Units with NESO.</p> <p>Parties may also choose to register smaller BMUs in order to participate actively in the Balancing Mechanism.</p> <p>Interconnector Users are required to register BMUs, regardless of capacity, in pairs (Import &amp; Export expressed as Demand &amp; Generation BMUs).</p> |
| <b>Asset</b>                          | Same as BMU.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Lead Party</b>                     | Lead Party is the owner of the BM Unit. The party who has responsibility in the BSC and Grid Code for the operation of the BM Unit.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

# Terminology Explainer

| Term                                    | Description                                                                                                                                                                                                                                                                                                                                                                                            |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Trading Agent</b>                    | The point, designated by a market participant, from where Physical Notifications, Export & Import Limits and Bid Offer Data prices are submitted to NESO via EDT.                                                                                                                                                                                                                                      |
| <b>Control Point</b>                    | The point at which a market participant receives Bid Offer Acceptances and Ancillary Service instructions from NESO and submits Export & Import Limits and Dynamic Parameters to NESO via EDL. This would normally be a site from which the participant exercises real-time control of demand, or in the case of a power station, the point where this is physically controlled by the BM Participant. |
| <b>Virtual Lead Party</b>               | Lead Party of Secondary BMU.                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Wider Access Provider</b>            | Providers using Wider Access API to provide and receive data from NESO.                                                                                                                                                                                                                                                                                                                                |
| <b>Market Participant</b>               | Market Participant is ANY participant in the UK electricity market. Market Participants can perform a number of roles within the market such as Lead Party, EDT Trading Agent or EDL Control Point or Supplier or Interconnector Party.                                                                                                                                                                |
| <b>Market Participant Testing (MPT)</b> | Testing software and business process compatibility between NESO and market participant                                                                                                                                                                                                                                                                                                                |

# Terminology Explainer

| Term              | Description                                                                                                                                                                                                                                                                                                                                                                                     |
|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>ISDN</b>       | Integrated Services Digital Network – ISDN – is an older telecommunications standard that digitalized traditional copper phone lines, data, over the Public Switched Telephone Network (PSTN) using distinct digital channels, it's largely being phased out globally, in UK this services will reach end of life by Jan 2027. This is mainly used as backup communication channel for EDL/EDT. |
| <b>MPLS</b>       | Multi-Protocol Label Switching – MPLS – provides a faster, reliable Wide Area Network. Used in EDL/EDT. Vodafone is the current service provider for EDL/EDT.                                                                                                                                                                                                                                   |
| <b>Optel</b>      | Private Network Circuit using DarkFibre managed by National Grid, primarily used for EDL connectivity, especially for any Control Point situated at a Generation Site                                                                                                                                                                                                                           |
| <b>Megastream</b> | A legacy BT business-grade, high-speed digital leased line service designed for permanent point-to-point data links.                                                                                                                                                                                                                                                                            |
| <b>NAT</b>        | Network Access Test to prove E2E connectivity between NESO and Market Participants.                                                                                                                                                                                                                                                                                                             |
| <b>Type Test</b>  | Confirmation that software at both ends are compatible.                                                                                                                                                                                                                                                                                                                                         |
| <b>BPIT</b>       | Business Process Integration Test – E2E business data e.g., Maximum Export Limit (MEL) flow tests                                                                                                                                                                                                                                                                                               |
| <b>PSTN</b>       | Public Switched Telephone Network – It's the traditional, copper-based telephone network used for landlines and fax lines. In the UK, PSTN (and ISDN) services are in the process of being switched off nationally by January 2027.                                                                                                                                                             |

# EDT/EDL Transition & Why it matters?

## What are EDT / EDL?

Electronic Data Transfer / Electronic Dispatch and Logging (EDT / EDL) are the main **communication links** between NESO and Market Participants. These channels are how we **receive key market information & send dispatch instructions** to all participants of Balancing Mechanism

### Impact / Benefit to NESO operations:

- Reduced operational risk – Enabler for retiring legacy systems
- Improved resilience posture at the platform and network level
- Improved workload balance across operators and more optimal dispatch

### Impact / Benefit to Industry:

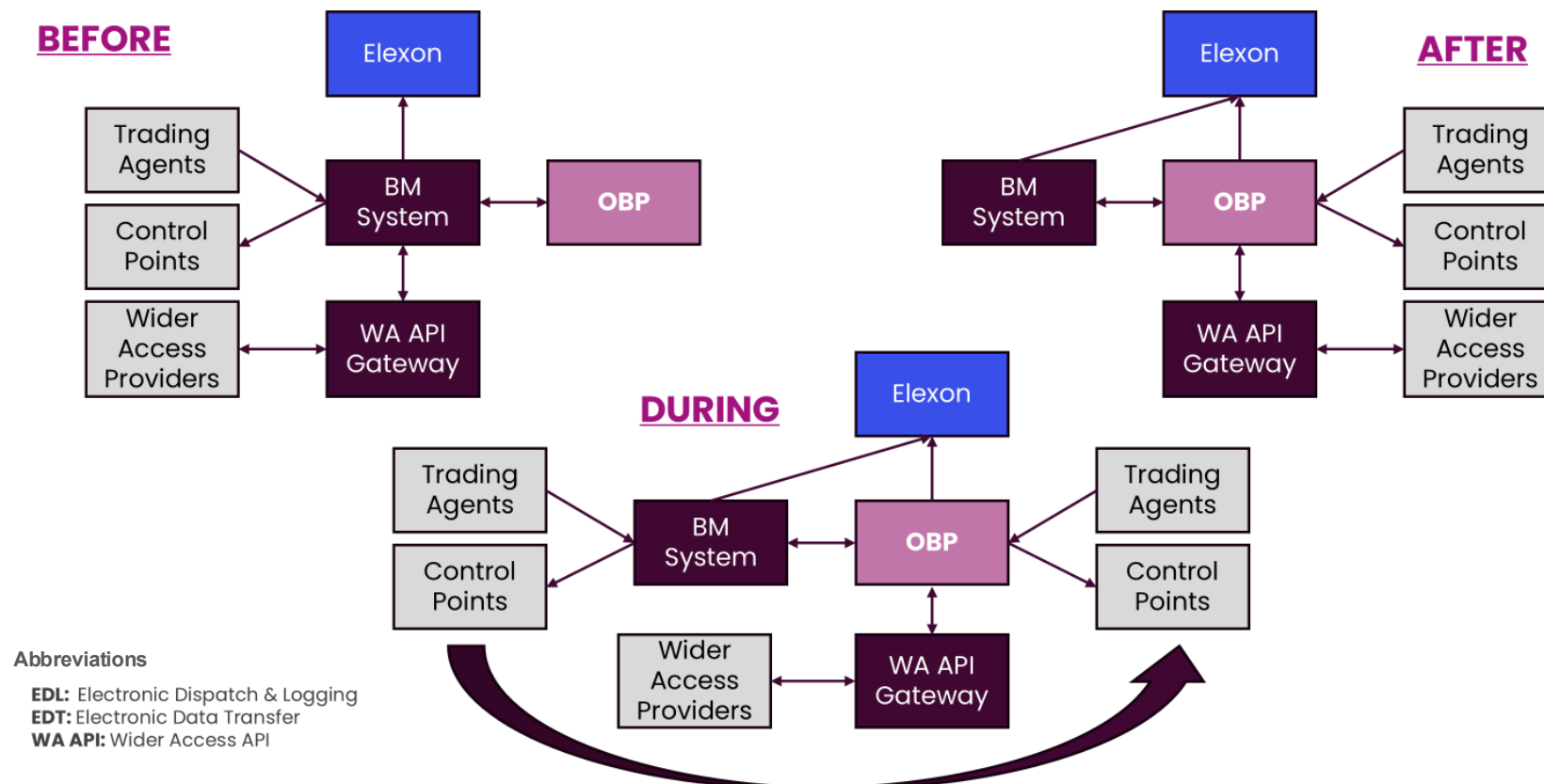
- Improved resilience in communication system – reduced chances of outage for control point or trading agent
- Higher availability of the balancing mechanism and ancillary services markets

# Recap: EDT/EDL Transition Update

## This is not a big-bang transition

The transition is designed to support:

- Transition of Control Points and Trading Agents in tranches over 6+ weeks period
- A BMU's Trading Agent and Control Point can transition on different days
- Opportunities to rollback and retry later in case of issues
- Ready the network ahead of the actual transition
- Minimize the outage window for the Trading Agent / Control Point during transition while reducing outage to the entire market



You can catch up on previous engagements where the transition was discussed [here](#).

# EDT/EDL Transition

## Start of Transition

BM Release to start transition  
Planned Outage to market  
SORT Static

## Phased Approach

Each week we will transition TA &  
CP in tranches  
  
Tuesdays and Thursdays  
  
There will be a short outage for  
the TA & CP doing the transition

## Transition Complete

All TA & CPs transitioned from BM  
to OBP for EDT/EDL  
communications.  
  
OBP is designed and operated as  
a continuously available system  
therefore participants will benefit  
from reduced planned outages of  
EDT/EDL  
  
SORT Static

**During the transition the usual registration process will continue as normal for new BMUs**

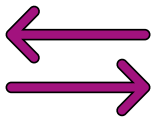
# Change in Transition Date



The EDT/EDL transition to the Open Balancing Platform (OBP) remains a key milestone within the broader programme of balancing system transformation. Following continued engagement with market participants and internal NESO teams, **March 2027 has been identified as the new target date for commencing the EDT/EDL transition.**



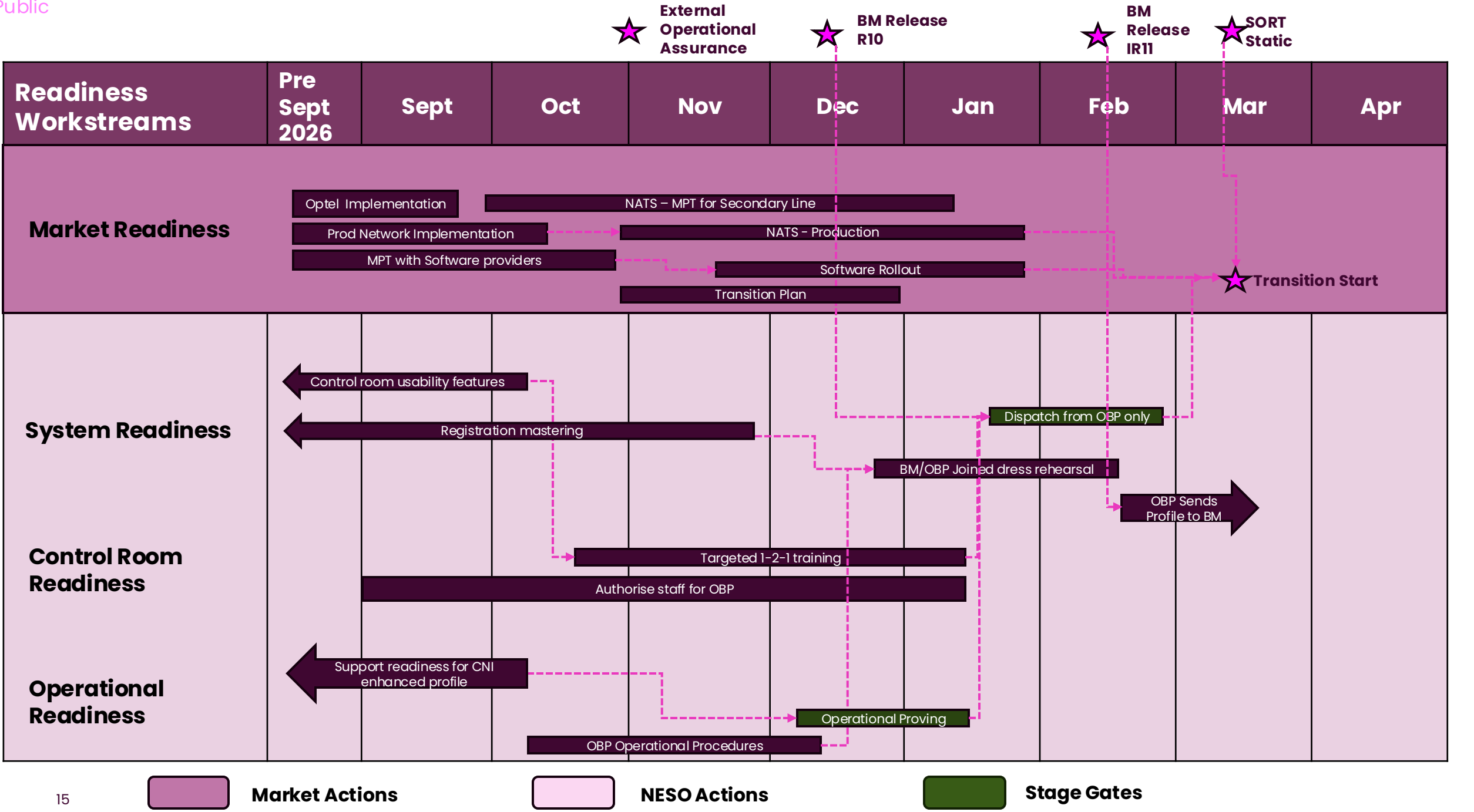
This is not simply a shift in delivery date, but rather an evidence-based target that reflects the progress made, the work still required, and our commitment to delivering a robust and secure transition that does not compromise operational resilience and security – it provides the time needed for critical activities across both NESO and market participants to be completed successfully.



The programme adopted a scaled agile approach since its inception, providing the flexibility to adjust delivery sequencing in response to dependencies, emerging insights and the greatest delivery benefits.

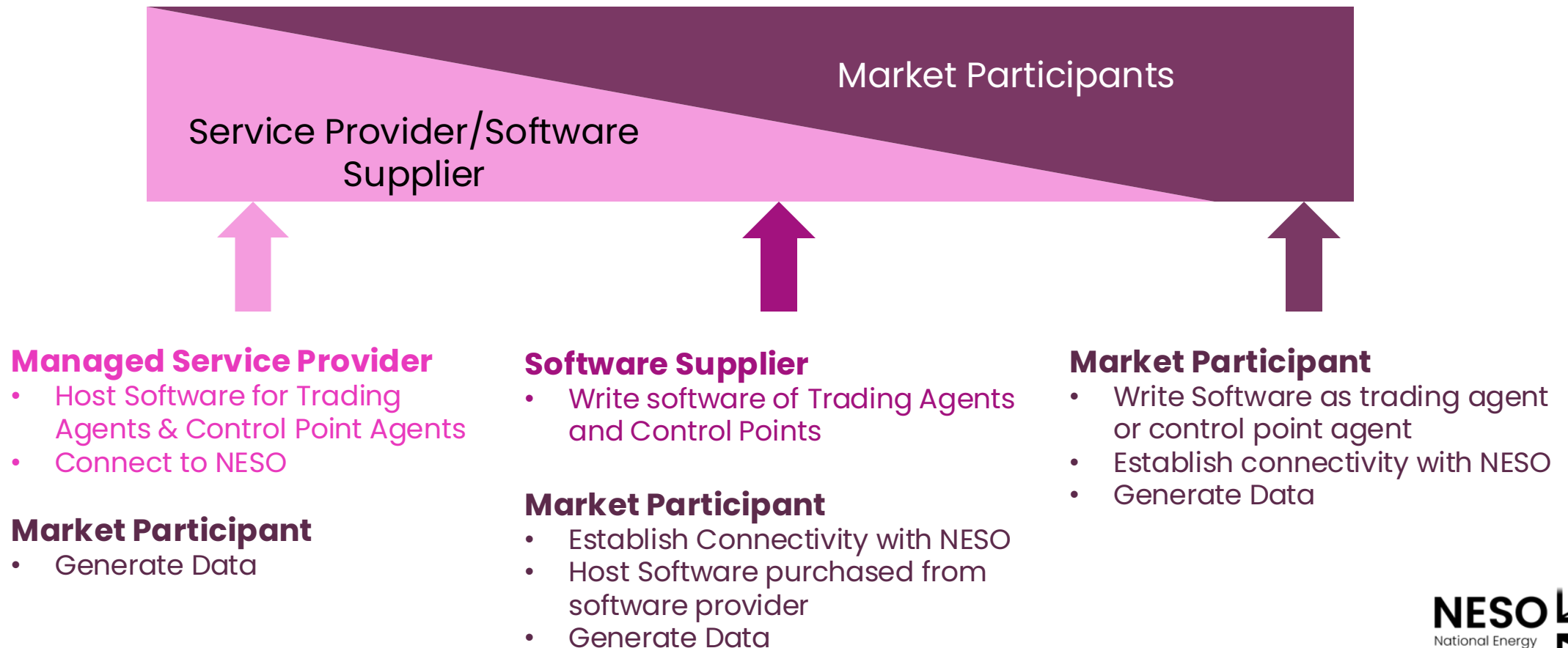


Today we're sharing not just a target date for the start of the EDT/EDL transition from BM systems to OBP, but the journey that gets us there. We've heard your feedback that there is a want for greater visibility of the dependencies behind EDT/EDL transition, so we're providing that context for you today.



# Patterns in Connectivity Solutions

Each Market Participant will either have developed their own bespoke software for EDT and EDL or use Software supplied by an approved Software Supplier



# Type of Testing with NESO

| Connectivity Solutions                                                   | NATS – MPT                          | Type Test – MPT                     | NATS – PROD                         | BPIT Lite – PROD                    |
|--------------------------------------------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Software service provider                                                | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |                                     |                                     |
| Managed Service Provider – Hosting provider on behalf of TA/CP           | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Market Participants with on Prem solution from software service provider |                                     |                                     | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Bespoke solution – self hosted                                           | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

# Participant Readiness

## EDT Network Readiness

| EDT                      |                |                    |                        |                        |            |           |             |                   |  |                    |                        |
|--------------------------|----------------|--------------------|------------------------|------------------------|------------|-----------|-------------|-------------------|--|--------------------|------------------------|
| Customer Category        | Total Required | Technical document | Network Change Request | Network Implementation | NATS – MPT | Type Test | NATs – Prod | BPITs Lite – Prod |  | Network % Complete | Application % Complete |
| 1. Software Supplier     | 11             | 11                 | 10                     | 10                     | 5          | 2         | 0           | 0                 |  | 90.91%             | 18.18%                 |
| 2. Participant – On Prem | 13             | 13                 | 9                      | 9                      | N/A        | N/A       | 0           | 0                 |  | 69.23%             | 0.00%                  |
| 4. Participant – Hosted  | 86             | N/A                | N/A                    | N/A                    | N/A        | N/A       | 0           | 0                 |  | 90.91%             | 0.00%                  |
|                          | 107            |                    |                        |                        |            |           |             |                   |  |                    |                        |

## EDL Network Readiness

| EDL                      |                |                    |                        |                        |            |           |             |                   |  |                    |                        |
|--------------------------|----------------|--------------------|------------------------|------------------------|------------|-----------|-------------|-------------------|--|--------------------|------------------------|
| Customer Category        | Total Required | Technical document | Network Change Request | Network Implementation | NATS – MPT | Type Test | NATs – Prod | BPITs Lite – Prod |  | Network % Complete | Application % Complete |
| 1. Software Supplier     | 8              | 8                  | 7                      | 7                      | 3          | 1         | 0           | 0                 |  | 87.50%             | 12.50%                 |
| 2. Participant – On Prem | 36             | 36                 | 35                     | 21                     | N/A        | N/A       | 0           | 0                 |  | 58.33%             | 0.00%                  |
| 3. Participant – Hosted  | 53             | N/A                | N/A                    | N/A                    | N/A        | N/A       | 0           | 0                 |  | 87.50%             | 0.00%                  |
|                          | 97             |                    |                        |                        |            |           |             |                   |  |                    |                        |

Software Supplier testing has progressed more slowly than anticipated over the last quarter.

We now need your help to get us over the finish line!

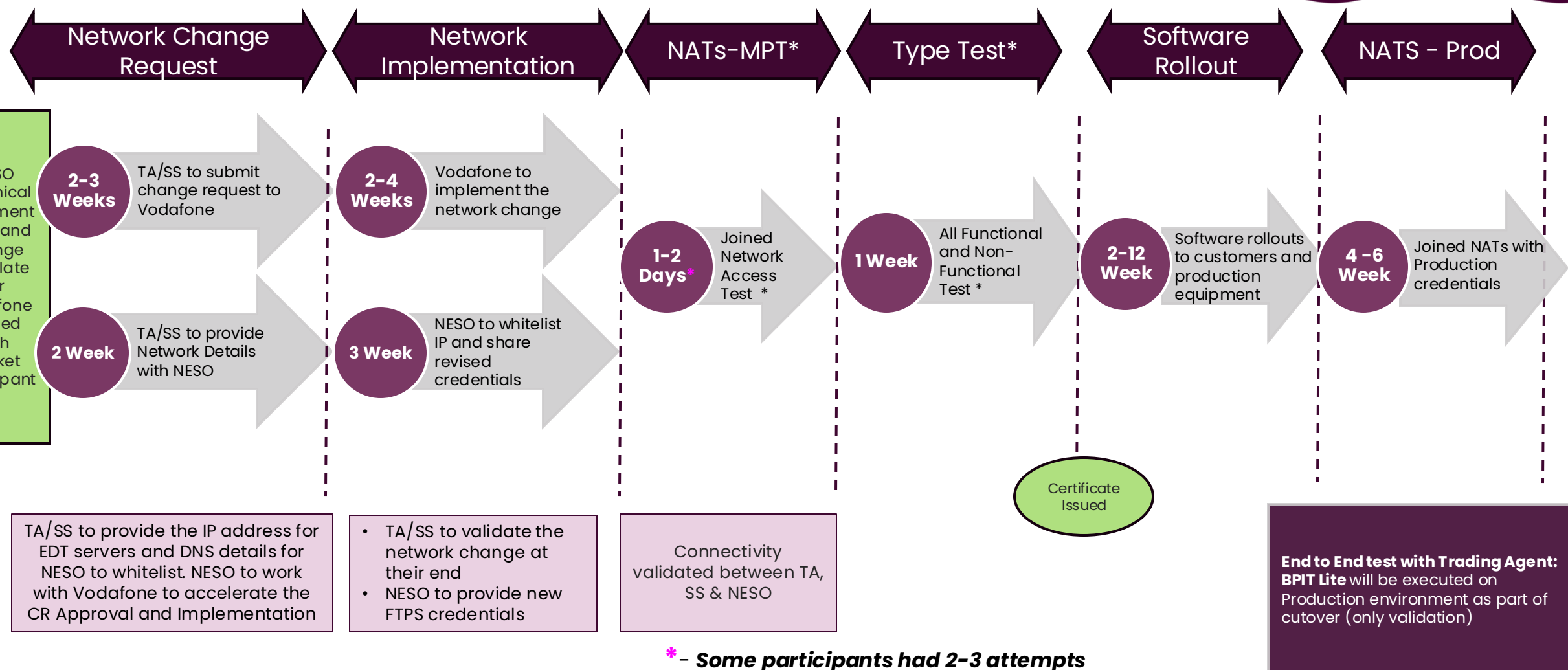
### Progress to Date:

- ✓ **EDT** – Significant progress, with **90% of Software Suppliers** and **69% of On-Premise participants** completing the required network changes.
- ✓ **EDL** – Strong progress in network connectivity, with **88% of Software Suppliers** and **59% of On-Premise participants** we have completed the required changes.
- ✓ Successfully proven EDT and EDL with a key software supplier, providing a strong foundation for wider Market Participant Testing (MPT).

### Next Steps and Need to Accelerate:

- Confirm outstanding **software updates and rollout plans** for remaining suppliers to enable our transition, underpinned by the industry.
- Support in the network changes across EDL on-prem participants- **kindly monitoring on implementation.**
- Progress end-to-end MPT at pace. Support needed from **Software Supplier** business and technical teams.
- Production NATs Testing during the months of October through to **January 2027.**

# OBP EDT Test with Software Suppliers and Market Participants



\* - **Some participants had 2-3 attempts**

\* - **Only applicable to Software Suppliers**

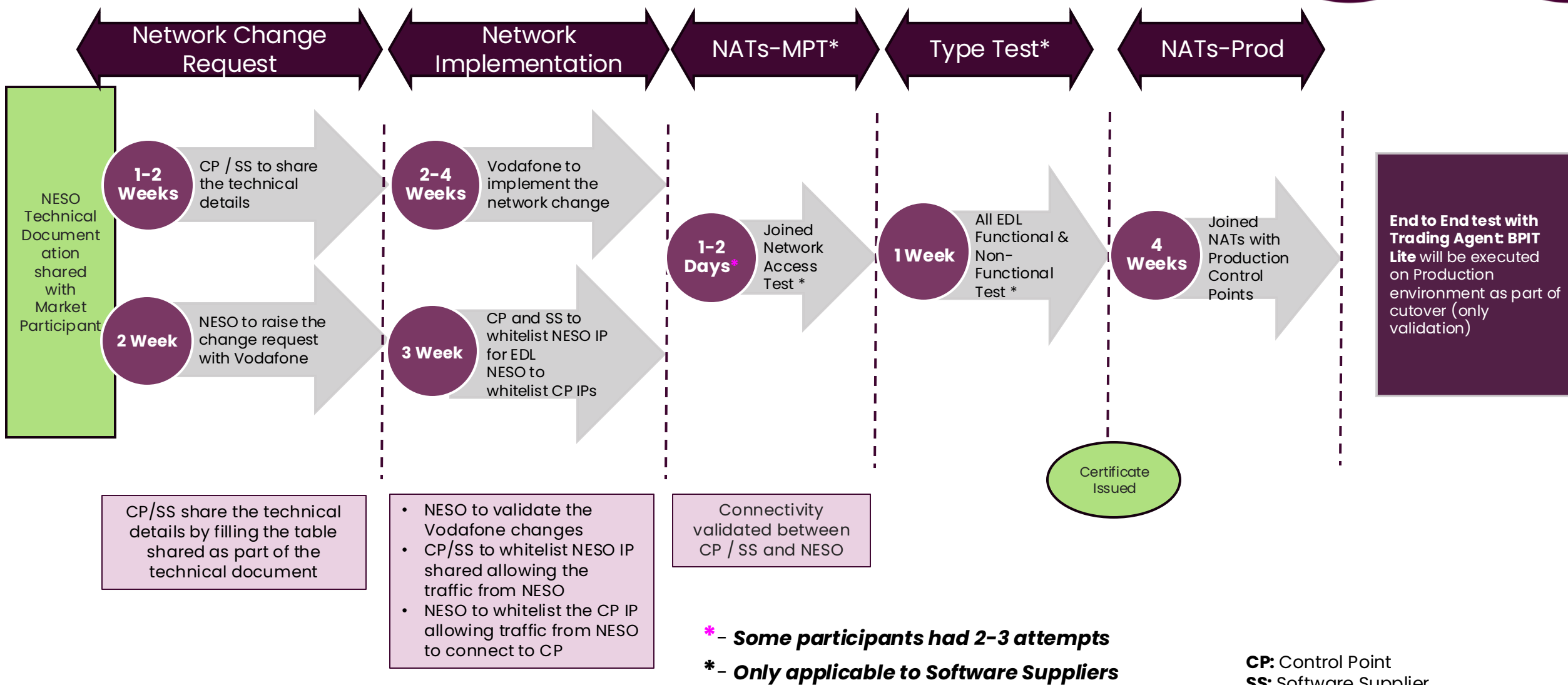


**The end-to-end process takes 10-12 weeks in optimal path.**

The range of time period allows for time taken to make corrective actions, such as defects, process changes etc.

**TA:** Trading Agent  
**SS:** Software Supplier  
**CR:** Control Room  
**FTPS:** File Transfer Protocol Secure  
**DNS:** Domain Name System

# OBP EDL Test with Software Suppliers and Market Participants



**The end-to-end process takes 10-12 weeks in optimal path.**

The range of time period allows for time taken to make corrective actions, such as defects, process changes etc

# EDT/EDL Transition Update

## Guidance Document

- Details on transition phases
- Details of documents to be updated
- Impact on Software Vendors and Market Participants
- Overview of Testing Requirements – Technical Details Document and NATs Approach Documents sent direct to Software Suppliers and On-Premise Market Participants.
- Access the Guide for Market Participants [here](#)

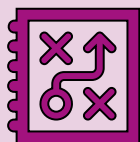
## BM to OBP

## EDT / EDL Transition

Guide for Market Participants

*V1.2, Feb 2026*

# Key Takeaways



To keep end-to-end MPT activities progressing at pace, we require continued engagement from Software Supplier business and technical teams.

Please support us in firming up testing readiness and your rollout plan's over the next four weeks, this will ensure we are well positioned to move into Production NATs testing, which we aim to complete by January 2027.



Thank you to all participants for your early, constructive input, which has helped improve our forward planning.

We also appreciate your patience and ongoing support as we work through and finalise our plan. Together, we are building a clear path towards successful delivery.



Help up to complete your Production NATs Testing during October through to January 2027.

We will work with your teams to plan testing activities, coordinate schedules, and ensure all prerequisites are completed ahead of testing.

# EDT/EDL Transition Support and Contact Points:



Please ensure you can receive emails from @neso.energy



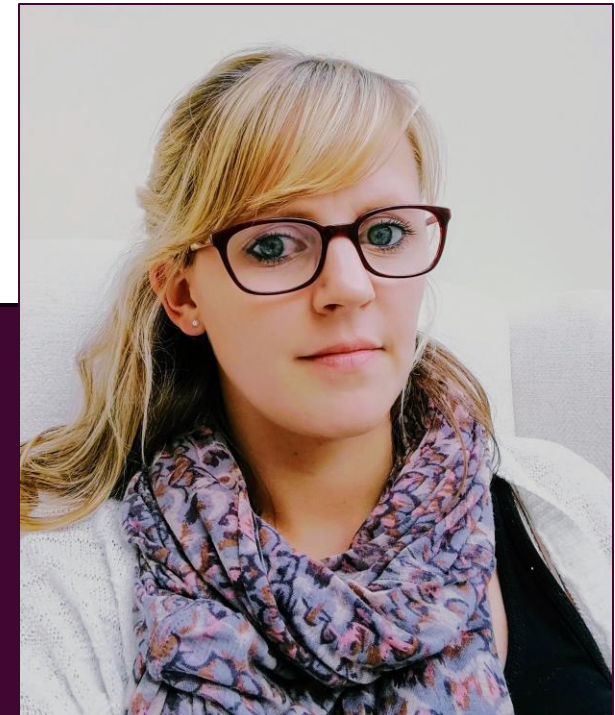
Queries specific to EDT/EDL  
[Box.OBP\\_EDT.EDL@neso.energy](mailto:Box.OBP_EDT.EDL@neso.energy)

General queries  
[Box.balancingprogramme@neso.energy](mailto:Box.balancingprogramme@neso.energy)

**Name/Role Title:** Gracie Nurse, Delivery Lead

**Responsibilities:** Manage communications  
for all testing and transition activities with Market Participants

**Contact:** [gracie.nursel@neso.energy](mailto:gracie.nursel@neso.energy)



# Future of Wider Access API (WA API)

Andrew Fletcher, Chief Solution Architect

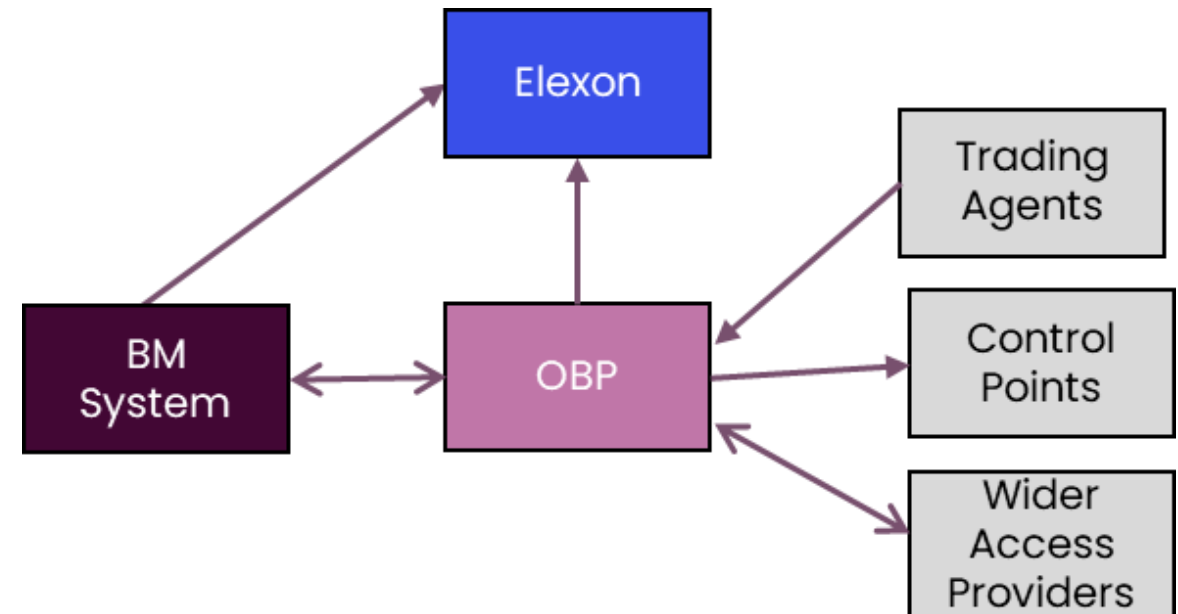
# Future of Wider Access API (WA API)

## WA API Update:

- NESO is upgrading the existing WAAPI Platform by end of Oct 26. That will require an outage, and you will be notified as per standard process.
- As part of the current EDT/EDL migration, there will be no change to WA API providers – no actions are required except for limited duration assets for GC0166.

## Future of WA API:

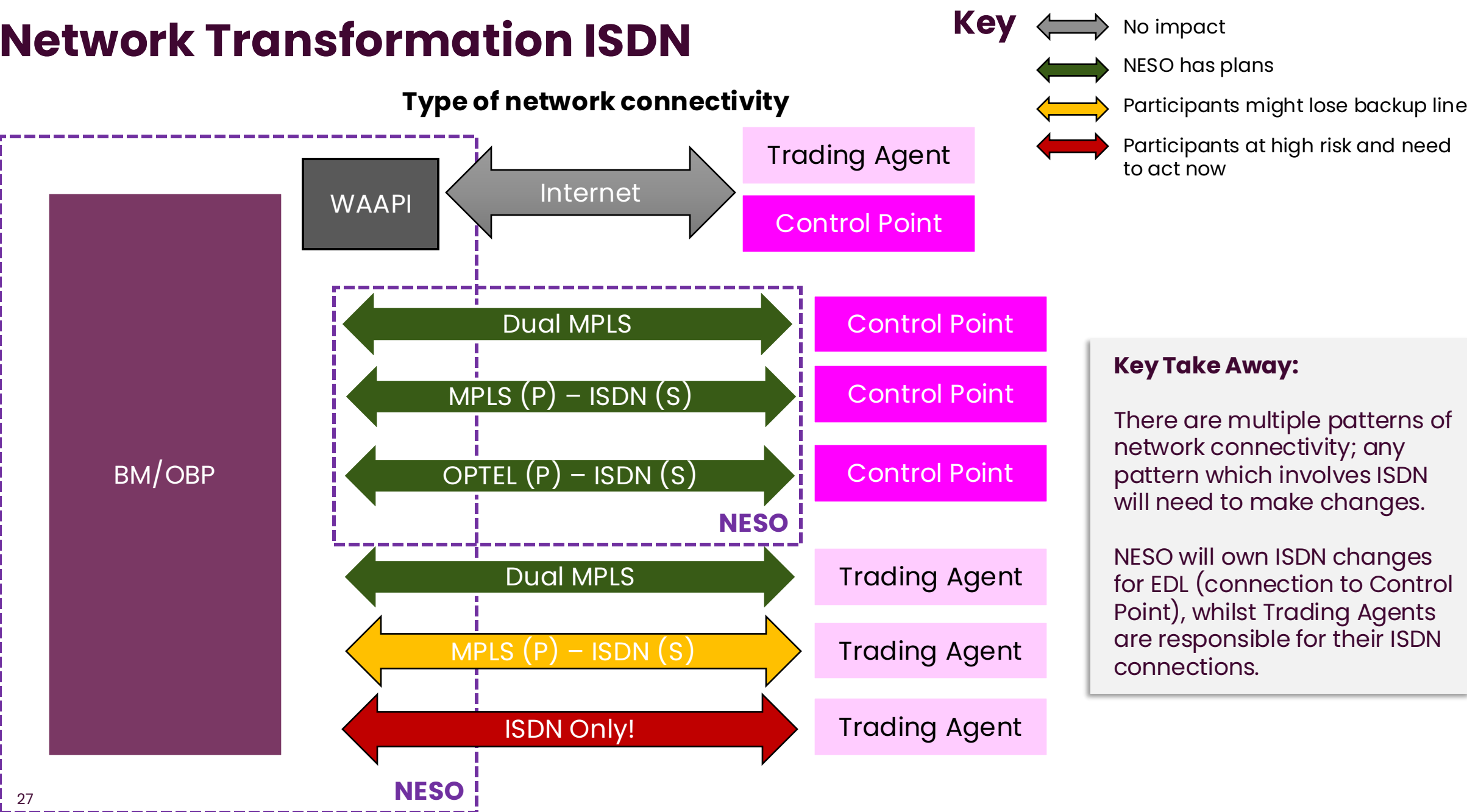
- Work is progressing on transition of WA API from Oracle Cloud to OBP.
- The design principle is to minimize market participant disruption.
- We will reach out to providers who use WA API to discuss migration plans.
- We will provide an update on transition timeline, transition document and market participant testing timeline in our future Technology Stakeholder Focus group.



# Network Transformation

**Adam Tyler**, Domain SME

# Network Transformation ISDN



# NESO Telecoms Network Transformation



**Current Landscape:** Existing communications links used by market participants to communicate with NESO using EDL, Scada and Control Telephony use an aging infrastructure and, in many cases, rely on end-of-life components such as ISDN technology.



**What are we doing?** To remove this aged equipment from NESO's network and provide an improved experience for market participants which offers increased resilience, NESO and National Grid are currently implementing a project to install new MPLS links for EDL, Scada and Control Telephony comms to participants sites.



**Timeframes:** It is anticipated that this programme of work which will take several years to complete and provide a network which is fit for purpose for NESO and the industry for many years to come.

## Key shut down dates:

- **Nov 26** Megastream final cut off
- **Jan 27** PSTN (Public Switched Telephone Network) shut down

# Updates Since May 2026 Technology Focus Group

**1. NESO Network** connectivity to BT is installed. Testing is on-going. We have had a number of test failures which means have been unable to make the connectivity live.

**2. Wave 1\*** (ISDN and MegaStream) is unlikely to be completed by January 2027. **Action:** NESO is installing temporary Vodafone connectivity to mitigate the risk of the ISDN and MegaStream EoL dates.

**3. Wave 2\*\*** Site contacts are being identified ready for engagement to support change of supplier to BT

\***Wave 1** = Sites that are dependent on ISDN/Megastream etc (end of life by 2027) therefore prioritised

\*\***Wave 2** = All other sites (Anticipated start 2027, engagement commencing summer 2026)



If you expect to have been contacted by now and haven't, please contact us via [Box.OBP\\_EDT.EDL@neso.energy](mailto:Box.OBP_EDT.EDL@neso.energy)

# Key Takeaways



Review existing network connectivity to NESO and ensure that none are using legacy networks.

If they are, please prioritise their migration (for example; Network connectivity supporting EDT and System Telephony)

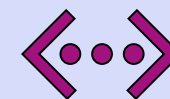


Reach out if there are any concerns or issues with existing Network Connectivity –

**Box.OBP\_EDT.EDL@neso.energy**



Thank you to all the sites who have been positively working with us on this to date. Please continue to support NESO when we reach out for Wave 2 migrations



Support NESO in installing temporary connectivity solutions.

While this may involve some additional short-term disruption, it is considered the most effective approach to help achieve the January 2027 delivery timeline.

# NESO SERVICE DESK

**Nisha Bhamidimarri**, OBP Senior Delivery Manager

# NESO Service Desk

## NBM Participants

Market participants and software providers can now also call NESO service desk in case of any issues with the Open Balancing Platform (OBP) Web service interface, mentioning OBP as the application.

This will be forwarded to the right team within the programme for further investigation and resolution.

## BM Participants

Market participants and software providers can continue to call CNI Health Team (CHT) which is control room's service desk with a new phone number. **01926 703480**

## NESO Digital Support Hub – NESO Service Desk

### 24x7 Helpline:

0800 2006008

### Group Email:

[box.neso-servicedesk@neso.energy](mailto:box.neso-servicedesk@neso.energy)

[dl.servicedeskrunteam@neso.energy](mailto:dl.servicedeskrunteam@neso.energy)

### NESO International Service Desk Number:

+44-1904211580 (Outside UK – External)

# Commercial Changes & New Parameters

**Andrew Fletcher**, Chief Solution Architect

# Commercial Changes & New Parameters

Changes to / evolution of market services can result in the **addition of new parameters** requiring submission from Market Participants to NESO. Some of these changes are part of commercial or service agreements rather than BSC or grid code changes.

We are **looking at options to manage the submission of new parameters linked to commercial or service agreements**, based on insights from previous Industry engagement.

In this session, we are keen to further engage with you on this, to understand your preferences & questions.

## The options we are considering are:

- Make further changes / updates to EDL & EDT, WA API, Non-BM API to enable additional parameters, as would be the process for BSC or grid code changes.
- Consider implementing a new API (NESO led)
- Industry standard API

**Please engage with the Mural shared in the Teams Q&A & share your views**



**Scan to access MURAL**



**Access Markets Roadmap here**

# Q&A

# Closing Remarks

# Closing Remarks . . .

## We welcome your feedback & questions



For queries specific to EDT/EDL & GC0166 implementation - [Box.OBP\\_EDT.EDL@neso.energy](mailto:Box.OBP_EDT.EDL@neso.energy)  
For general queries - [Box.balancingprogramme@neso.energy](mailto:Box.balancingprogramme@neso.energy)  
Gracie Nurse, EDT/EDL Delivery Lead - [gracie.nurse1@neso.energy](mailto:gracie.nurse1@neso.energy)



The recording & slides from today's session will be published on our website and shared with stakeholders signed up to this Technology Focus Group.



Sign-up to our other Stakeholder Focus Groups for Optimisation & Forecasting to receive invites to these sessions - [Balancing Programme Stakeholder Focus Groups](#).



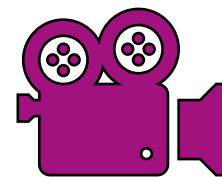
If you are interested in a regular meeting with a representative from the Balancing Programme and would like more information, please get in contact using the email address above.



Subscribe to our NESO newsletter [here](#) - please select **Future of Balancing Services inc. Balancing Programme** to keep up to date.

# Missed our Previous Technology Focus Groups?

|                    |   |                                                               |
|--------------------|---|---------------------------------------------------------------|
| Storage group      | > | Technology                                                    |
| Optimisation group | > | May 2026 technology stakeholder focus group                   |
| Forecasting group  | > | <a href="#">Watch webinar</a> <a href="#">Download slides</a> |
| Technology group   | > | January 2026 technology stakeholder focus group               |
|                    |   | <a href="#">Watch webinar</a> <a href="#">Download slides</a> |
|                    |   | July 2025 technology stakeholder focus group                  |
|                    |   | <a href="#">Watch webinar</a> <a href="#">Download slides</a> |
|                    |   | April 2025 technology stakeholder focus group                 |
|                    |   | <a href="#">Watch webinar</a> <a href="#">Download slides</a> |
|                    |   | <a href="#">BM to OBP EDT/EDL Transition – Guide</a>          |
|                    |   | March 2025 technology stakeholder focus group                 |



Visit our website [here](#) to  
*catch up on content*

# Balancing Programme Webinar

Join our webinar on **22 September** at **13:00** to see the latest balancing and forecasting capabilities delivered into the Control Room. Register [here](#) or scan the QR code.

| Time                | Agenda Item                                              | NESO Presenters                                                                                                                             | Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------------|----------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 13:00 – 13:05       | Welcome & Setting the Scene                              | <b>Bernie Dolan</b> , Programme Director                                                                                                    | <ul style="list-style-type: none"> <li>• <b>Purpose:</b> What is the Balancing Programme?</li> <li>• <b>System Transformation:</b> Where are we in our journey?</li> </ul>                                                                                                                                                                                                                                                                                                                                          |
| 13:05 – 13:45       | Balancing & Forecasting System Development Update        | <b>Neil Morgans</b> , Principal Product Manager<br><b>Rich Sykes</b> , Principal Product Manager<br><b>Natasha Bayler</b> , Product Manager | <ul style="list-style-type: none"> <li>• <b>Progress:</b> June – September 2026 – what system changes have been delivered and what's the impact</li> <li>• <b>See it in action:</b> Demonstrations of the latest system enhancements and their operational benefits.</li> <li>• <b>Balancing and forecasting delivery roadmaps:</b> What's changed, why, and what it means for industry.</li> <li>• <b>What's next:</b> Key system deliverables in 2027, expected impacts, and how industry can prepare.</li> </ul> |
| 13:45 – 14:05       | Innovation & Trials in the Balancing & Forecasting Space | <b>Ronan Jamieson</b> , Operational Manager<br><b>Leon Walker</b> , Governance & Insights Manager                                           | <ul style="list-style-type: none"> <li>• <b>Innovation projects in the Balancing &amp; Forecasting space:</b> What problems are we trying to solve &amp; how they drive future Control Room Capabilities.</li> <li>• <b>REVEAL Trials Platform:</b> See how REVEAL is supporting the testing of new Control Room changes, including GC0166, and find out how you can participate in future trials activity.</li> </ul>                                                                                              |
| 14:05 – 14:25       | Question time                                            | <b>Heather Clatworthy</b> , Stakeholder Lead                                                                                                | <ul style="list-style-type: none"> <li>• Ask your questions to our SME team</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 14:25 – 14:30       | Closing Remarks                                          | <b>Bernie Dolan</b>                                                                                                                         | <ul style="list-style-type: none"> <li>• Keeping in contact &amp; future engagement opportunities</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                        |
| 14:30 Webinar Close |                                                          |                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |



**Scan me to sign up!**

Public

# Technology Stakeholder Focus Group

16 Sep 2026

14:00 – 15:30