Single Markets Platform Show & Listen Session 57

Workshop date

16 07 26

Facilitators

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Agenda

1. Introduction
2. Update on Releases
3. SMP Portal Reports - Feedback
4. Global Versioning Enhancement - Simulation
5. Exploring AI Capability on SMP Portal - Feedback
6. Feedback

Rules

- This is your session to participate. Dig in!
- Use the chat function to ask questions.
- Use the mute button when not speaking.
- Avoid interrupting when others are speaking.

Your Participation Role

1. **Throughout the session**
   Break up, think big, raise concerns, be patient, don't use acronyms or inside language.
2. **During activities**
   Ask clarifying questions before we begin, good energy in = good results out.
3. **Remember**
   This session is part of the (good) work. We've never done this together before. Seek to understand before being understood.

Mural Tips

NAVIGATION

Moving the board
Hold the space bar down then click and drag to move the position of the entire MURAL on your screen

Zooming in & out
Scroll the wheel on your mouse or pinch on your trackpad to zoom in/out. When changing devices you may need to check **Zoom Settings** in the bottom-right.

The minimap
Track your view of the MURAL and zoom percentage in the minimap on the bottom-right corner of your screen.

ORGANIZING

Select Objects
Click an object to select it, hold shift while clicking objects to select more than one at once

Move Objects
After selecting the objects you wish to move, simply drag them to the desired location on the MURAL.

CONTRIBUTING

Sticky Notes
Add sticky notes by right-clicking, then selecting **Add Sticky Note**, or double-clicking on an empty space or the background.

2 Update on Releases

Latest status

5 min

26th August - Release 5.3

1. Global Versioning Enhancements - We are enhancing the Global Versioning screens on the portal to give Market Participants real time visibility and control over their data, enabling real time validation and correction, improving accuracy, speeding up processing and reducing reliance on offline communication
2. Get Assets Internal API - New Get Assets Internal API, enabling secure and efficient asset data access for NESO internal and downstream systems, improving integration, data consistency and operational efficiency
3. General Enhancements - Continuous portal enhancements driven by user feedback that streamlines process, enhance data quality and reliability across NESO systems and deliver a more seamless end to end SMP user experience.

30th September - Release 5.4

1. BM Registration Versioning - Change of Trading Agent and Control Point: Market Participants will be able to initiate TA and CP change requests for accepted units through SMP portal providing a streamlined and automated change process
2. General Enhancements - Continuous improvements to SMP functionality, including user interface enhancements, operational process optimization, enhanced data management, and new capabilities to support efficient end-to-end workflows and improved user experience

Review Questions and seek clarification

Questions

Feedback

3 SMP Portal Reports - Feedback

Latest insight

5 min

Enhance the reporting capabilities within the SMP Portal to provide greater value, visibility, and insight for Market Participants. The objective is to identify opportunities to improve existing reports, understand reporting gaps, and prioritize new reporting requirements that support more effective data analysis, monitoring, and decision-making across the market. The below are the reports that we think on the portal that would make value for the Market Participants

1. Unit along with all the associated BM registration details (Associated Trading Agent and Control Point)
2. Asset report with its associated MPANs and Contracts
3. Units with its associated service
4. Trading Agent and Control Point reports owned by the MP
5. Unit with the associated aligned assets

Review Questions and seek clarification

Questions

Feedback

4 Global Versioning Enhancement - Simulation

Opportunity to provide feedback

5 min

Enhanced GV Portal capabilities enable users to validate and correct their data in real time, providing greater ownership and control over information accuracy. By reducing the need for manual follow-ups and offline communications, the solution streamlines processing and improves operational efficiency. These enhancements support faster resolution of data issues, improved automation, and a more seamless user experience.

Review Questions and seek clarification

Questions

Feedback

5 Exploring AI Capability on SMP Portal - Feedback

Opportunity to provide feedback

5 min

We are exploring how AI can enhance the SMP user experience by providing intelligent, conversational support within the portal. While user guides are available today, an AI-powered agent could allow users to ask questions and receive immediate, contextual answers. The solution could also leverage knowledge articles created by NESO teams, enabling consistent guidance and helping users better understand data requirements, processes, and portal functionality.

Review Questions and seek clarification

Questions

Feedback

6 Feedback

Opportunity to provide instant feedback

3 min

Please post what we did well:

Please post what we could do better:

Actions