



Connections Reform: Transmission Offers

24 February 2026

Welcome

Agenda

1. Key timeline update
2. Understanding your offer
3. CongaSign Demo
4. How TOs & NESO will support Technical Queries
5. Customer support calls
6. Top queries
7. Q&A (Slido code: **#CR-OFFERS-2026**)



Today's Speakers

Jamie Webb (NESO)

Nicola Bruce (NESO)

Adam Lawrence (NESO)

Annette Sloan (SSE-T)

Paul Lowbridge (NGET)

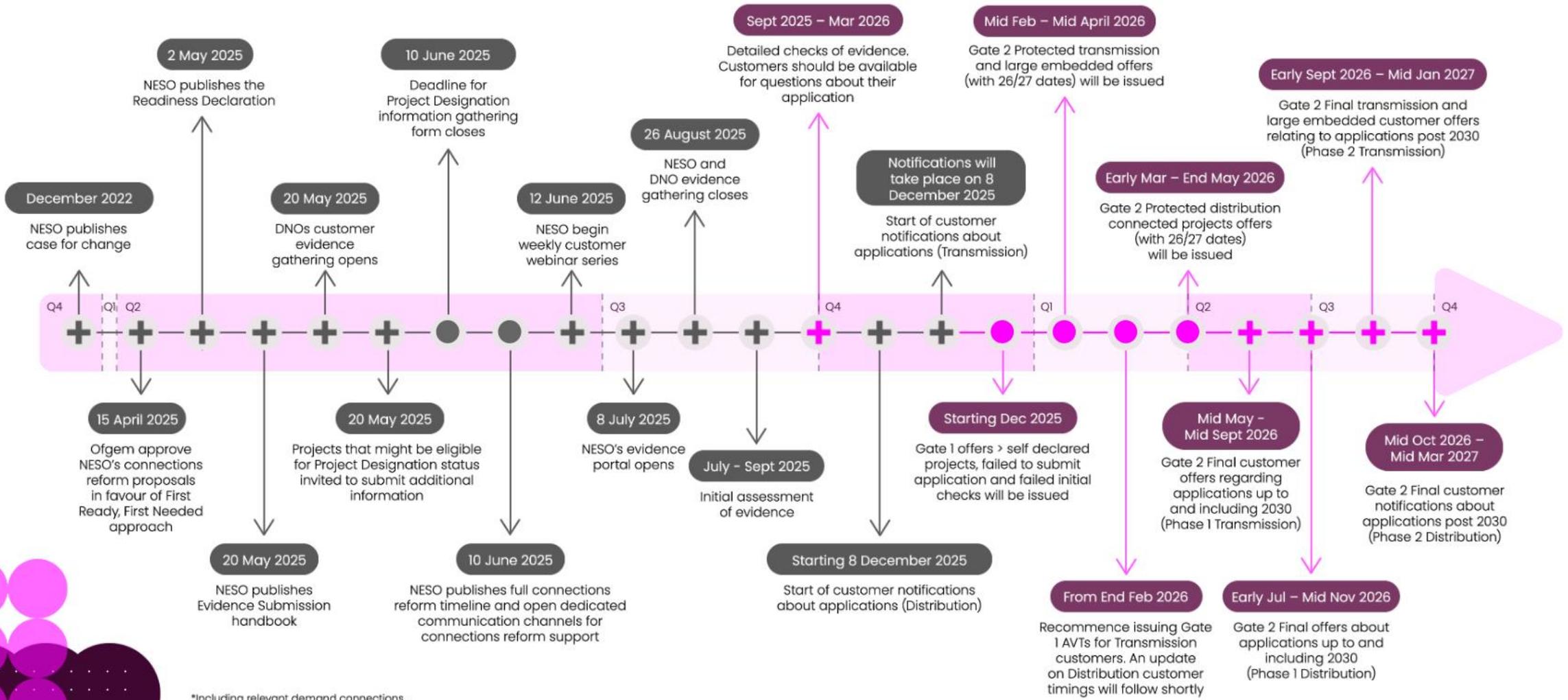
Fiona Ewart (SPEN-T)



Key timeline updates – Jamie Webb, NESO

Connections Reform Timeline*

This page is interactive. Click the + to expand or enlarge content.



*Including relevant demand connections. Offer timings are subject to review.

Setting the timing for the next window



Pull to do sooner

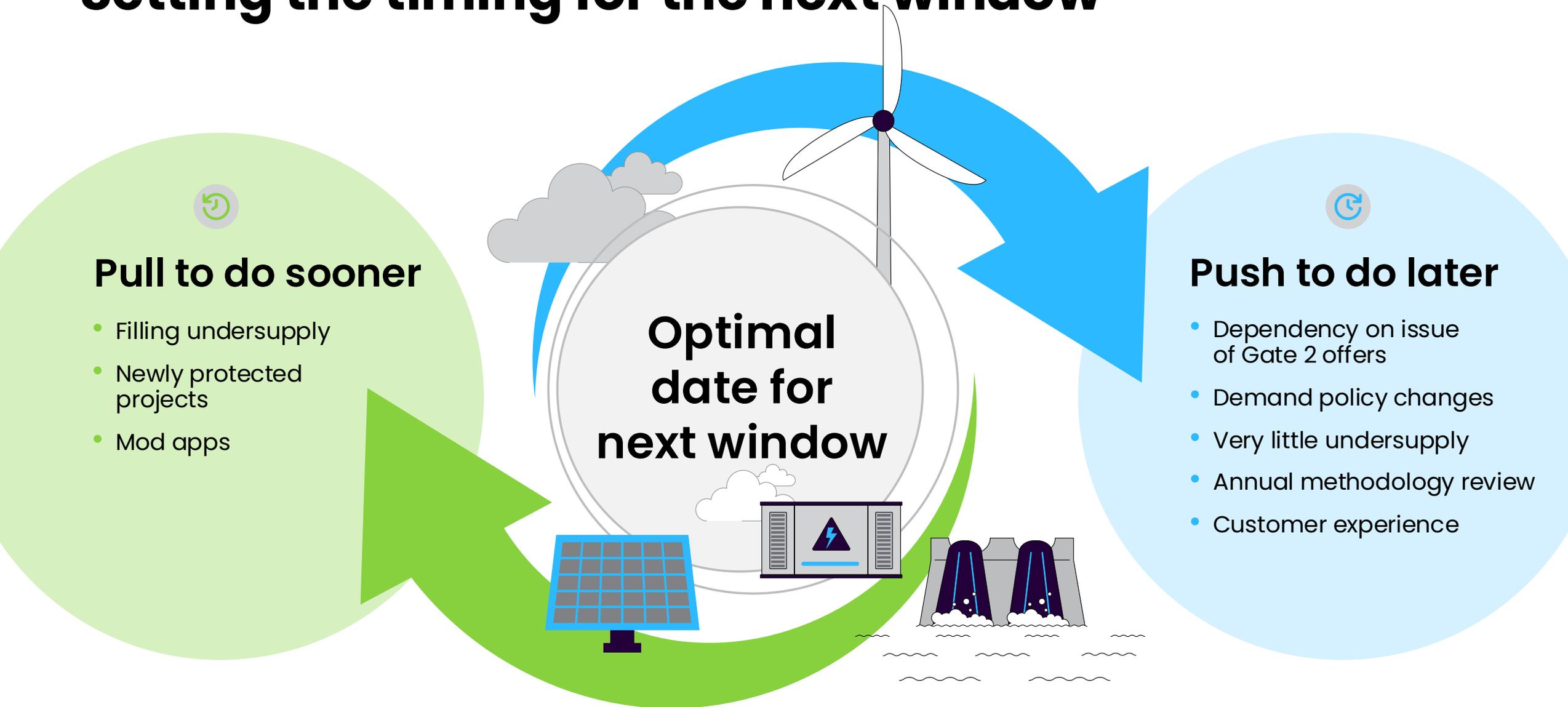
- Filling undersupply
- Newly protected projects
- Mod apps

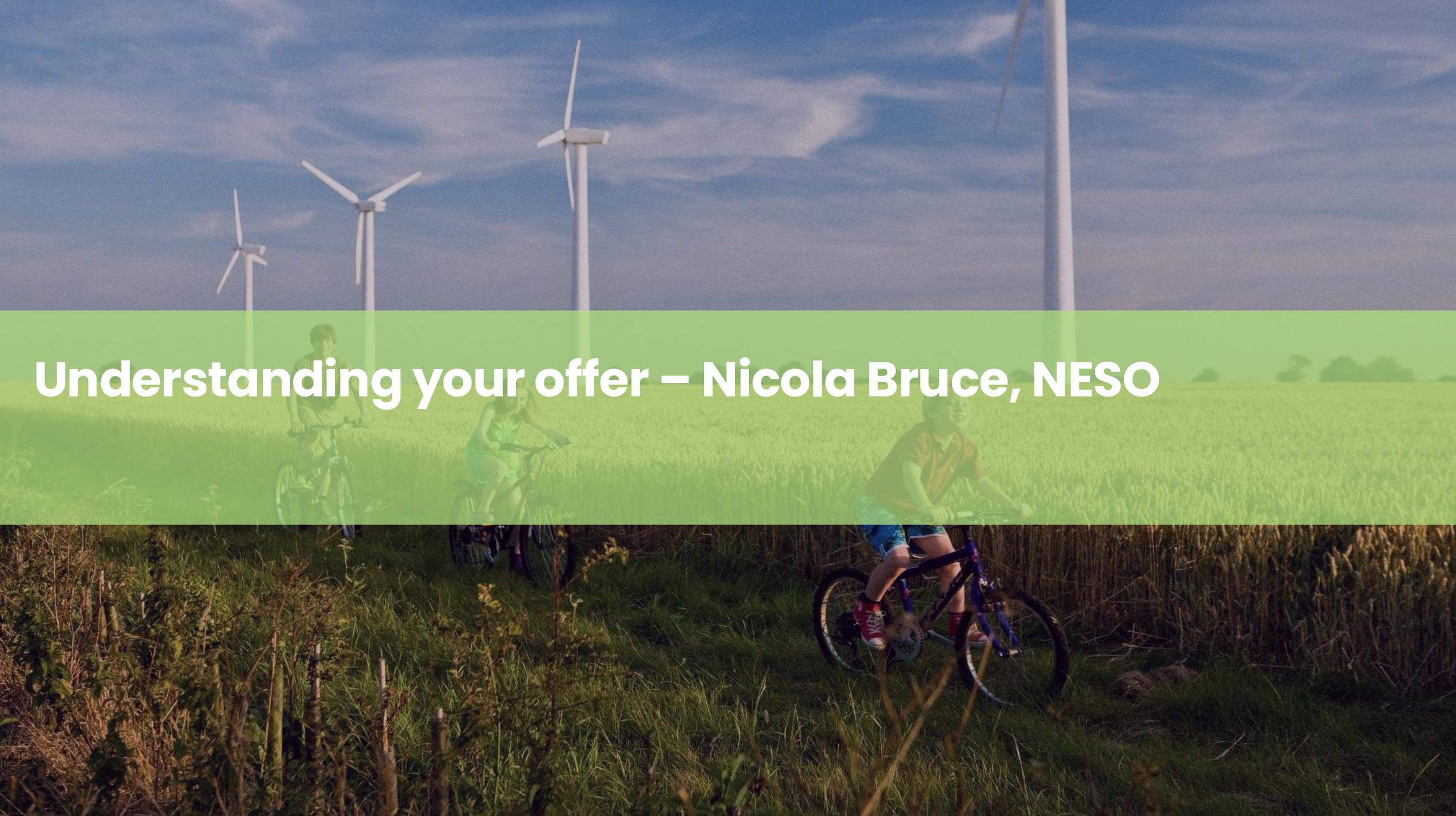
**Optimal
date for
next window**



Push to do later

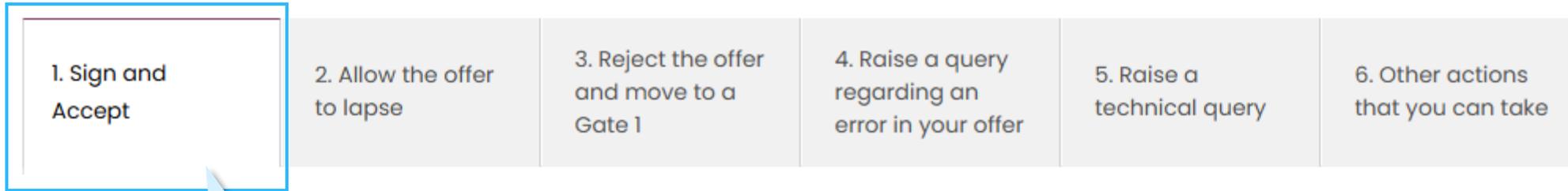
- Dependency on issue of Gate 2 offers
- Demand policy changes
- Very little undersupply
- Annual methodology review
- Customer experience





Understanding your offer – Nicola Bruce, NESO

Your options when you receive your offer

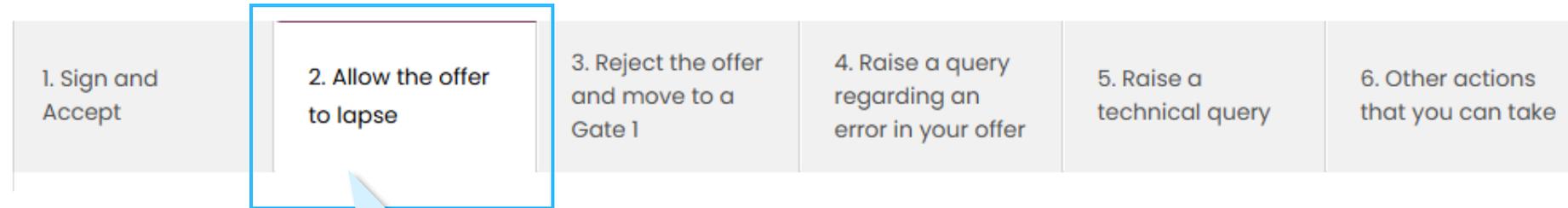


If you are satisfied with your offer, you can sign and accept it within your acceptance window. Once accepted, your project will move forward to the next stage.

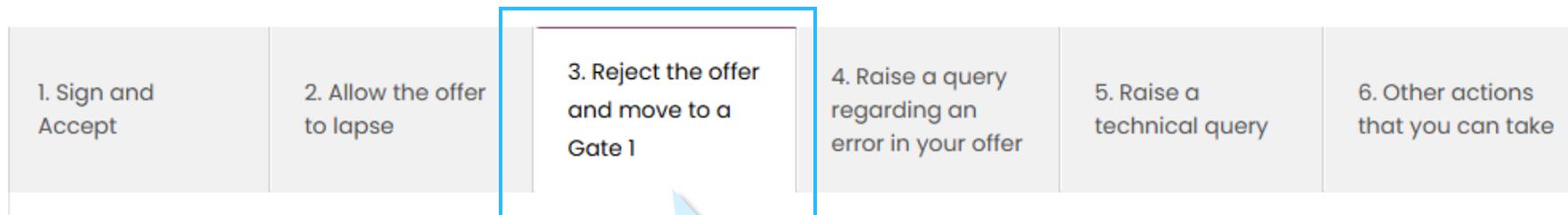
You have 90 days to do this *

* While this webinar is Transmission focussed, please note, a DNO is required to accept an offer from NESO for the whole GSP within 90 days on behalf of their embedded customers. Within that 90-day period, the DNO will provide each embedded customer with no less than 30 days to accept their individual offer.

Your options when you receive your offer



If you do not sign your Gate 2 offer within the acceptance period your offer will be rescinded, and you will be reissued a Gate 1 ATV offer.



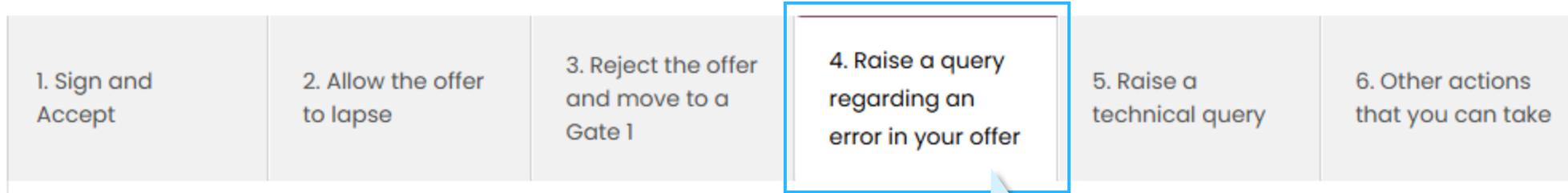
Upon receipt of your Gate 2 offer you may opt to reject this offer and revert to a Gate 1 offer.

As stipulated in CUSC Section 18, if a customer elects not to accept the Gate 2 Modification Offer, a Gate 1 Agreement to Vary will be issued by NESO.

Execution of this Agreement will initiate the process for releasing and **returning any associated security arrangements.**

Further information can be found in CUSC Section 18.12.3.

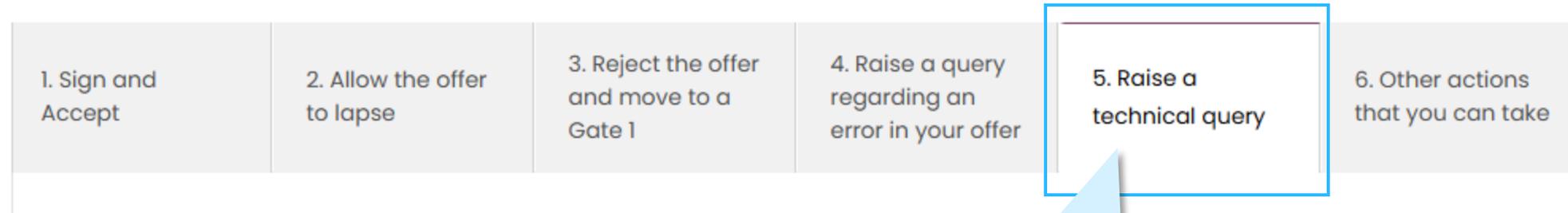
Your options when you receive your offer



Please send these within 4 weeks of receiving your offer. If you believe there is an error or something does not look correct in your offer, **you must raise a query within 4 weeks**. Note that you must still accept your offer within the 90-calendar day window.

While this webinar is Transmission focussed, please note, Distribution connecting customers will raise queries with their DNOs and DNOs will advise any timeframes. DNOs will also raise queries on behalf of their customers with TO and NESO.

Your options when you receive your offer



Some parts of your offer can be changed and others cannot.

Some changes can only be made later in the process once your offer has been accepted, via modification applications and/or during future application windows.

All change requests must be submitted within **4 weeks** of receiving your offer.

Request a change to forward milestones M5 to M8

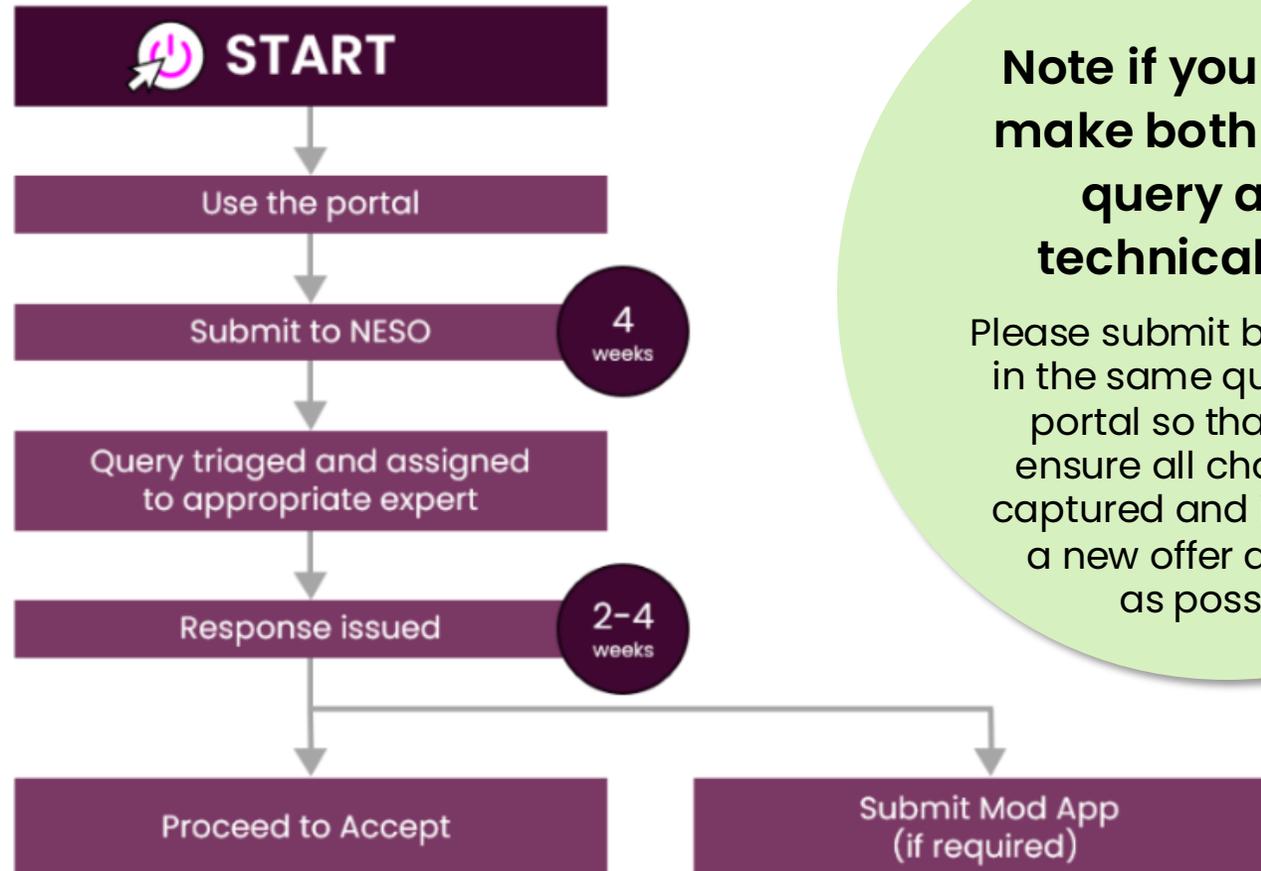
These are the only milestones that can be updated. Please make any changes through the portal, specifying what you want to amend and which milestone it relates to.

Change your connection date if your project has been advanced

You can only request a change to your connection date if your project has been advanced. You can request a change to move back to the original connection date. No other date changes can be requested. Please raise date change requests for advanced projects via the portal.

Your options when you receive your offer

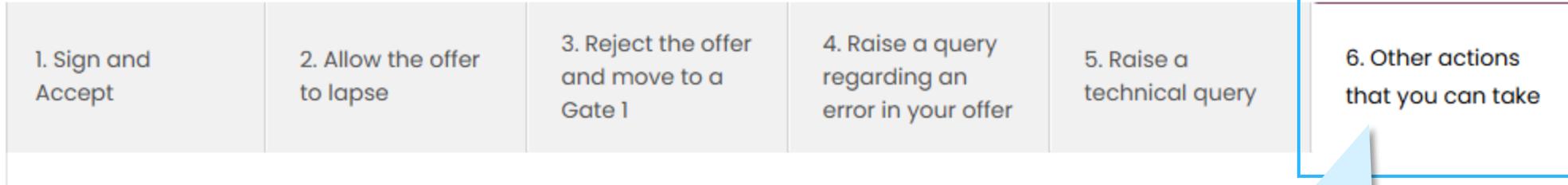
Need to query or request a change?



Note if you need to make both an error query and a technical query

Please submit both of these in the same query via the portal so that we can ensure all changes are captured and included in a new offer as quickly as possible.

Your options when you receive your offer



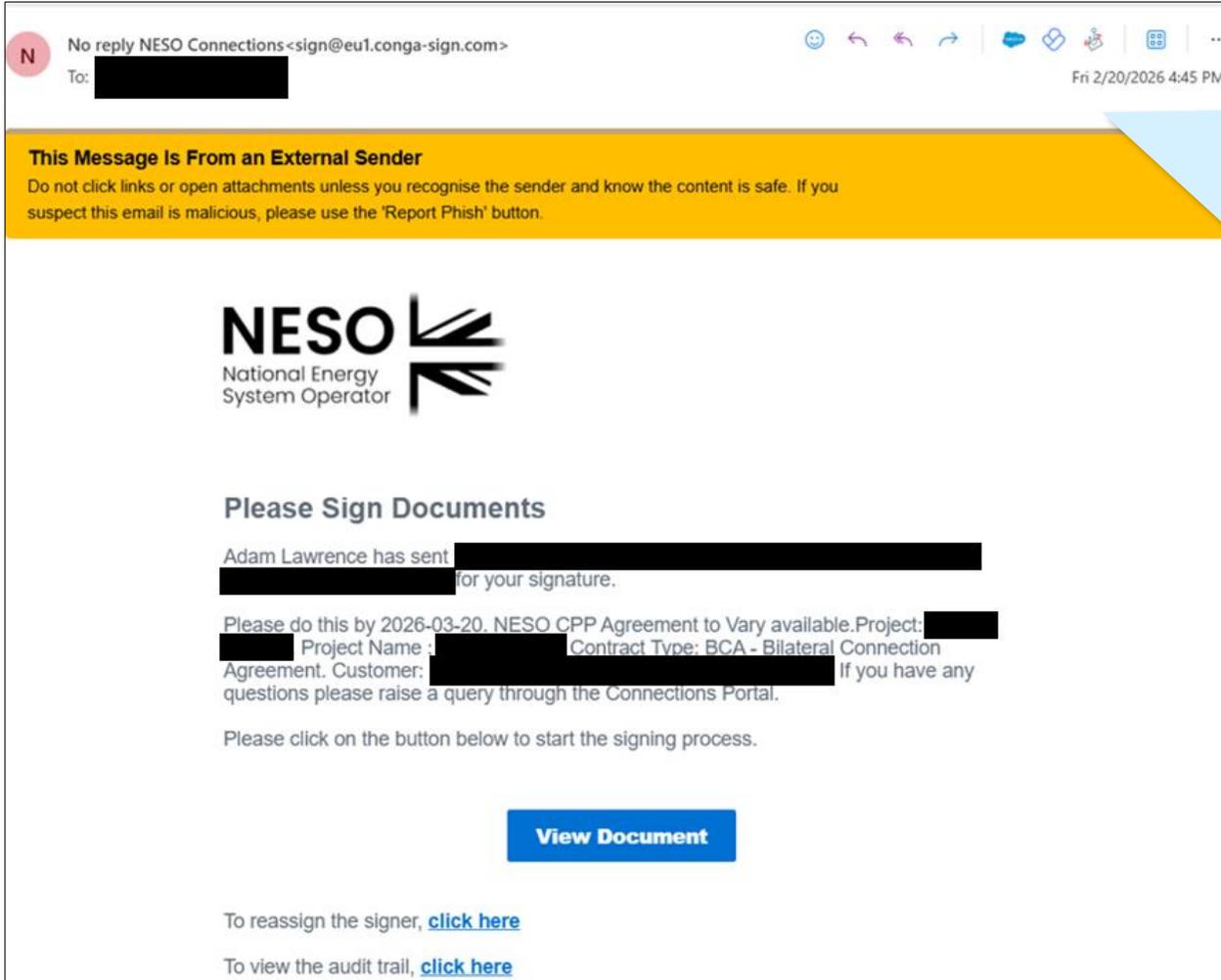
Other actions that you can take

- Request a decrease of CEC, TEC, Developer Capacity, Demand MW or Installed Capacity
- Remove a tech type
- Novation
- Address details or admin changes
- Terminate



CongaSign demo – Adam Lawrence (NESO)

Understanding your offer



Email received from Conga Sign with links:
View audit trail
Reassigned the Signer

Reassign window

CONGA SIGN
Reassign Signer

Cancel Send Now

English

* First Name
adam

* Last Name
lawrence

* Email Address
Adam.lawrence@neso.energy

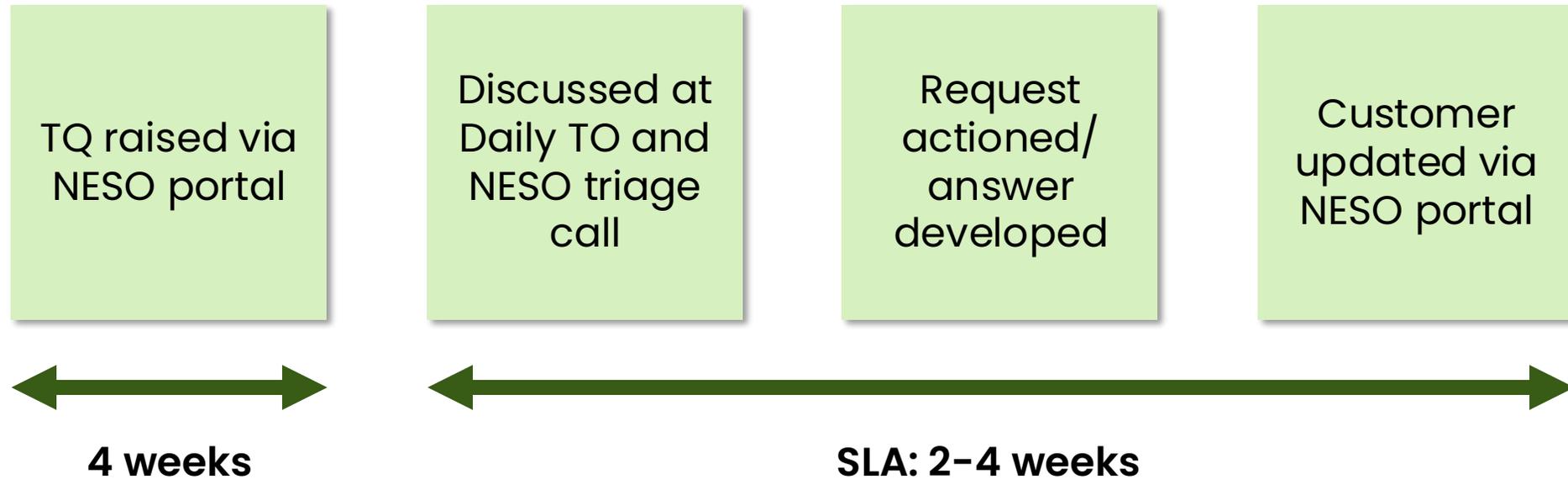
Language
English

Optional Message



How NESO & TOs will support Technical Queries – Fiona Ewart, SPEN-T

How we will support technical queries



How we will support technical queries



Technical Queries must be from the pre-approved list

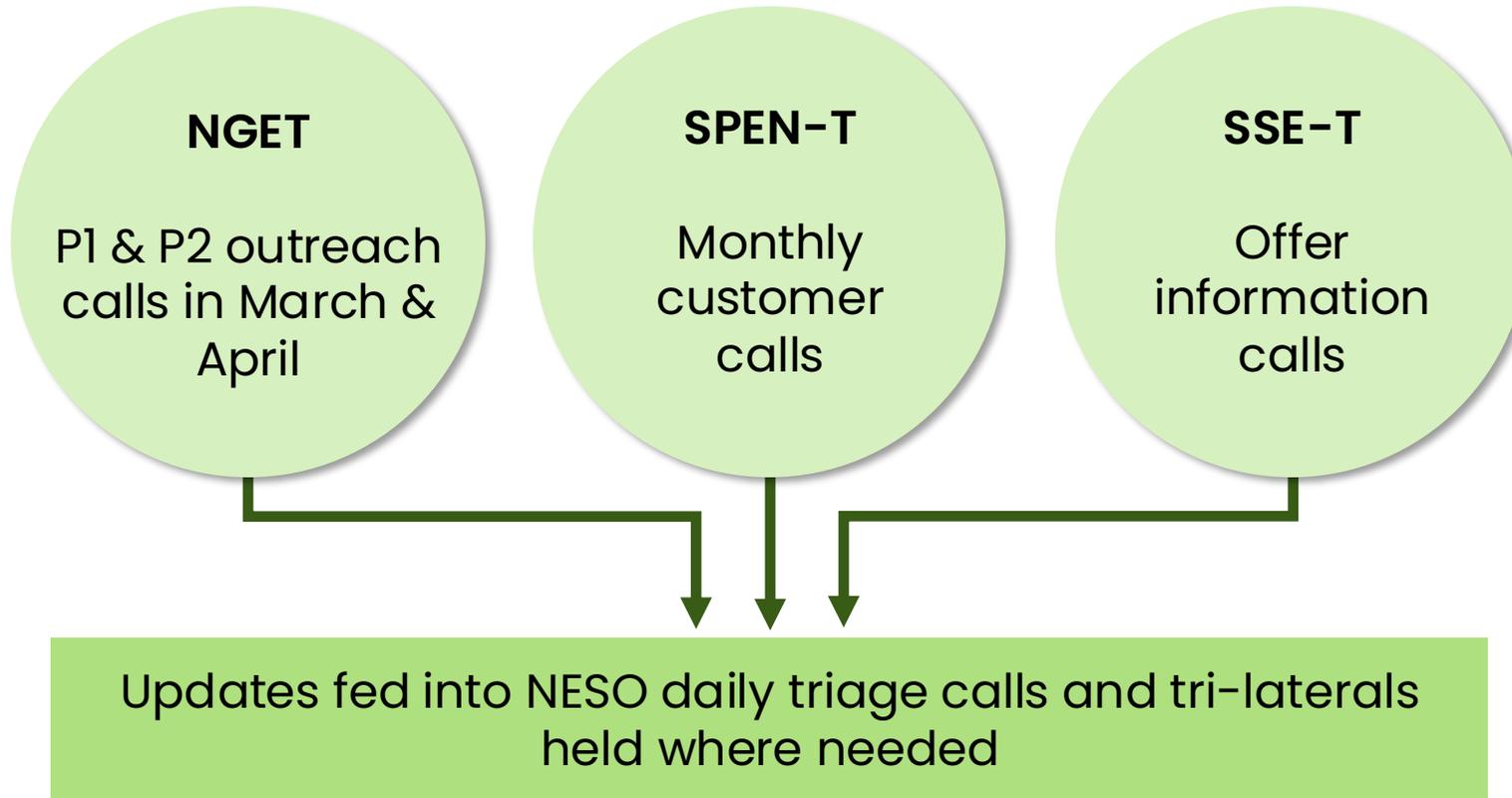


We are still monitoring queries that are not part of permitted changes for key themes that may require our response or feed-in to future methodology consultation



Customer Support Calls – Paul Lowbridge, NGET

Customer support calls



DNOs supported separately, with early TO-DNO-Customer trilateral conversations at GSP level under consideration



Top Queries – Annette Sloan, SSE-T

Top Questions (as of 10am): Gate 2 Offers



John Brereton

3 weeks ago

25

Please can NESO confirm if customers who do not accept a Gate 2 offer will have the offer revert to a Gate 1 offer? I.e., are customers subject to cancellation charges if they do not accept a Gate 2 offer?



Mat roberts

3 weeks ago

21

Please can we know when access to CCMs will be provided. We have numerous queries in portal that are not being responded to.



Daniel Kerr

3 weeks ago

16

Connection dates & QM milestones are increasingly unachievable (including M1-M3 not just M5-M8). Is it possible to have a "reset" on QM milestones/connection dates for G2 offers? This might be the cleanest way forward. At the very least, a sensible discussion with NESO re these would help a lot.

Q&A



Top Queries

We will now answer the top voted questions from the Slido

#CR-OFFERS-2026

Please only ask offers related questions. Keep questions constructive and courteous and refrain from posting anonymously .



A family of three is riding bicycles through a field. In the background, several wind turbines are visible against a blue sky with light clouds. The scene is captured in a warm, golden-hour light. A semi-transparent green horizontal band is overlaid across the middle of the image, containing the text "Thank you".

Thank you