

Public

RESP Forums Autumn 2025 Report

October 2025

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1. Purpose of This Document

The purpose of this document is to provide a written record of the Autumn 2025 RESP Forums, held during October 2025. This document provides a factual account of the Forums, capturing the details, what participants and NESO said, and what NESO will do next.

For details on the RESP Forum context, scope and purpose, please see Annex 1.

2. Autumn 2025 Forums Summary

2.1 Insights and actions summary

Gathering feedback, understanding customer and stakeholder views, and taking action as a result of their input, is at the heart of our approach to engagement.

This table summarises the insights and actions NESO will take from the Autumn 2025 Forums. For further details please see Annex 2.

	Insight (you said)	NESO Action (we will)	Timescale	How to get involved
1.	Attendees shared whether they felt that tRESP was relevant to them or their organisation. 57% of attendees responded that it is highly relevant, 40% responded somewhat relevant, 2% were unsure and 1% responded that it is not relevant to them or their organisation.	For the majority of attendees, tRESP is a relevant subject, and therefore we will provide updates at future events on the outcomes and progress of tRESP following the close of the tRESP consultation.	Update to be provided at RESP Forums in February 2026.	Join the next RESP Forum in February 2026.
2.	44% of attendees responded that they were planning to submit a response to the tRESP consultation,	We will publish a 'you said, we did' report alongside the final tRESP. The report will set out what we heard in	Update to be provided at RESP Forums in February 2026.	Join the next RESP Forum in February 2026 where we will

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	Insight (you said)	NESO Action (we will)	Timescale	How to get involved
	with 48% undecided and 8% responding that they would not be responding to the tRESP consultation.	consultation responses, what we have done as a result, what we haven't done, and why.		present the final tRESP.
3.	For the RESP methodology consultation, 32% of attendees said they would be submitting a response, 61% were unsure if they would be and 7% responded that they were not intending to submit a response	We ran launch webinars in November and December 2025 (Regional Energy Strategic Planning - Methodology Consultation National Energy System Operator), providing further details around the Methodology Consultation, as well as technical deep-dive webinars into the Methodology components. Registration links to these webinars will be communicated out to our customers and stakeholders. These webinars should help our customers and stakeholders further understand the Methodology Consultation, how to submit a response, and whether the consultation is relevant to them.	Webinars were run in November and December 2025.	Respond to the RESP methodology consultation.
4.	Attendees were asked if they were intending to join the next Forum.	Forums will continue to include a draft (subject to change) agenda for	Ongoing.	Continue to attend and participate in

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	Insight (you said)	NESO Action (we will)	Timescale	How to get involved
	82% said that they were, 16% were undecided and 2% said they were not planning to.	the upcoming Forum, with a view to providing customers and stakeholders planning to attend the next meeting with details on topics to be covered. We will also provide provisional dates for the upcoming Forum at the latest Forum. We will also review all feedback we have received to ensure the Forums continue to improve and provide value.		Forums and provide feedback.
5.	55% of attendees responded that they believed the Forums are an effective engagement tool for RESP, 37% were undecided and 8% of attendees responded that they do not believe the Forums are an effective engagement tool.	We will continue to ask this question and monitor responses. Where Forums are not deemed to be an effective engagement, we will seek to understand why and act accordingly. We will combine this with the free-text feedback for what we could improve.	Ongoing.	Continue to provide us with feedback both in the Forums and outside of the Forums.
6.	Attendees were asked to score how relevant the Forum was for their organisation on a scale of 1-5, where 1 = not at all relevant and 5 = highly relevant. The average score across	We will continue to ask this question and use this score as a benchmark moving forward to ensure that the Forums provide our customers and stakeholders with	Ongoing.	Continue to attend and participate in Forums and provide feedback.

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	Insight (you said)	NESO Action (we will)	Timescale	How to get involved
	all those who responded was 3.7.	relevant detail and information.		

2.2 tRESP Consultation

Two public webinars on the tRESP consultation were held in September 2025. The webinars provided an overview of the consultation and were held before the Autumn 2025 RESP Forums. The two tRESP consultation webinars had a combined attendance of 555.

In the Autumn 2025 RESP Forums, we then provided a summary of the tRESP consultation.

2.3 Forum Date and Attendee Information

Nation or region	Date of Forum	Attendees
London	13th October	70
South East	15th October	83
East of England	15th October	43
Wales	16th October	97
South West	16th October	79
North West	20th October	41
North East and Yorkshire	21st October	66
Central England	21st October	52
West Midlands	22nd October	44
Scotland	23rd October	188
East Midlands	23rd October	31
Total		794

We had 794 attendees across the 11 Forums, highlighting the level of interest in RESP and the important role the Forums play in reaching a wide range of customers and stakeholders.

For our Autumn 2025 Forums, we saw a slight increase on the 767 attendees who attended the Summer 2025 Forums. During the Summer 2025 Forums, we asked

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attendees if they were planning on attending the Autumn 2025 Forums and 90% of those who responded selected Yes, with 10% responding Maybe, and no attendees responding that they weren't planning to attend. These positive results have carried through to our Autumn Forums, with the increase in attendee numbers. For a comparison of previous Forum attendance data, please see Annex 3.

The slight increase in numbers can possibly also be in part explained by the increased relevance and purpose of the Autumn 2025 Forums, which were held during the tRESP Consultation and shortly before the start of RESP Methodology Consultation.

Similarly to previous Forums, to help maximise attendance, we promoted the Autumn 2025 Forums through a range of channels. Please see Annex 4 for details.

Confidentiality and privacy

As part of our commitment to confidentiality and privacy, we do not share details of customers or stakeholders who have registered for a Forum or joined a Forum, with any external party. We collect names and details of Forum attendees only for the purposes of monitoring attendance and understanding which sectors may require further engagement; these details are only shared internally within NESO where it is required. We do not collect the names or details of Forum attendees when they respond to polls or surveys. If a Forum attendee included their details for the purposes of being contacted, their details would not be shared, and they would be contacted by a member of the RESP team. The tRESP transparency statement is available on our website here: [tRESP Engagement Transparency Statement](#).

2.4 RESP Forum Content

As with the previous two Forums in Spring 2025 and Summer 2025, the Autumn 2025 RESP Forums were held in all 11 RESP nations and regions and were delivered by the relevant RESP nation or region team. The core content remained the same across all 11 Forums. However, there were variations to account for any work taking place which was specific to a particular nation or region.

Each Forum also included interactive sessions to enable attendees to contribute their views, which were displayed live on screen. The Forums then concluded with an extended Q&A section, enabling greater engagement, which had been requested by attendees in previous Forums.

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The meeting content was written so that both those with detailed knowledge and those with less experience in energy planning could participate. The Autumn 2025 Forum agenda was as follows:

1. Welcome and Introduction
2. Progress updates since last Forum
3. Transitional RESP (tRESP) – *tRESP Consultation Overview, tRESP Nations and Regions Contexts, tRESP Strategic Investment Need (SI Need)*
4. Full RESP – *RESP Roadmap, Methodology Consultation*
5. Strategic Spatial Energy Planning (SSEP) Update
6. Next Steps
7. Q&A

2.5 How we gathered customer views during the Forums

During the Forums, we used a third-party engagement tool called Mentimeter (Menti).

We used Menti to gather insights and feedback from attendees, which was used to help guide the development and next steps for tRESP and RESP. Some questions put to attendees were closed / multiple choice, and some questions were open / free text.

Nation or region	Attendees	Number & % of Attendees who interacted with Menti
London	70	37 (53%)
South East	83	54 (65%)
East of England	43	21 (49%)
Wales	97	55 (57%)
South West	79	53 (67%)
North West	41	23 (56%)
North East and Yorkshire	66	38 (58%)
Central England	52	31 (60%)
West Midlands	44	23 (52%)
Scotland	188	102 (54%)
East Midlands	31	17 (55%)
Total	794	454 (57%)

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As well as poll and survey questions, Menti enabled attendees to submit questions for the Q&A section of the Forums.

More time was provided for questions in the Autumn 2025 RESP Forums, to enable greater interactivity, understanding and discussion. In total, 231 questions were asked across the 11 Forums, the majority of these questions were answered on the day.

As part of our approach to maximising opportunities for customers to engage with RESP, we will be updating our FAQ (frequently asked questions) document on our website. This document covers the common questions we received at the Spring and Summer 2025 Forums. Its update will include the common and unanswered questions from the Autumn 2025 RESP Forums.

2.6 Useful Links

- [Introduction to RESP webinar March 2025 recording](#)
- [Introduction to RESP Webinar June 2025 Recording](#)
- [Spring 2025 RESP Forum slides](#)
- [Summer 2025 RESP Forum Slides](#)
- [Write-up of Spring 2025 RESP Forums](#)
- [Write-up of Summer 2025 RESP Forums](#)
- [RESP FAQs](#)
- [NESO's RESP Web pages](#)
- [RESP Methodology Consultation](#)

2.7 Progress against actions from Summer 2025 Forums

For details on how we have progressed against the actions from the Summer 2025 Forums, please see Annex 5.

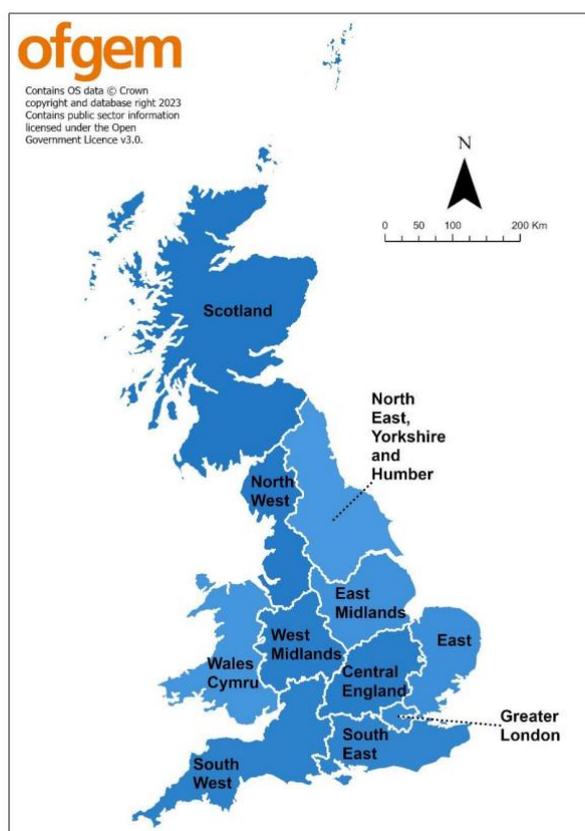
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Annexes

Annex 1 - Forums Context, Scope and Purpose

Context

In November 2023, Ofgem asked NESO to deliver a new RESP (regional energy strategic planning) role. The purpose of RESP is to ensure that local areas get the energy distribution infrastructure they need to support the delivery of local and national ambitions for economic growth and net zero. To help ensure this is achieved, NESO will be producing RESPs (regional energy strategic plans) for the eleven RESP nations and regions. The below map sets out the eleven areas, as defined by Ofgem:



Ofgem and NESO share the view that the RESP role can only be successfully delivered through NESO working closely with our national and regional customers and stakeholders, ensuring their needs underpin the plans we develop. This view is embedded as part of the definition of the role, setting out that NESO's approach needs to be place-based, transparent and collaborative.

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For that reason, NESO has established RESP Forums as one part of our developing programme of engagement activities. In concert with the other channels we'll be developing, the Forums provide us with an opportunity to share key information with our customers, allow them to raise questions, and to understand their needs, and ensure their views shape and underpin our approach to the delivery of the new RESP role.

The first round of Forums took place in March/April 2025. There were over 1,200 attendees and the Forums focused primarily on deep dives into the work that tRESP (Transitional RESP) was undertaking. The second round of Forums took place in June and July 2025, providing a broader overview of activities underway within RESP. The third round of RESP Forums took place in October 2025 and focused on the tRESP consultation and the full RESP Methodology. The fourth round of RESP Forums are scheduled for February 2026.

Further details on the RESP role are set out on our website¹ and in the RESP Policy Framework, which was published by Ofgem in April 2025².

Forums Scope and Purpose

The scope of the Forums is set out below:

What

- Channel for engaging customers in RESP
- Provide an opportunity for feedback and questions
- Online meetings of up to 90 minutes
- Set format delivered in each nation/region, with place-based variation

Who

- Inclusive – open to all customers and stakeholders with an interest in RESP and strategic energy planning; all levels of seniority, and all levels of technical knowledge
- Transparent in approach but attendee lists not shared publicly and names not shared in Q&A

Why

- Keep customers up to date with the latest developments
- Continue to build knowledge and awareness of the RESP national and regional teams to their customers, including contact details for further conversations

¹ <https://www.neso.energy/what-we-do/strategic-planning/regional-energy-strategic-planning-resp>

² <https://www.ofgem.gov.uk/decision/regional-energy-strategic-plan-policy-framework-decision>

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- Signpost what's next, what regional energy strategic planning will mean for customers and stakeholders, and how to get involved
- Gather feedback to help shape key aspects of RESP, including our engagement approach and the transitional RESP (tRESP) project

When

Quarterly, linked to key milestones within the RESP programme.

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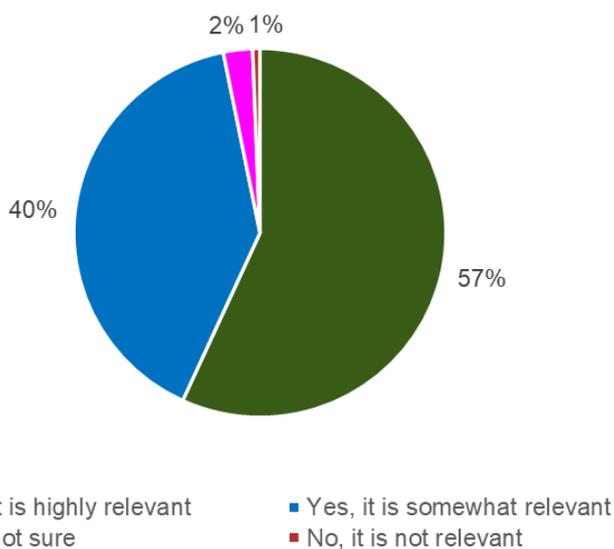
Annex 2 – Autumn 2025 Forums Insights

794 people attended the 11 Forums over October 2025. In each of the Forums, attendees were presented with data and information from several key RESP activities, as well as the Strategic Spatial Energy Plan.

This section sets out the questions we asked and the insights we gathered from the Autumn 2025 RESP Forums and the actions that NESO will take as a result.

tRESP

Q: Is tRESP relevant to you / your group / your organisation?



Insight and Action:

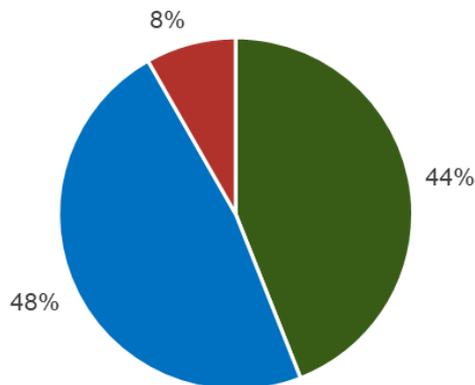
tRESP and its consultation formed a significant part of the Forum agenda. With only three percent of attendees believing that tRESP is not or may not be relevant to them or their organisation, it is clear that the content was relevant to the audience.

We will follow-up at the next Forum with more information on

the outcomes of the tRESP consultation and the next steps on tRESP.

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Q: Are you planning to submit a response to the tRESP consultation?



■ Yes, definitely ■ Maybe/Not sure ■ No, definitely not

Insight and Action:

Following the presentation on tRESP, nearly half of the attendees responded that they would be submitting a consultation response and nearly half were still undecided, with only eight percent responding that they would not be submitting a consultation response.

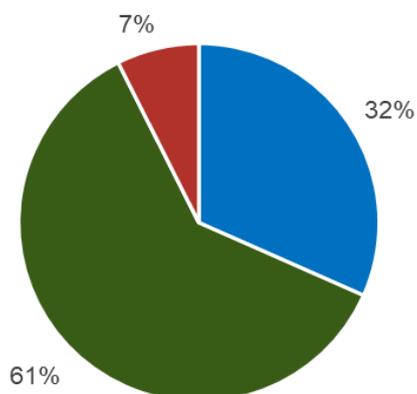
For those that responded that they would not be responding to the consultation, a

further follow-up free text question was asked, asking them to explain why not. The majority of responses focused on time constraints, resource/capacity, and complexity. For future consultations, we will ensure stakeholders are given further advance notice of the consultation to aid with resource planning and more accompanying detail, for example deep-dive webinars, to help address the point about complexity.

Methodology

Q: Are you planning to submit a response to the RESP methodology consultation?

Insight and Action:



■ Yes, definitely ■ Maybe/Not sure ■ No, definitely not

Detail was provided to attendees on the Full RESP Methodology Consultation. Following the presentation, attendees were asked whether they were planning to submit a response to the Methodology Consultation.

Just under one third of attendees said they are planning to submit a response, with nearly two thirds unsure and seven percent responding that they would not be submitting a response.

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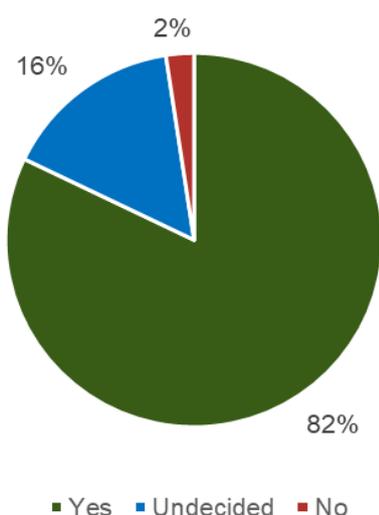
To ensure that stakeholders understand the Methodology Consultation and its relevance for them, we will be running a launch webinar and deep-dive webinars, which will be available to all customers and stakeholders.

We will also use the answers that attendees responded with to help us to plan and resource the Methodology Consultation based on the approximate number of expected responses.

Engagement and Forum Feedback

Q: Are you planning to join the next Forum?

Insight and Action:



82% of attendees are planning to attend the Winter 2026 Forum, which is scheduled for February 2026. However, while only two percent of attendees said they were not planning on joining the next Forum, this is a decline on the Summer Forums where no attendees responded that they were not planning on attending the next Forum and 90% of attendees responded that they would be attending. This means, more attendees responded this time that they are undecided or are not planning to attend.

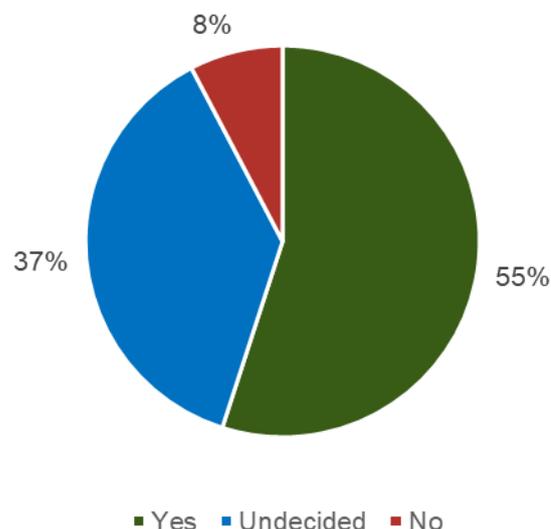
We will take steps to ensure that the next Forum is relevant for as many of our customers and stakeholders as possible, as well as thoroughly reviewing the feedback we have received to understand how we can continue to improve the Forums for our customers and stakeholders.

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Q: Do you feel the Forums are an effective engagement tool for RESP?

Insight and Action:

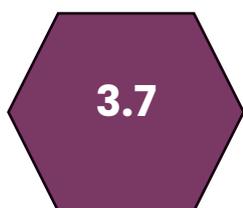
Just over half of attendees responded that they believe the Forums are an effective engagement tool, with only eight percent believing that they are not. However, it is evident more work needs to be done to ensure that the Forums are as an effective tool as they can be for the nearly half of attendees who responded undecided or no.



The results show a marked decrease from the Summer 2025 Forum, where 78% of attendees responded that they believe the Forums are an effective engagement tool.

We have reviewed the feedback we received in Forum 3 and we will combine it with the feedback we gather from Forum 4 in February, as well as the feedback we receive from our In-Person Forums in June. We will then use the collated feedback to design the future Forum, which we will run in the second half of 2026, to ensure the Forums remain as effective as possible.

Q: On a scale of 1 - 5 how relevant was this Forum to your organisation?



Insight and Action:

Attendees were asked to score the Autumn Forum from 1-5, where 1 was not at all relevant and 5 was highly relevant, for how relevant the Forum was for their organisation. The average score across all attendees who responded was 3.7.

We have not asked this question in this format before. However, we will continue asking this question and benchmarking against it as a measure to judge our performance against, to ensure that the Forums remain relevant to our customers and stakeholders.

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Q: What do you think went well?

We received 119 pieces of feedback from attendees on what they felt went well within the Autumn 2025 RESP Forum.

Insight and Action:

Themes and summaries of the comments and feedback received for both what went well and what could be improved have been provided using AI. However, all responses were also be read by our teams in both their original and summarised form. AI can identify patterns and trends within the responses that might not be immediately apparent to our teams. AI will not be used to make decisions, but serve as a tool to enhance, rather than replace, human judgement and support our decision-making.

Themes and summaries:

- Presentations and slides were praised for detail, clarity, and structure.
- Visual examples (especially maps) made complex or theoretical topics more accessible.
- Clear timelines, deadlines, and roadmaps were valued for aiding planning and resource allocation.
- Forums and presentations were generally seen as engaging and informative, with opportunities for Q&A and direct contact with the team.
- The teams' openness, responsiveness, and commitment to stakeholder engagement were highlighted.
- Having named contacts and regular opportunities to engage was appreciated.
- The transparent process and clear explanation of methodologies were welcomed.
- The comprehensive scope and logical approach to a complex exercise were recognised.
- Data analysis (eg, distributed tech capacity by region) and the sharing of datasets were valued.
- Presenters' professionalism and knowledge were positively noted.
- The importance of regular forums and ongoing communication was recognised.

We are grateful for all comments we have received.

We have read through the feedback and will be combining it with the feedback we gather from Forum 4 in February, as well as the feedback we receive from our In-Person Forums in June. We will then use the collated feedback to design the future Forum we will run in the second half of 2026.

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Q: What could we improve on next time?

We received 191 constructive and helpful comments from attendees on what they felt we could do to improve our Forums and our engagement in the future.

Insight and Action:

Themes and summaries:

Engagement and Interactivity

- Strong desire for more interactive sessions: suggestions include workshops, breakout groups, in-person events, and more two-way dialogue rather than one-way presentations.
- Requests for more time for Q&A, longer question sessions, and opportunities for participants to ask questions in advance or during the session.
- Requests for more use of chat functions and clearer ways to ask questions, especially for those joining on different devices.
- Calls for more inclusive engagement, tailored sessions for different audiences, and recognition of varying levels of knowledge and capacity.
- Suggestions to simplify, provide executive summaries, and clearly state what is required from participants.
- Calls for training and education to build capacity for engagement in energy planning.

Clarity, Accessibility, and Communication

- Many found the process and language too technical, with excessive use of acronyms and jargon. There were repeated requests for plain English explanations, glossaries, and “dummy’s guides.”
- Suggestions to slow down presentations, reduce information overload, and provide information in advance (e.g., slides, agendas).
- Calls for more practical, real-world examples, case studies, and worked examples to make theoretical content more accessible.

Consultation Process and Participation

- Feedback that consultations are too detailed, technical, and time-consuming, making them inaccessible for organisations with limited resources.

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- Requests for more flexibility in how responses can be submitted, and for shorter, more focused consultation forms.
- Concerns about the timing of consultations and the need for more notice and better alignment with internal processes.
- Suggestions to clarify who is being consulted, who should respond, and how different stakeholders (including non-energy specialists, local climate groups, and the public) can be involved.

Local Relevance and Practical Application

- Desire for more local context, including examples and findings specific to local areas.
- Requests for more relationship-building and direct engagement with stakeholders.
- Calls for clarity on how local plans, ambitions, and data will be integrated into RESP/tRESP, and how these plans will influence practical outcomes.

Transparency and Feedback

- Requests for greater transparency about how feedback and submissions are used, what information is mandatory, and what outcomes are expected.
- Desire for updates on progress, clear explanations of decision-making processes, and feedback on individual submissions.

Technical and Data Aspects

- Requests for more information on data sources, analysis methods, and how datasets will be used to inform planning.
- Calls for access to mapping tools and more visual outputs to aid understanding.

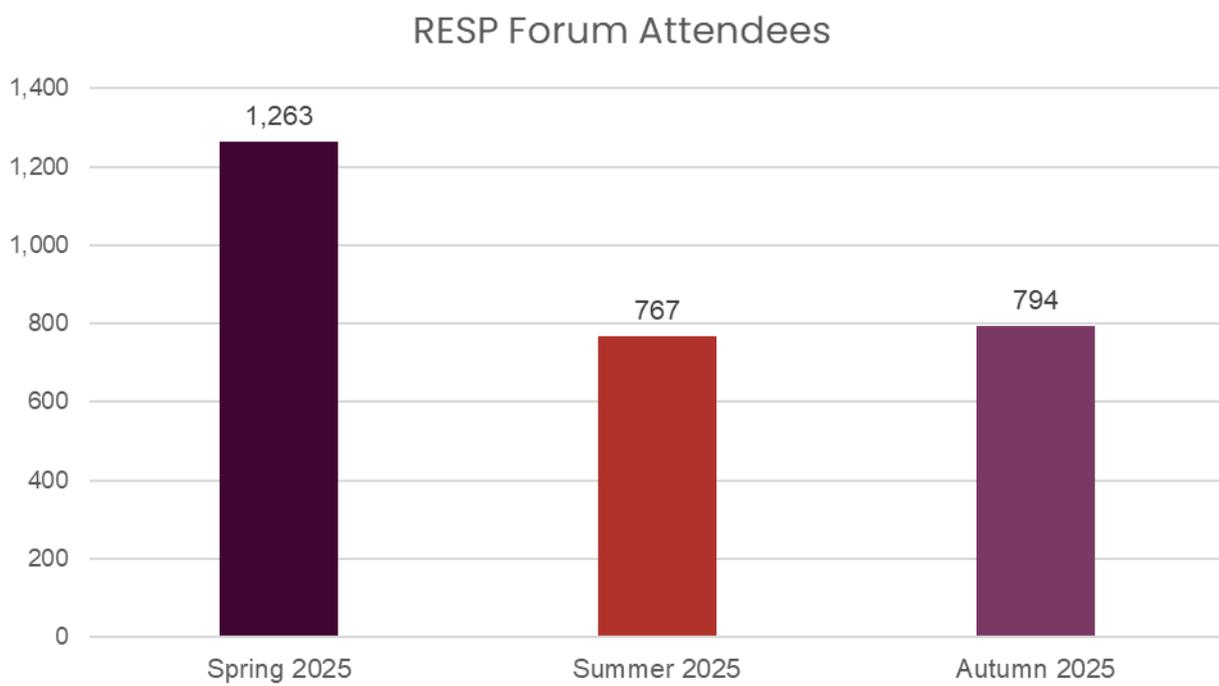
We are grateful for all comments we have received.

We have read through the feedback and will be combining it with the feedback we gather from Forum 4 in February, as well as the feedback we receive from our In-Person Forums in June. We will then use the collated feedback to design the future Forum we will run in the second half of 2026.

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Annex 3 – Forum Attendance Data

Below, we have provided total attendee data from the three RESP Forums we have run.



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Annex 4 – Channels used for Forums Promotion

The following external methods / channels were used to promote the Forums:

- Email invites (sent via RESP regional teams)
- News article on the NESO website [Link](#)
- Energising progress - news article (external newsletter)
- LinkedIn social media posts
- Colleagues within NESO's Strategic Energy Planning directorate shared the email invite and website article with their contacts
- The Forums were added to the NESO website events calendar [Link](#)

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Annex 5 – Progress on Actions from Summer 2025 Forums

This section includes the You Said, We Did table from the [RESP Forum Summer 2025 Report](#), and includes the progress so far for each action.

	Insight (you said)	NESO Action (we will)	Timescale	Progress so far
1.	Forum 2 attendees provided a wide variety of responses to ensure each of the eleven National and Regional Contexts reflects their region / nation. Responses covered demographic information, targets and information on transport, industry and energy generation.	We will collate all feedback on the eleven National and Regional Contexts, across all qualitative and quantitative elements and look to either: feed into the document to be published for the tRESP consultation in mid-September 2025; feed into the final tRESP document to be published in January 2026, or; considered in the development of the eleven National and Regional Contexts when we move into enduring RESP from late-2026.	Either by the tRESP consultation (September 2025), final tRESP document (January 2026) or in the enduring RESP Regional Contexts (2027).	Each actionable comment and piece of feedback will either be actioned for the final tRESP release or into full RESP.
2.	For the Strategic Investment Need RFI (Request for Information) section, attendees responded to let us know whether they had already submitted an RFI response, were still working on their RFI response, they needed more details, or they weren't planning to submit a response	All attendees who provided contact details requesting more information will be contacted by their local RESP team.	All attendees who provided their details were contacted by their local RESP team prior to the close of the RFI deadline in July 2025.	Completed.

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	Insight (you said)	NESO Action (we will)	Timescale	Progress so far
3.	31% of attendees responded that they understood how tRESP pathways will be created, 6% responded that they didn't understand and 63% responded that they understood somewhat	NESO will issue the tRESP consultation for Pathways and CPAs, together with the detailed methodology and data/visualisations. We will also hold launch webinars to help explain the content of tRESP, as well as featuring details of tRESP in the next round of Forums.	September	The tRESP Consultation has now closed and a launch webinar is being held.
4.	Forum 2 attendees outlined the things that hinder them from getting involved or doing more in energy planning activity	We want to make Local Actor Support as targeted and effective as possible, both in enabling Local Actors to engage with the production of the eleven RESPs, and to embed knowledge and best practice within Local Actors' organisations. Therefore, we will use these points when designing our proposals for Local Actor Support, to help us focus the support on Local Actors' biggest obstacles and greatest possible enablers. This will also consider that NESO has finite capacity available to provide support.	We will be continuing to develop our proposals for Local Actor Support, as part of our development of the enduring RESP methodology, which will be consulted on in November 2025. Subject to the consultation, we anticipate establishing the first elements of Local Actor Support in 2026, to complement the initial RESP production steps.	Full details of Local Actor Support have been included in the RESP Draft Methodology which was published for consultation on 17 th November 2025.
5.	Forum 2 attendees outlined the things that would help them to have greater involvement in energy planning			
6.	Attendees provided suggestions of things that NESO could do to help their organisation engage in RESP and energy planning even further			

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	Insight (you said)	NESO Action (we will)	Timescale	Progress so far
		<p>planning in their own organisations.</p> <p>Therefore, we will use these points when designing our proposals for Local Actor Support to help us ensure the support enables Local Actors to engage in RESP and energy planning.</p>		
7.	51% of attendees responded that they had not attended the first RESP Forum in March / April 2025, with 49% responding that they had attended the first Forum	We will continue to monitor these figures in future Forums as well as signposting previous Forum content and write-ups.	Ongoing	We saw an increase in attendee numbers in the Autumn Forums over the Summer Forums. We will continue to try and reach the widest possible relevant audience whilst keeping the content of Forums relevant for our audience.
8.	28% of attendees found Forum 2 more relevant to their organisation than Forum 1, 72% of attendees found it about the same and no attendees responded that they found it less relevant	We will continue to ask this question and monitor responses. Where Forums are not deemed to be relevant, we will seek to understand why and act accordingly.	Ongoing	We did not track the relevance this time against previous Forums. However, we did ask attendees to score the Forum relevance and for the Autumn Forum the average score was 3.7. We will continue to ask this question and track against this number.
9.	78% of attendees responded that they believe the RESP	We will continue to ask this question and monitor responses. Where Forums are	Ongoing	We saw a decrease this time around in the number of attendees

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	Insight (you said)	NESO Action (we will)	Timescale	Progress so far
	Forums are an effective engagement tool, 16% responded maybe and 6% of believe they are not an effective tool	not deemed to be an effective engagement, we will seek to understand why and act accordingly. We will combine this with the free-text feedback for what we could improve.		who find the Forums an effective engagement tool. We have reviewed the feedback we received and will be combining it with the feedback we gather from Forum 4 in February, as well as the feedback we receive from our In-Person Forums in June. We will then use the collated feedback to design the future Forum we will run in the second half of 2026.
10.	The number of attendees who responded that they are interested in more than one RESP region was 37% with 63% interested in one RESP region only	<p>We will continue to provide regionally specific information at Forums.</p> <p>We will also continue to provide channels for customers that are not focused on specific RESP regions/nations. This currently includes our 'Introduction to RESP' webinars (March 2025 Webinar & June 2025 Webinar), the NESO Strategic Energy Planning Industry Group and Societal Forums. We will also continue to use third party channels to reach our customers, including some local authority networks we have established relationships with.</p>	Ongoing	We did not ask attendees this question in the Autumn Forums. However, we did ensure that each of the 11 Forums was focused on that nation and region and contained nationally / regionally specific information, detail and progress updates.

Public

	Insight (you said)	NESO Action (we will)	Timescale	Progress so far
11.	90% of attendees have responded that they will be joining the next Forum, with 10% of attendees responding maybe and no attendees responding that they will not be attending	Forums will continue to include a draft (subject to change) agenda for the upcoming Forum, with a view to providing customers planning to attend the next meeting with details on topics to be covered. We will also provide provisional dates of the next Forum at the current Forum.	Ongoing	In the Autumn Forums, we saw a dip in the number of attendees who responded that they were planning to join the next Forum, with 82% planning on joining the next one, and 2% responding that they would not be attending. This could be explained in part by the Autumn Forum covering both the landmark Methodology and tRESP consultations. However, we will continue to review and listen to feedback and work to ensure our Forums are relevant to our customers and stakeholders.
12.	Attendees provided a wide range of responses to what they thought went well in the Forum	We reviewed the feedback we received to understand the themes and specific areas that attendees thought worked well. Where possible, we will incorporate this feedback into the design of future Forums. We will continue seeking this feedback at future Forums and improving our understanding of the things	We considered the views put forward by attendees when designing the Forum 3 content, agenda and logistics. We will continue to read and review feedback and	We have reviewed the feedback in detail and took onboard and tried to incorporate a number the comments we received, including providing clear overviews and data, using the Menti tool for interaction, providing plenty of opportunities for questions, and providing timelines.

Public

	Insight (you said)	NESO Action (we will)	Timescale	Progress so far
		that our attendees have responded well to.	use it to design future Forums to increase engagement and interactivity.	At the end of the Autumn Forums 2025 we again asked our attendees what they believe went well. The results can be found under Annex 2.
13.	Forum attendees provided a range of suggestions on what we could improve next time	We will review the feedback received to understand themes and particular issues that attendees felt could be improved upon. Where possible, we will consider these responses when planning future Forums, including agenda, timings and content. We will continue seeking this feedback at future Forums and improving our understanding of areas our attendees would like to see improved.	Considered when designing Forum 3 content, agenda and details. Ongoing.	<p>We reviewed the feedback in detail and took onboard and tried to incorporate a number the constructive comments that we received in the Autumn Forums, including less jargon, more examples, more questions and transparency through extended Q&A sessions, and improvements to content and delivery.</p> <p>At the end of the Autumn Forums 2025 we again asked our attendees what they thought could be improved. The results can be found under Annex 2.</p>