

Public

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- Click 'Turn on live captions'

# NESO Operational Transparency Forum

4 February 2026

# Introduction | Sli.do code #OTF

Slido code #OTF

To ask questions live & give us post event feedback go to Sli.do event code #OTF

- **Ask your questions as early as possible** as our experts may need time to ensure a correct answer can be given live.
- **Please do not edit or update your questions after submission** as this may result in us answering the first version only. To get the answer you need feel free to submit the revised version as a new question.
- **Please provide your name or organisation.** This is an operational forum for industry participants therefore questions from unidentified parties will not be answered live. If you have reasons to remain anonymous to the wider forum, please use the advance question or email options below.
- **The OTF is not the place to challenge the actions of individual parties** (other than the NESO), and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: [marketreporting@neso.energy](mailto:marketreporting@neso.energy)
- **Questions will be answered in the upvoted order whenever possible.** We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Sli.do will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions. After that please use the advance questions or email options below.
- **All questions will be recorded and published.** Questions which are not answered on the day will be included, with answers, in the slide pack for the next OTF.
- **Ask questions anytime** whether for inclusion in the forum or individual response through our [Advance Questions form](#) or at at: [box.nc.customer@neso.energy](mailto:box.nc.customer@neso.energy)

**Stay up to date on our webpage:** <https://www.neso.energy/what-we-do/systems-operations/operational-transparency-forum>  
(OTF Q&A is published with slide packs)

# Future deep dive/focus topics

Slido code #OTF

## Today's deep dive/focus topics

Market Monitoring call for input feedback – 4 February

## Future

January Balancing Costs – 18 February



If you have questions/suggestions of areas to cover during above presentations or ideas for deep dives or focus topics you would like us to consider, please send them to us at: [box.nc.customer@neso.energy](mailto:box.nc.customer@neso.energy)

# Network Access Planning (NAP) OC2 Forum

Slido code #OTF

**When?** Tuesday 24 March 2026, 9am–5pm (in-person attendance)

**Where?** [Park Regis Birmingham](#), 160 Broad Street, Birmingham, B15 1DT

## What is the NAP OC2 Forum?

The OC2 Forum **brings together customers and stakeholders to discuss outage coordination and network access planning**. We will share updates on key reforms—such as System Access Reform (SAR)—and work together to make complex topics, including constraint management, voltage challenges and various NAP projects, clearer and more accessible.

The forum will include **presentations, breakout discussions on challenges and opportunities, and a Q&A session** with some of our NESO leadership team. This is your opportunity to provide feedback, influence future processes, and connect with industry peers.

**A detailed agenda and full plan for the day will be shared closer to the event.**

## Who should attend?

**Anyone involved in or affected by outage coordination and network access planning:**

- Transmission Owners (TO)
- Offshore TOs, Distribution Network Operators (DNO)
- Generators
- Interconnectors
- Academia
- Anyone interested in system access reforms

## How do I register?

- Please book your space **by Monday 16 February 2026 via this [Eventbrite link](#)**.
- After registering, you'll receive full event details and joining instructions.

You can find content presented at our previous forums on our website [here](#) under Events & Documentation.

**If you have any questions, please email [box.oc2forum@neso.energy](mailto:box.oc2forum@neso.energy).**

# Balancing Programme March 2026 Webinar

Slido code #OTF

**Date:** 26 March 2026

**Time:** 11:00 – 12:30pm

**Location:** Microsoft Teams

We will be sharing the latest progress updates on our Balancing and Forecasting capabilities delivered into the Control Room along with further information on upcoming future capabilities planned for delivery. As always there will be updates from our subject matter experts and opportunities to ask questions.

A more detailed agenda will be shared closer to the webinar.

To sign up to the event, click [here](#) or scan the QR code below



# Slow Reserve update

- **Mock Auctions:** Mock Auctions including the new Slow Reserve Service will take place daily from **23rd Feb to 16th March at 2pm**. The Mock Auction environment will be open from **16 Feb** and all participants currently in the sandbox environment will have access to the Mock Auction environment automatically. Results for these Mock Auctions will be published [here](#). Contact [commercial.operation@neso.energy](mailto:commercial.operation@neso.energy) if you wish to take part or have any questions.
- **SMP Portal:** accompanying Slow Reserve system onboarding that commenced in November, the SMP portal is now available for providers to commence their Slow Reserve unit and asset registrations. Our [onboarding webinar](#) from 6 November 2025 gives full details on joining the service. For any questions regarding onboarding please contact [commercial.operation@neso.energy](mailto:commercial.operation@neso.energy)
- **Transition Plan:** The [Slow Reserve Transition Plan](#) has been updated and published with full details of how NESO will migrate from STOR to Slow Reserve. As part of this there will be a transitional period with a requirement to link service windows for the positive service. Whilst this is detailed in the Transition Plan, further information is provided in an [explainer video](#) on the [SR webpage](#).

# Slow Reserve update

Slido code #OTF

- Slow Reserve service go-live and end of the STOR service will be **31 March 2026**
- Thanks to market providers that have reached out to us to date to indicate their intention to enter the Slow Reserve market - we are engaged with around 25 providers, many of whom are already at various stages in the onboarding process
- Providers will have different system integration requirements depending on the markets they already participate in (BM or non-BM and/or if they are in other balancing services) and our onboarding teams are on hand to support you thorough the onboarding process

Onboarding Step	System	BM	Non-BM
Registration of Assets/Units	SMP	✓	✓
Performance Metering Testing	STAR	✓	✓
Balancing System Testing	OBP	✗	✓
Operational Metering Testing	iHost	✗	✓
EAC Access	EAC	✓	✓

- Interested providers yet to reach out to us are encouraged to do so as soon as possible.
- We would welcome any feedback on Slow Reserve onboarding and system integration
- [box.futureofbalancingservices@neso.energy](mailto:box.futureofbalancingservices@neso.energy) or [commercial.operation@neso.energy](mailto:commercial.operation@neso.energy)

# TNUoS Tariffs Webinar & BSUoS Tariff Survey

Slido code #OTF

We published the **Final TNUoS Tariffs for 2026/27** on 30 January. On 12 February, we will be holding a webinar to talk through the key findings of the tariff report and answer your queries.

You can sign up for the webinar below, the webinar will be recorded and published on our website after, for anyone unable to attend. If you would like to ask any questions ahead of the webinar, please email us at [TNUoS.queries@neso.energy](mailto:TNUoS.queries@neso.energy)

[12 February – TNUoS Webinar Sign Up](#)

In **December we published BSUoS Final Tariffs for 2026/27**. To ensure we are providing the best customer experience, we are reviewing our planned publication timetable for the 2027/28 BSUoS Tariffs and beyond.

Before finalising this, we would like to invite interested parties to complete a short survey which will be circulated through our BSUoS Charging mailing list. If you have further feedback or any questions on this then please contact us at [BSUoS.queries@neso.energy](mailto:BSUoS.queries@neso.energy)

# Monitoring & Reducing Excessive Pricing in Balancing Reserve

Slido code #OTF

Join our upcoming webinar for more information on the upcoming enforcement of [BR Service Terms clause 5.11](#), which will seek to reduce occurrences of excessive pricing by in the BR service.

Time will be set aside for you to ask questions on the proposed implementation, and information can also be found in the [BR Participation Guidance](#).

The webinar will take place on **16 February** from **14:00–15:00** Sign up using the following link: [Webinar sign-up](#)

If you have any questions, contact: [box.balancingservicesmonitoring@neso.energy](mailto:box.balancingservicesmonitoring@neso.energy)

BR – Balancing Reserve

# Future Event Summary

Slido code #OTF

Event	Date & Time	Link
Reactive Power Mid-term Market: Pre-market Consultation	4 Feb (16:00) Closing Date	<a href="#">Consultation Documentation</a>
C9 Licence Condition Annual Review: Consultation	6 Feb (17:00) Closing Date	<a href="#">Consultation Documentation</a>
TNUoS Tariffs Webinar & BSUoS Tariff Survey	12 Feb (14:00-15:30)	<a href="#">Register here</a>
Monitoring & Reducing Excessive Pricing in Balancing Reserve Webinar	16 Feb (14:00-15:00)	<a href="#">Register here</a>
Network Access Planning (NAP) OC2 Forum	24 Mar (09:00-17:00)	<a href="#">Register here</a>
Balancing Programme March 2026 Webinar	26 Mar (11:00-12:30)	<a href="#">Register here</a>
Slow Reserve service go-live and end of the STOR service	31 Mar	

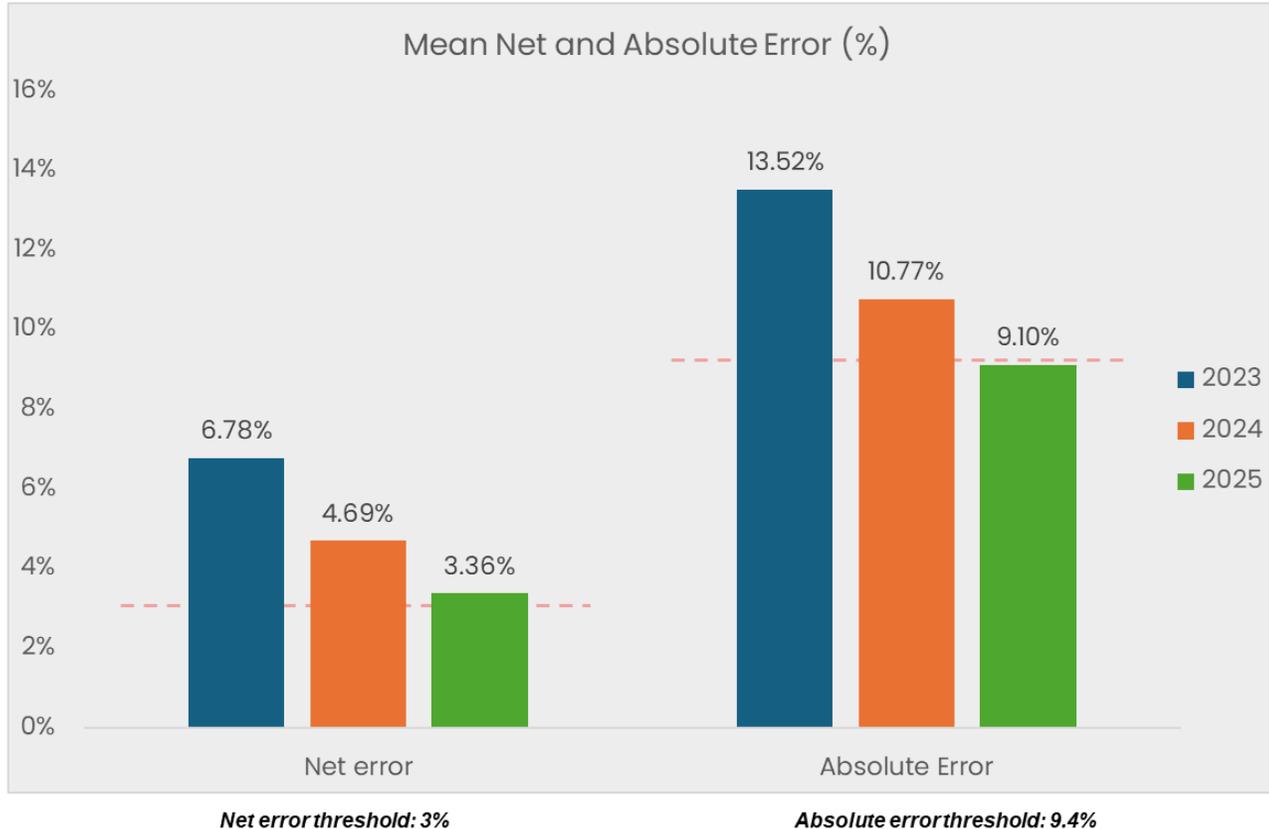
Check out the [NESO Events Calendar](#) for more...

Public

# Market Monitoring

4<sup>th</sup> February 2026

# Wind PN accuracy update



- Looking at the performance of the complete wind portfolio between 2023 and 2025, we've seen considerable improvement.
- Both the average net and absolute errors have reduced significantly, with the average absolute error in 2025 dropping down to 9.1%, which is 0.3 percentage points below our absolute error threshold.
- These improvements came in the form of resolving issues in reporting metered output, changes to MEL submissions, increasing the frequency of PN submissions closer to gate closure, modifying their forecasting methodologies etc.
- It is important to note that, the average performance of the complete wind portfolio has not consistently improved across every month in 2025, there have been months where high wind conditions have prompted forecasting challenges resulting in high errors.
- As the wind PN accuracy project continues, we strive to work together with wind market participants to further improve the quality of PNs submitted to the control and consequently reduce balancing costs

# Data Accuracy in the Balancing Mechanism

- Accurate and consistent data is fundamental to how the market operates and NESOs balancing actions.
- The [data accuracy call for input](#) is the **first stage** to collecting views from the wider industry on these inaccuracies. Following this NESO will review feedback and **engage** with industry on **future monitoring or enforcement process** proposals.
- A total of 8 responses were collected, these responses were a mix of generators, demand technologies, wholesale traders and virtual lead parties.
- While the number of respondents was limited, there was a focus on the operational impacts of changes and the need for engagement with industry on any proposed solutions.
- Smaller participants were underrepresented in the feedback.

**How to get involved:** submit your feedback to [marketreporting@neso.energy](mailto:marketreporting@neso.energy)  
**Using this form:** [Call For Input](#)

Inaccuracy
Inaccurate Physical Notifications
Bid Offer Acceptance Delays
Dynamic Parameters
Inaccurate Operational Metering data
Control points not clear

# Data Accuracy in the Balancing Mechanism

Key themes: where would change have the most impact?

NESO should share analysis on the frequency, materiality and scale of these inaccuracies.

Clearer guidance supporting the onboarding process.

Dynamic parameters not always consistent with FPNs.

Interactions between other NESO initiatives should be considered.

Utilising existing enforcement routes may improve data quality.

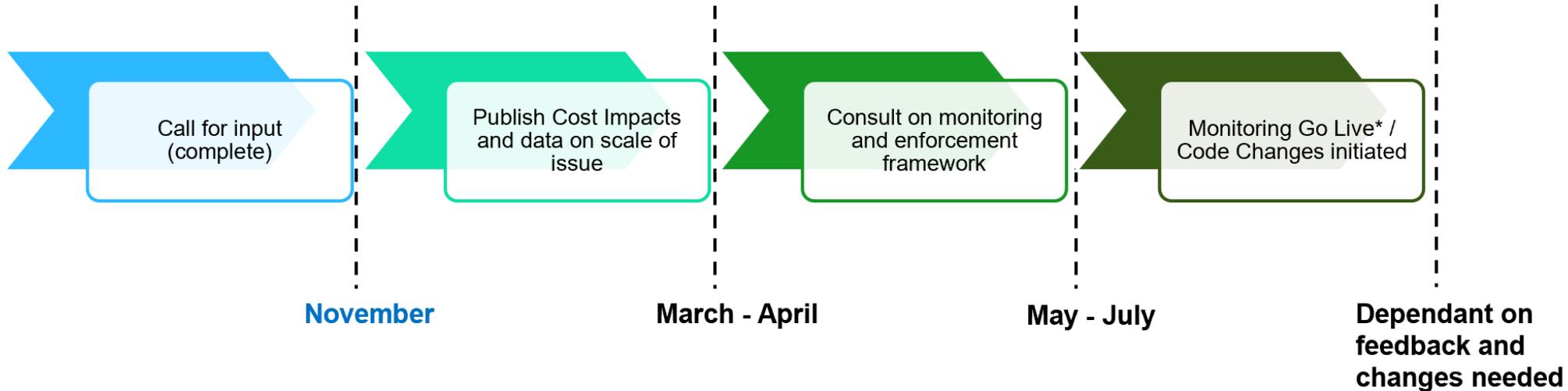
Targeted approach if data shows some inaccuracies are isolated to small groups.

How to get involved: submit your feedback to [marketreporting@neso.energy](mailto:marketreporting@neso.energy)

Using this form: [Call For Input](#)

# Inaccuracies identified by NESO

## Grid Code data accuracy Projects



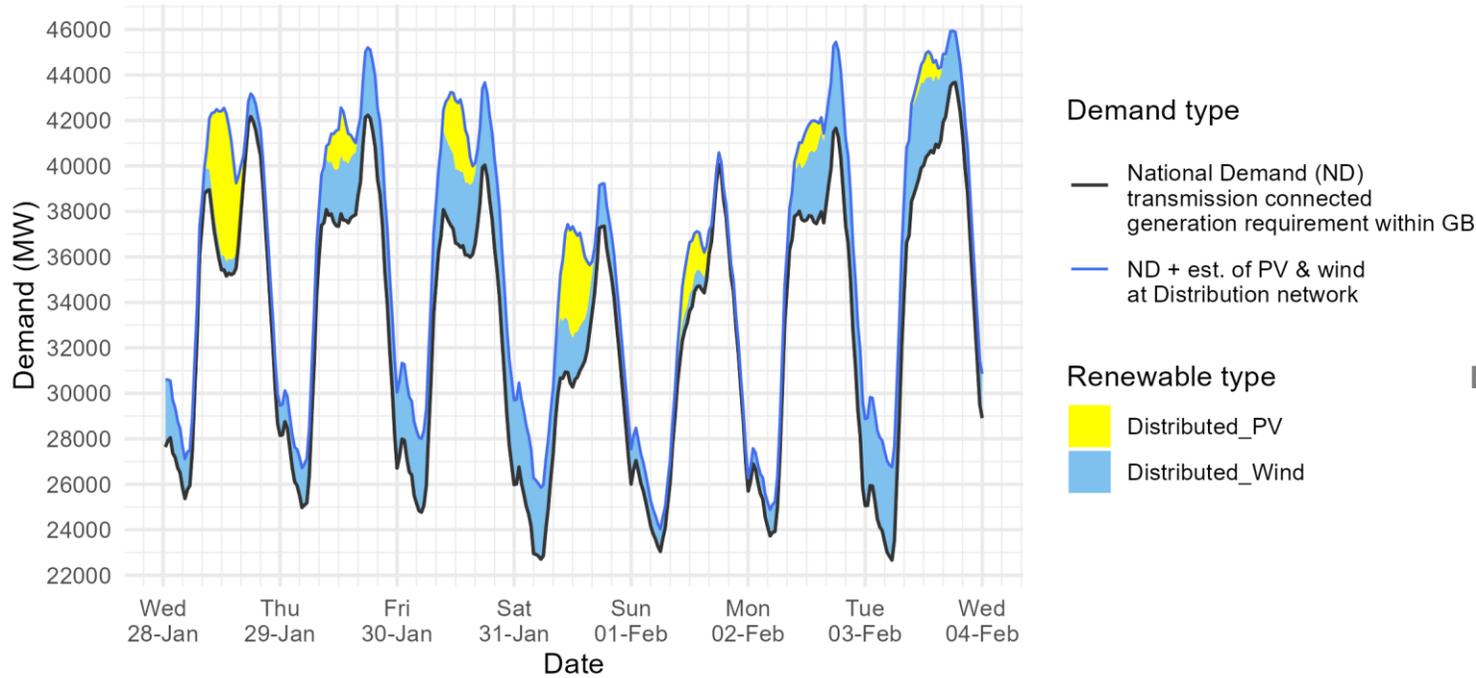
- Analysis is ongoing to quantify the scale of the data issues, and we will share this with the market by April 2026.
- The priority order for monitoring or enforcement framework will be determined both through operational impact and cost consequence.
- While PN accuracy on wind was very successful, we are open to any model of delivering these improvements and will try to consult more broadly on solutions.

**Feedback Summary document:** [Call For Input Feedback Summary](#)

# Demand | Last week demand out-turn

Slido code #OTF

NESO National Demand outturn 28 January - 03 February 2026



The black line (National Demand ND) is the measure of portion of total GB customer demand that is supplied by the transmission network.

ND values do not include export on interconnectors or pumping or station load

Blue line serves as a proxy for total GB customer demand. It includes demand supplied by the distributed wind and solar sources, but it does not include demand supplied by non-weather driven sources at the distributed network for which NESO has no real time data.

Historic out-turn data can be found on the [NESO Data Portal](#) in the following data sets: [Historic Demand Data](#) & [Demand Data Update](#)

Distributed generation  
Peak values by day

Date	OUTTURN	
	Daily Max Dist. PV (GW)	Daily Max Dist. Wind (GW)
28 Jan 2026	6.5	3.0
29 Jan 2026	2.2	3.3
30 Jan 2026	3.2	4.0
31 Jan 2026	4.9	3.7
01 Feb 2026	2.2	1.5
02 Feb 2026	1.4	3.8
03 Feb 2026	1.1	4.2

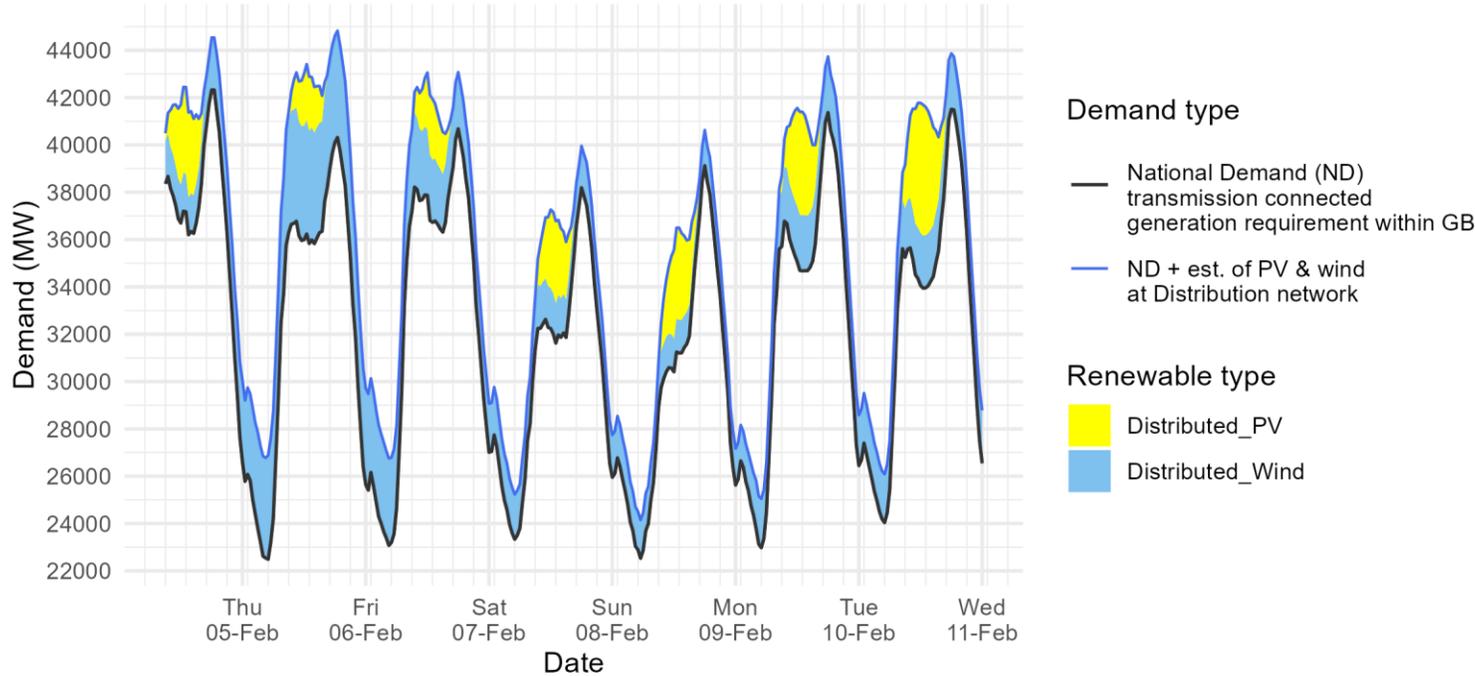
National Demand  
Minimum & Peak Demands

Date	Forecasting Point	FORECAST (Wed 28 Jan)		OUTTURN	
		National Demand (GW)	Dist. wind (GW)	National Demand (GW)	Dist. wind (GW)
28 Jan 2026	Evening Peak	43.3	0.9	42.2	1.0
29 Jan 2026	Overnight Min	25.7	1.7	25.0	1.7
29 Jan 2026	Evening Peak	41.7	3.1	42.2	3.0
30 Jan 2026	Overnight Min	24.5	3.3	24.8	3.2
30 Jan 2026	Evening Peak	40.1	3.3	40.0	3.6
31 Jan 2026	Overnight Min	23.6	2.5	22.7	3.2
31 Jan 2026	Evening Peak	38.2	2.0	37.4	1.9
01 Feb 2026	Overnight Min	23.2	2.0	23.0	1.0
01 Feb 2026	Evening Peak	39.9	1.5	40.1	0.5
02 Feb 2026	Overnight Min	24.1	2.0	23.7	1.2
02 Feb 2026	Evening Peak	41.2	3.5	41.7	3.8
03 Feb 2026	Overnight Min	23.3	3.6	22.7	4.1
03 Feb 2026	Evening Peak	41.4	3.3	43.7	2.2

# Demand | Week Ahead

Slido code #OTF

NESO Demand forecast for 04 - 10 February 2026



## National Demand Minimum Demands

Date	Forecasting Point	FORECAST (Wed 04 Feb)	
		National Demand (GW)	Dist. wind (GW)
04 Feb 2026	Evening Peak	42.3	2.2
05 Feb 2026	Overnight Min	22.5	4.4
05 Feb 2026	Evening Peak	40.3	4.5
06 Feb 2026	Overnight Min	23.1	3.7
06 Feb 2026	Evening Peak	40.7	2.4
07 Feb 2026	Overnight Min	23.3	1.9
07 Feb 2026	Evening Peak	38.2	1.8
08 Feb 2026	Overnight Min	22.5	1.6
08 Feb 2026	Evening Peak	39.1	1.5
09 Feb 2026	Overnight Min	23.0	2.1
09 Feb 2026	Evening Peak	41.4	2.4
10 Feb 2026	Overnight Min	24.0	2.0
10 Feb 2026	Evening Peak	41.5	2.2

The black line (National Demand ND) is the measure of portion of total GB customer demand that is supplied by the transmission network.

ND values do not include export on interconnectors or pumping or station load

Blue line serves as a proxy for total GB customer demand. It includes demand supplied by the distributed wind and solar sources, but it does not include demand supplied by non-weather driven sources at the distributed network for which NESO has no real time data.

Historic out-turn data can be found on the [NESO Data Portal](#) in the following data sets: [Historic Demand Data](#) & [Demand Data Update](#)

# NESO Actions | Category Cost Breakdown

Date ▼

24/01/2026

30/01/2026

Weekly Total Costs (£)

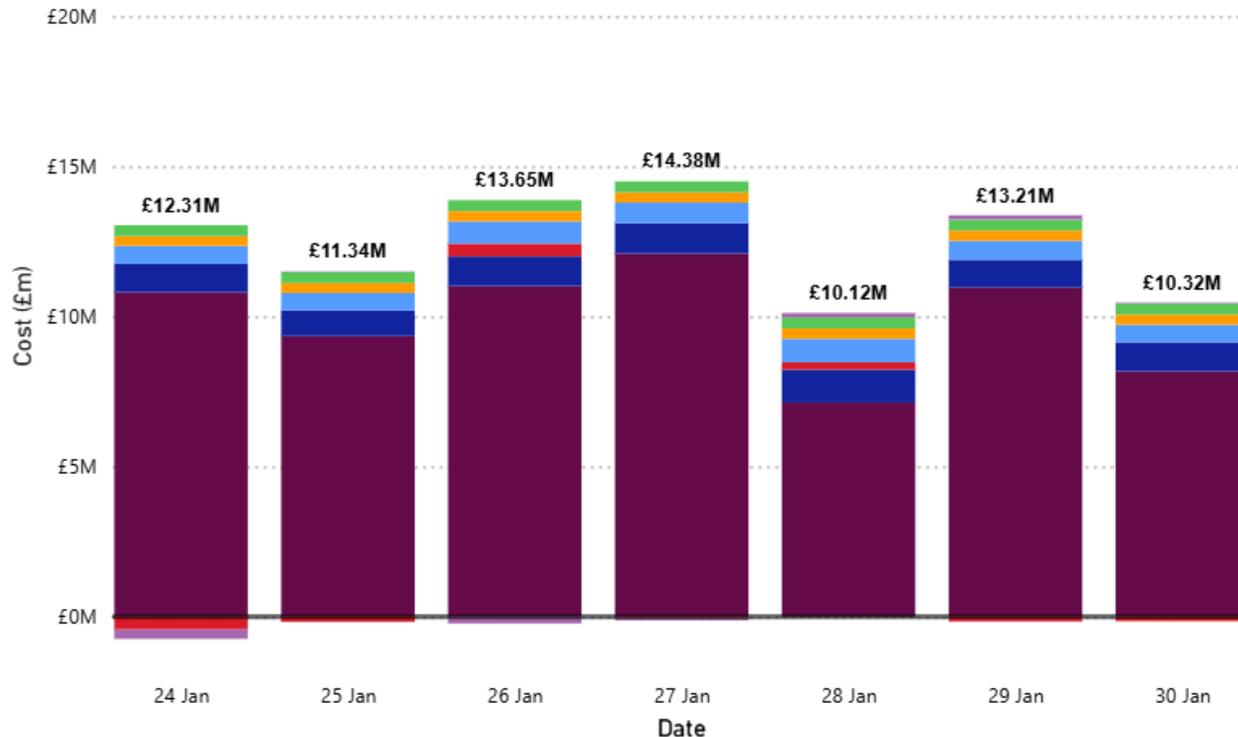
**85.3M**

Last Week Total Costs (£)

**59.2M**

Past 30-Day Average Costs (£)

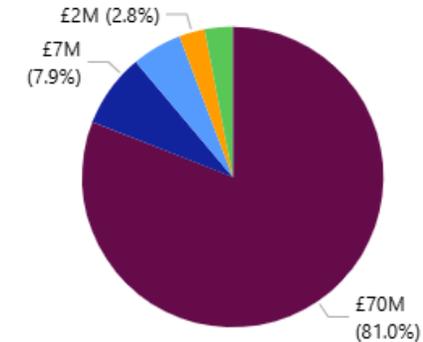
**9.8M**



- Constraints
- Reserve
- Energy Imbalance
- Response
- Restoration
- Reactive
- Minor Components

Date	Total Costs
24 January 2026	£12,306,079
25 January 2026	£11,335,821
26 January 2026	£13,654,997
27 January 2026	£14,381,048
28 January 2026	£10,116,325
29 January 2026	£13,213,987
30 January 2026	£10,321,865
<b>Total</b>	<b>£85,330,122</b>

Weekly Cost (£) and Share (%)

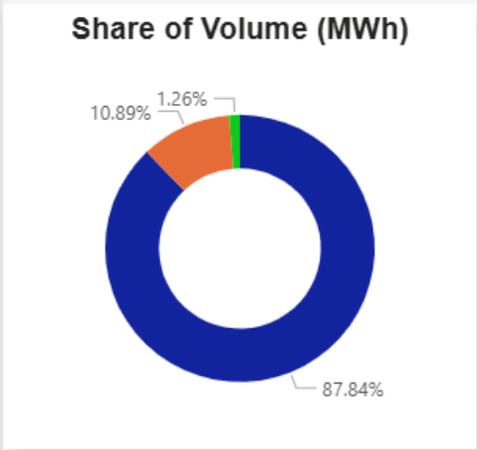
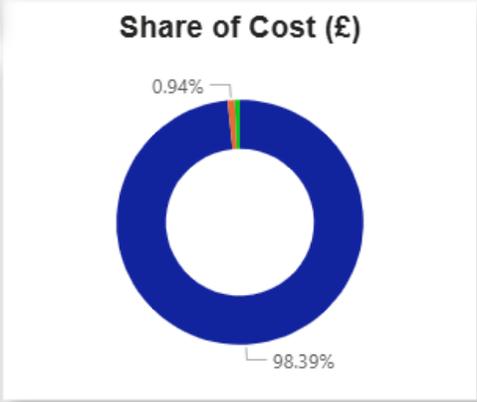
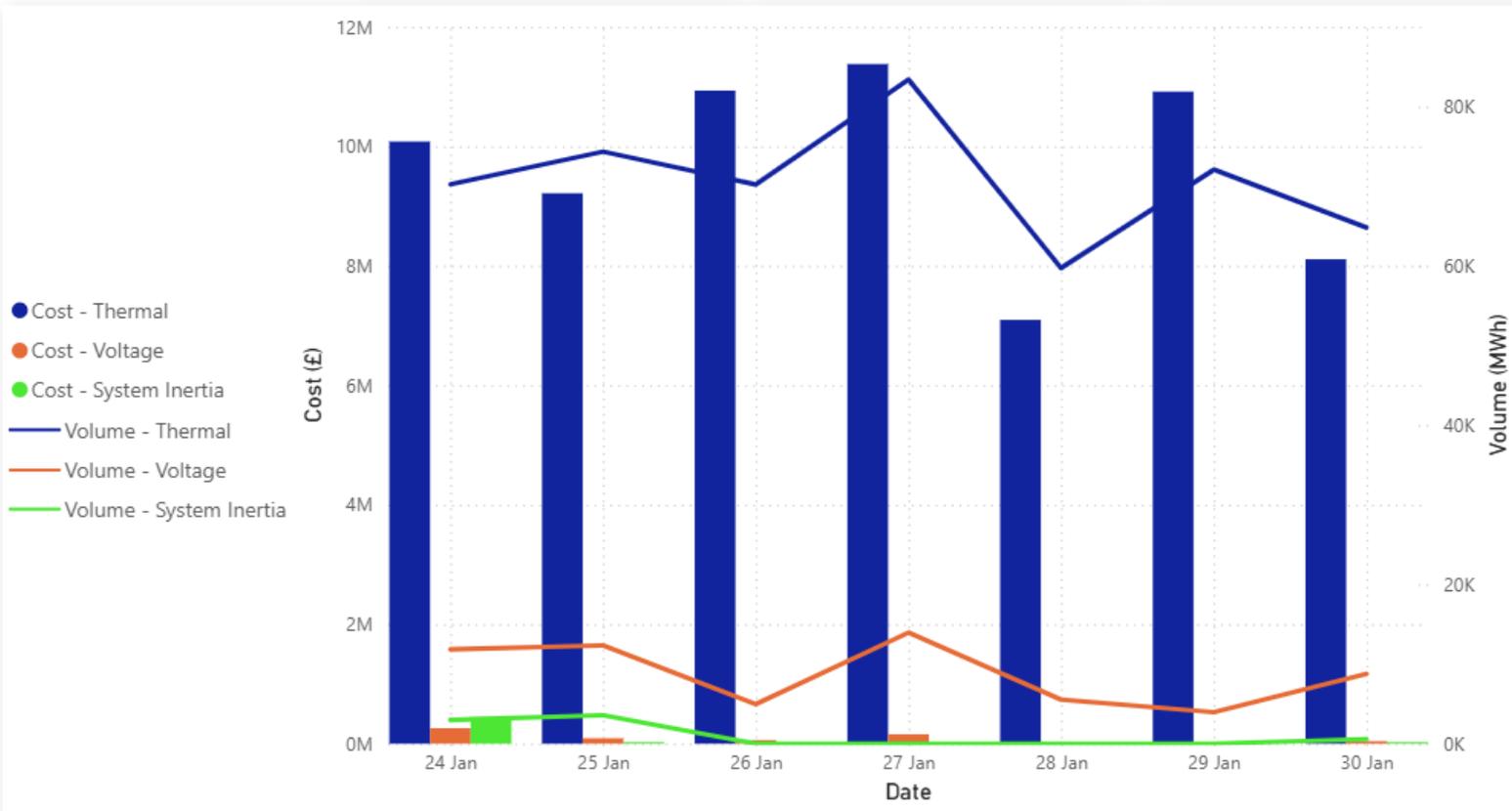


# NESO Actions | Constraint Cost Breakdown

Slido code #OTF

Date  
24/01/2026 30/01/2026

Thermal Constraints		Voltage Constraints		System Inertia	
Costs (£)	Vol (MWh)	Costs (£)	Vol (MWh)	Costs (£)	Vol (MWh)
67.73M	494.75K	647.72K	61.34K	457.19K	7.12K



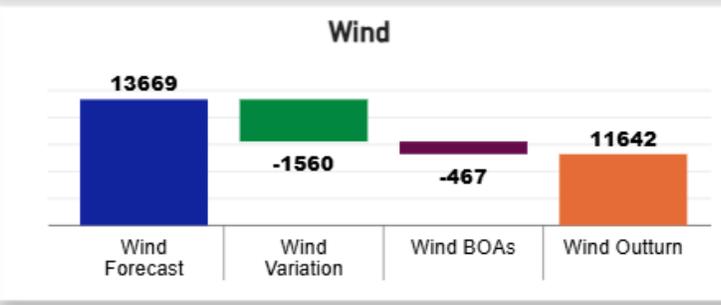
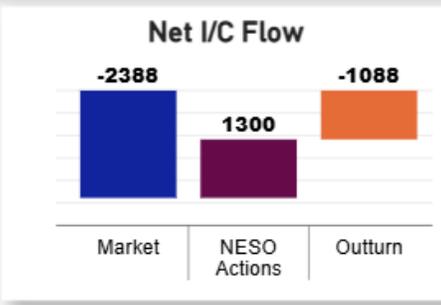
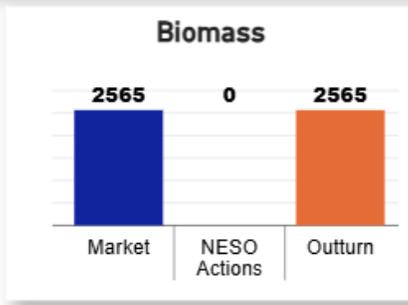
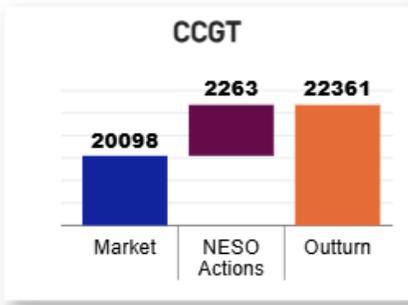
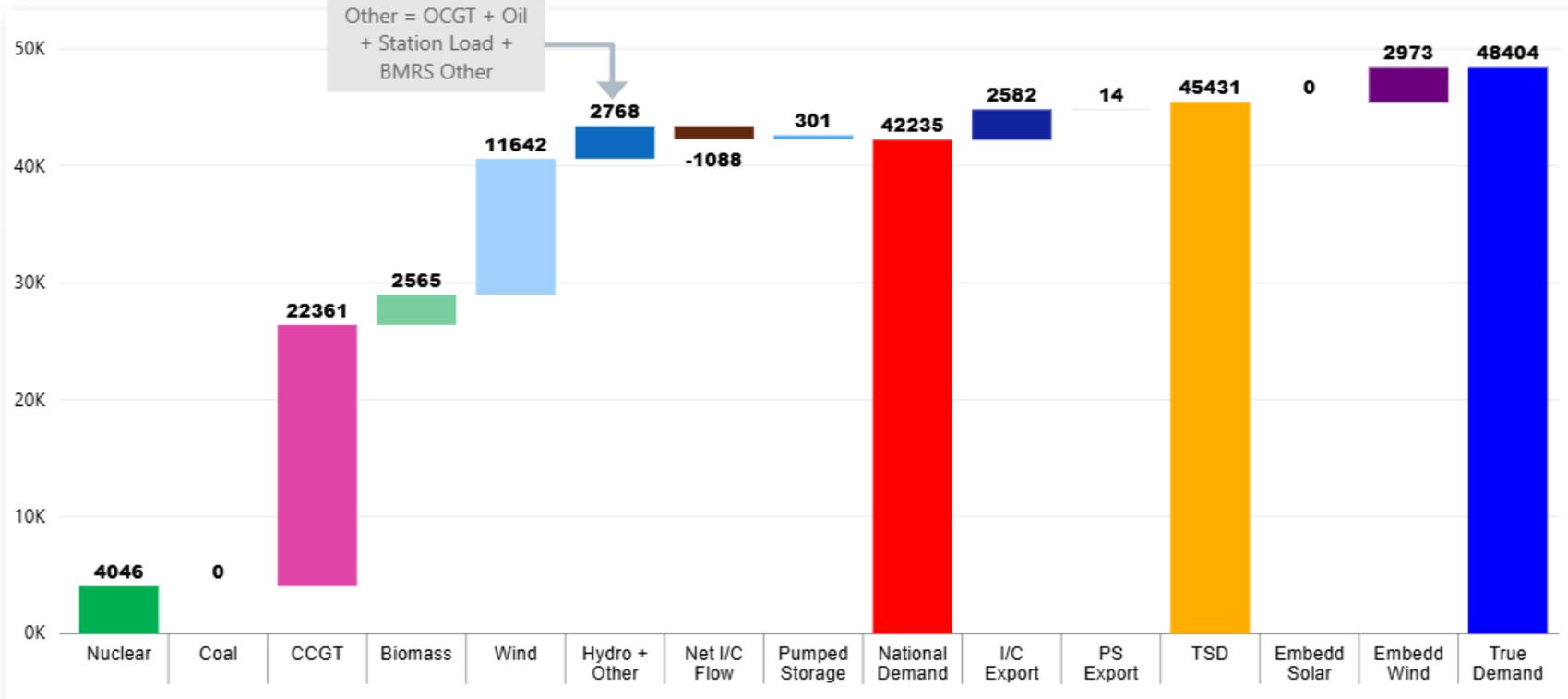
Note: Thermal Constraint volume is reported as an absolute figure.

# NESO Actions | Peak Demand – Settlement Period (SP) spend ~£397k Thursday 29<sup>th</sup> January

Slido code #OTF

Date ▼ SP ▼  
29 January 2026 ▼ 36 ▼

Half-hour preceding  
**18:00**



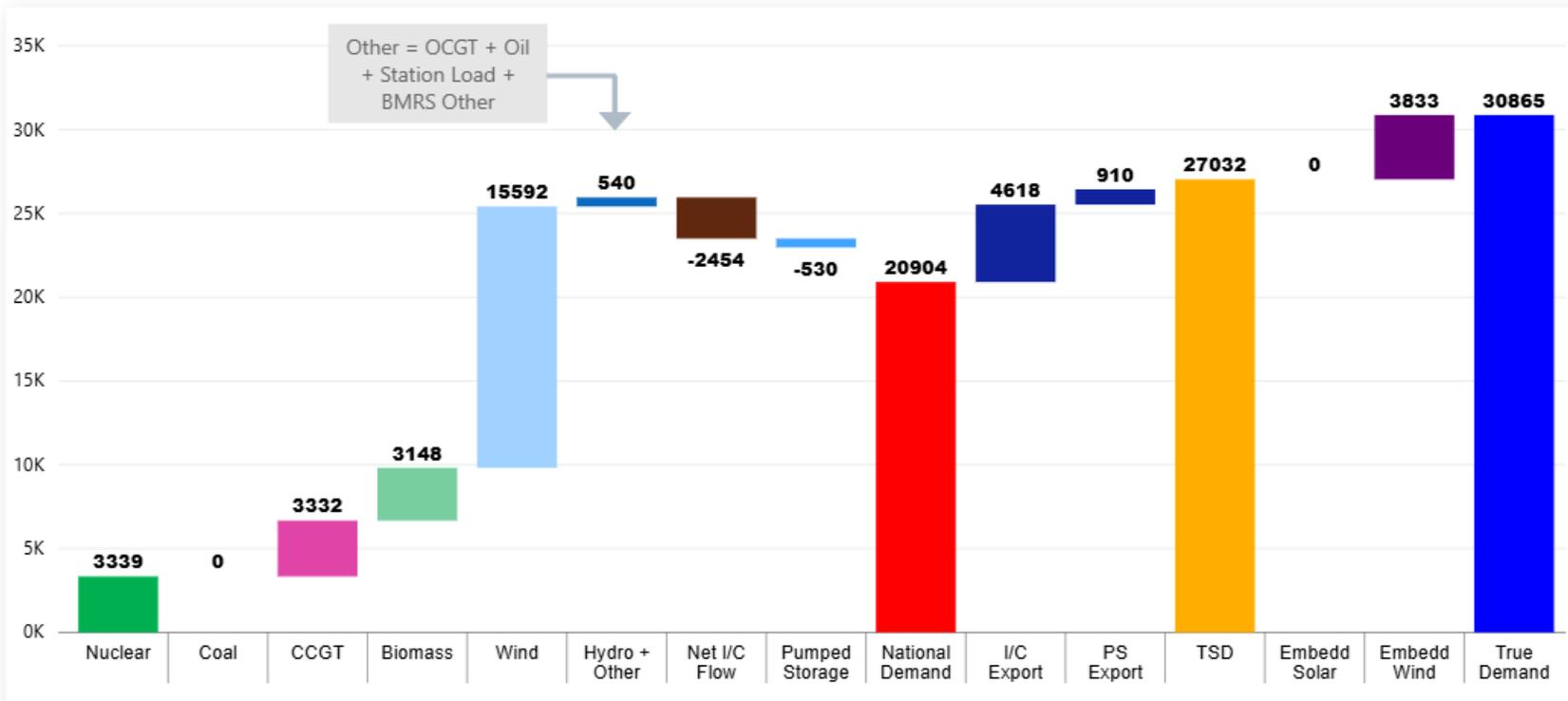
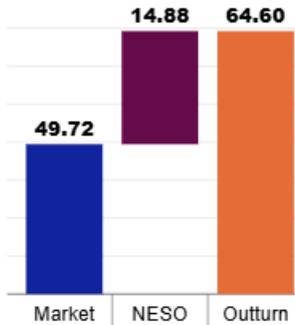
# NESO Actions | Minimum Demand – SP spend ~£207k Sunday 25<sup>th</sup> January

Slido code #OTF

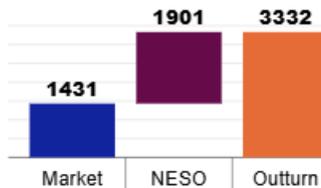
Date  SP

Half-hour preceding  
**05:30**

Carbon Intensity  
(gCO2/kWh)



CCGT



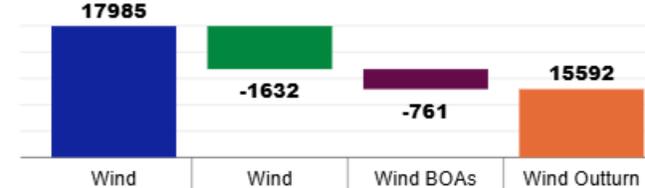
Biomass



Net I/C Flow



Wind

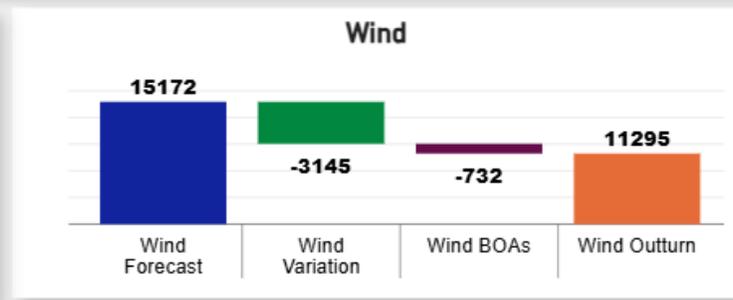
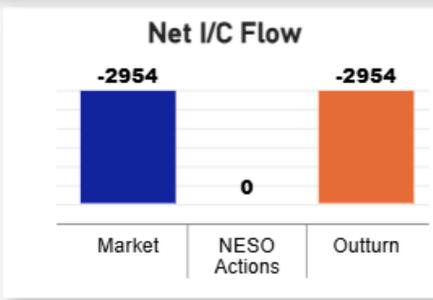
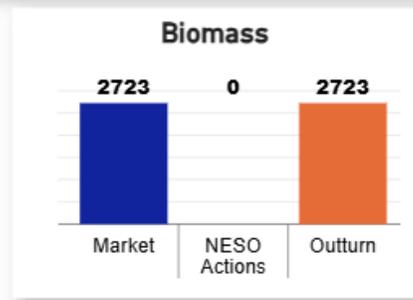
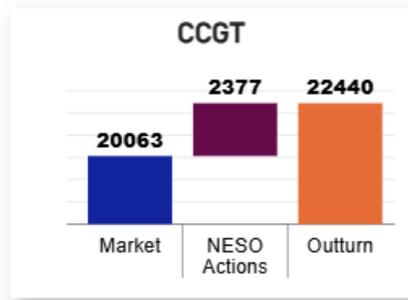
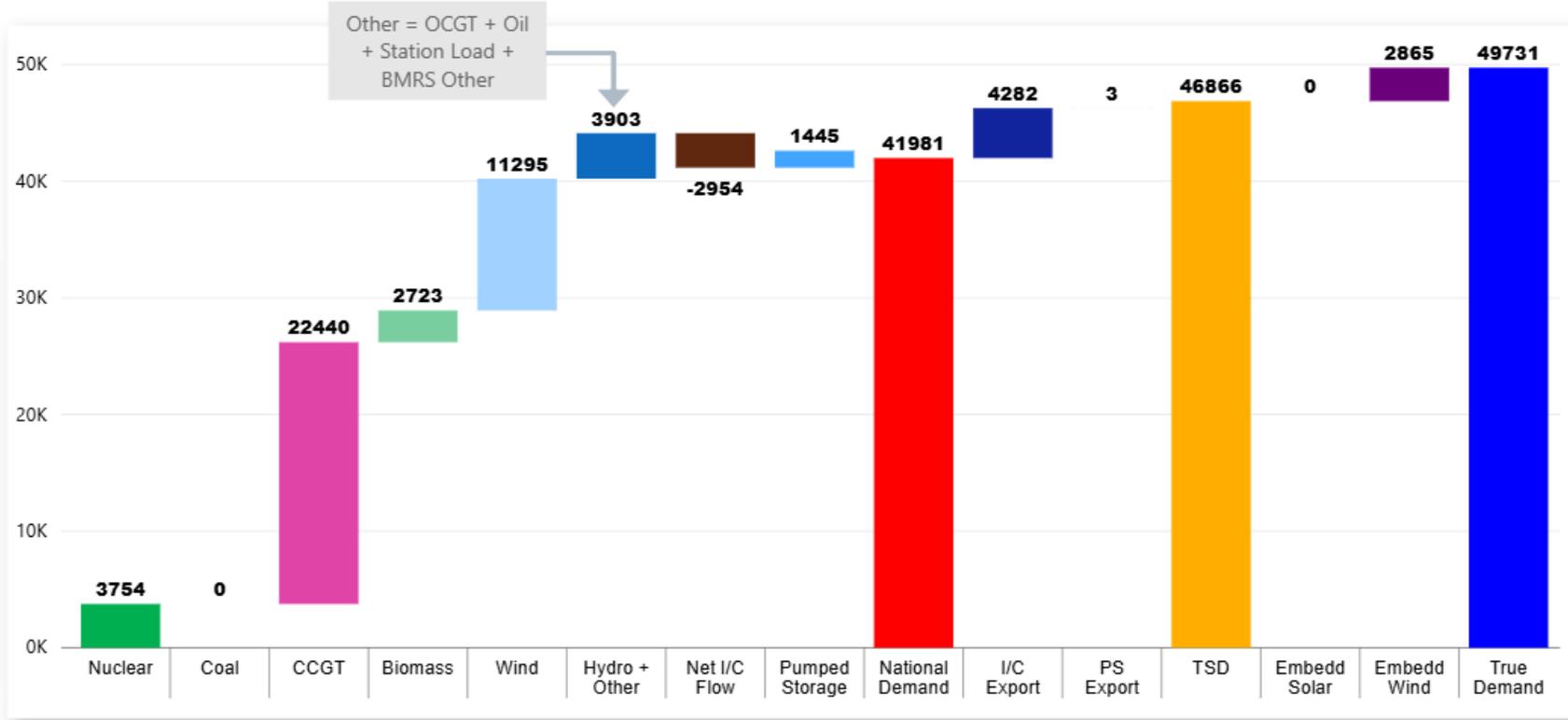
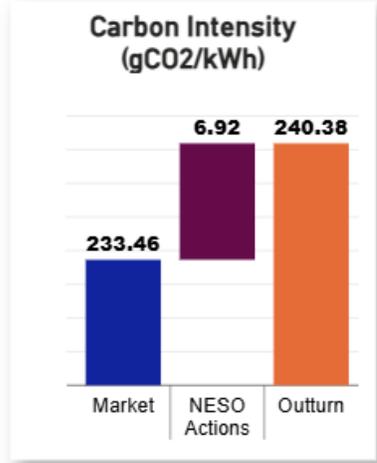


# NESO Actions | Highest SP spend ~£473k Monday 26<sup>th</sup> January

Slido code #OTF

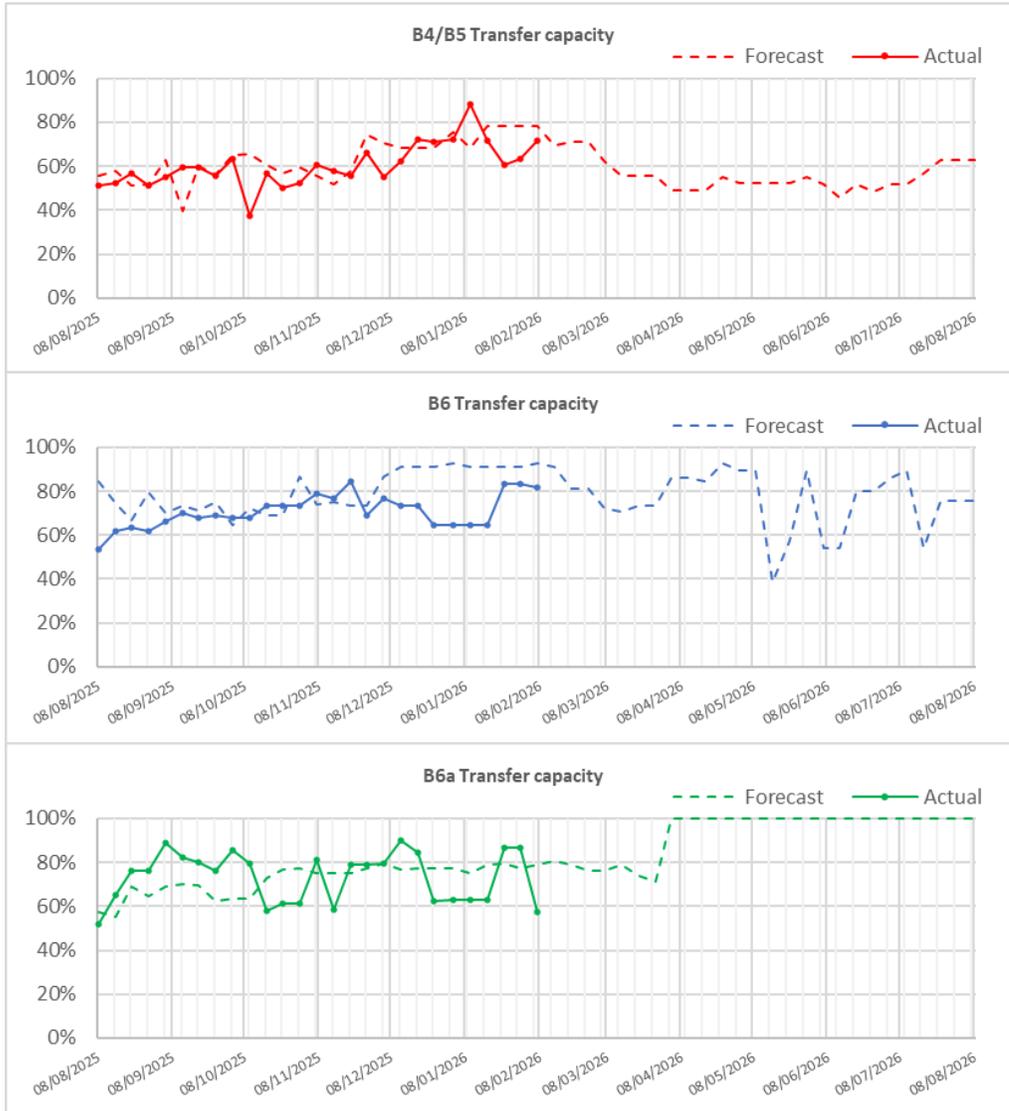
Date: 26 January 2026  
SP: 35

Half-hour preceding  
**17:30**

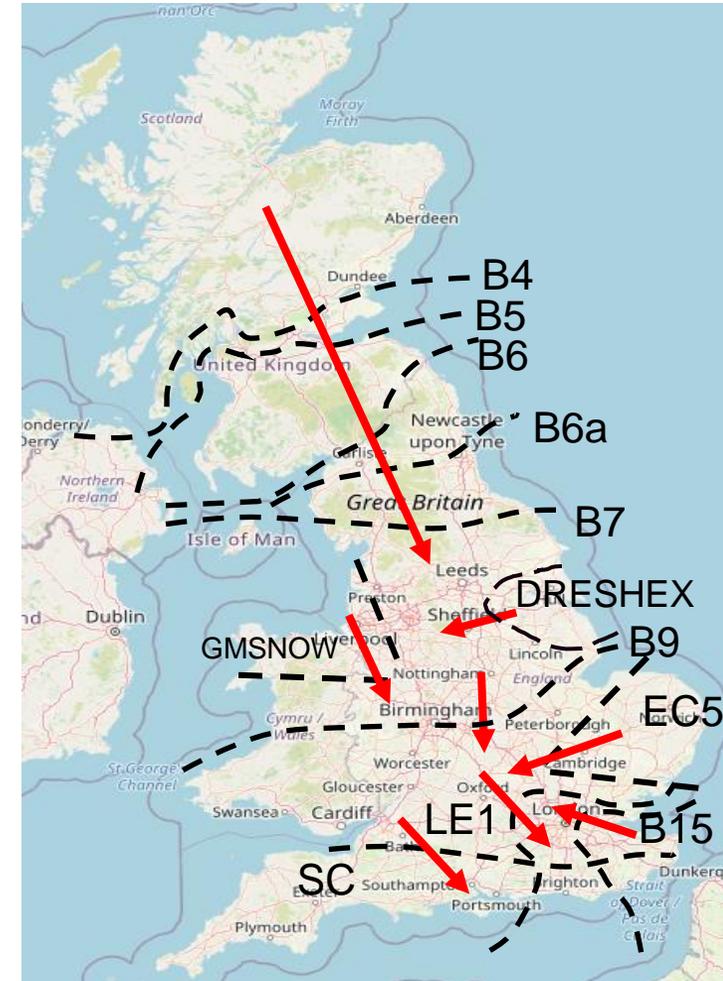


# Transparency | Network Congestion

Slido code #OTF

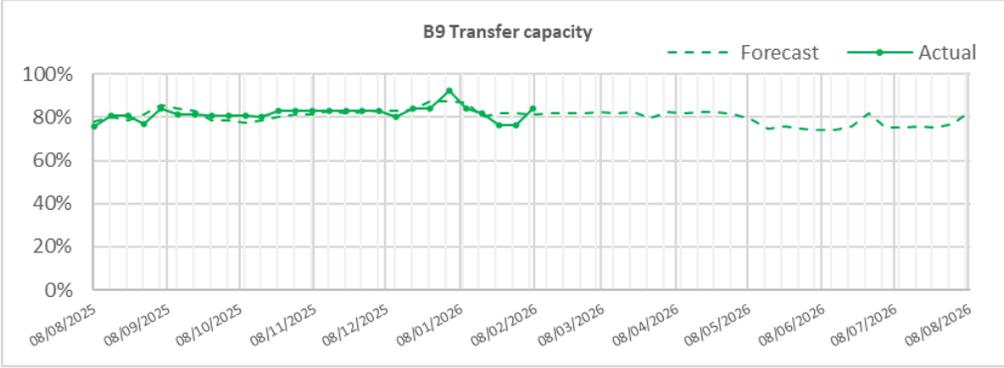
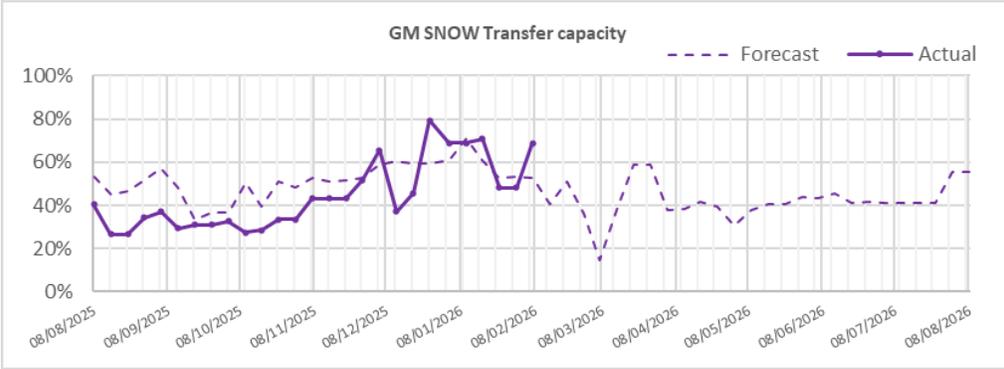


Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5	3400	72
B6 (SCOTEX)	6800	82
B6a	8000	58
B7 (SSHARN)	9850	57
GMSNOW	5800	59
FLOWSTH (B9)	12700	84
DRESHEX	9675	90
EC5	5000	100
LE1 (SEIMP)	8750	77
B15 (ESTEX)	7500	93
SC1	7300	100



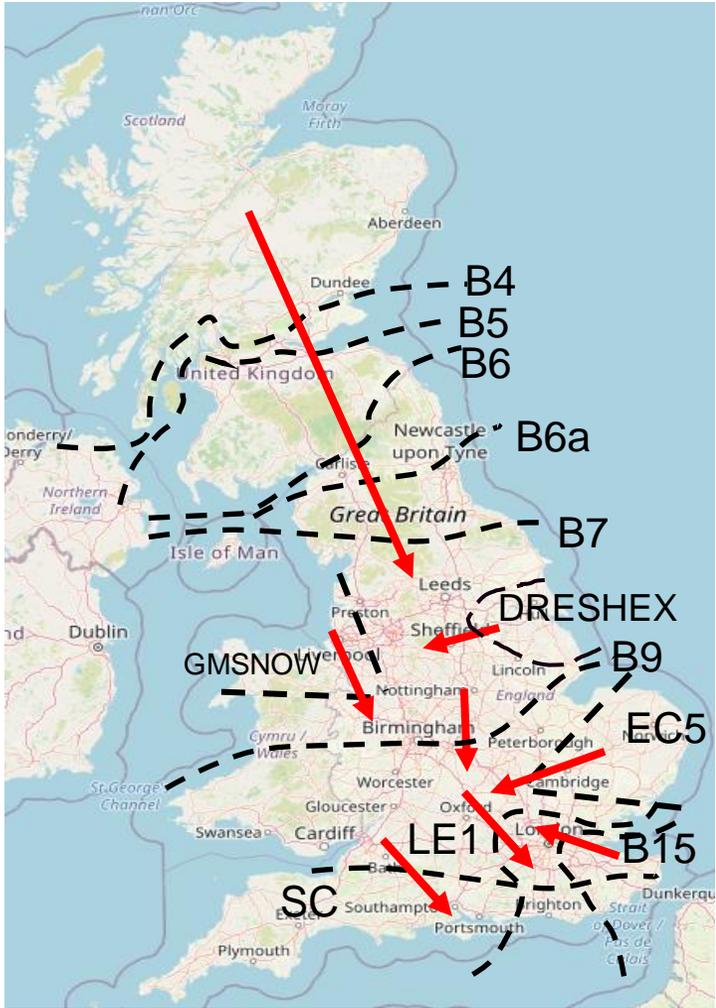
The forecast line is updated with the 10-week ahead view, and this happens each week. So, everything up to 10 weeks ahead is the forecast from 10-week ahead view, and everything after that is the fixed long-term forecast view.

# Transparency | Network Congestion



Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5	3400	72
B6 (SCOTEX)	6800	82
B6a	8000	58
B7 (SSHARN)	9850	57
GMSNOW	5800	59
FLOWSTH (B9)	12700	84
DRESHEX	9675	90
EC5	5000	100
LE1 (SEIMP)	8750	77
B15 (ESTEX)	7500	93
SC1	7300	100

Slido code #OTF

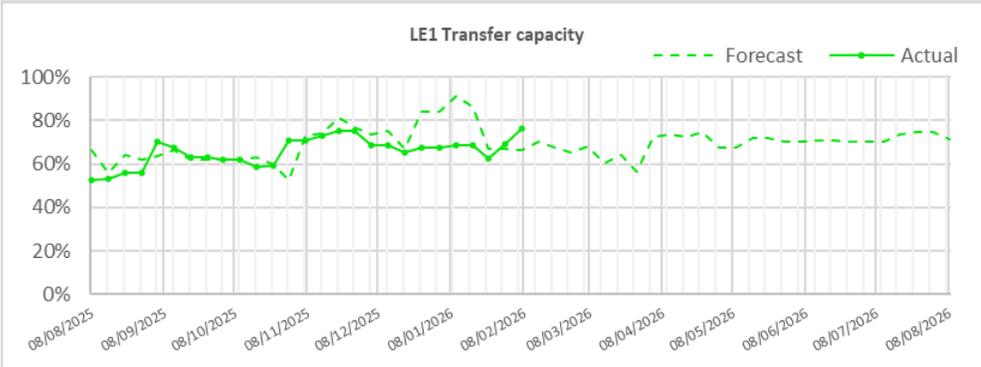
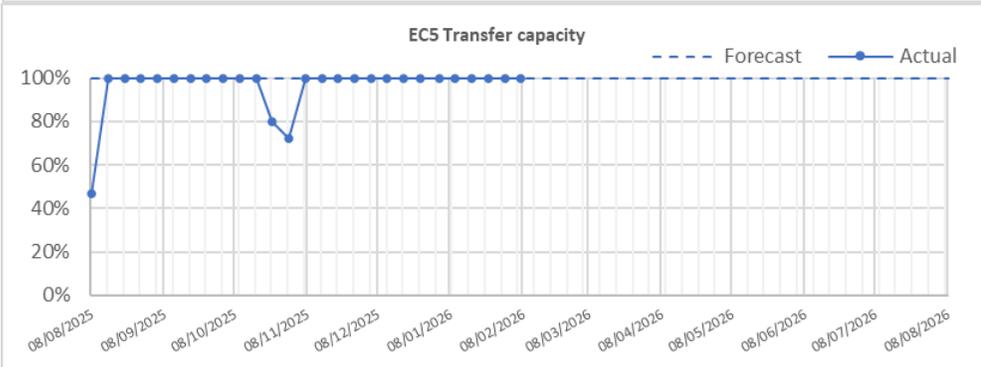
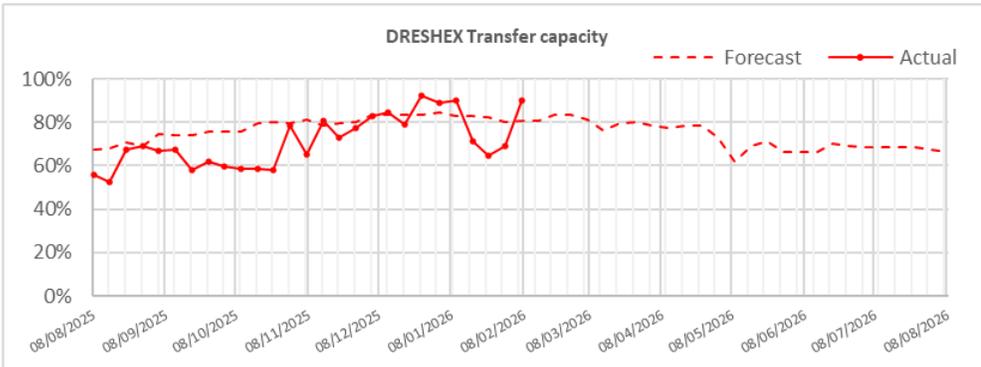


The forecast line is updated with the 10-week ahead view, and this happens each week. So, everything up to 10 weeks ahead is the forecast from 10-week ahead view, and everything after that is the fixed long-term forecast view.

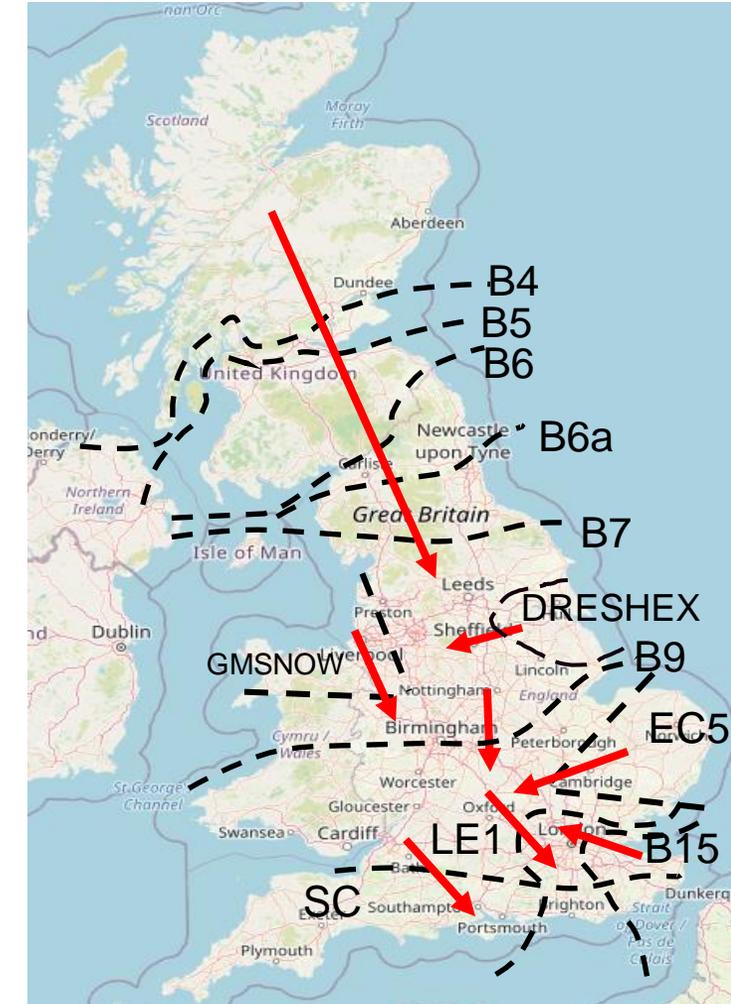


# Transparency | Network Congestion

Slido code #OTF



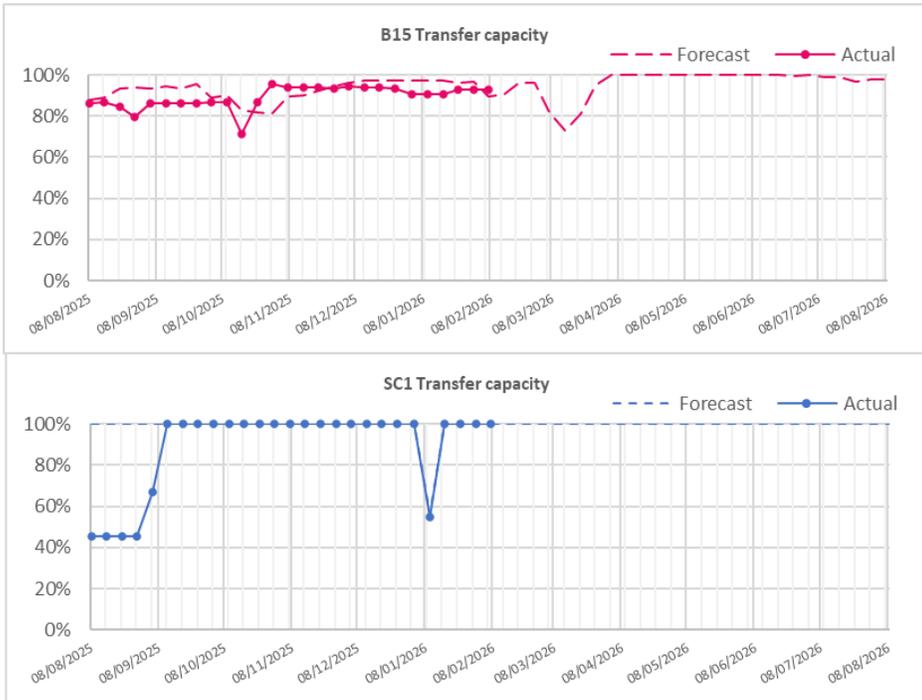
Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5	3400	72
B6 (SCOTEX)	6800	82
B6a	8000	58
B7 (SSHARN)	9850	57
GMSNOW	5800	59
FLOWSTH (B9)	12700	84
DRESHEX	9675	90
EC5	5000	100
LE1 (SEIMP)	8750	77
B15 (ESTEX)	7500	93
SC1	7300	100



The forecast line is updated with the 10-week ahead view, and this happens each week. So, everything up to 10 weeks ahead is the forecast from 10-week ahead view, and everything after that is the fixed long-term forecast view.



# Transparency | Network Congestion



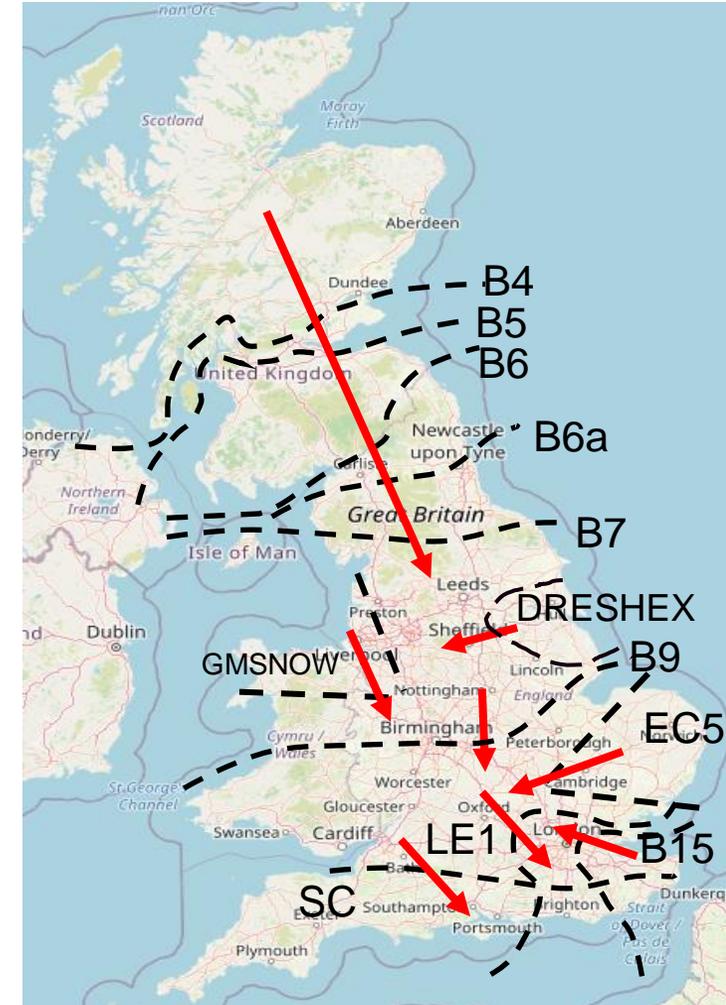
The forecast line is updated with the 10-week ahead view, and this happens each week. So, everything up to 10 weeks ahead is the forecast from 10-week ahead view, and everything after that is the fixed long-term forecast view.

Day ahead flows and limits, and the 24-month constraint limit forecast are published on the ESO Data Portal: [Constraints Management](#)

(The forecast and day ahead limits may vary due to changes in the outage plan. The plan is reviewed periodically throughout the year to ensure we are optimising system conditions, whilst managing any necessary outage plan changes.

Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5	3400	72
B6 (SCOTEX)	6800	82
B6a	8000	58
B7 (SSHARN)	9850	57
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FLOWSTH (B9)	12700	84
DRESHEX	9675	90
EC5	5000	100
LE1 (SEIMP)	8750	77
B15 (ESTEX)	7500	93
SC1	7300	100

Slido code #OTF



# Skip Rates by Technology Type - Bids

Slido code #OTF

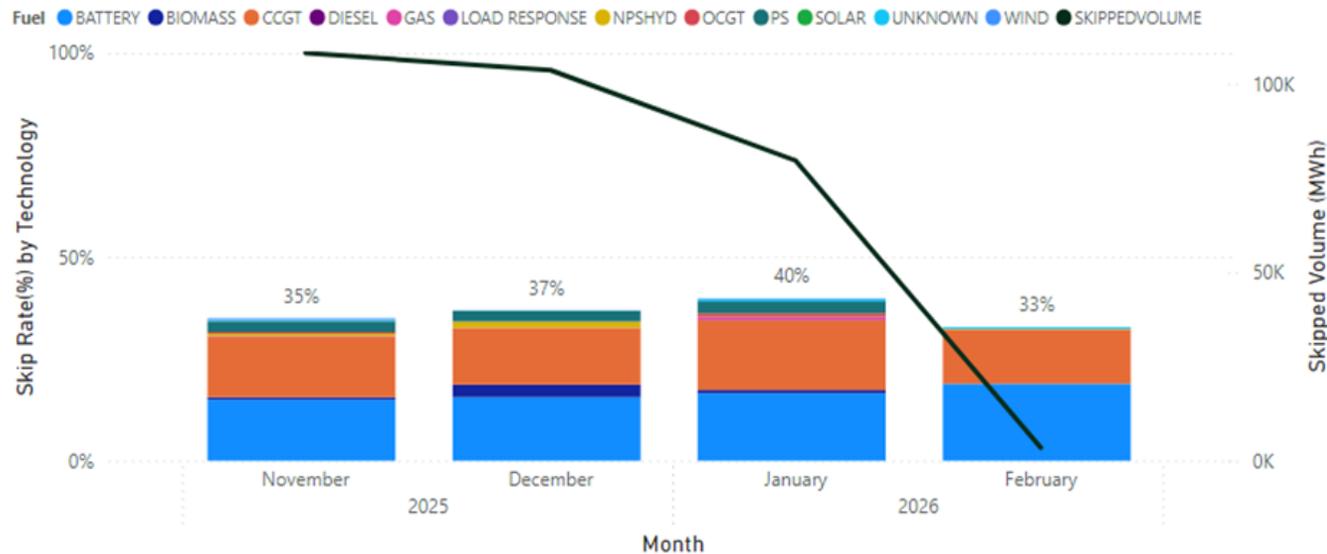
The current skip rate methodology only considers energy actions within the BM

We welcome your comments and feedback on these figures and how we present this data.

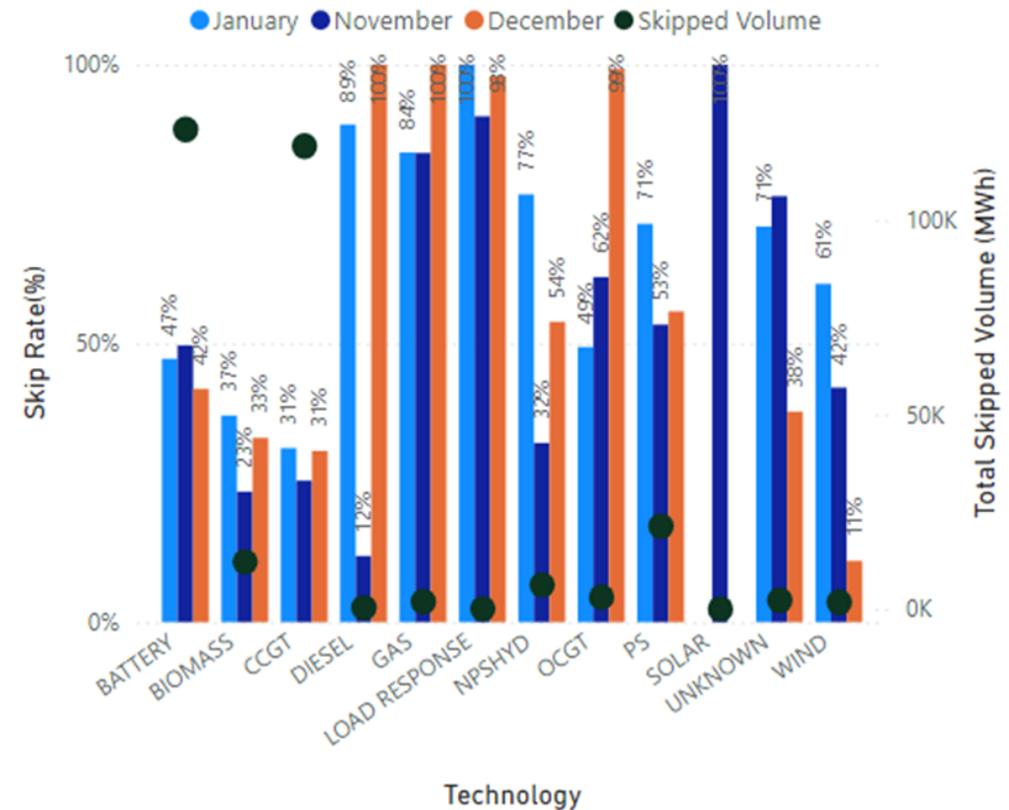
These graphs are based on stage 5 of the Post System Action definition.

Weekly Average w/e	Bids - All BM	Bids - PSA
11/01	10%	37%
18/01	6%	40%
25/01	1%	45%
01/02	3%	44%

## Relative Technology Skip Rate



## Technology Specific Skip Rate – last 3 months



Gas: Gas reciprocating units  
 NPSHYD: Non-Pumped Storage Hydro  
 PS: Pumped Storage

Contact us on [box.SkipRates@neso.energy](mailto:box.SkipRates@neso.energy)

Skip rate data and more info on [skip rates](#) including methodology can be found on our website.

Rerecorded deep dive can be found on our webpage: [here](#)

# Skip Rates by Technology Type - Offers

Slido code #OTF

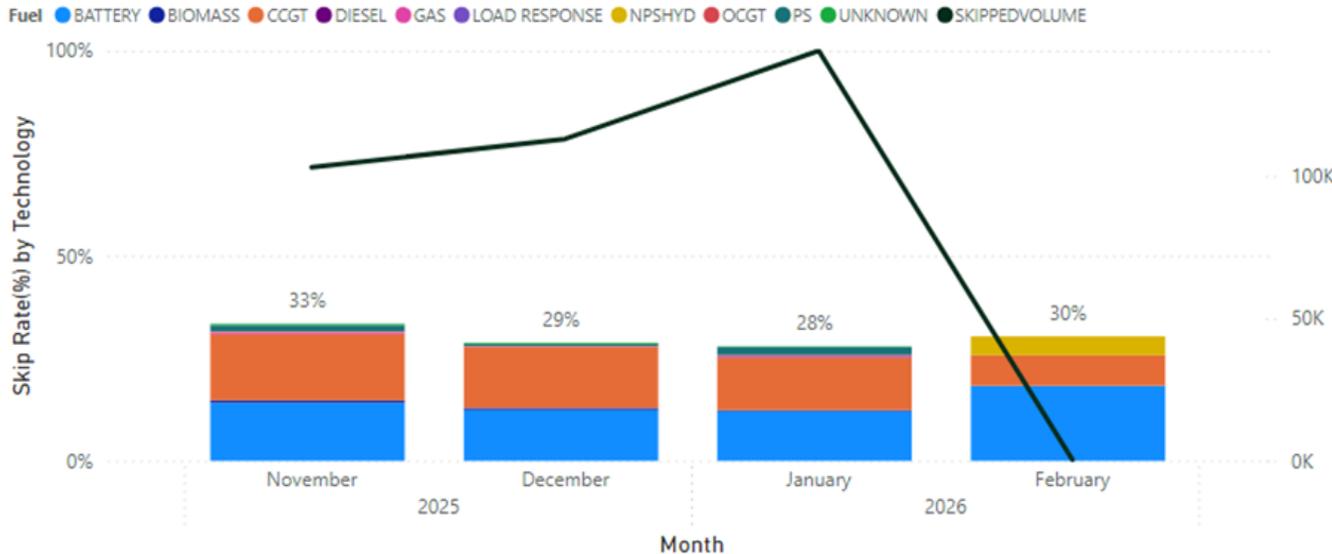
The current skip rate methodology only considers energy actions within the BM

We welcome your comments and feedback on these figures and how we present this data.

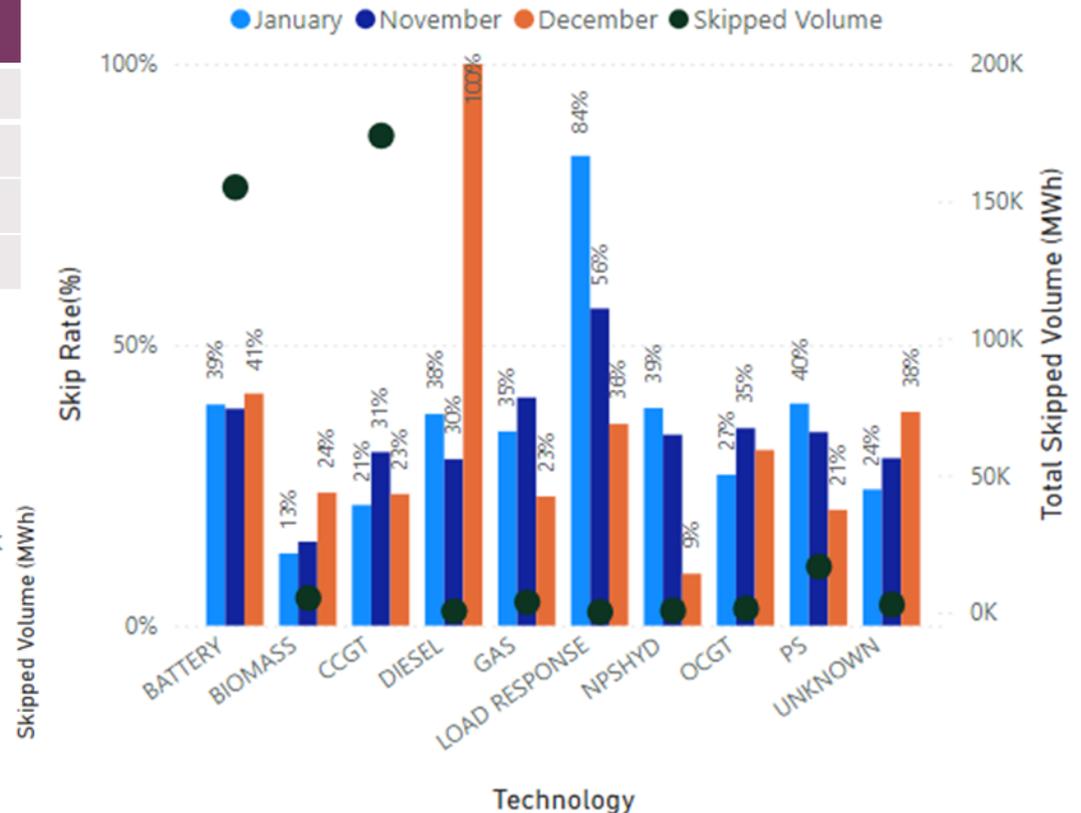
These graphs are based on stage 5 of the Post System Action definition.

Weekly Average w/e	Offers - All BM	Offers - PSA
11/01	17%	23%
18/01	20%	30%
25/01	16%	31%
01/02	15%	29%

## Relative Technology Skip Rate



## Technology Specific Skip Rate - last 3 months



Gas: Gas reciprocating units  
 NPSHYD: Non-Pumped Storage Hydro  
 PS: Pumped Storage

Contact us on [box.SkipRates@neso.energy](mailto:box.SkipRates@neso.energy)

Skip rate data and more info on [skip\\_rates](#) including methodology can be found on our website.

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# Previously Asked Questions

Slido code #OTF

**Q:** (28/01/26) Did you mention a Skip Rate forum later today?

**A.** This was an in-person forum held on 28 January, and was included in the 'Future events' slide in the OTF from early December. Slides from the event have been published, and recordings and Q&A will be published on our website later this week: [Skip Rates National Energy System Operator](#)

# Outstanding Advanced Questions

Slido code #OTF

**Q:** (20/01/26) In answer to Q3110, NESO said “We are currently reviewing.....”. Please can NESO give a deadline for completing this review. Original Q3110: “Why is the DRESHEX boundary not included in the day ahead constraints data

<https://www.neso.energy/data-portal/day-ahead-constraint-flows-and-limits> ?”

**A:** This is related to a question regarding the visibility of the DRESHEX boundary in day ahead constraints data. We are assessing how to provide further market transparency on these and will provide an update soon.

**Q:** (03/02/26) BM reports is currently showing p36 on 15/01/2026 as a triad half hour, however this does not satisfy the 10 Clear Day rule, given that the peak demand half hour is currently p35 on 05/01/2026. Does NESO acknowledge that this is an error?

## Triad demand

(settlement metering)

	Date	Time (UTC)	Peak (MW)
●	05/01/2026	17:00	45001
■	15/01/2026	17:30	41455
◆	20/11/2025	16:30	41007

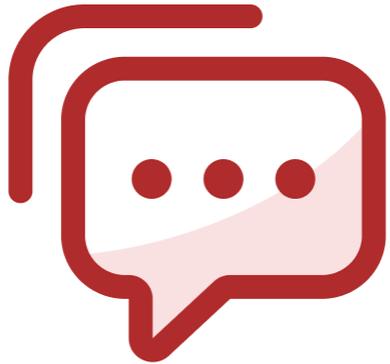
# Reminder about answering questions at the NESO OTF

Slido code #OTF

- **Questions from unidentified parties will not be answered live.** If you have reasons to remain anonymous to the wider forum, please use the advance question or email options. Details in the appendix to the pack.
- **The OTF is not the place to challenge the actions of individual parties** (other than the NESO), and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: [box.nc.customer@neso.energy](mailto:box.nc.customer@neso.energy).
- **Questions will be answered in the upvoted order whenever possible.** We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Slido will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions.
- **All questions will be recorded and published** All questions asked through Sli.do will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: <https://www.neso.energy/what-we-do/systems-operations/operational-transparency-forum>
- **Takeaway questions** – these questions will be included in the pack for the next OTF, we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate NESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack

slido

Slido code #OTF



## Audience Q&A

① Start presenting to display the audience questions on this slide.

# Feedback

Slido code #OTF

Please remember to use the feedback poll in Sli.do after the event.

We welcome feedback to understand what we are doing well and how we can improve the event for the future.

If you have any questions after the event, please contact the following email address:  
[box.nc.customer@neso.energy](mailto:box.nc.customer@neso.energy)

# Appendix

# Purpose and scope of the NESO Operational Transparency Forum

Slido code #OTF

## **Purpose:**

The Operational Transparency Forum runs once a week to provide updated information on and insight into the operational challenges faced by the control room in the recent past (1-2 weeks) and short-term future (1-2 weeks). The OTF will also signpost other NESO events, provide deep dives into focus topics, and allow industry to ask questions.

## **Scope:**

Aligns with purpose, see examples below:

### **In Scope of OTF**

Material presented i.e.: regular content, deep dives, focus topics  
NESO operational approach & challenges  
NESO published data

### **Out of Scope of OTF**

Data owned and/or published by other parties  
e.g.: BMRS is published by Elexon  
Processes including consultations operated by other parties e.g.: Elexon, Ofgem, DESNZ  
Data owned by other parties  
Details of NESO Control Room actions & decision making  
Activities & operations of particular market participants  
NESO policy & strategic decision making  
Formal consultations e.g.: Code Changes, Business Planning, Market development

# Managing questions at the NESO Operational Transparency Forum

Slido code #OTF

- OTF participants can ask questions in the following ways:
  - Live via Slido code #OTF
  - In advance (before 12:00 on Monday) at <https://forms.office.com/r/k0AEfKnai3>
  - At any time to [box.nc.customer@neso.energy](mailto:box.nc.customer@neso.energy)
- **All questions asked through Sli.do** will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: [Operational Transparency Forum | NESO](#)
- **Advance questions** will be included, with answers, in the slide pack for the next OTF and published in the OTF Q&A as above.
- **Email questions** which specifically request inclusion in the OTF will be treated as Advance questions, otherwise we will only reply direct to the sender.
- **Takeaway questions** – we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate NESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack.

# Skip Rates – ‘In Merit’ datasets

**We recognise that these datasets aren't as intuitive as they could be – specifically the column headings. Please be reassured that we are looking at ways to improve this – we will update the documentation to include this information and will also discuss the datasets in more detail at the webinar on 27th February.**

We will use ‘accepted’ and ‘instructed’ differently in this context, even though they are normally the same.

These datasets show the units that should have been instructed if decisions were solely based on price, rather than all units that were instructed. Therefore this dataset does not match the total accepted volume datasets in Elexon.

In Merit Volume = Accepted Volume + Skipped Volume

## In Merit Volume

- This is the recreated in merit stack showing the lowest cost units that were available to meet the requirement, where the requirement is based on the volume of units that were actually instructed
- Therefore this is the volume that should have been accepted if decisions were solely based on price
- The sum of this column is the total instructed volume in the 5 minute period (subject to the relevant exclusions)

## Accepted Volume

- This is the volume that was accepted in merit, as a subset of the ‘In Merit Volume’ column – i.e. how much volume was accepted in merit
- The sum of this column will be less than the sum of the ‘In Merit Volume’ column, unless there is no skipped volume
- Note: this column does not list all instructed units

## Skipped Volume

- This is the volume that was skipped, as a subset of the ‘In Merit Volume’ column – i.e. of the volume that we should have instructed, how much was skipped

It's possible that the list of units increases, decreases, or stays the same between stages, but the total ‘In Merit Volume’ will always remain the same (or no volume is excluded) or decrease (due to exclusions).