

Public

Connections Reform Webinar

13 November 2025

Agenda

1. Upcoming events
2. Preparing for queue formation
3. Detailed checks update
4. Offers and what to expect
5. Communications
6. Timeline
7. Q&A

Slido code: NESO1311

Q&A

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Q&A questions not related to today's agenda will be archived for use in future webinars.

From this week, FAQs will be updated weekly, with updates targeted for every Thursday.



Upcoming events

Events	Agenda
27 November – Webinar	Preparing for offers
11 December – Webinar	General update and PCF
18 December – Webinar	Offers Q&A
Date TBC: Connections Seminar	All connections matters

Queue formation

Matt Magill

Queue formation



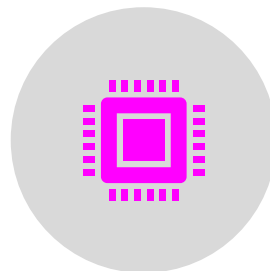
NESO is currently running the queue formation exercise to create the new development pipeline based on evidence customers submitted



We are also running a detailed assurance exercise to validate the result and ensure accuracy



We will notify customers of individual project outcomes no later than W/C 1 December 2025



In that week, we will also publish the results of queue formation. This will provide a graphical representation of each technology type and its capacity make-up

What customer results will look like

Stage	TEC	Refined technology type	Strategic Alignment Category	Protected status	Installed capacity	Gate	Phase	Detailed check status
<STAGE 1>	<xxMW>	<TECHNOLOGY>	<Category>	<Y/N>	<xxMW>	<2>	<2>	<Met criteria for detailed checks>
<STAGE 2>	<xxMW>	<TECHNOLOGY>	<Category>	<Y/N>	<xxMW>	<2>	<1>	<Subject to detailed checks>
<STAGE 1>	<xxMW>	<TECHNOLOGY>	<Category>	<Y/N>	<xxMW>	<1>	<n/a>	<n/a>

It will include:

- Gate
- Phase
- Detailed check status

It will not include (these will follow in offers):

- Connection date / advancement
- Point of connection
- Costs

Detailed Checks

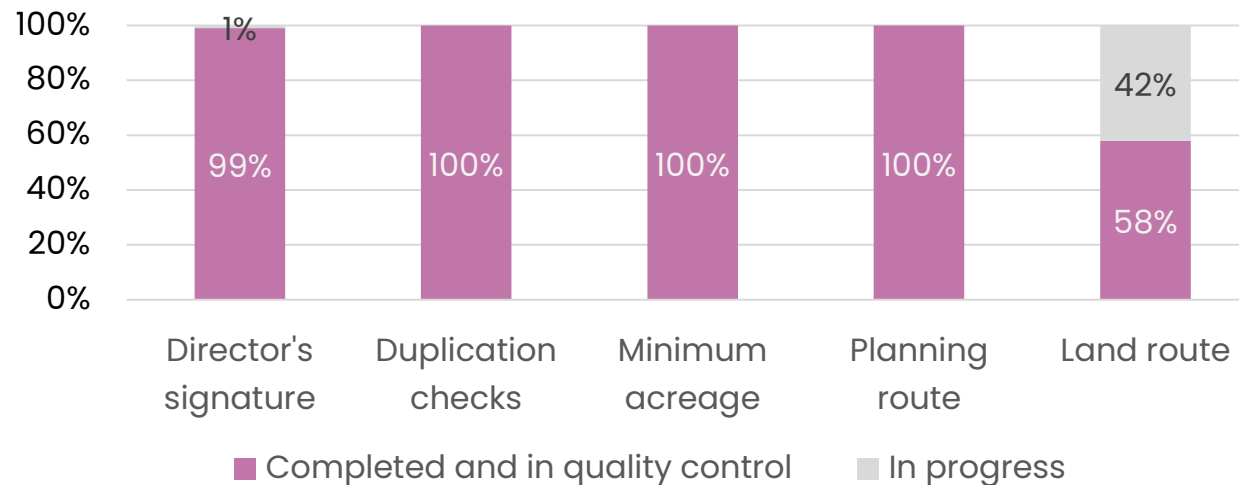
Jamie Webb

Detailed checks update

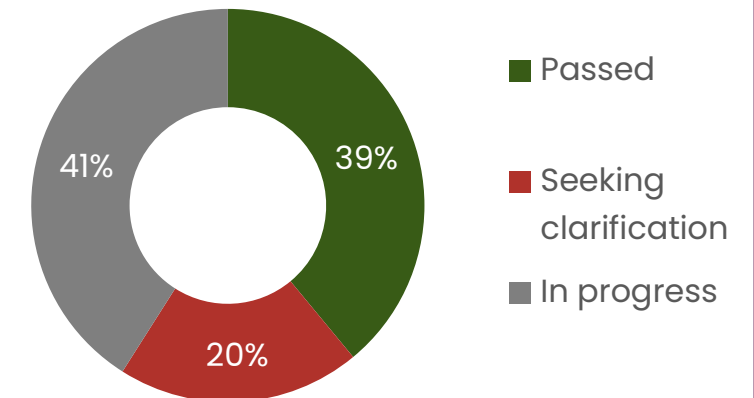
Key stats

- 100% of all checks have now commenced, with a total of 58% completed, out of which:
 - 39% of detailed checks completed and passed
 - 20% of detailed checks we are seeking customer clarification on

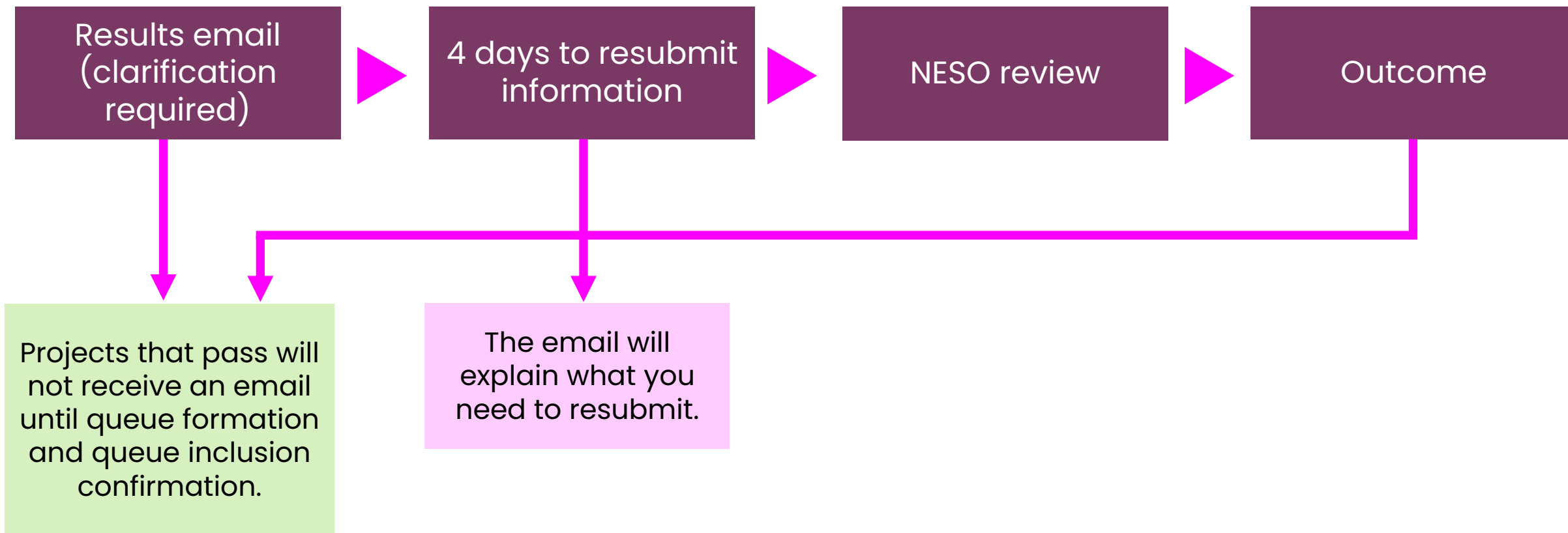
The current progress summary for check completion is:



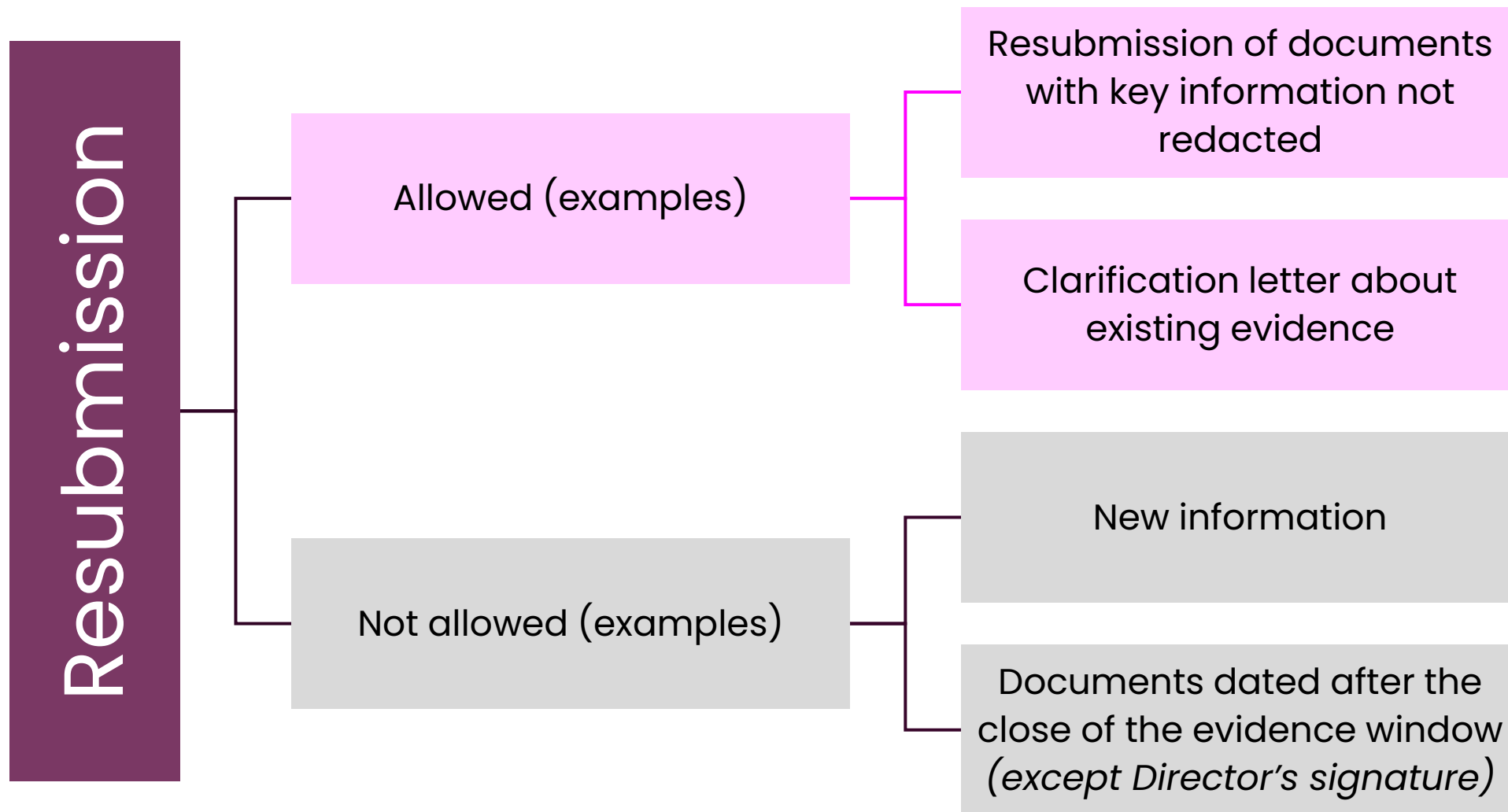
OVERALL CHECKS OUTCOME



Detailed checks resubmission



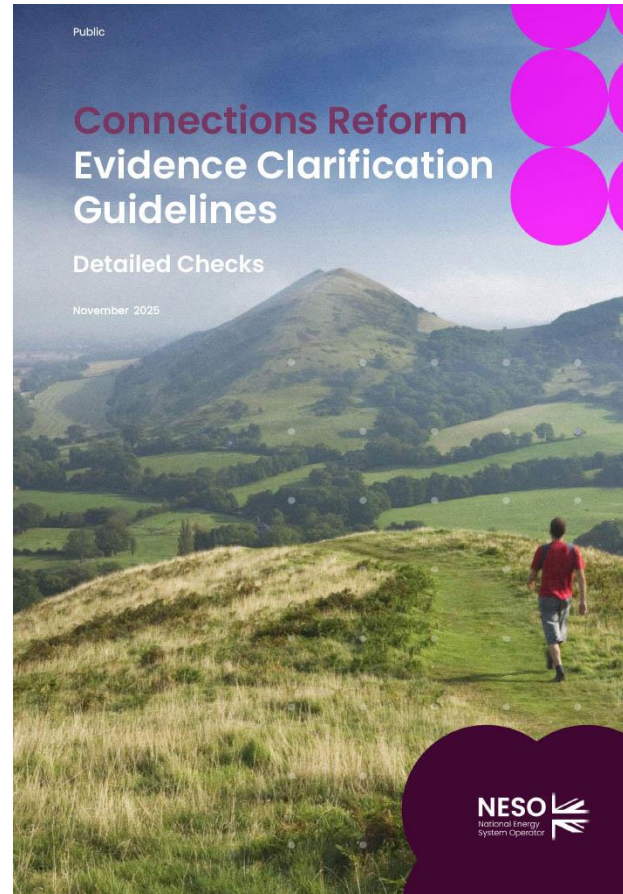
Detailed checks resubmission



Resubmission guidance

NESO began sending out resubmission communications **this week.**

Emails requesting resubmissions include a link to our new evidence clarification guidelines for detailed checks.



Slido reminder

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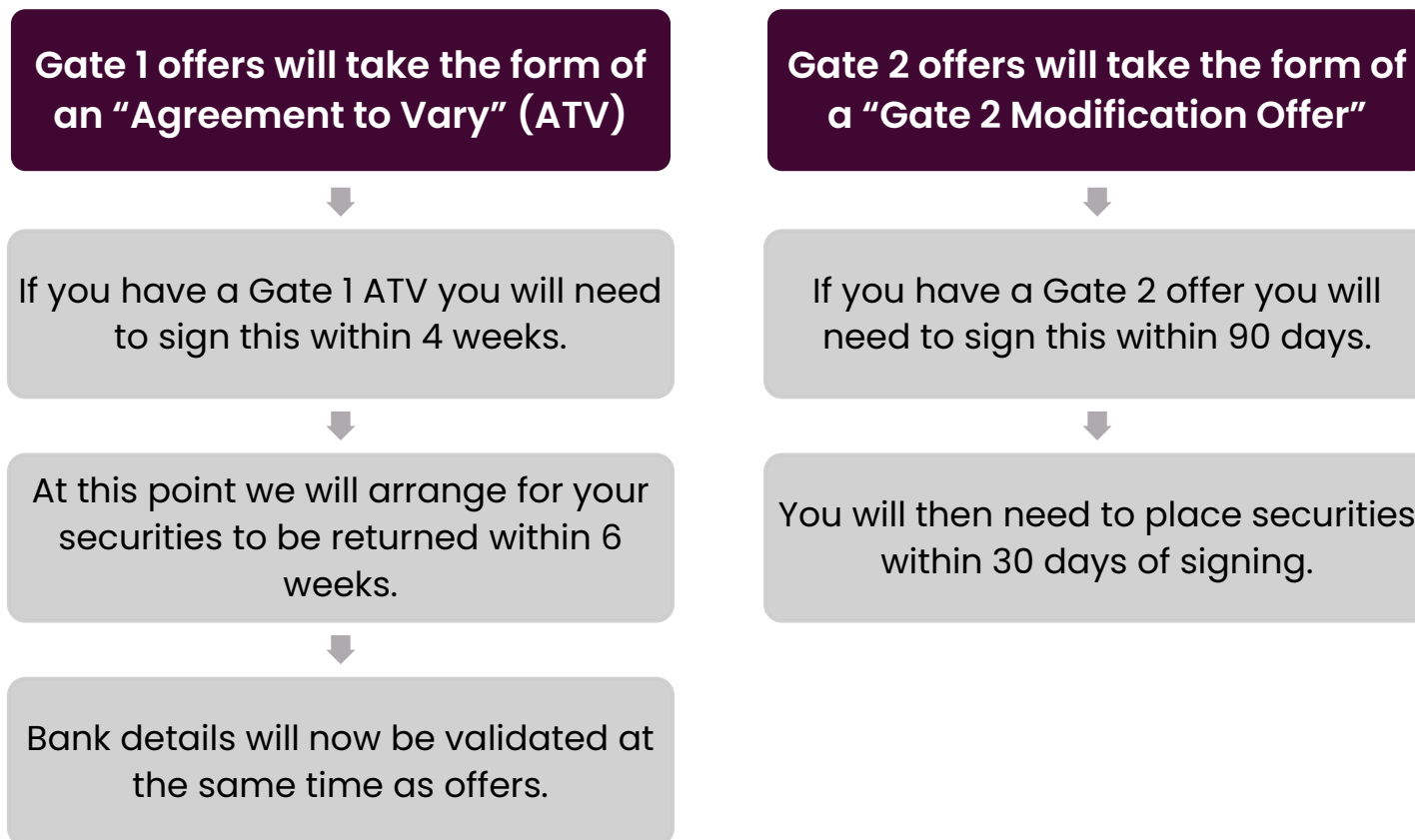


Offers

Hannah Quinn

What form offers will take

Offers will follow your notifications, with the first offers issued before the end of this year. Each offer letter will be bespoke, and we encourage you to read the instructions carefully.



Gate 1 offers (NESO only)

Issuing started **today** for those who:

- Self selected at point of evidence submission

We will **follow** this with offers for those who:

- Failed initial checks
- Did not submit any evidence

Slido reminder

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Communications

Sophie Hind

Customer comms

Responding to your feedback

Thank you to everyone who has shared feedback via slido, the .box, or our recent survey.

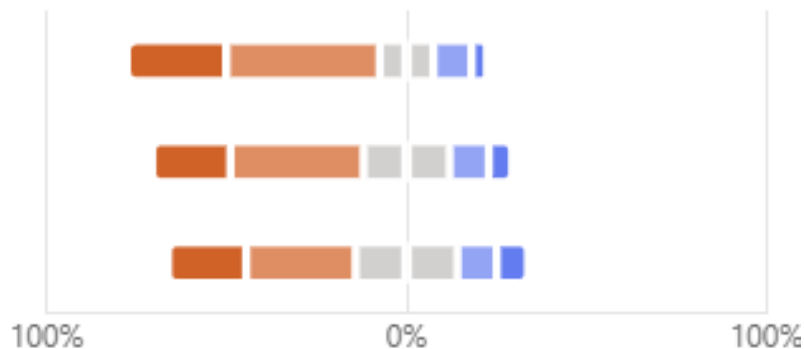
5. Which of the following guidance materials have you found most useful to date?

Very useful Somewhat useful Neutral Somewhat not useful Not useful

Connections Reform Handbook

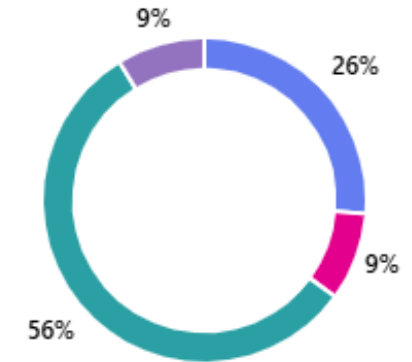
Essentials Guide

Success Criteria



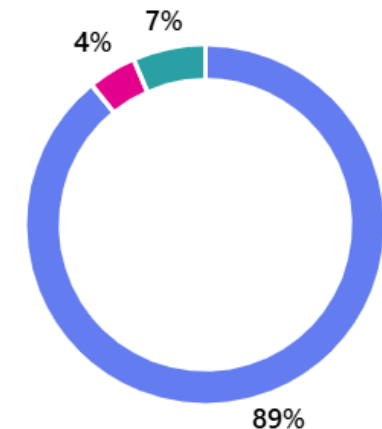
9. If we were to change the webinar format, which of the following would you prefer?

- Longer content
- Shorter content
- Longer Q&A
- Shorter Q&A



4. Would you prefer us to continue communicating iteratively as progress is made, or receive less frequent updates when things are more finalised?

- Iterative updates
- Less frequent, more finalised updates
- No preference



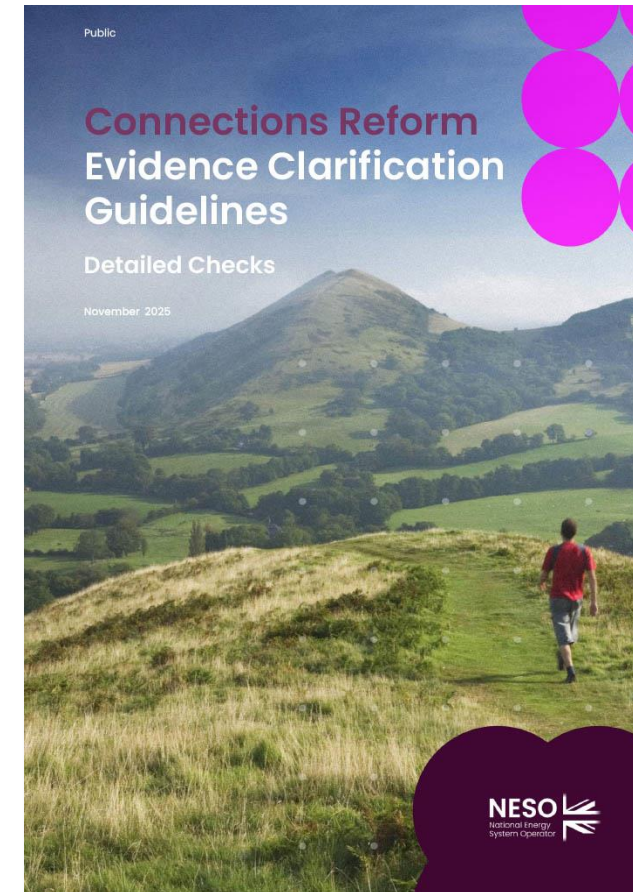
What we are hearing

Ask	What NESO will do
You overwhelmingly want to hear iterative updates that bring about incremental confidence and incremental clarity. This is especially valuable during the gap between gate notifications and offers to help you with communications.	With our networks, partners we are reviewing what information we can share with you ahead of your offer, even if it is only a partial a view.
You want more time for questions on webinars with us rather than digging through our FAQs.	From the next webinar, we are expanding our sessions out to 1hr 15 mins, but we'll keep the content part to the same time.
The guidance we are putting out is useful.	We'll continue to publish relevant guidance. We'll also focus on the accessibility of documents for all customers and will favour "bite size" information so you can easily read what is relevant.
You want to prepare for our webinars.	We'll add the agenda information to our sign-up pages along with the Slido codes for pre questions.

Customer comms

Our commitment to you:

- Weekly newsletter
- Weekly FAQ update
- Fortnightly webinars
- Website refresh
- Supporting guidance docs including:
 - Supporting detailed check resubmissions
 - Agreement to Vary (ATVs) and Offers
 - Securities
- Customer mailers / mailshots
- A new progress tracker



Q&A

Reminder – Feedback

- Listening to feedback, **we are now using Slido to capture your thoughts.** Please only put your hand up when you are called on to speak.
- **The route for specific queries to be responded to has not changed –** please use the portal or email box.connectionsreform@neso.energy
- We will not respond to each question on Slido individually (**we will respond to those most upvoted in the webinar**).
- We are using your feedback from these webinars to support prioritisation of portal development where possible.
- All insights taken from Slido questions are allowing us to develop and update the FAQs.

Slido Q&A

We will now take Slido Q&A for the remainder of the session.

#NESO1311

We kindly request that do you do not raise **project specific questions** and that you keep your question constructive and relevant to the content we have shared today.



Thank you