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NESO Operational Transparency Forum

12 November 2025

Introduction | Sli.do code #OTF

Slido code #OTF

To ask questions live & give us post event feedback go to Sli.do event code #OTF

- **Ask your questions as early as possible** as our experts may need time to ensure a correct answer can be given live.
- **Please do not edit or update your questions after submission** as this may result in us answering the first version only. To get the answer you need feel free to submit the revised version as a new question.
- **Please provide your name or organisation.** This is an operational forum for industry participants therefore questions from unidentified parties will not be answered live. If you have reasons to remain anonymous to the wider forum, please use the advance question or email options below.
- **The OTF is not the place to challenge the actions of individual parties** (other than the NESO), and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: marketreporting@neso.energy
- **Questions will be answered in the upvoted order whenever possible.** We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Sli.do will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions. After that please use the advance questions or email options below.
- **All questions will be recorded and published.** Questions which are not answered on the day will be included, with answers, in the slide pack for the next OTF.
- **Ask questions in advance** (before 12:00 on Monday) at: <https://forms.office.com/r/k0AEfKnai3>
- **Ask questions anytime** whether for inclusion in the forum or individual response at: box.nc.customer@neso.energy

Stay up to date on our webpage: <https://www.neso.energy/what-we-do/systems-operations/operational-transparency-forum>
(OTF Q&A is published with slide packs)

Future deep dive / focus topics

Slido code #OTF

Today's Deep Dive/Focus Topics

No deep dive today.

Future

Balancing Costs: October Costs – 19 November.

If you have questions/suggestions of areas to cover during above presentations or ideas for deep dives or focus topics you would like us to consider, please send them to us at:

box.nc.customer@neso.energy

Slow Reserve update

Slido code #OTF

We can now share more information on the key dates for go-live of the new Slow Reserve (SR) service. The service will go-live on 31 March 2026, please refer to our [Slow Reserve Transition Plan](#) for full details.

Changes to re-submission deadline for Performance Monitoring Data

As of 1 February 2026, in the event of delayed or incorrect Performance Monitoring Data for the Dynamic Response Services, you will have **72 hours** from the end of the delivery window to upload correct or amended data before it is considered final. The submitted data will remain the same.

For example, if data for the one hour period starting at 2025-03-04 16:00 UTC requires resubmission, provider can resubmit this data until 2025-03-07 17:00 UTC. (This corresponds to 72h after the one hour period ends at 2025-03-04 17:00 UTC). **This ensures that final data is available at an earlier stage and helps prevent overloading systems associated with longer resubmission windows.**

The relevant documents will be updated and published to reflect these changes in the new year. Current rules will be in place until 31 January 2026, where providers have until the 5th of the following month to resubmit, the guidance can be found here:

<https://www.neso.energy/document/225776/download>

Future Event Summary

Slido code #OTF

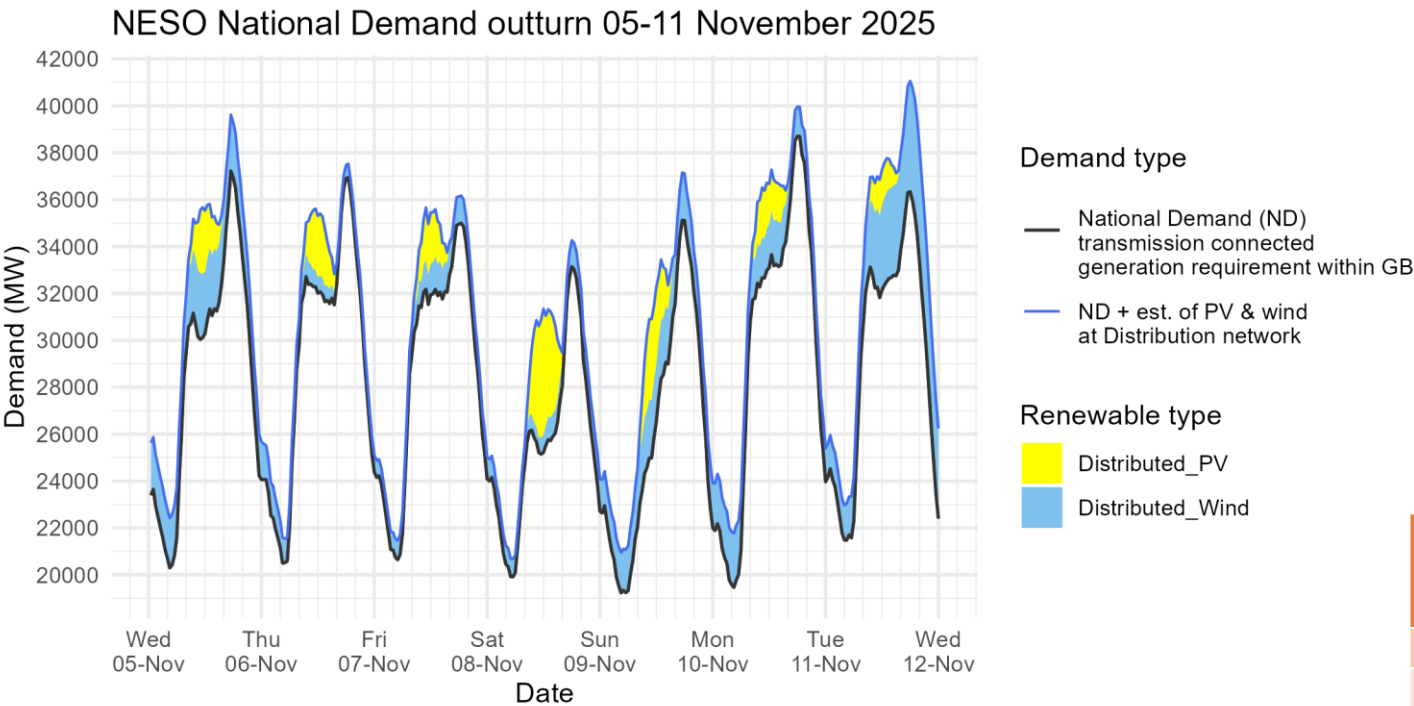
Event	Date & Time	Link
C9 Annual Review Webinar	13 Nov (13:00-14:30)	Register here
Balancing Programme November 2025 Event	18 Nov (09:00-17:00)	Registration closed (please reach out to box.balancingprogramme@neso.energy with any questions)
Response & Reserve Locational Procurement Webinar	20 Nov (13:00-14:00)	Register Here

Check out the [NESO Events Calendar](#) for more...



Demand | Last week demand out-turn

Slido code #OTF



The black line (National Demand ND) is the measure of portion of total GB customer demand that is supplied by the transmission network.
ND values do not include export on interconnectors or pumping or station load

Blue line serves as a proxy for total GB customer demand. It includes demand supplied by the distributed wind and solar sources, but it does not include demand supplied by non-weather driven sources at the distributed network for which NESO has no real time data.

Historic out-turn data can be found on the [NESO Data Portal](#) in the following data sets:
[Historic Demand Data](#) & [Demand Data Update](#)

Distributed generation
Peak values by day

Date	OUTTURN	
	Daily Max Dist. PV (GW)	Daily Max Dist. Wind (GW)
05 Nov 2025	2.8	2.9
06 Nov 2025	2.6	1.5
07 Nov 2025	2.2	1.4
08 Nov 2025	5.4	1.4
09 Nov 2025	3.4	2.5
10 Nov 2025	2.1	2.3
11 Nov 2025	1.5	4.9

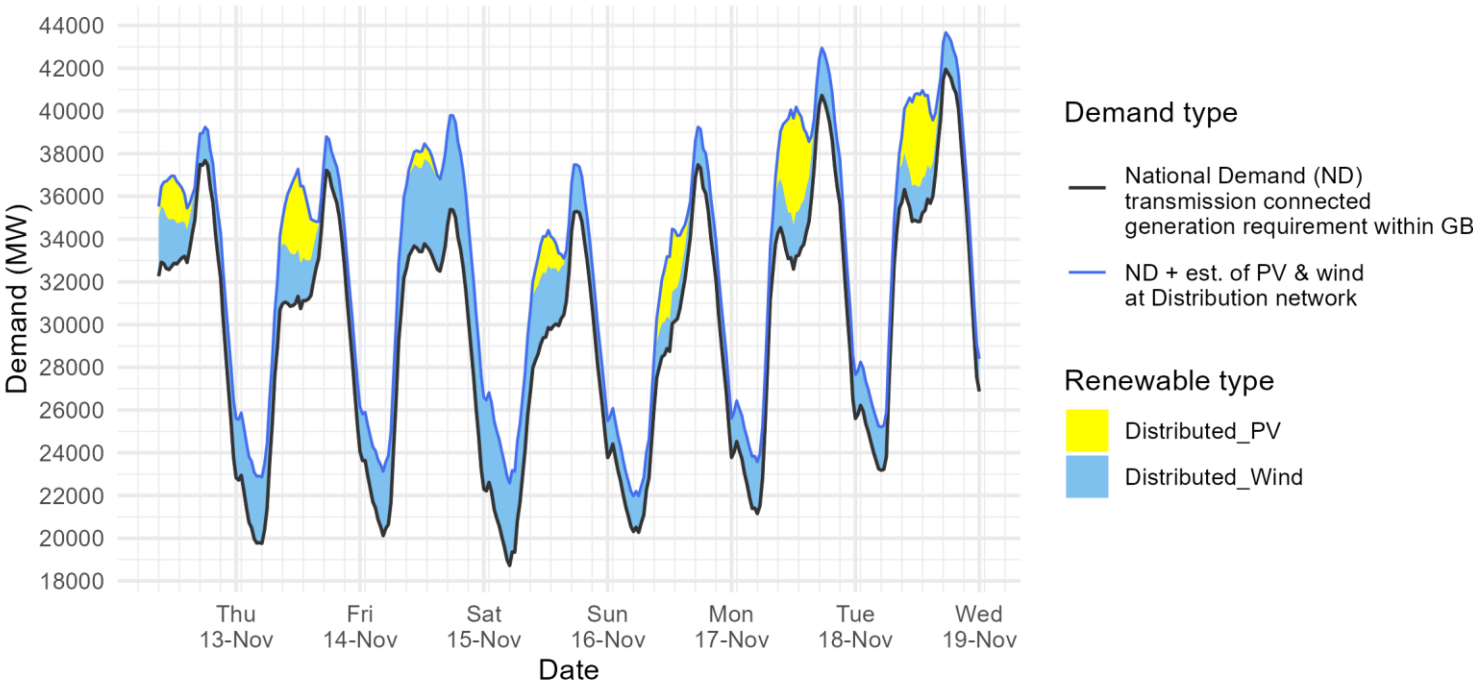
National Demand
Minimum & Peak Demands

Date	Forecasting Point	FORECAST (Wed 05 Nov)		OUTTURN	
		National Demand (GW)	Dist. wind (GW)	National Demand (GW)	Dist. wind (GW)
05 Nov 2025	Evening Peak	36.1	2.4	37.2	2.4
06 Nov 2025	Overnight Min	20.7	1.4	20.5	1.1
06 Nov 2025	Evening Peak	37.0	0.9	37.0	0.6
07 Nov 2025	Overnight Min	21.7	0.8	20.6	0.8
07 Nov 2025	Evening Peak	36.4	1.3	35.0	1.2
08 Nov 2025	Overnight Min	20.7	1.1	19.9	0.8
08 Nov 2025	Evening Peak	34.1	1.2	33.1	1.1
09 Nov 2025	Overnight Min	19.6	1.9	19.2	1.7
09 Nov 2025	Evening Peak	34.8	2.4	35.1	2.0
10 Nov 2025	Overnight Min	21.4	1.1	19.5	2.3
10 Nov 2025	Evening Peak	38.9	1.2	38.7	1.3
11 Nov 2025	Overnight Min	22.3	1.2	21.5	1.6
11 Nov 2025	Evening Peak	38.9	1.3	36.3	4.7



Demand | Week Ahead

NESO Demand forecast for 12-18 November 2025



The black line (National Demand ND) is the measure of portion of total GB customer demand that is supplied by the transmission network.

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Blue line serves as a proxy for total GB customer demand. It includes demand supplied by the distributed wind and solar sources, but it does not include demand supplied by non-weather driven sources at the distributed network for which NESO has no real time data.

Historic out-turn data can be found on the [NESO Data Portal](#) in the following data sets:
[Historic Demand Data](#) & [Demand Data Update](#)

National Demand

Minimum Demands

		FORECAST (Wed 12 Nov)	
Date	Forecasting Point	National Demand (GW)	Dist. wind (GW)
12 Nov 2025	Evening Peak	37.7	1.6
13 Nov 2025	Overnight Min	19.8	3.1
13 Nov 2025	Evening Peak	37.2	1.6
14 Nov 2025	Overnight Min	20.1	3.0
14 Nov 2025	Evening Peak	35.4	4.4
15 Nov 2025	Overnight Min	18.7	3.9
15 Nov 2025	Evening Peak	35.3	2.2
16 Nov 2025	Overnight Min	20.3	1.7
16 Nov 2025	Evening Peak	37.5	1.8
17 Nov 2025	Overnight Min	21.2	2.4
17 Nov 2025	Evening Peak	40.7	2.2
18 Nov 2025	Overnight Min	23.2	2.0
18 Nov 2025	Evening Peak	42.0	1.7

NESO Actions | Category Cost Breakdown

Slido code #OTF

Date
01/11/2025 07/11/2025

Weekly Total Costs (£)

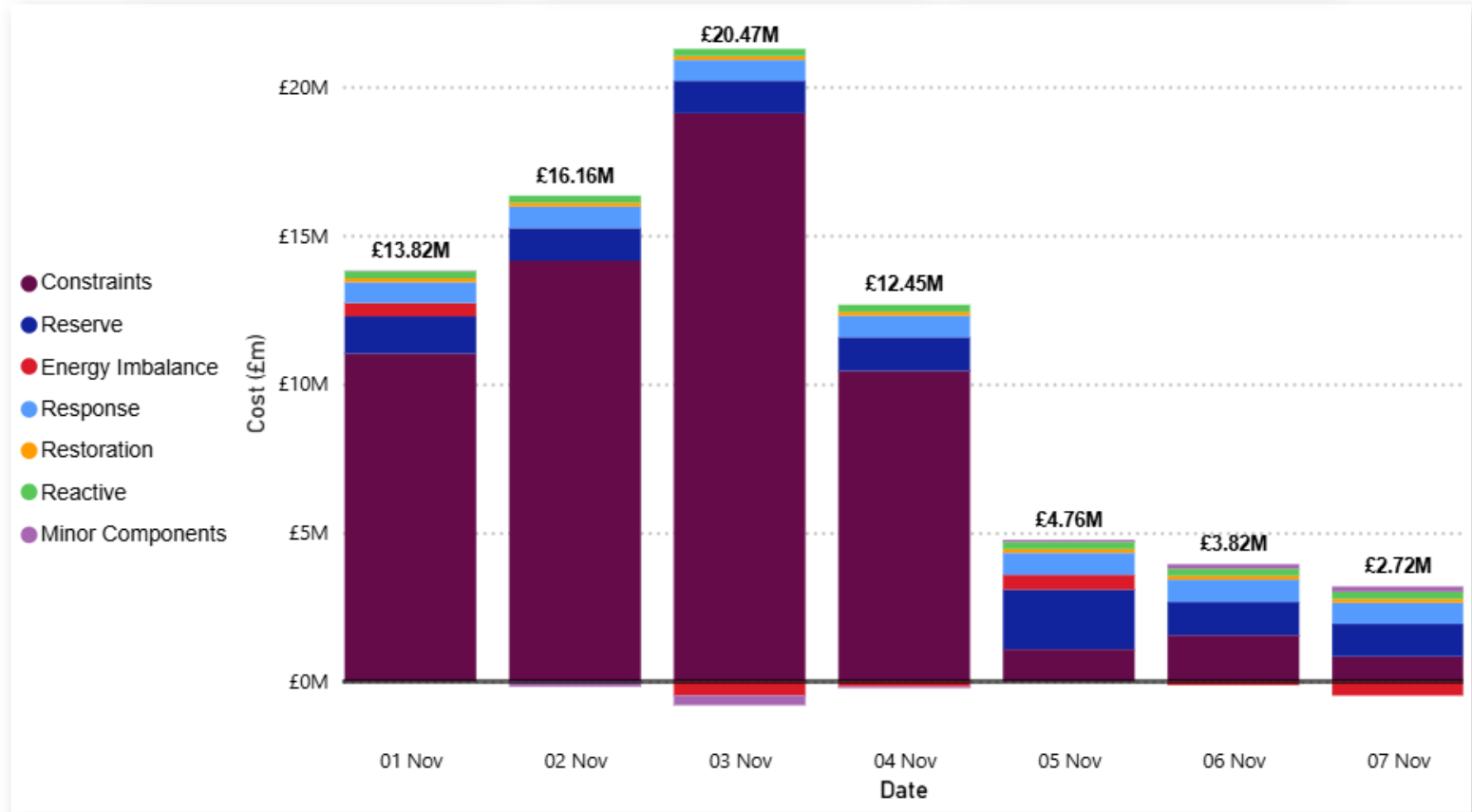
74.2M

Last Week Total Costs (£)

80.4M

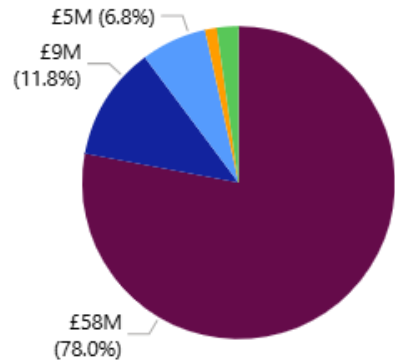
Past 30-Day Average Costs (£)

9.3M



Date	Total Costs
01 November 2025	£13,815,216
02 November 2025	£16,164,096
03 November 2025	£20,468,767
04 November 2025	£12,448,718
05 November 2025	£4,763,195
06 November 2025	£3,821,487
07 November 2025	£2,718,164
Total	£74,199,642

Weekly Cost (£) and Share (%)



NESO Actions | Constraint Cost Breakdown

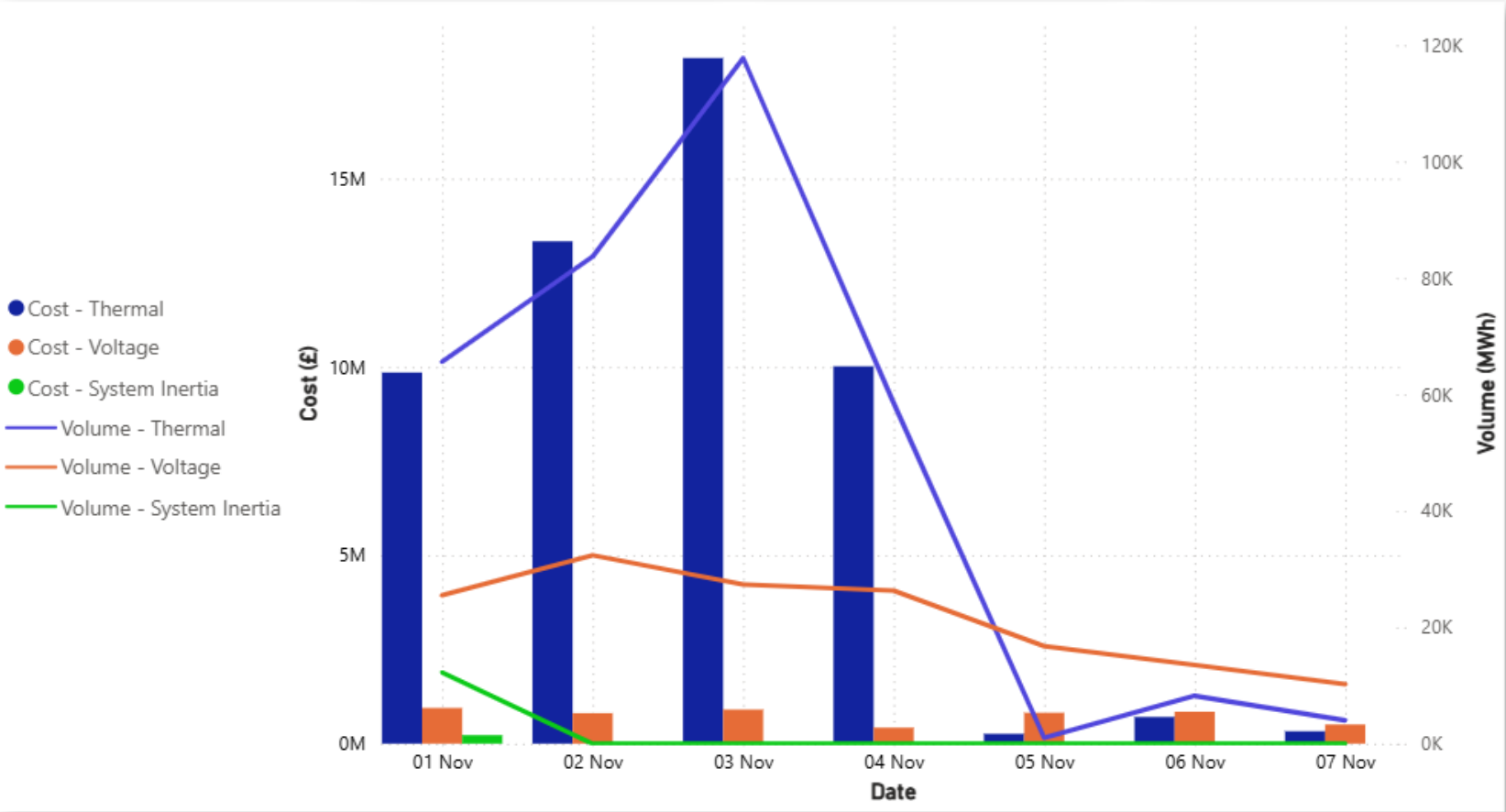
Slido code #OTF

Date

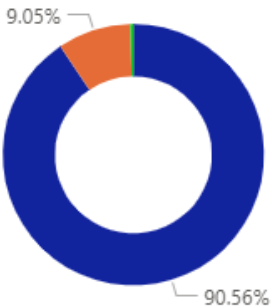
01/11/2025

07/11/2025

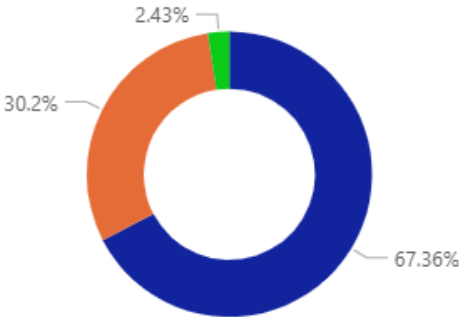
Thermal Constraints		Voltage Constraints		System Inertia	
Costs (£)	Vol (MWh)	Costs (£)	Vol (MWh)	Costs (£)	Vol (MWh)
52.70M	338.89K	5.27M	151.95K	225.58K	12.23K



Share of Cost (£)



Share of Volume (MWh)



Note: Thermal Constraint volume is reported as an absolute figure.



NESO Actions | Peak Demand – SP spend ~£-2.5k

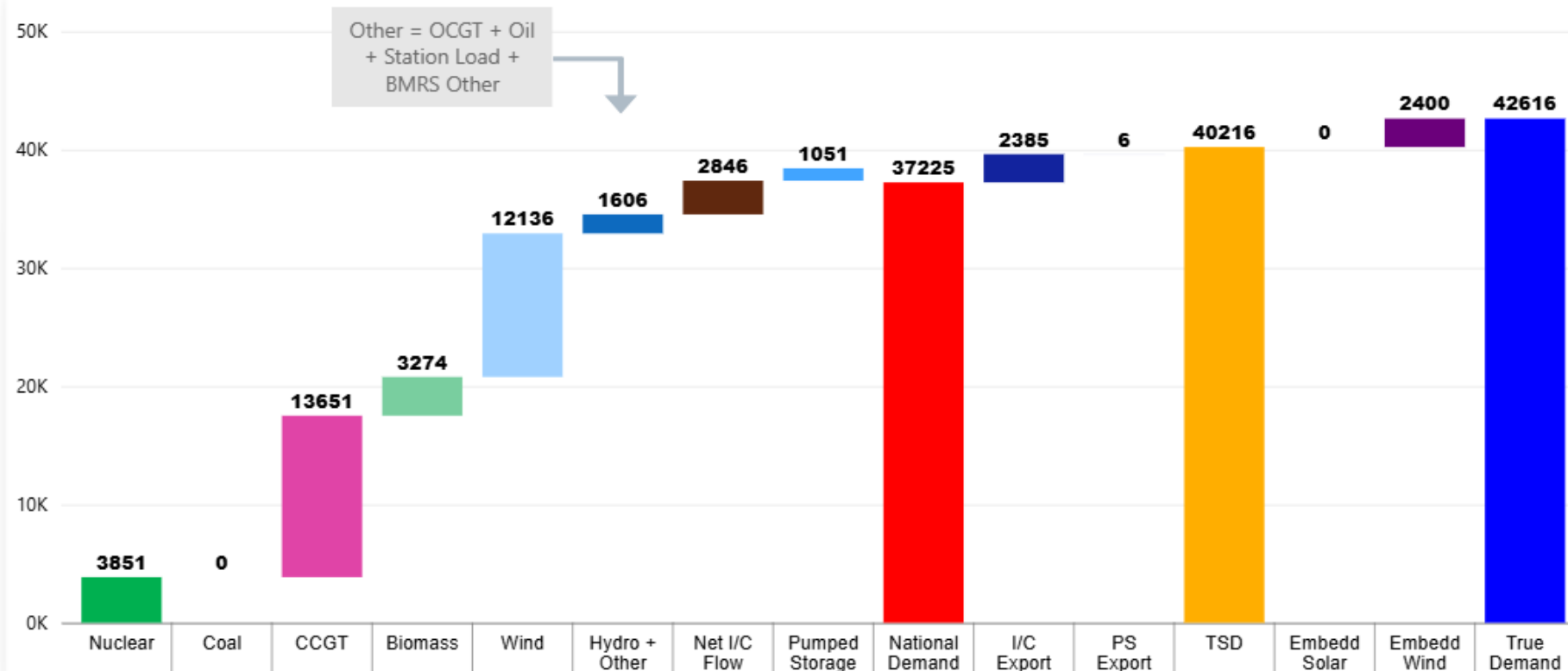
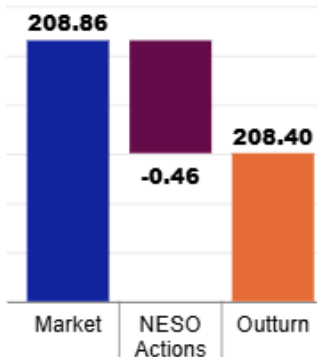
Wednesday 5th November

Slido code #OTF

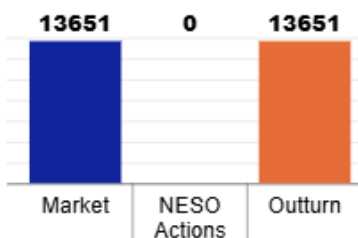
Date 05 November 2025 SP 35

Half-hour preceding
17:30

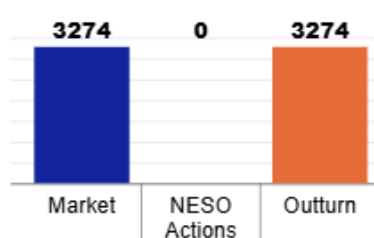
Carbon Intensity
(gCO₂/kWh)



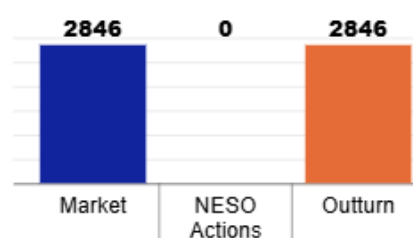
CCGT



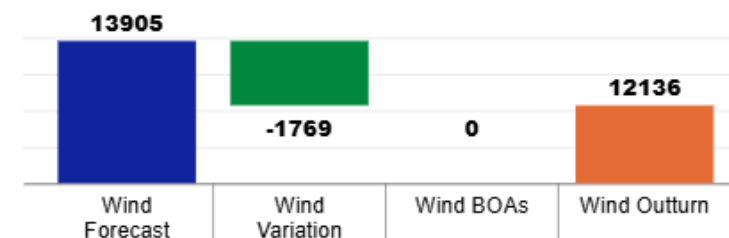
Biomass



Net I/C Flow



Wind



NESO Actions | Minimum Demand – SP spend ~£205k

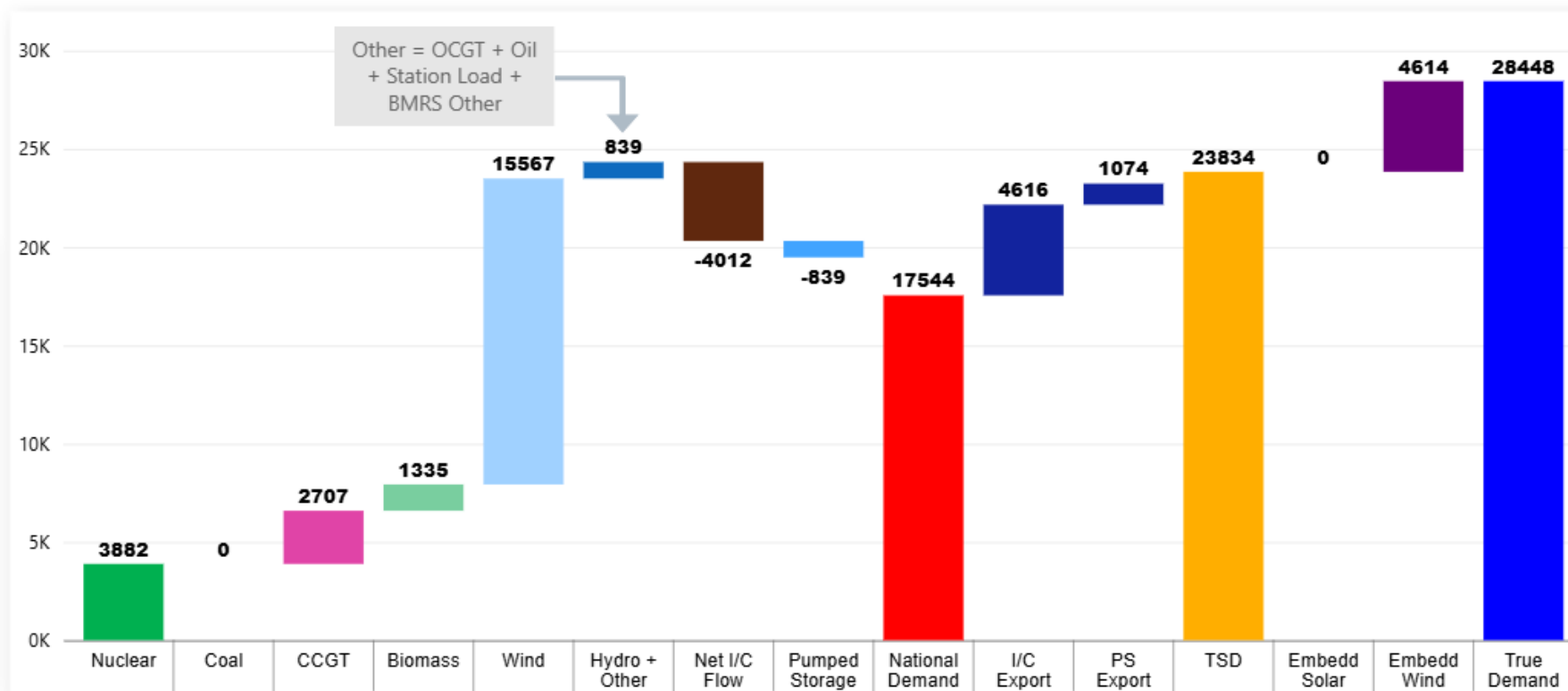
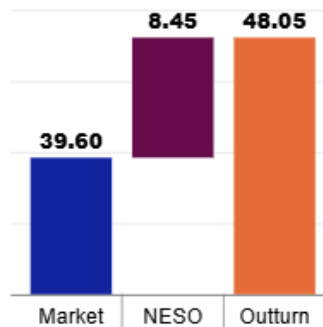
Saturday 1st November

Slido code #OTF

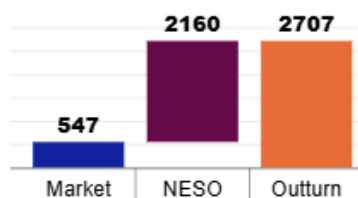
Date 01 November 2025 SP 9

Half-hour preceding
04:30

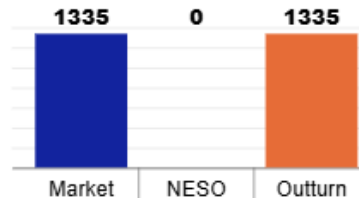
Carbon Intensity
(gCO₂/kWh)



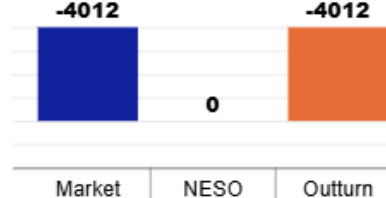
CCGT



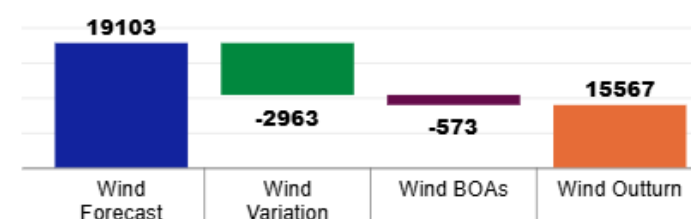
Biomass



Net I/C Flow



Wind



NESO Actions | Highest SP spend ~£533k

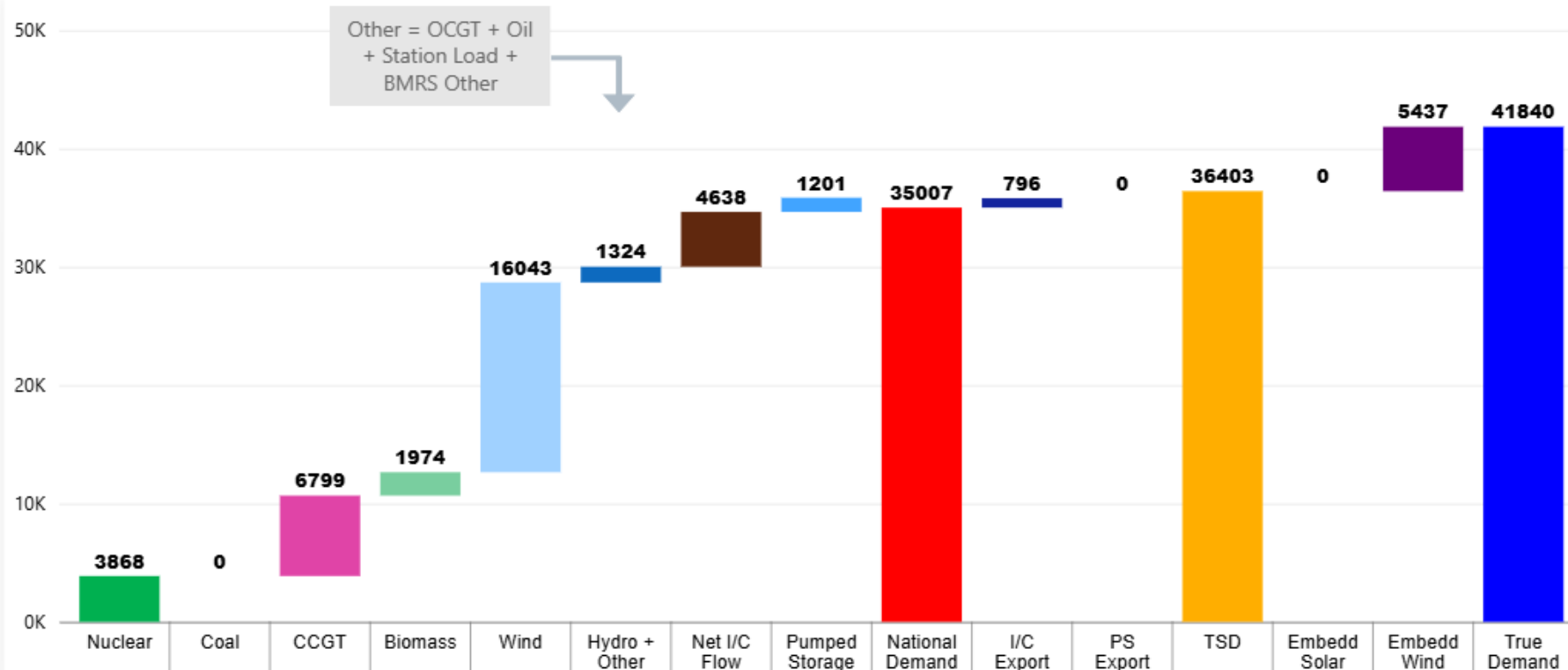
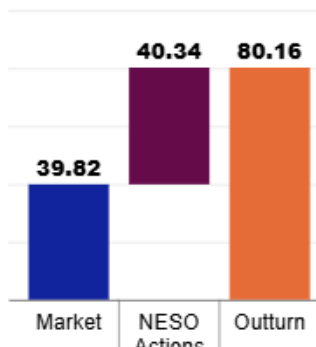
Monday 3rd November

Slido code #OTF

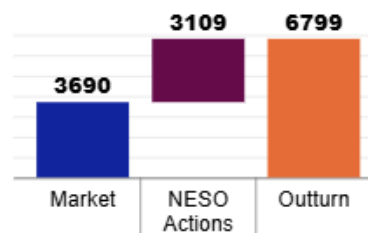
Date 03 November 2025 SP 37

Half-hour preceding
18:30

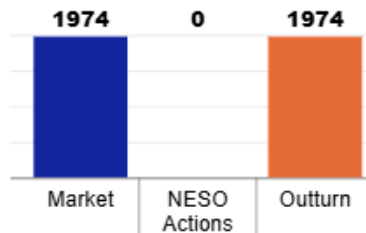
Carbon Intensity
(gCO₂/kWh)



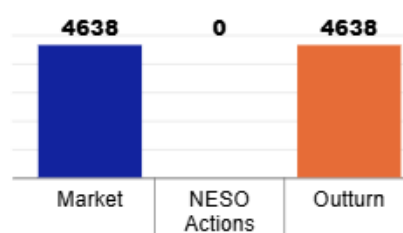
CCGT



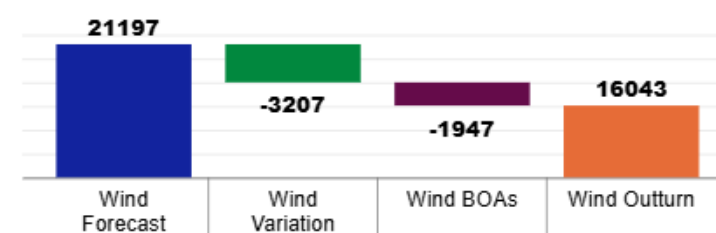
Biomass



Net I/C Flow

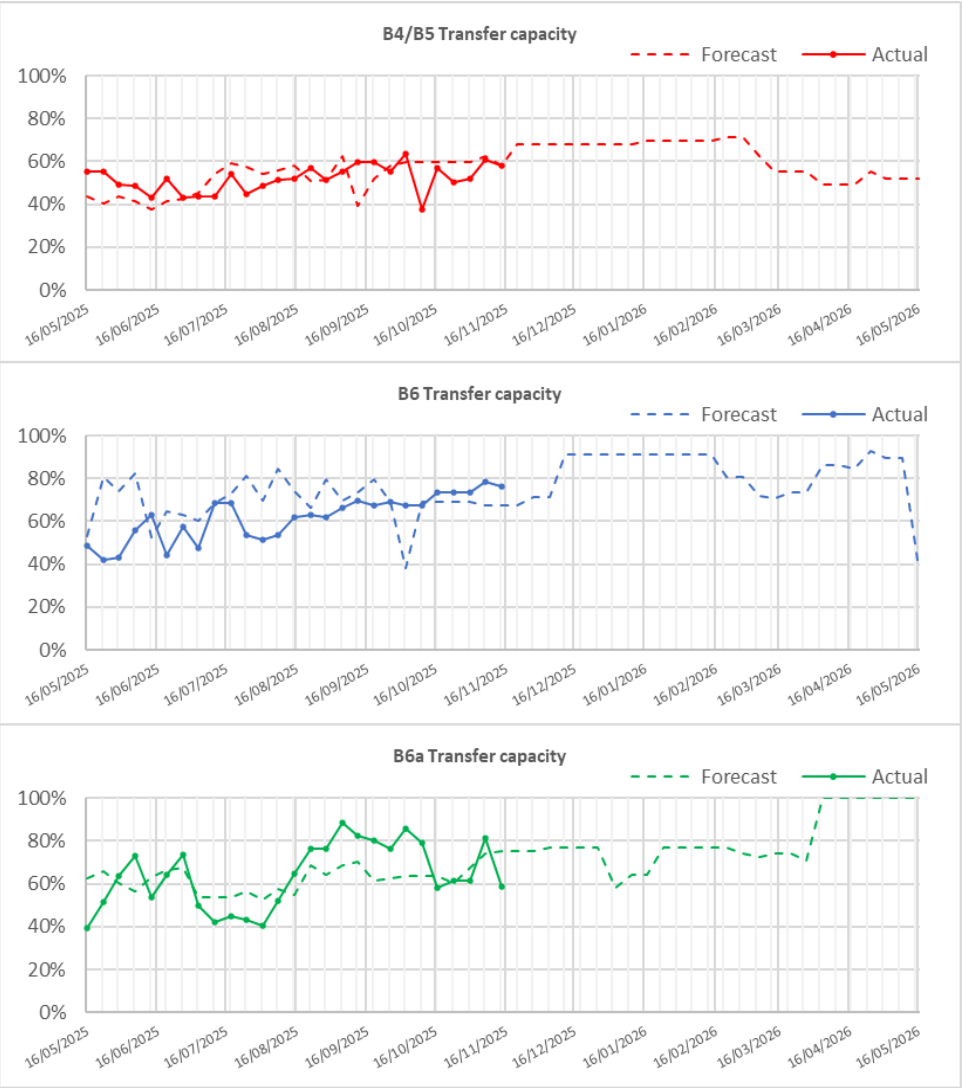


Wind

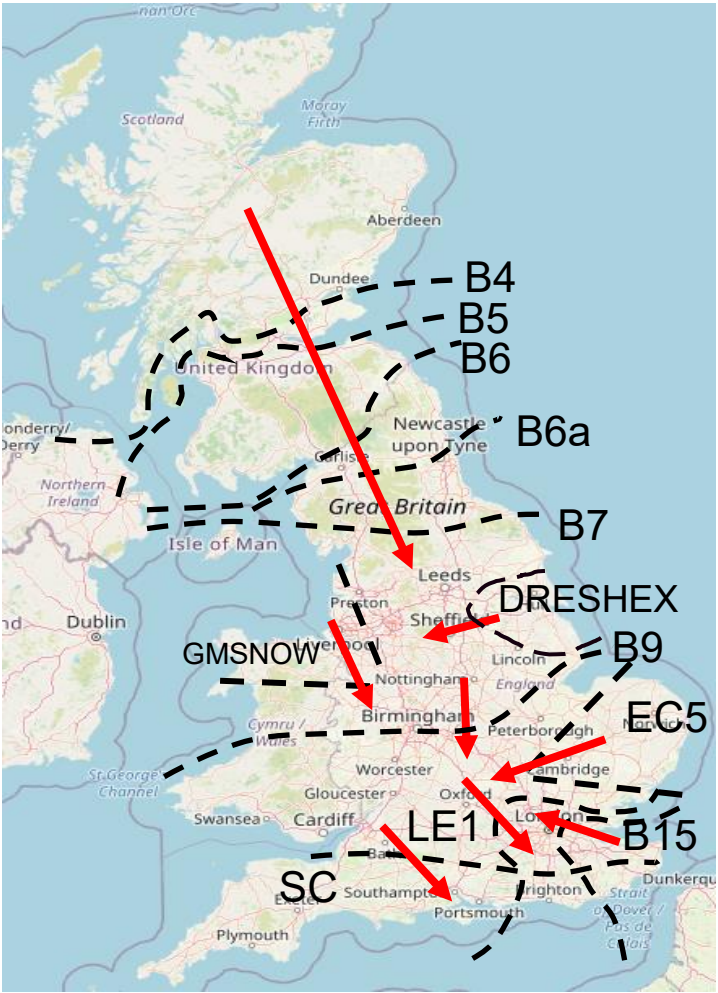


Transparency | Network Congestion

Slido code #OTF



Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5	3400	58%
B6 (SCOTEX)	6800	76%
B6a	8000	59%
B7 (SSHARN)	9850	84%
GMSNOW	5800	43%
FLOWSTH (B9)	12700	83%
DRESHEX	9675	81%
EC5	5000	100%
LE1 (SEIMP)	8750	73%
B15 (ESTEX)	7500	94%
SC1	7300	100%

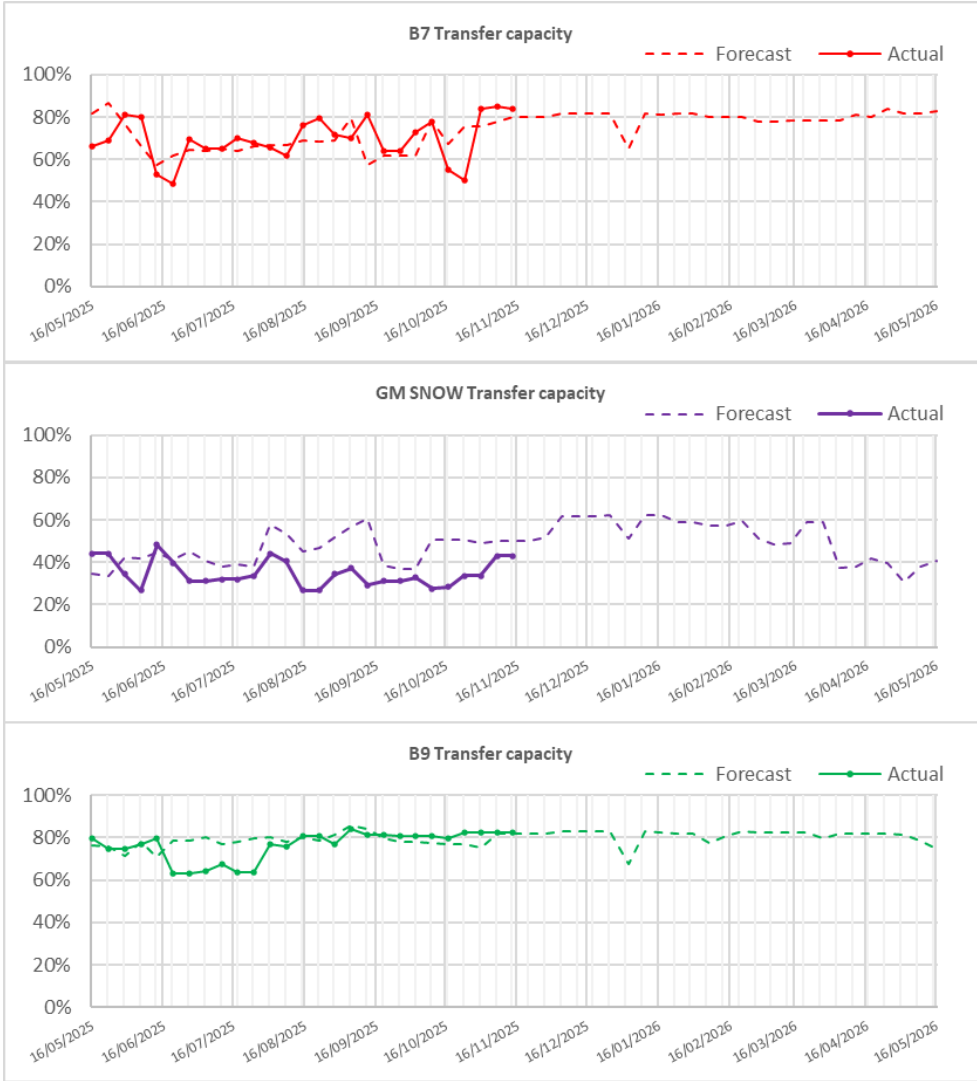


The forecast line is updated with the 10-week ahead view, and this happens each week. So, everything up to 10 weeks ahead is the forecast from 10-week ahead view, and everything after that is the fixed long-term forecast view.

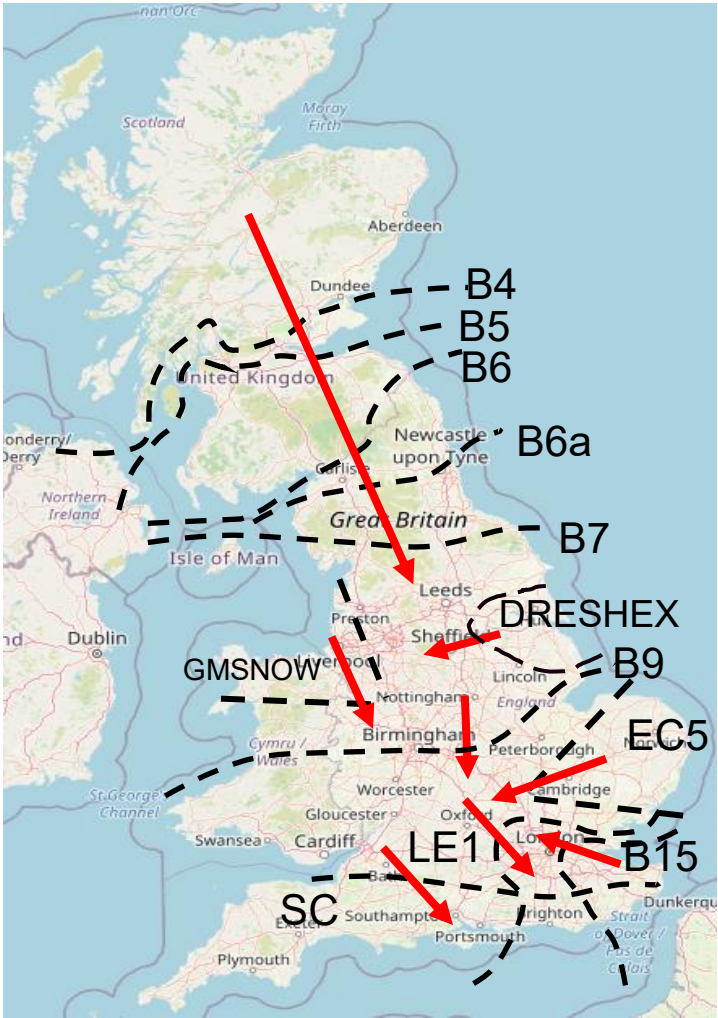


Transparency | Network Congestion

Slido code #OTF



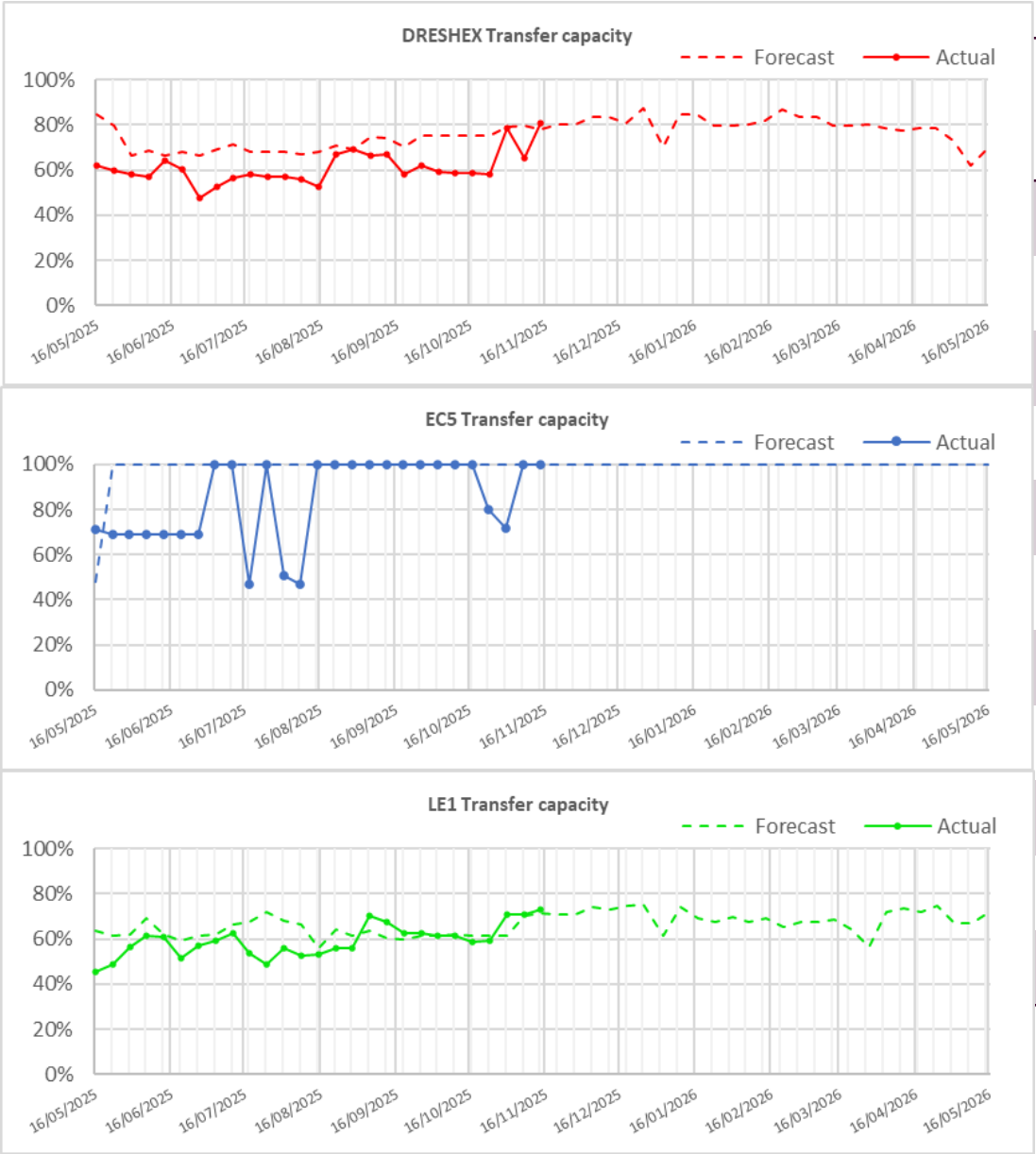
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SC1	7300	100%



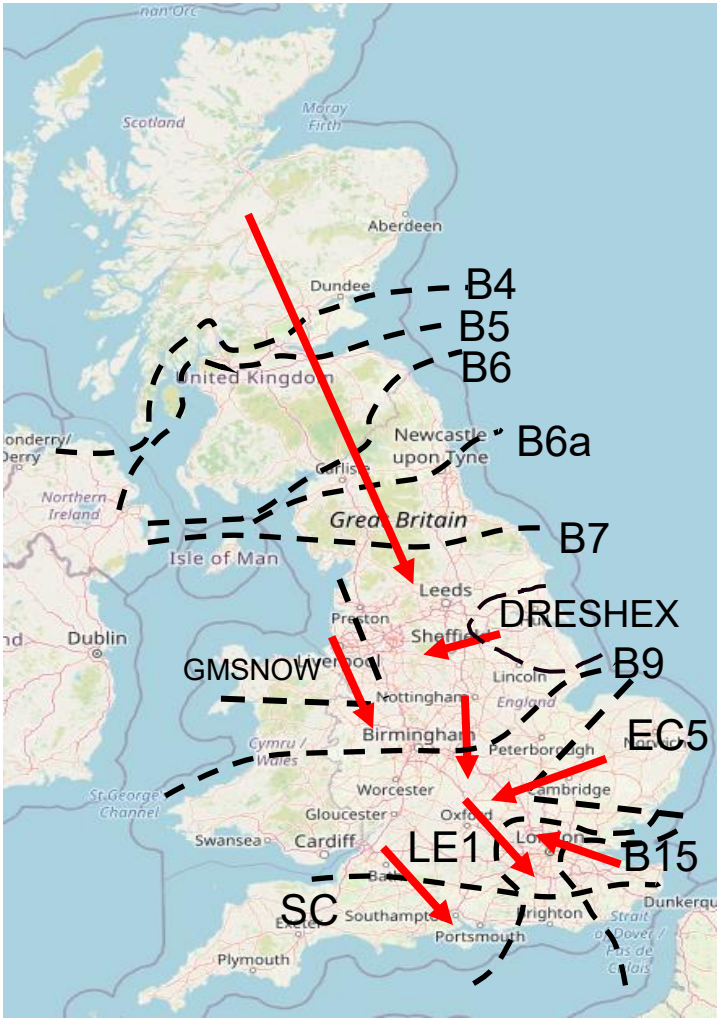
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Transparency | Network Congestion

Slido code #OTF



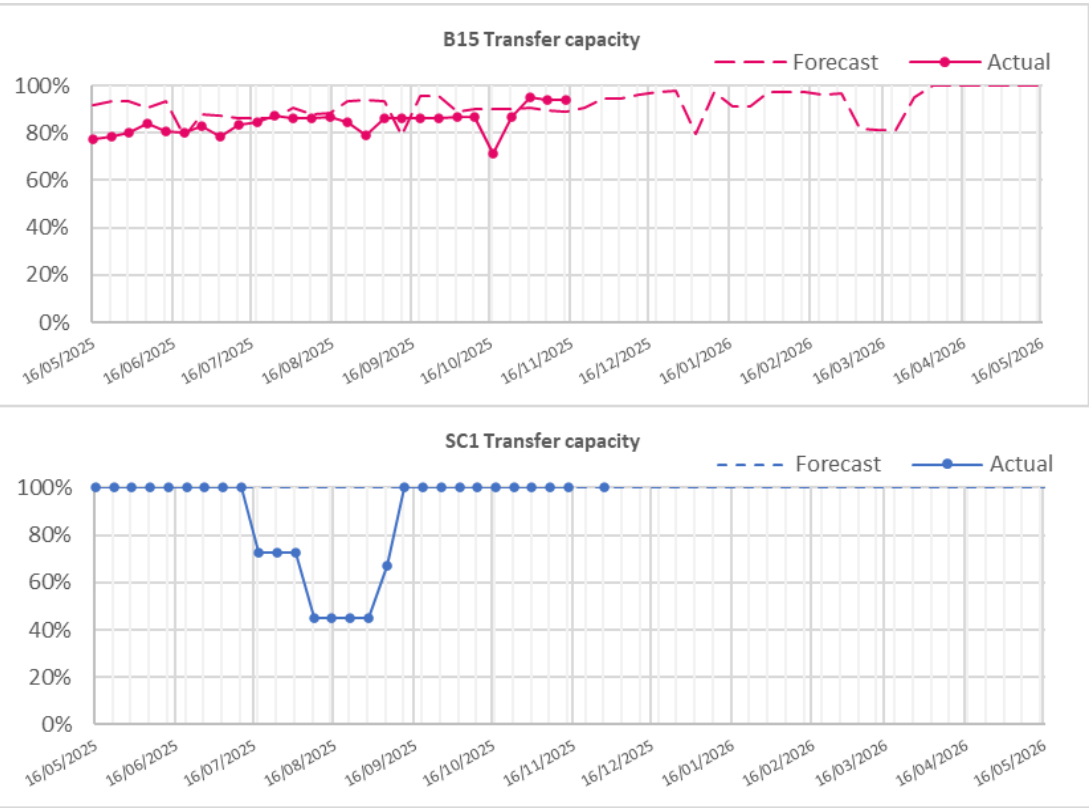
Boundary	Max. Capacity (MW)	Current Capacity (%)
B4/B5	3400	58%
B6 (SCOTEX)	6800	76%
B6a	8000	59%
B7 (SSHARN)	9850	84%
GMSNOW	5800	43%
FLOWSTH (B9)	12700	83%
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SC1	7300	100%



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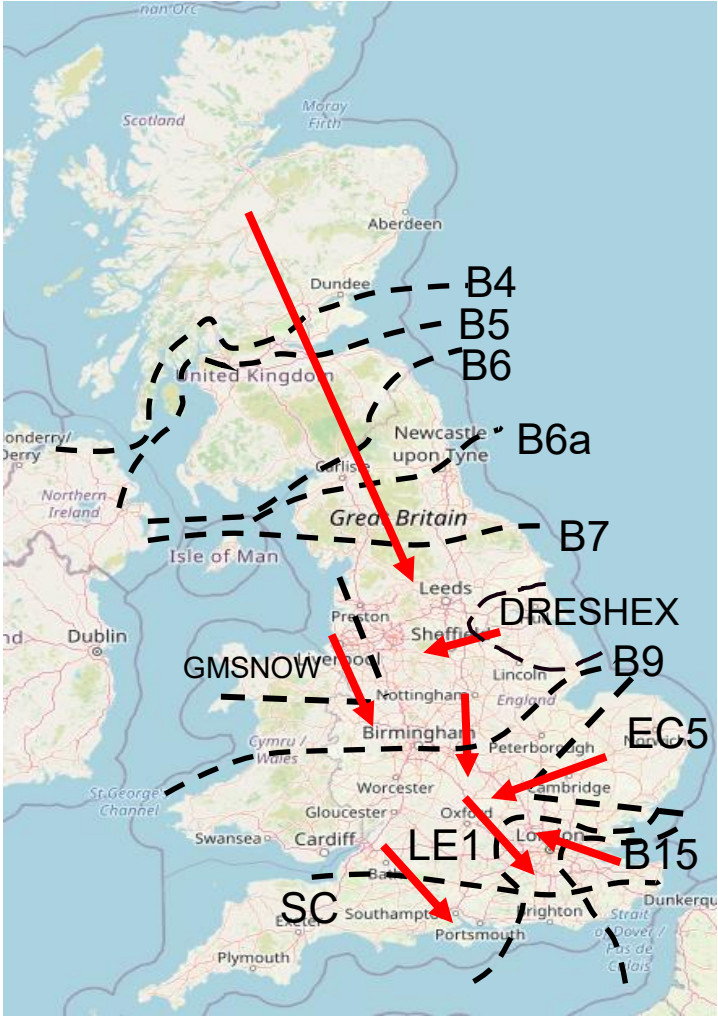
Transparency | Network Congestion

Slido code #OTF



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DRESHEX	9675	81%
EC5	5000	100%
LE1 (SEIMP)	8750	73%
B15 (ESTEX)	7500	94%
SC1	7300	100%



Day ahead flows and limits, and the 24-month constraint limit forecast are published on the ESO Data Portal: [Constraints Management](#)

(The forecast and day ahead limits may vary due to changes in the outage plan. The plan is reviewed periodically throughout the year to ensure we are optimising system conditions, whilst managing any necessary outage plan changes.

Skip Rate dataset: Stage 5 Bug

Slido code #OTF

We have identified a bug in the current Skip Rate implementation.

This bug affects the exclusion of long notice units and means that some long notice **Bid volume** is not excluded. This typically affects CCGT volume.

We are going to republish all Skip Rate datasets to ensure consistency of published metrics and ensure that the skip rate doesn't change due to methodology changes. We'll confirm a date for this at next week's OTF.

Skip Rate	Current	New
January	53%	49%
February	50%	49%
March	48%	46%
April	45%	42%
May	44%	42%
June	51%	47%
July	47%	46%
August	40%	39%
September	45%	42%

Skipped Volume	Current (GWh)	New (GWh)
January	131	121
February	88	86
March	107	104
April	150	141
May	154	148
June	118	111
July	130	127
August	128	122
September	109	102



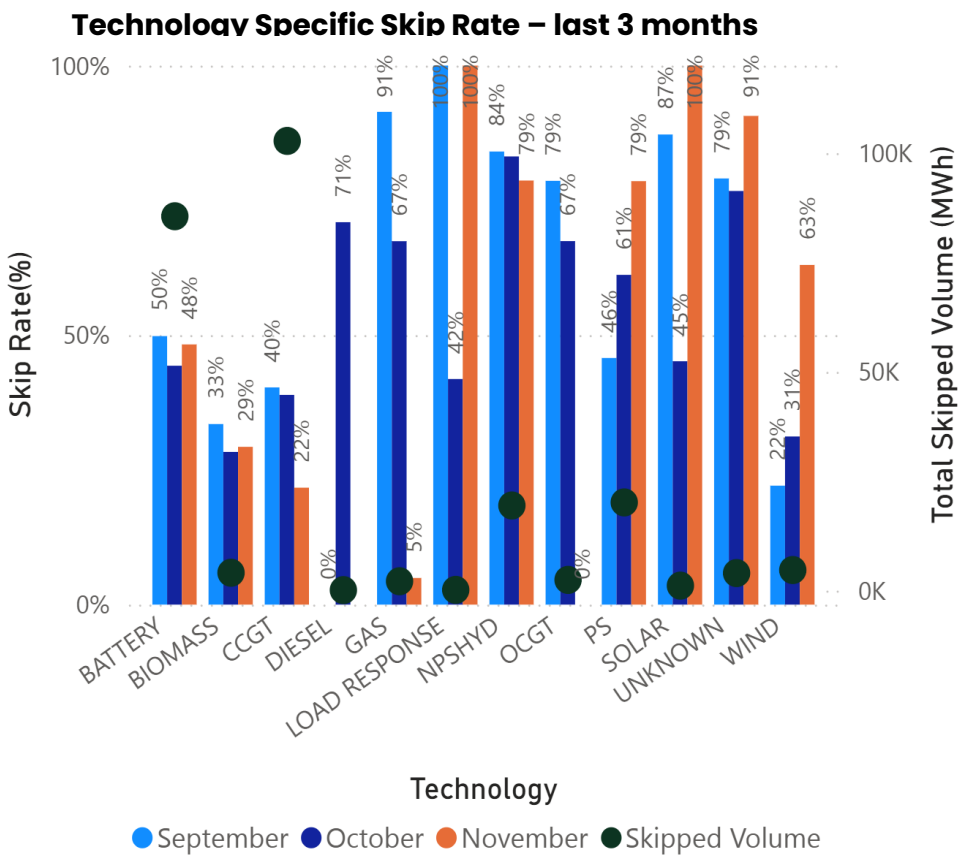
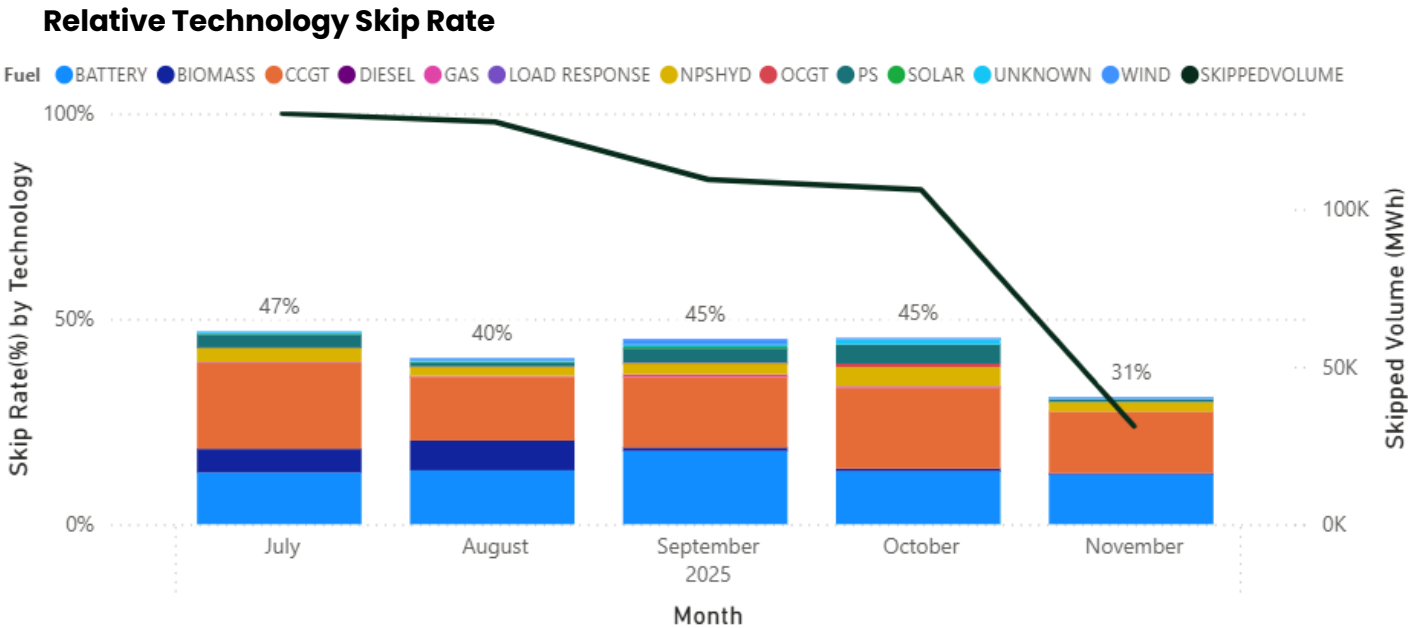
Skip Rates by Technology Type – Bids

Slido code #OTF

The current skip rate methodology only considers energy actions within the BM

We welcome your comments and feedback on these figures and how we present this data. These graphs are based on stage 5 of the PSA definition.

Weekly Average w/e	Bids – All BM	Bids – PSA
19/10	22%	44%
26/10	6%	45%
2/11	5%	46%
9/11	8%	30%



Gas: Gas reciprocating units
NPSHYD: Non-Pumped Storage Hydro
PS: Pumped Storage

Contact us on box.SkipRates@neso.energy
Skip rate data and more info on [skip rates](#) including methodology can be found on our website.
Rerecorded deep dive can for found on our webpage: [here](#)



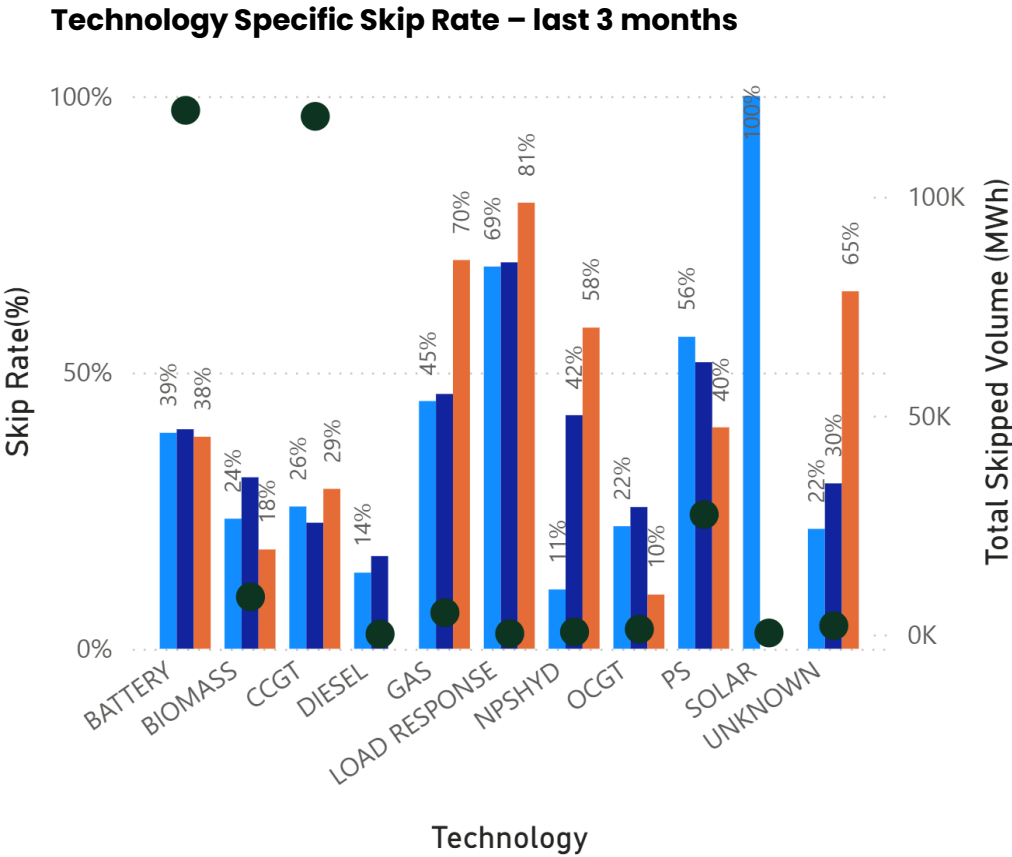
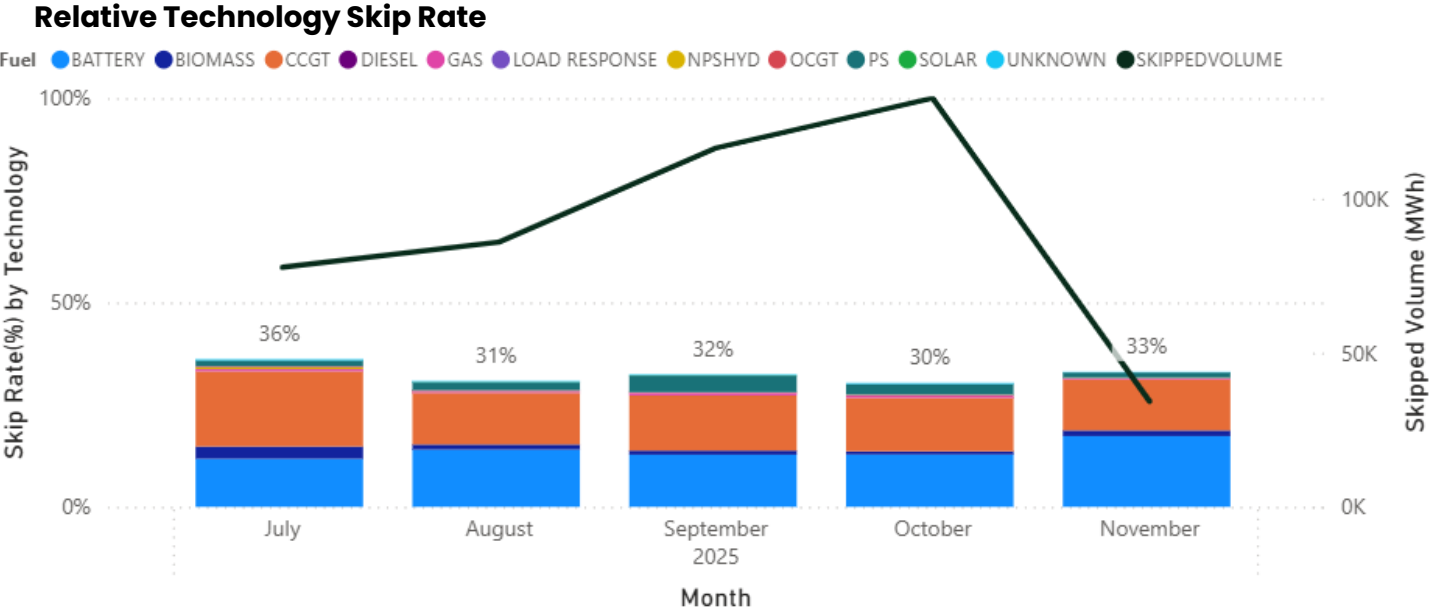
Skip Rates by Technology Type – Offers

Slido code #OTF

The current skip rate methodology only considers energy actions within the BM

We welcome your comments and feedback on these figures and how we present this data. These graphs are based on stage 5 of the PSA definition.

Weekly Average w/e	Offers – All BM	Offers – PSA
19/10	10%	38%
26/10	12%	34%
2/11	11%	35%
9/11	11%	32%



Gas: Gas reciprocating units
NPSHYD: Non-Pumped Storage Hydro
PS: Pumped Storage

Contact us on box.SkipRates@neso.energy
Skip rate data and more info on [skip rates](#) including methodology can be found on our website.
Rerecorded deep dive can for found on our webpage: [here](#)



Previously Asked Questions

Questions following from BM Fax replacement deep dive (05.11.25):

Q: (05/11/25) Does the fax replacement project also mean there will be changes to the telephony requirement?

A: Fax Replacement project does not make any changes to telephony requirements.

Q: (05/11/25) Surely all BMUs are impacted by the fax project as you cannot get into the BM without proving you can send a fax?

A: All BMUs are impacted and will need a DES portal account.

Q: (05/11/25) Fax replacement - will there be one log-in per control room even if there are multiple companies / lead parties active within it?

A: Yes, one log-in per control room with multiple users able to access the portal.

Previously Asked Questions

Questions following from BM Fax replacement deep dive (05.11.25):

Q: (05/11/25) Fax system – what are the security measures? Is everyone going to need multiple emails and phones like the DB Portal?

A: The solution uses single sign on (SSO) so no need for multiple emails / phones.

Multi Factor Authentication is used to access the portal. IP address whitelisting and confirmation of company trading name and ID. More details can be provided after the call if required.

Q: (05/11/25) Seeing/hearing a fax being printed is a visible and audible cue to check the fax machine. How are users notified that a communication is available in the DES portal? Are they expected to have it logged in and visible at all times?

A: There is an audible tone played when a user is logged into the DES portal and a message is received. A pop-up notification is also displayed on the screen.

When a user logs in, two sessions are created. The first session remains active for 30 days, the second session is active for 15 minutes.

The audio alert will be heard as long as the first session is active even if the second session has timed out after 15 minutes due to inactivity.

Previously Asked Questions

Q: (29/10/25) Could you please confirm whether it is permissible for the same unit to participate in both Balancing Reserve and Quick Reserve during the same service window? Would system discount from one service if accepted in other service? Thanks.

A: A unit can submit sell orders for both BR and QR for the same service window, but the algorithm will only select either BR or QR. This is because splitting across different reserve services is not currently allowed. There are worked examples in the explainer document on the data portal.

[PowerPoint Presentation](#)

Q: (22/10/25) Can we review the BM access requirements for the smaller DNO connects at least? System studies for 10MW of plant already connected is silly

Q: (29/10/25) I asked about making market entry easier – is anything on this being progressed?

A: (to both questions above) NESO teams are working to identify how best to encourage and support the registration of embedded assets to participate in the Balancing Mechanism and provision of Balancing Services. We will look into presenting a round-up of all this work at a future live forum.

Previously Asked Questions

Q: (05/11/25) The intention of my question regarding GC0166 was to ask whether NESO would be moving units from dispatch using the 30 minute rule to dispatch using MDO/MDB before the industry has a data feed available of BM Units' MDO/MDB submissions. Does NESO expect MDO/MDB dispatch to start before 25/06/26?

A: There was an update on this in the dispatch transparency webinar on Monday:

[Webinar Recording Link](#) (relevant content starts at 17 minutes)

[Webinar Slides](#)

Q: (05/11/25) Can't we take a 5 minute coffee break and you can answer these things?

A: We did trial taking a short break some time ago, however in practice this did not noticeably increase the number of questions we managed to answer live. We do aim to answer as many questions as possible live and generally only take away questions which require more work such as data analysis or subject research, and questions where we do not have an expert on the call. Unfortunately given the wide range of questions raised at the OTF it is not possible to have experts present from every area of NESO activities.

Previously Asked Questions

Q: (29/10/25) Balancing Programme 18 November – I understand this in person event is full. Can you move it to a larger location or do it online? It is not OK to exclude parties from these events. Many have no choice about being BMUs and this is critical information to business planning.

A: On this occasion there will not be a live stream option – the event has been centred around interactive breakout sessions following feedback from customers.

Please be assured we will be exploring larger venue options for our next event.

All slide content and any additional documentation from the event will be published on our website in line with our usual processes, along with a 'Balancing Transformation overview' recording and OBP demo.

If any customer, after reviewing the content, would like to discuss anything in more detail, please contact us at box.balancingprogramme@neso.energy – we are always very happy to set up meetings to speak with customers re: the programme.

Advance Questions

Q: (27/10/25) Are future stability D-1 markets likely to procure SCL as well as inertia?

A: D-1 Stability markets are still being explored, as it stands at the moment this is not close to being implemented.

Q: (28/10/25) NESO have failed to produce the Timely Connections Reports specified in CUSC 13.4 Reports. NESO have not complied with the CUSC and on 25 July 2025 I alerted NESO to the fact that there were no reports published since 31 March 2023. On 29 September 2025 NESO produced a report from 1 October 2024 to 31 March 2025. The three reports from April 2023 to September 2024 are still missing. When will NESO rectify their non-compliance with the CUSC? How will NESO ensure that these non-compliances are monitored do not recur?

A: Thank you for raising this query. NESO is fully aware of the issue, which has also been escalated through other channels including CUSC, Ofgem, and NESO Directors. An internal Compliance Incident was raised to track the remediation plan, which is summarised below. This plan has been reviewed and agreed with Ofgem, and our Codes Team, and has been shared with the customer.

Remediation Plan

- Produce the most recent report due by end of September – **Completed**
- Introduce internal metrics and review processes to ensure timely delivery of reports, supported by additional resource – **Completed**
- Maintain regular communication and engagement with the customer and key stakeholders (NESO Codes Team, Ofgem, and CUSC) – **Ongoing**
- Ensure the next report is published in line with obligations (covering the period ending 30 September, published by 7 November) – **Completed**
- Develop a timeline for completion of the backlog without delaying future reports; this approach has been agreed with Ofgem and our Codes Team feeding into the CUSC Panel – **On Track**

For clarity, while the current remediation plan has addressed the routine delivery of timely reports, actions to provide the historic reports will continue into Q1 2026. This is due to prioritisation of Connections Reform and associated reporting obligations.

Outstanding Questions

Slido code #OTF

- Q:** (08/10/25) We have noticed that ASDP instructions are often not published in the cashout price on the first run (20 minutes after the settlement period ends). Is there anything being done to improve this?
- Q:** (30/10/25) NESO show an actual and 10-week ahead view of Network boundary congestion on the weekly slides. Is it possible for the underlying data to be made publicly available, perhaps by way of an API.
- Q:** (05/11/25) Will new grid connection offer details be made publicly available? If so, when and where will they be found ?
- Q:** (05/11/25) On the data portal, the OBP Non-BM Reserve Instructions has not been updated in 3 weeks. Is there an issue with OBP, or publishing data from OBP?
- Q:** (05/11/25) Yesterday around 14:00-16:00 there appeared to be an active constraint between the SSHARN/DRESHEX boundaries, given there were SO-flagged bid actions taken to manage this constraint. Could you please confirm the specific constraint zone this impacted and the reason for this constraint being active?

Outstanding Advanced Questions

Slido code #OTF

Q: (27/10/25) Good morning NESO team. I have an advance question for the Wednesday ENCC. I appreciate that the time taken to investigate might mean that it is just listed as such this week.

The BSC Section Q6.3 lays out the timescales within which NESO is expected to deliver various DISBSAD items to Elexon.

Some of these deadlines are quite prompt in order that the data is available for Elexon to be able to include it in their Indicative CashOut calculation, approx. 15-18 mins after the hhr and .: give market participants a best view of WithinDay Imbalance price on which to base commercial decisions.

Can NESO provide some summary statistics on how well NESO is meeting their BSC obligations in respect of timely BSAD publication?

e.g. number of DISBSAD published over a time period, % that were published to Elexon in time, % that didn't meet the BSC timescales.

As the obligations are different for categories of BSAD e.g. DISBSAD for System / Energy Schedule 7 vs DISBAD for STOR vols, the metrics would need to be split accordingly

Q: (05/11/25) As the control room use DFS more and more, when can we expect the outturn DFS delivered per period to be published publicly?

Outstanding Advanced Questions

Slido code #OTF

Q: (28/10/25) With respect to the Transmission Works Register 17 October 2025, there are 3 different entries with respect to the Lackenby -Thornton circuits with earliest effective dates in an 8 year period. These works are: 101386-202715, 101386-202716, and 031380-031380. Is it correct that these 2 circuits are to have 3 separate upgrades in 8 years?

Q: (29/10/25) Regarding the clock change over the weekend (25th-26th Oct). We noted NESO desk updated the time 1 hour earlier - which impacted on data submission via EDL/EDT including FPNs - has there been a change in protocol?

Q: (06/11/2025) With ABSVD not being applied to VLP (Secondary BMUs) this is continuing to cause the same distortions in the market that the introduction of ABSVD to Non-BMUs was looking to resolve. When will ABSVD also be applied to these sites?

Q: (06/11/2025) According to the ENTSO-E Report on the Iberian Blackout, the 76 Operational PMUs (Phasor Measurement Units) in Spain enabled the establishment of important facts in relation to events there. What access does NESO have to PMUs in GB, how many, when were they established and in what locations? Where is this data published? Does NESO have unfettered access to use and publish the data collected by these PMUs in GB? Can NESO provide any examples of PMU data used in the OTF?

Reminder about answering questions at the NESO OTF

Slido code #OTF

- **Questions from unidentified parties will not be answered live.** If you have reasons to remain anonymous to the wider forum, please use the advance question or email options. Details in the appendix to the pack.
- **The OTF is not the place to challenge the actions of individual parties** (other than the NESO), and we will not comment on these challenges. This type of concern can be reported to the Market Monitoring team at: box.nc.customer@neso.energy.
- **Questions will be answered in the upvoted order whenever possible.** We will take questions from further down the list when: the answer is not ready; we need to take the question away or the topic is outside of the scope of the OTF.
- **Slido will remain open until 12:00**, even when the call closes earlier, to provide the maximum opportunity for you to ask questions.
- **All questions will be recorded and published** All questions asked through Sli.do will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: <https://www.neso.energy/what-we-do/systems-operations/operational-transparency-forum>
- **Takeaway questions** – these questions will be included in the pack for the next OTF, we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate NESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack

slido



Audience Q&A

① Start presenting to display the audience questions on this slide.

Feedback

Slido code #OTF

Please remember to use the feedback poll in Sli.do after the event.

We welcome feedback to understand what we are doing well and how we can improve the event for the future.

If you have any questions after the event, please contact the following email address:
box.nc.customer@neso.energy

Appendix

Purpose and scope of the NESO Operational Transparency Forum

Slido code #OTF

Purpose:

The Operational Transparency Forum runs once a week to provide updated information on and insight into the operational challenges faced by the control room in the recent past (1-2 weeks) and short-term future (1-2 weeks). The OTF will also signpost other NESO events, provide deep dives into focus topics, and allow industry to ask questions.

Scope:

Aligns with purpose, see examples below:

In Scope of OTF

Material presented i.e.: regular content, deep dives, focus topics
NESO operational approach & challenges
NESO published data

Out of Scope of OTF

Data owned and/or published by other parties
e.g.: BMRS is published by Elexon
Processes including consultations operated by other parties e.g.: Elexon, Ofgem, DESNZ
Data owned by other parties
Details of NESO Control Room actions & decision making
Activities & operations of particular market participants
NESO policy & strategic decision making
Formal consultations e.g.: Code Changes, Business Planning, Market development

Managing questions at the NESO Operational Transparency Forum

Slido code #OTF

- OTF participants can ask questions in the following ways:
 - Live via Slido code #OTF
 - In advance (before 12:00 on Monday) at <https://forms.office.com/r/k0AEfKnai3>
 - At any time to box.nc.customer@neso.energy
- **All questions asked through Sli.do** will be recorded and published, with answers, in the Operational Transparency Forum Q&A on the webpage: [Operational Transparency Forum | NESO](#)
- **Advance questions** will be included, with answers, in the slide pack for the next OTF and published in the OTF Q&A as above.
- **Email questions** which specifically request inclusion in the OTF will be treated as Advance questions, otherwise we will only reply direct to the sender.
- **Takeaway questions** – we may ask you to contact us by email in order to clarify or confirm details for the question.
- **Out of scope questions** will be forwarded to the appropriate NESO expert or team for a direct response. We may ask you to contact us by email to ensure we have the correct contact details for the response. These questions will not be managed through the OTF, and we are unable to forward questions without correct contact details. Information about the OTF purpose and scope can be found in the appendix of this slide pack.

Skip Rates – ‘In Merit’ datasets

Slido code #OTF

We recognise that these datasets aren't as intuitive as they could be – specifically the column headings. Please be reassured that we are looking at ways to improve this – we will update the documentation to include this information and will also discuss the datasets in more detail at the webinar on 27th February.

We will use ‘accepted’ and ‘instructed’ differently in this context, even though they are normally the same.

These datasets show the units that should have been instructed if decisions were solely based on price, rather than all units that were instructed. Therefore this dataset does not match the total accepted volume datasets in Elexon.

$\text{In Merit Volume} = \text{Accepted Volume} + \text{Skipped Volume}$

In Merit Volume

- This is the recreated in merit stack showing the lowest cost units that were available to meet the requirement, where the requirement is based on the volume of units that were actually instructed
- Therefore this is the volume that should have been accepted if decisions were solely based on price
- The sum of this column is the total instructed volume in the 5 minute period (subject to the relevant exclusions)

Accepted Volume

- This is the volume that was accepted in merit, as a subset of the ‘In Merit Volume’ column – i.e. how much volume was accepted in merit
- The sum of this column will be less than the sum of the ‘In Merit Volume’ column, unless there is no skipped volume
- Note: this column does not list all instructed units

Skipped Volume

- This is the volume that was skipped, as a subset of the ‘In Merit Volume’ column – i.e. of the volume that we should have instructed, how much was skipped

It's possible that the list of units increases, decreases, or stays the same between stages, but the total ‘In Merit Volume’ will always remain the same (or no volume is excluded) or decrease (due to exclusions).