

## Public

Ref: FOI/25/123

National Energy System Operator  
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7 October 2025

Dear requester

### Request for Information

Thank you for your request for information which you sent to NESO on 3 August 2025. We would like to apologise again for the delay in responding to your request. As explained, the Information Rights team did not receive your request until 24 September 2025. We have taken steps to ensure that this doesn't happen again.

Your request has been considered under the Environmental Information Regulations 2004 (EIR) as we have determined that information on connections meets the definition of 'environmental information' at Regulation 2(1) of the EIR.

### Request

You asked us:

*Can you please provide details of any communication either sent or received from Volitalia in relation to a new project at Pitstock (Sittingbourne, Kent).*

*Can you also provide details of how these new projects are connected to the 'Grid' and what time scales are used for connectivity?*

*Finally, please advise how many such connections are currently awaiting completion/connection and when you anticipate Pitstock solar farm being connected?*

## Our response

We confirm that we do not hold any information in scope of your request.

The National Grid Electricity System Operator (NG ESO) was part of the National Grid PLC group of companies until 30 September 2024. On 1 October 2024 we became the National Energy System Operator (NESO) under government ownership (the Independent System Operator and Planner as designated in the Energy Act 2023).

We use infrastructure owned by transmission companies to pass high voltage electricity onto Distribution Network Operators (DNOs). The DNOs then reduce the voltage and distribute electricity to homes and businesses around the country.

NESO Connections team is responsible for leading and facilitating the process by which customers connect to and make use of the transmission system. If a connection is at a distribution level, the connection contract will be held with the DNO and not with NESO.

Pitstock Solar Farm is an embedded generator and will be connected at a distribution level. UK Power Networks (UKPN) is the relevant distribution network operator. UKPN publishes the [Embedded Capacity Register 2](#) which includes information about generation, storage, and flexible demand resources connected to the distribution network where the installed capacity is greater than or equal to 1MW. Pitstock Farm is listed in the Register with a connection status of 'Accepted to Connect' and a 'Target Energisation Date' of 31 October 2036. You can view the Register by signing up for a free account on the UKPN Data Portal [Home — UK Power Networks](#). You may wish to contact UKPN for further information.

This concludes our response to your request.

## Advice and assistance

Further information about NESO's role in moving electricity around is available here: [How does electricity get to where it's needed? | National Energy System Operator](#).

As your request specified a distribution network project, we have limited our response accordingly. Further information about NESO's role in transmissions level connections is available here: [NESO's role in Connections | National Energy System Operator](#).

## Next steps

If you are dissatisfied with our handling of your request, you can ask us to review our response. If you want us to carry out a review, please let us know within 40 working days and quote the reference number at the top of this letter. You can find our procedure here: [Freedom of Information and Environmental Information Regulations | National Energy System Operator](#). The ICO's website also provides guidance on the internal review process: [What to do if you are dissatisfied with the response | ICO](#).

If you are still dissatisfied after our internal review, you can complain to the Information Commissioner's Office (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints). Alternatively, they can be contacted at: Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Thank you for your interest in the work of the National Energy System Operator (NESO).

Regards,

The Information Rights Team, National Energy System Operator (NESO)