Public

Evidence Submission Window Webinar

26 August 2025

NESO
National Energy System Operator

Overview

Slido code:

#NESO2608

We will do whatever it takes to get everyone who wants to submit through the process.

What we will cover today:

- What "no application left stranded means in practice"

- Data remediation

- Initial checks

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Deadline today

By 23:59 tonight you must have

Submitted your application (and validation requests if eligible)

OR

Told us of the change you need to make to your application to submit

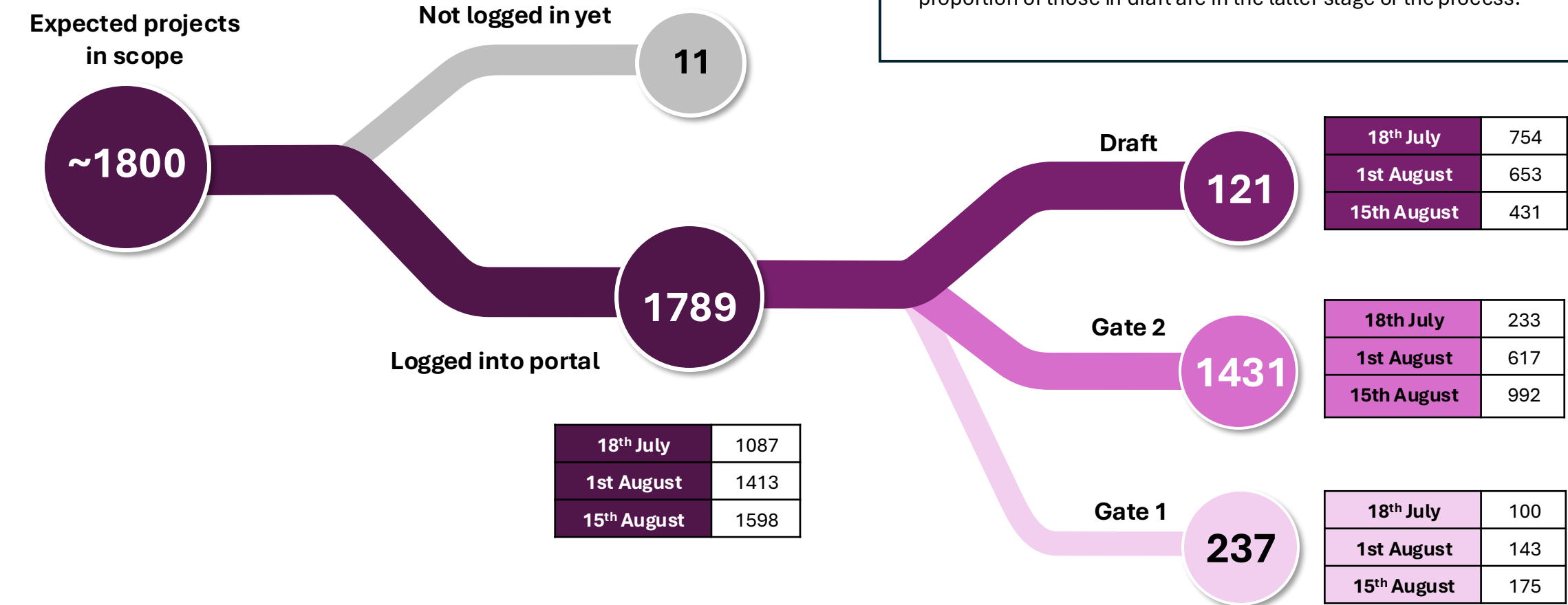**If you meet the criteria above you are treated as submitted**

Latest numbers

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Key stats: Friday 22 August 2025 (12:00)

18th July	713
1st August	387
15th August	202

- 99% of possible upper limit of projects have logged into the portal.
- 93% of the projects that have logged into the portal have submitted and a large proportion of those in draft are in the latter stage of the process.

Expected projects in scope

~1800

Not logged in yet

11

Logged into portal

1789

18th July	1087
1st August	1413
15th August	1598

Draft

121

18th July	754
1st August	653
15th August	431

Gate 2

1431

18th July	233
1st August	617
15th August	992

Gate 1

237

18th July	100
1st August	143
15th August	175

Total queries received	Total queries in progress	Total queries closed
4560	61	4499

No application left stranded: what does it mean in practice

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No application left stranded

What does it mean in practice?

- As we approach the closure of the submission window, we are aware that a small number of customers are still experiencing issues.

- NESO has committed that no application will be left stranded, and we stand firmly by this commitment.

- For customers who have been actively trying to submit their application and have a raised a query explaining the issues via the reform .box or portal
    - We will recognise these application as meeting the deadline and will continue to support them through to completion, even if this occurs after the deadline.

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Validation Process

If you submitted before 11 August at 23:59 and raised a validation request

- Your application is still considered submitted.

- We will work with you to incorporate the changes requested via the Validation Process, even if this takes us beyond the window deadline.

- In the interest of fairness, we can only make changes that were requested as part of your Validation Process and communicated to us before 23:59 on 26 August.

- A reminder of how to take part in the Validation Process can be found in the Connections Reform Essentials Document.

You must have given us all the information about your application by 23:59.

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In conversation with us

If you are currently progressing an application and have raised a query about an issue preventing submission

- Our teams are proactively reaching out to you.

- We aim to resolve all matters before the window closes.

- If we are unable to do so, we will honour your application as submitted within the window and recognise your best endeavours to summit.

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Not yet contacted us

If you are progressing an application and have an issue that is preventing submission but have not raised a query about a portal or data issue

- You must raise a query as soon as possible.

- In the interest of fairness, if you miss the submission deadline without raising a query about the issue that is preventing submission, we will not be able to accept your application.

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Initial checks

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Initial checks

Following submission, we undertake initial checks to confirm that your application meets the required criteria. These checks cover:

1. General documentation (i.e. do documents open)
2. Land and Planning readiness documentation
3. Original Red Line Boundary
4. Queue formation checks for LDES
5. Strategic alignment – e.g checks on applications for Protections

You will begin to receive updates **from** 28 August 2025.

Further information on initial checks can be found in sections 8.5 – 8.8 of the Gate 2 Criteria Methodology

Resubmission following initial checks

Resubmission

A 4-day resubmission process will follow initial checks

If your project passes initial checks, you will receive confirmation via email.

If your project fails any checks, you will receive an email with detailed feedback and clear instructions for the resubmission process. This will include the reasons for failure and a reminder of the pass criteria to help you resubmit confidently.

Resubmissions will be handled via a **secure document upload**, and you will have **four days** to complete this process. NESO teams will be on standby to support with query resolution and document handling. We encourage you to raise any queries promptly during this period.

Complaints process

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New Complaints Process

To support customers, we have introduced a new complaints procedure enabling customers to raise a complaint, or disagreement about the final outcome of initial checks. This faster process allows us to review complaints efficiently.

Please help us help you by acting quickly. This gives us the best chance to resolve things if something has gone wrong. You will have two clear working days to raise a complaint.

If you disagree with our outcome following the initial checks during the evidence submission window you will be able to raise a complaint if you believe we made an error.

This is an additional process administered by NESO to help get you back into the process quickly.

If you still disagree with the outcome of our complaints process you will be able to raise a dispute via other industry channels.

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Reminder –Feedback

- Listening to feedback, **we are now using Slido to capture your thoughts.** Please only put your hand up when you are called on to speak

- **The route for specific queries to be responded to has not changed-** please use the portal or email box.connectionsreform@neso.energy

- We will not respond to each question on slido individually (**We will respond to those most upvoted in the webinar**)

- We are using your feedback from these webinars to support prioritisation of portal development where possible

- All insights taken from Slido questions are allowing us to develop and update the FAQs

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Slido Q&A

We will now take Slido Q&A for the remainder of the session.

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We kindly request that do you do not raise project specific questions and that you keep your question constructive and relevant to the content we have shared today.

Thank you