

Public

Evidence Submission Window Webinar

21 August 2025

Overview

Slido code:
#NESO2108

Our shared objective is to ensure that the connections queue is reordered **fairly** and **efficiently**. It is essential that projects can submit their application before the evidence submission window closes.

We've listened carefully to your feedback and worked hard to respond. You asked for clearer guidance, better functionality, and stronger support and we've acted. **On Monday we issued 10 working days' notice that the NESO Connections Reform evidence window will close on Tuesday 26 August at 23:59.**

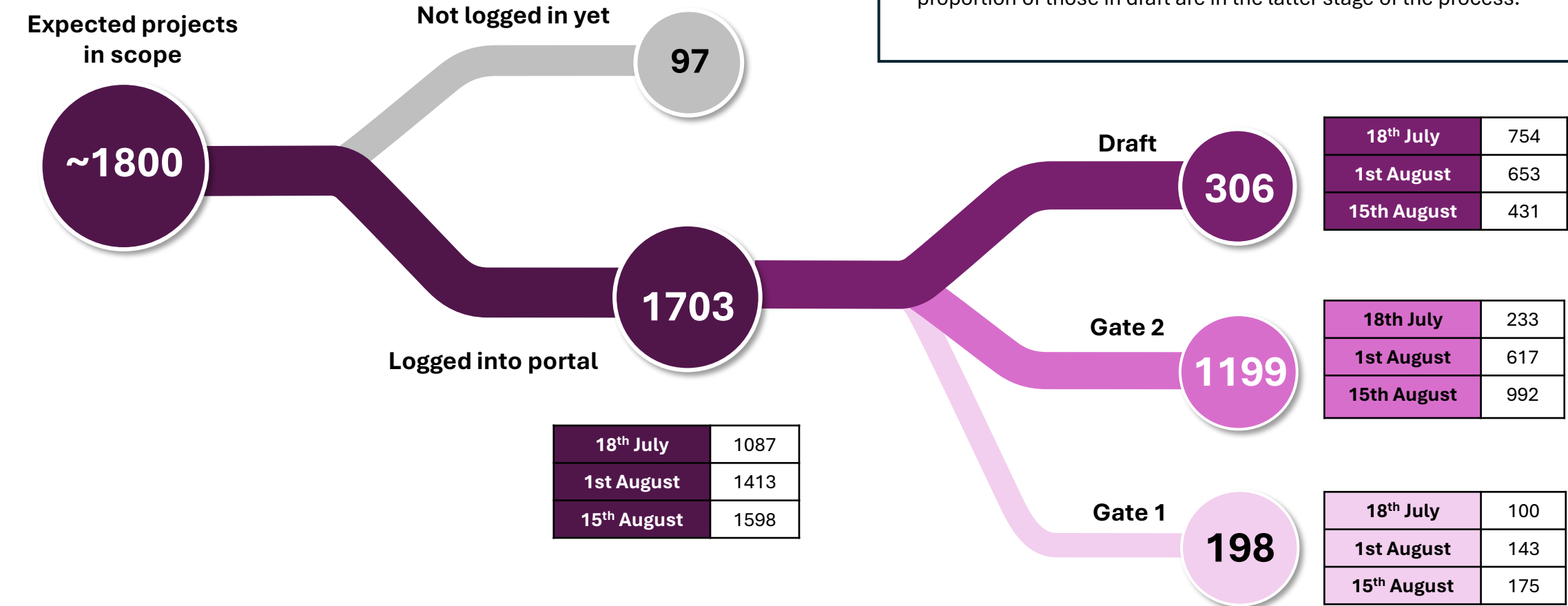
If you have yet to submit, we want to reassure you: Our evidence collection process will not be the reason any project is unsuccessful. **We will do whatever it takes to get everyone who wants to submit through the process.**

Latest update

Key stats: Thursday 21 August 2025 (12:00)

18 th July	713
1st August	387
15th August	202

- 95% of possible upper limit of projects have logged into the portal.
- 82% of the projects that have logged into the portal have submitted and a large proportion of those in draft are in the latter stage of the process.



Total queries received	Total queries in progress	Total queries closed
4383	179	4204

Initial Checks



NESO has given **five working days'** notice ahead of the first communications about the results of initial checks as part of the Connections Reform process. It **does not mean** that your individual project's check results will be available in 5 days.

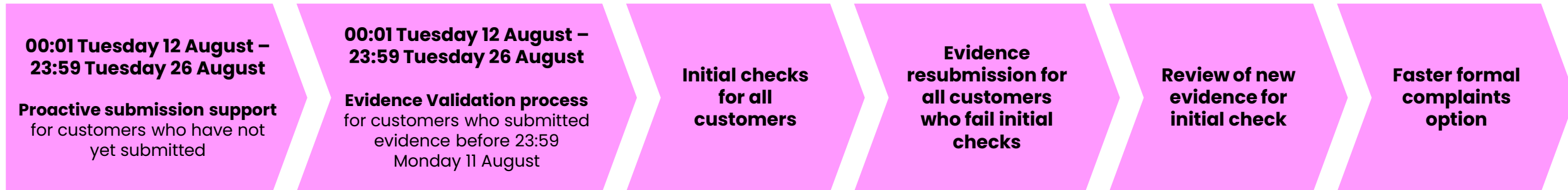


The five days **started at 00:01 Wednesday 20 August**. This means the first possible date customers will receive any results of the initial checks on their evidence submissions will be Thursday 28 August. Some customers will be informed on 28 August and others will be notified later.



As a reminder, this is the point in the process when customers will be told if they have passed or failed the initial checks. **In the event of any failures**, customers will be invited to resubmit evidence to rectify any failed checks.

Connections Reform Process



Submissions must be validated by 23:59 Tuesday 26 August.

We encourage customers to complete this process early so we can best support you.

Note: this functionality should not be used by anyone submitting after 23:59 on Monday 11 August

Updates to PDF download

We know how important accuracy in the PDF download function is for both validation and record keeping.



The functionality is working for most and we have seen 369 validations using the PDF review.

Since last week we have updated the following functionality:

- Customers are now able to see the list of documents they have submitted at the end of the downloaded
- Fixed the issue where customers with multiple original redline boundary entries had duplicate longitude and latitude values displayed in the PDF
- **To note:** For upload issues try 'Print to PDF' and saving the document it works for most customers

Protected TEC value for Hybrid sites

- Please tell us the total protected capacity of each technology
- It is the installed capacity that is protected rather than the TEC.
- For a hybrid, we will use the lower of the TEC or installed capacity when allocating projects against permitted capacity, so we need to know the **protected installed capacity**.

No application left stranded

We are proactively calling customers with outstanding queries to walk them through the portal and support resolution up to the point of submission.

If our team contacts you, please make the most of our time together by keeping the conversation focused on progressing your submission.

We want to reassure you that if we are in an active dialogue with you because you have raised queries or a validation request, we will continue contact you on a case-by-case basis to continue to support you even if matters are not fully resolved by 23:59 26 August.

Reminder – Feedback

- Listening to feedback, **we are now using Slido to capture your thoughts.**
Please only put your hand up when you are called on to speak
- **The route for specific queries to be responded to has not changed–**
please use the portal or email box.connectionsreform@neso.energy
- We will not respond to each question on slido individually (**We will respond to those most upvoted in the webinar**)
- We are using your feedback from these webinars to support prioritisation of portal development where possible
- All insights taken from Slido questions are allowing us to develop and update the FAQs

Slido Q&A

We will now take Slido Q&A for the remainder of the session.

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We kindly request that do you do not raise project specific questions and that you keep your question constructive and relevant to the content we have shared today.



Thank you