

Public

Evidence Submission Window Webinar

19 August 2025

Overview

Slido code:
#NESO1908

Our shared objective is to ensure that the connections queue is reordered **fairly** and **efficiently**. It is essential that projects can submit their application before the evidence submission window closes.

The NESO Connections Reform evidence window will close on Tuesday 26 August at 23:59.

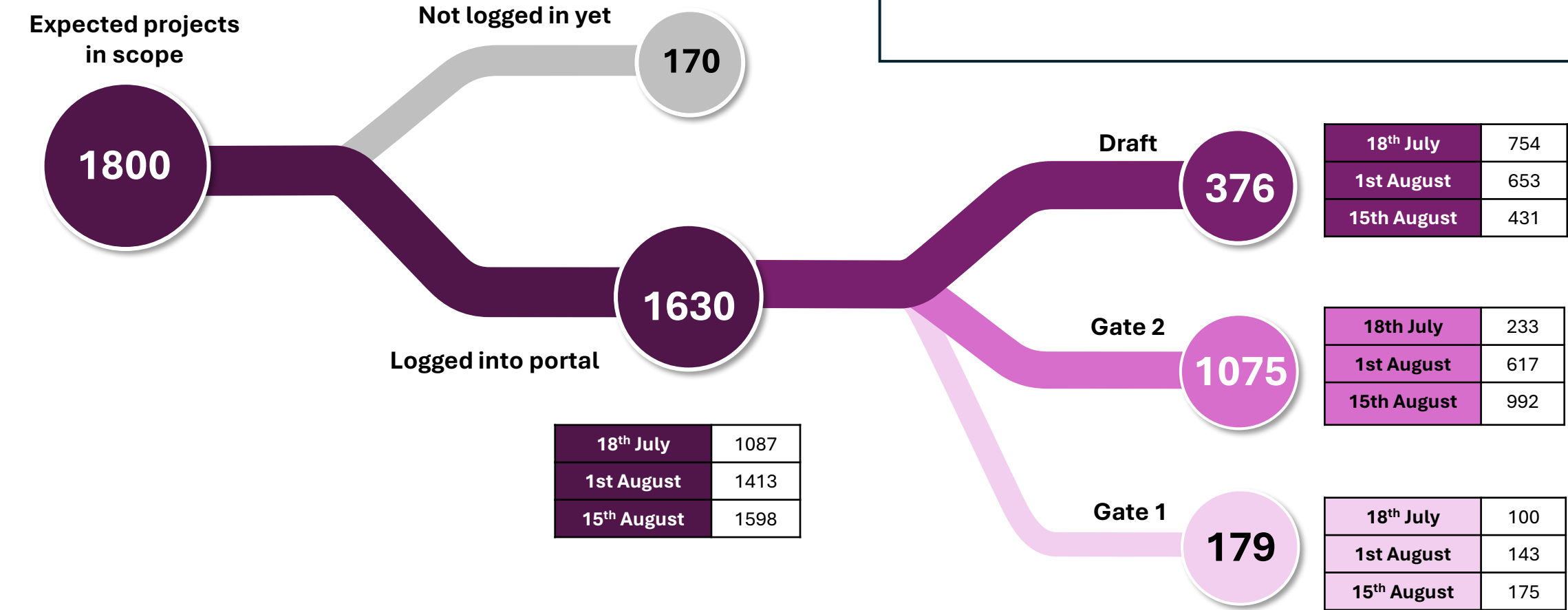
If you have yet to submit, we want to reassure you: Our evidence collection process will not be the reason any project is unsuccessful. **We will do whatever it takes to get everyone who wants to submit through the process.**

Latest update

Key stats: Tues 19 August 2025 (12:00)

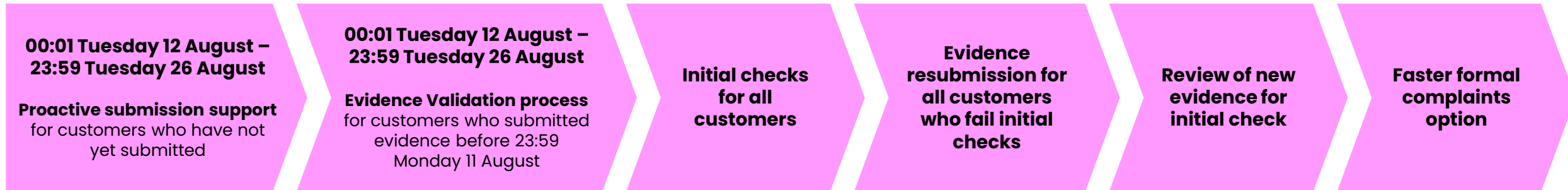
18 th July	713
1st August	387
15th August	202

- 91% of possible upper limit of projects have logged into the portal
- 77% of the projects that have logged into the portal have submitted



Total queries received	Total queries in progress	Total queries closed
4234	238	3996

Connections Reform Process



Submissions must be validated by 23:59 Tuesday 26 August.

We encourage customers to complete this process early so we can best support you.

Note: this functionality should not be used by anyone submitting after 23:59 on Monday 11 August

Submitting early helps us to better help you. The sooner you can submit, the sooner we can deploy additional resource and move back to supporting BAU issues. We will do whatever it takes to get you through the process

Validation

We know some customers used different workarounds to submit their evidence via the Portal due to functionality issues and data mismatches. We have committed that anyone who submitted early will have the opportunity to check, confirm and change their submission.

- A new optional validation process will be opened on 12th Aug for the customers who submitted prior to 23:59 on Monday 11 August 2025.
- We have implemented an easy-to-use functionality into the portal for this process and tomorrow's webinar will focus on this.
- Only customers who submitted prior to 23:59 on Monday 11 August 2025 are eligible to validate their evidence. This is to ensure the same, fair, process is afforded to those submitting later.
- **Those who have not yet submitted should take care not to submit until they are confident of their answers. Please note that when you submit the application or validation, this will be the final submission opportunity.**
- In addition, all customers regardless of when they submit, will have the opportunity to download their submission in a PDF form for their records.

**We emailed validation guidance to all customers on
Tuesday 12 August 2025**

Validation signatory clarification

Customers have asked whether a different authorised user can provide the signature required for validation

- **Preferred Approach:** The same signatory used in the original submission should also be used for validation.
- **Exceptions:** We understand that some validations may already have been submitted, and that the holiday period may make it difficult for some customers to use the original signatory.

In such cases, an alternative authorised signatory may be used if they meet the criteria:

- The signature must be used in the same context as on the Readiness Declaration.
- If the entity is a registered company, the signatory should be a director.
- If the entity is not registered, the signatory should be someone authorised to sign on its behalf.

Updates to PDF download

We know how important accuracy in the PDF download function is for both validation and record keeping.



The functionality is working for most and we have seen 281 validations using the PDF review.

Since last week we have updated the following functionality:

- Customers are now able to see the list of documents they have submitted at the end of the downloaded
- Fixed the issue where customers with multiple original redline boundary entries had duplicate longitude and latitude values displayed in the PDF

Mod App Reminder

Currently there are approximately 180 applications missing relevant mod apps.

Not every submission needs a mod app, but if you do you must act now.

Please submit these as soon as you are able.

Your readiness declaration is not complete without it.

No application left stranded

We are proactively calling customers with outstanding queries to walk them through the portal and support resolution up to the point of submission.

If our team contacts you, please make the most of our time together by keeping the conversation focused on progressing your submission.



Reminder – Feedback

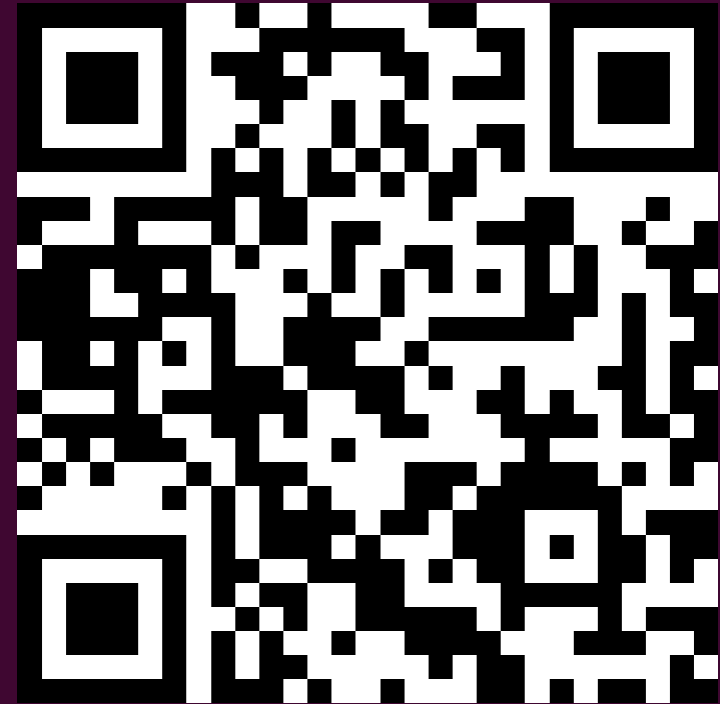
- Listening to feedback, **we are now using Slido to capture your thoughts.**
Please only put your hand up when you are called on to speak
- **The route for specific queries to be responded to has not changed–**
please use the portal or email box.connectionsreform@neso.energy
- We will not respond to each question on slido individually (**We will respond to those most upvoted in the webinar**)
- We are using your feedback from these webinars to support prioritisation of portal development where possible
- All insights taken from Slido questions are allowing us to develop and update the FAQs

Slido Q&A

We will now take Slido Q&A for the remainder of the session.

#NESO1908

We kindly request that do you do not raise project specific questions and that you keep your question constructive and relevant to the content we have shared today.



Thank you