

Public

Evidence Submission Window Webinar

14 August 2025

Overview

Slido code:
#NESO1408

Our shared objective is to ensure that the connections queue is reordered **fairly** and **efficiently**. It is essential that projects can submit their application before the evidence submission window closes.

We've listened carefully to your feedback and worked hard to respond. You asked for clearer guidance, better functionality, and stronger support and we've acted. **On Monday we issued 10 working days' notice that the NESO Connections Reform evidence window will close on Tuesday 26 August at 23:59.**

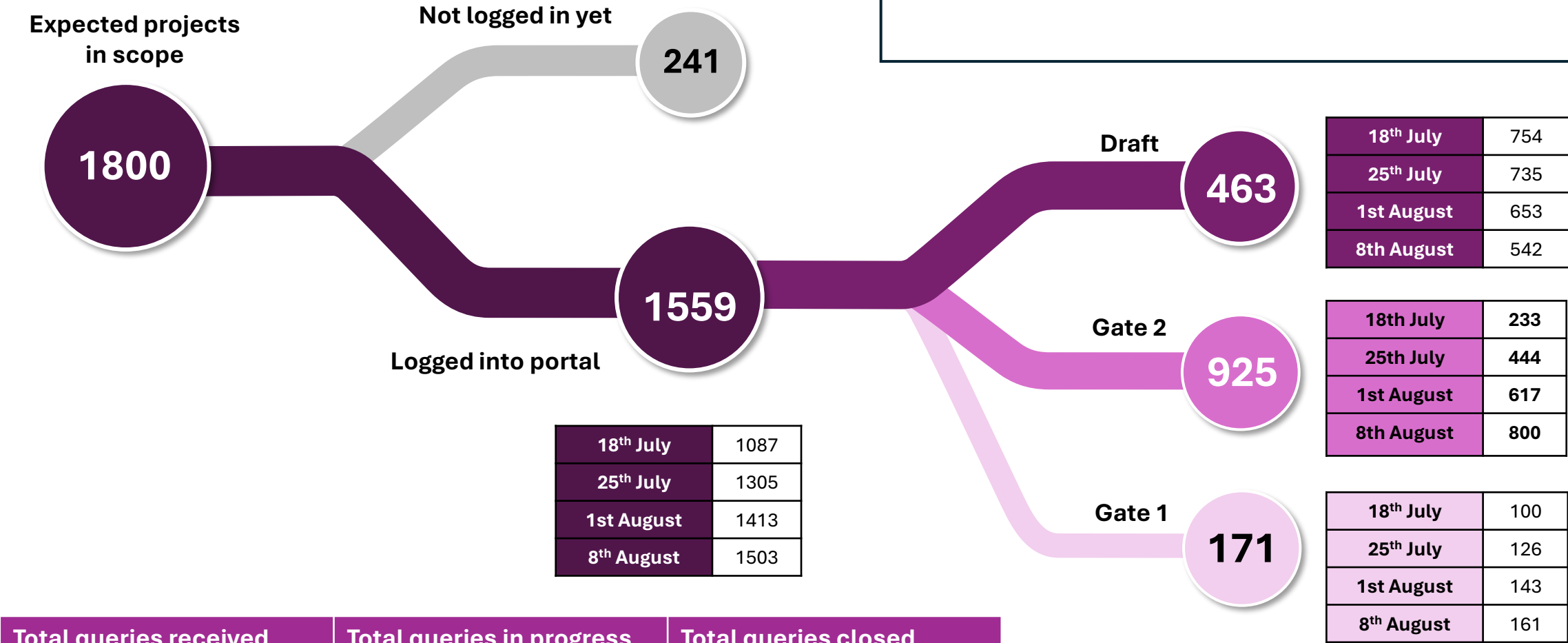
If you have yet to submit, we want to reassure you: Our evidence collection process will not be the reason any project is unsuccessful. **We will do whatever it takes to get everyone who wants to submit through the process.**

Latest update

Key stats: Thurs 14 August 2025 (12:00)

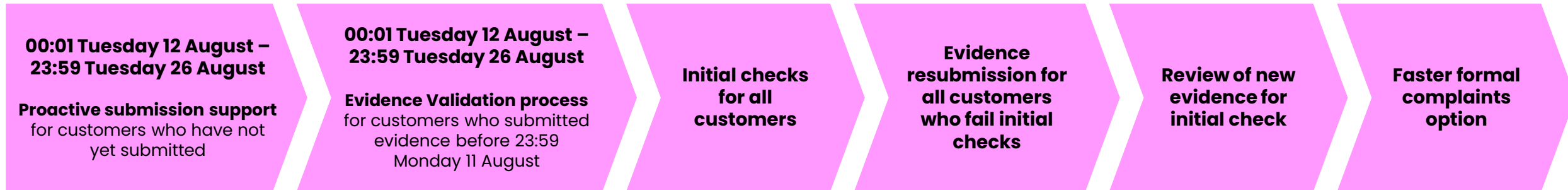
18 th July	713
25 th July	495
1 st August	387
8 th August	297

- 87% of possible upper limit of projects have logged into the portal
- 70% of the projects that have logged into the portal have submitted



Total queries received	Total queries in progress	Total queries closed
4061	295	3766

Connections Reform Process



Submissions must be validated by 23:59 Tuesday 26 August.

We encourage customers to complete this process early so we can best support you.

Note: this functionality should not be used by anyone submitting after 23:59 on Monday 11 August

Submitting early helps us to better help you. The sooner you can submit, the sooner we can deploy additional resource and move back to supporting BAU issues. We will do whatever it takes to get you through the process

Validation

We know some customers used different workarounds to submit their evidence via the Portal due to functionality issues and data mismatches. We have committed that anyone who submitted early will have the opportunity to check, confirm and change their submission.

- From Tuesday 12 August 2025, a new validation process will be open for the customers who submitted prior to 23:59 on Monday 11 August 2025.
- We have implemented an easy-to-use functionality into the portal for this process and tomorrow's webinar will focus on this.
- Only customers who submitted prior to 23:59 on Monday 11 August 2025 are eligible to validate their evidence. This is to ensure the same, fair, process is afforded to those submitting later.
- Those who have not yet submitted should take care not to submit until they are confident of their answers. Please note that when you submit the application or validation, this will be the final submission opportunity.
- In addition, all customers regardless of when they submit, will have the opportunity to download their submission in a PDF form for their records.

We emailed validation guidance to all customers on Tuesday

Updates to PDF download

We know how important accuracy in the PDF download function is for both validation and record keeping.



Last night, we deployed a fix that improves the PDF output by:

- Including the “MW” annotation
- Adding additional data points in the DCO sections
- Removing extra pages related to land readiness
- Updating labels for Lease Start Date and Lease End Date
- Enhancing visibility in the Redline Boundary and Owned Land sections

Tonight, we will deploy functionality that allows uploaded document names to appear in the relevant sections of the PDF.

Moving from Gate 1 (G1) to Gate 2 (G2)

This is a process correction from Tuesday's webinar.

Please email box.connectionsreform@neso.energy with:

- "Validation" in the subject header
- Your company name and project reference
- A short note explaining that you wish you retract your G1 request and submit evidence for G2

Timings – Initial Checks



Our 5-day notice for initial check communications signals the start of communications for all customer.



It does **not** mean that your individual project's check results will be available in 5 days.



For example, if we issue the notice on Wednesday 20 August, initial check results will begin to be shared no earlier than 29 August. That's when the first customers will hear from us, but your own update may come after that date.

No application left stranded

We are proactively calling customers with outstanding queries to walk them through the portal and support resolution up to the point of submission.

If our team contacts you, please make the most of our time together by keeping the conversation focused on progressing your submission.



Reminder – Feedback

- Listening to feedback, **we are now using Slido to capture your thoughts.**
Please only put your hand up when you are called on to speak
- **The route for specific queries to be responded to has not changed–**
please use the portal or email box.connectionsreform@neso.energy
- We will not respond to each question on slido individually (**We will respond to those most upvoted in the webinar**)
- We are using your feedback from these webinars to support prioritisation of portal development where possible
- All insights taken from Slido questions are allowing us to develop and update the FAQs

Slido Q&A

We will now take Slido Q&A for the remainder of the session.

#NESO1408

We kindly request that do you do not raise project specific questions and that you keep your question constructive and relevant to the content we have shared today.



Thank you