

Public

# Evidence Submission Window Webinar

12 August 2025



# Overview

Slido code:  
#NESO1208

Our shared objective is to ensure that the connections queue is reordered **fairly** and **efficiently**. It is essential that projects can submit their application before the evidence submission window closes.

We've listened carefully to your feedback and worked hard to respond. You asked for clearer guidance, better functionality, and stronger support and we've acted. **Yesterday we issued 10 working days' notice that the NESO Connections Reform evidence window will close on Tuesday 26 August at 23:59.**

If you have yet to submit, we want to reassure you: **Our evidence collection process will not be the reason any project is unsuccessful. We will do whatever it takes to get everyone who wants to submit through the process.**

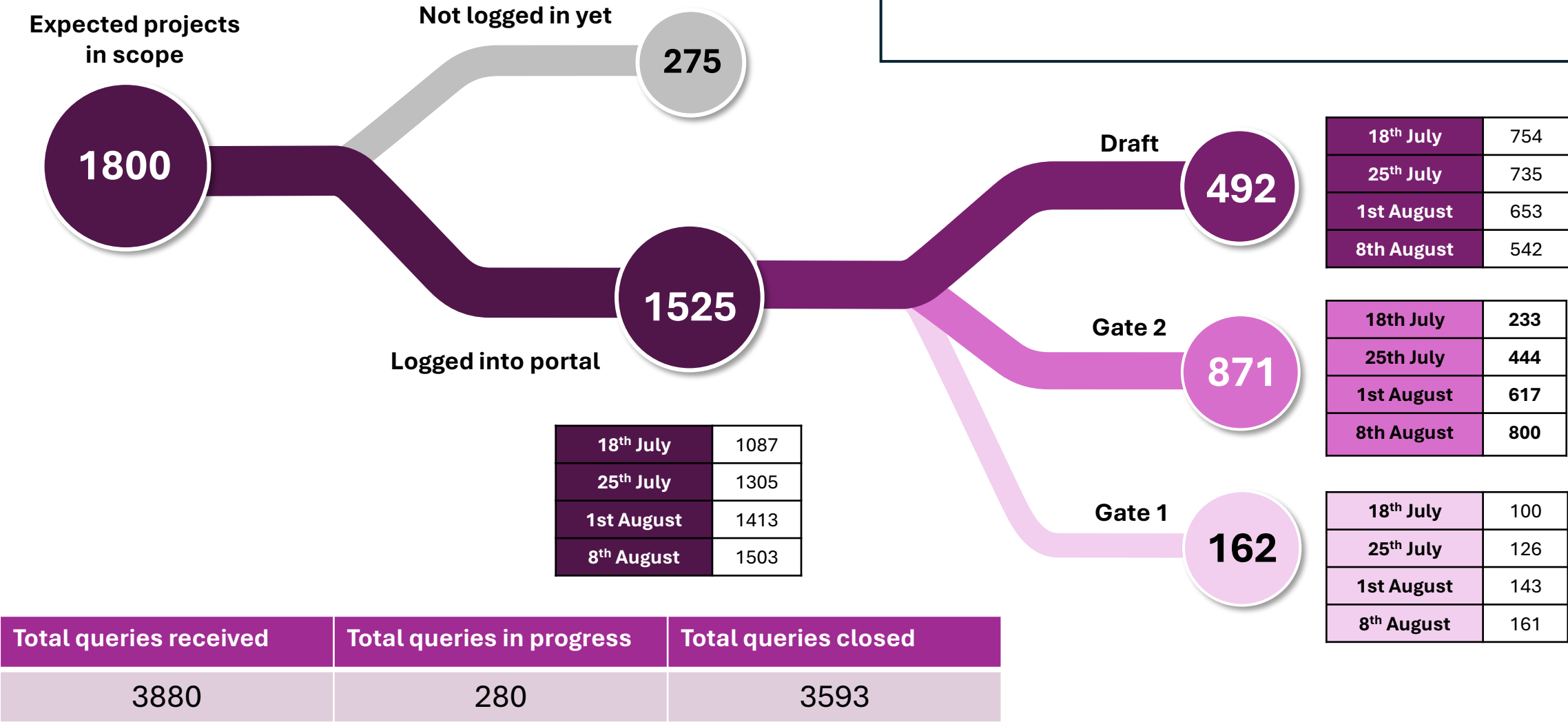


# Latest update

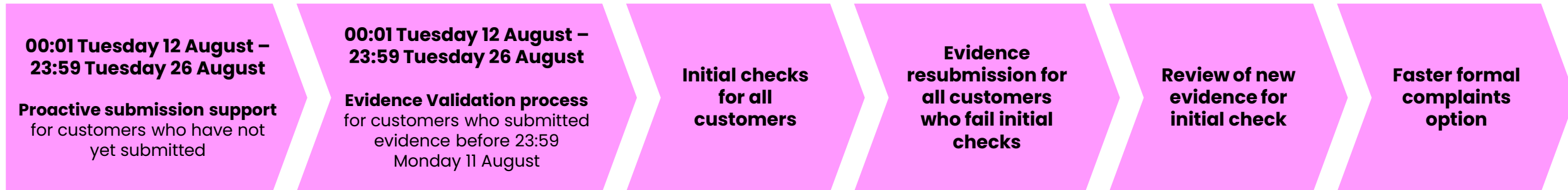
# Key stats: Tues 12 August 2025 (12:00)

18 <sup>th</sup> July	713
25 <sup>th</sup> July	495
1 <sup>st</sup> August	387
8 <sup>th</sup> August	297

- 85% of possible upper limit of projects have logged into the portal
- 68% of the projects of those in the portal have submitted in the portal



# Connections Reform Process



**Submissions must be validated by 23:59 Tuesday 26 August.**

We encourage customers to complete this process early so we can best support you.

**Note:** this functionality should not be used by anyone submitting after 23:59 on Monday 11 August

Submitting early helps us to better help you. The sooner you can submit, the sooner we can deploy additional resource and move back to supporting BAU issues. We will do whatever it takes to get you through the process

# Validation

We know some customers used different workarounds to submit their evidence via the Portal due to functionality issues and data mismatches. We have committed that anyone who submitted early will have the opportunity to check, confirm and change their submission.

- From Tuesday 12 August 2025, a new validation process will be open for the customers who submitted prior to 23:59 on Monday 11 August 2025.
- We have implemented an easy-to-use functionality into the portal for this process and tomorrow's webinar will focus on this.
- Only customers who submitted prior to 23:59 on Monday 11 August 2025 are eligible to validate their evidence. This is to ensure the same, fair, process is afforded to those submitting later.
- Those who have not yet submitted should take care not to submit until they are confident of their answers. Please note that when you submit the application or validation, this will be the final submission opportunity.
- In addition, all customers regardless of when they submit, will have the opportunity to download their submission in a PDF form for their records.

**We emailed validation guidance to all customers yesterday**

# Validation process walk through

# Validation – First stages

**Eligibility:** Those customers who submitted evidence between 00:01 on Tuesday 8 July 2025 and 23:59 on Monday 11 August 2025 will be welcome to participate in the validation process.

**Download:**  
Customers can download their evidence submission.

**Verify:** Customers are encouraged to carefully review their submission for accuracy. If, when you reflect on changes to the portal, you want to change your submission due to a workaround you used when submitting, you are now invited to do so.

**Application progress**

100% completed

**Notes**  
1 Question

**Project details**  
2 Questions

**Project technologies**  
3-4 Questions

**Project stage I**  
4-10 Questions

**Confirmation of application**

**Application details**

Status: Submitted

Submission date: 08 Aug 2025

Technical competency declared: -

Application fee paid: -

Check start date: -

Application ID: APP-027681

Application type: 10MW revalidation, Onshore

Connection location: -

Project: Artfield Forest Wind Farm

**Actions**

Download application Raise a Query or Complaint

Customers who submitted evidence prior to 23:59 Monday 11 August 2025 are invited to review their evidence by using the 'download application' function and either confirm their submissions are accurate, or make any corrections, using the 'validate evidence' function. Please refer to the Validation Process guidance issued by NESO in the 'Customer Guidance Essentials' document updated on 11 August 2025. Process information was also emailed to users registered for the connections portal on the same date.

**Validate evidence**



# Validation

Three routes – **route one**

**Confirm:** If customers are satisfied with their application, they should use the validation button on the Portal (see screenshot) to confirm they have no changes by using the text box.

## Validate evidence

Please upload the information outlined in the Validation Process guidance shared with you on 11 August 2025. This may include the corrections form, a director's signature or additional evidence documents.

0/1000

Only .png, pdf and .geojson files. 99Mb max file size

Upload Files

Or drop files

Cancel

Submit

# Validation

## Three routes – **route two**

**Correct:** Customers must notify us of any amendments they wish to make to their submission. If customers want to make changes to their original application and know what new or additional evidence is required, they should inform us what they are changing in the ‘validate evidence’ text box and complete the designated form and download the final content in PDF format.

An authorised signature is also required. Please use the template text, saved as a PDF of a Word document, to accompany the signature.

Validate evidence

Please upload the information outlined in the Validation Process guidance shared with you on 11 August 2025. This may include the corrections form, a director's signature or additional evidence documents.

0/1000

Only .png, .pdf and .geojson files. 99Mb max file size

Upload Files

Or drop files

Cancel

Submit

### Correction template (please return to NESO as a PDF in the portal)

Company Name	
Project Name	
Application Filename	
Date Completed	

Application Section	Old Response	New Response	Notes

You'll find a link to this form and text in the guidance we emailed all portal users yesterday and in the Connections Reform Essentials Document online

1 [authorised signature...] confirm we have reviewed and, with the updated evidence, certify we have validated our information submitted as part of the connections reform process.  
[Signature] [Name] [Position]  
[Company] [Date]

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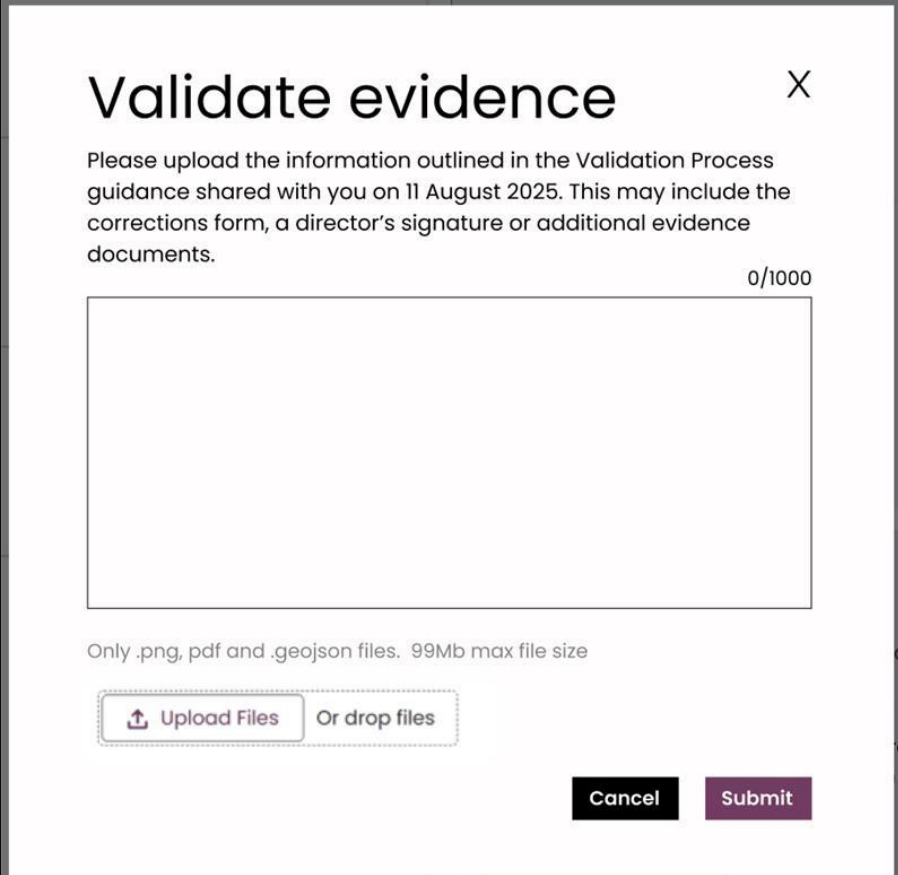
# Validation

## Three routes – **route three**

**Correct:** We recognise that some customers may want to make a change to their original application but may be uncertain about how to do so or what additional evidence is required.

Please use the 'evidence validation' function to outline the nature of the changes you intend to make. A member of our team will then contact you to provide tailored support.

Our triage team is available to ensure you are directed to the appropriate assistance.



The screenshot shows a web form titled "Validate evidence" with a close button (X) in the top right corner. Below the title, there is a paragraph of instructions: "Please upload the information outlined in the Validation Process guidance shared with you on 11 August 2025. This may include the corrections form, a director's signature or additional evidence documents." To the right of this text is a character count "0/1000". Below the text is a large, empty rectangular box for file uploads. Underneath the box, it says "Only .png, pdf and .geojson files. 99Mb max file size". At the bottom of the box area, there are two buttons: "Upload Files" (with an upload icon) and "Or drop files". At the bottom right of the form, there are two buttons: "Cancel" and "Submit".

Please note we can only support you with the process and cannot advise you on your readiness or strategic alignment approach.

# What if I don't validate?

If a customer chooses not to validate their evidence before 23:59 on Tuesday 26 August 2025, we will proceed to check previously submitted evidence.



# Reminder – Feedback

- Listening to feedback, **we are now using Slido to capture your thoughts.**  
Please only put your hand up when you are called on to speak
- **The route for specific queries to be responded to has not changed–**  
please use the portal or email [box.connectionsreform@neso.energy](mailto:box.connectionsreform@neso.energy)
- We will not respond to each question on slido individually (**We will respond to those most upvoted in the webinar**)
- We are using your feedback from these webinars to support prioritisation of portal development where possible
- All insights taken from Slido questions are allowing us to develop and updates the FAQs

# Slido Q&A

We will now take Slido Q&A for the remainder of the session.

#NESO1208

**We kindly request that do you do not raise project specific questions** and that you keep your question constructive and relevant to the content we have shared today.



# Thank you