

Public

Mod App Advancement Call

1 August 2025

Agenda

1. Key updates
2. Mod App Walkthrough
3. Q&A (slido)

Building blocks for giving notice

1. Ensure that everyone who wants to is able to submit
2. Known data and known portal issues addressed
3. Ability for those who have already submitted to review and amend before the window closes
4. Resource and process in place to give additional support where required
5. Remediation process

Tracking queries

1. All open queries will have received an email yesterday to confirm that we are working to resolve their issue
2. If you have an unresolved query and have not received an email to confirm we are working on it, please email or raise a case on the portal with the header EXISTING ISSUE and the eight digit case number e.g. 00091234

Mod App Walk Through

Reminder – Feedback

- Listening to feedback, **we are now using Slido to capture your thoughts** rather than hands up
- **The route for specific queries to be responded to has not changed** – please use the portal or email the box.connectionsreform@neso.energy
- We are using your feedback from these webinars to support prioritisation of portal development where possible
- These insights are also allowing development of updates to the FAQs

Slido Q&A

#MAPP



Q&A

We will now take Slido Q&A for the remainder of the session.

#MAPP

We kindly request that do you do not raise project specific questions and that you keep your question constructive and relevant to the content we have shared today.

Thank you