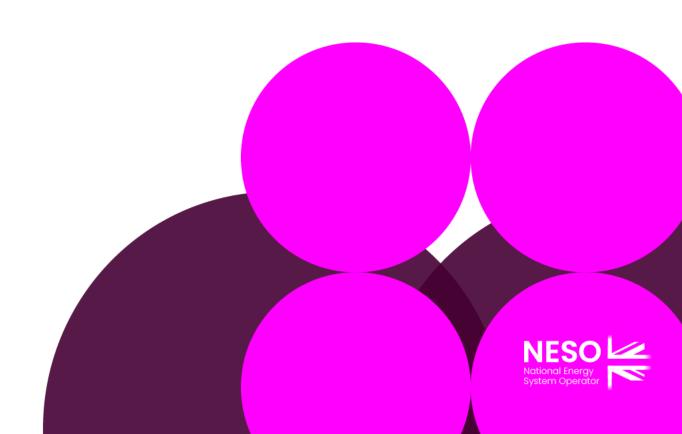


### **Agenda**

- 1. Key updates
- 2. Mod App Walkthrough
- 3. Q&A (slido)



## Building blocks for giving notice

- Ensure that everyone who wants to is able to submit
- 2. Known data and known portal issues addressed
- 3. Ability for those who have already submitted to review and amend before the window closes
- 4. Resource and process in place to give additional support where required
- 5. Remediation process



## **Tracking queries**

- 1. All open queries will have received an email yesterday to confirm that we are working to resolve their issue .
- 2. If you have an unresolved query and have not received an email to confirm we are working on it, please email or raise a case on the portal with the header EXISTING ISSUE and the eight digit case number e.g. 00091234



# Mod App Walk Through



#### Reminder - Feedback

- Listening to feedback, we are now using Slido to capture your thoughts rather than hands up
- The route for specific queries to be responded to has not changedplease use the portal or email the box.connectionsreform@neso.energy
- We are using your feedback from these webinars to support prioritisation of portal development where possible
- These insights are also allowing development of updates to the FAQs



## Slido Q&A

**#MAPP** 





### Q&A

We will now take Slido Q&A for the remainder of the session.

**#MAPP** 

We kindly request that do you do not raise project specific questions and that you keep your question constructive and relevant to the content we have shared today.



# Thank you

