Public

Connections Reform Update Call

28 July 2025

NESO
National Energy
System Operator

Key update

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Important update

- Restoring confidence in the process remains our top priority.

- We have made significant progress on resolving issues over the past two weeks

- Over the next week we'll continue to fix and stabilise the portal and resolve any data issues brought to our attention

- It's important that every customer has a reasonable opportunity to submit their application and supporting evidence

- We're allowing sufficient time to ensure the portal is delivering as expected

- **We will give 10 working days' notice before the window closes. This notice will be issued no earlier than 4 August 2025.**

- In addition, we will ensure there is appropriate time for checks and clarifications on your evidence submissions.

- Customers who have already submitted will have the opportunity to review and amend their submissions

- DNO portals remain functional. They have agreed to mirror NESO's arrangements for an extension

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What you can expect next

Updated guidance to follow

- Specific guidance for those customers who have already submitted applications prior to some portal updates being in place

- Enhanced information on the 'checks' process

- Confirmation of the resubmission process

- A full timeline update

Webinar requests

#NESO2807

1. Mod App Transitions
2. Mod App Advancement
3. Planning and land rights
4. Walk by big technology types
5. How to review my submission

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#NESO2807

What we need from you

Working together to make reform a success

1	2	3
Please continue to log in and check your portal access	Progress applications as soon as you are able	Log new queries with us via the dedicated routes

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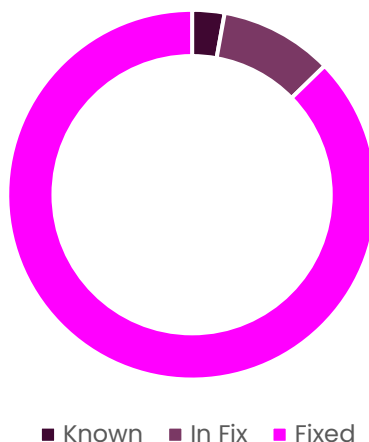System Operator

Status update

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Current Status
Updated 11:00 AM 28/07/2025

Queries

2223

2849

■ Open ■ In Progress ■ Closed

| Draft Applications | 729 |
| Submitted Applications | 593 |

| Portal Updates | 58 |
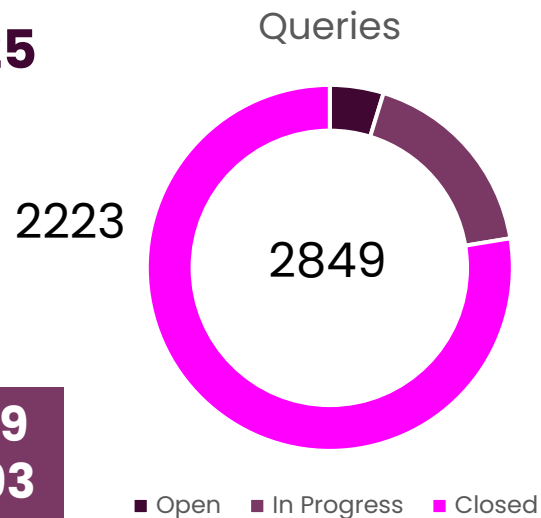
Customer Led Data Fixes

■ Known ■ In Fix ■ Fixed

NESO Led Data Fixes

■ Known ■ In Fix ■ Fixed

User Access Requests

■ Known ■ In Fix ■ Fixed

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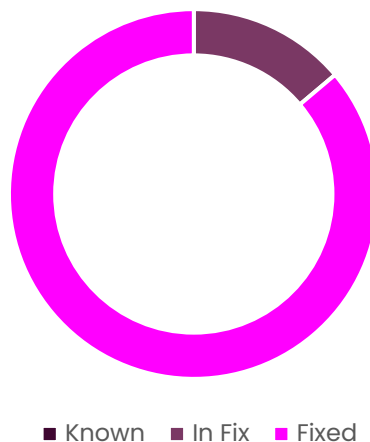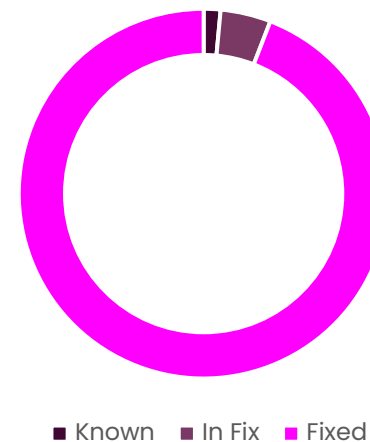
Resolved key Portal challenges

26 July 2025

Amend Connection Point Scotland – Resolved an issue where customers with a Scotland location were not able to amend their contracted connection point

Alternative Connection Point Scotland – Resolved an issue where customers with a Scotland location were not able to save the Latitude and longitude values when amending connection point

Connection Point decimal point Scotland – Resolved an issue where customers entering their location details for an alternative connection point had their decimal points removed causing their application to be blocked

Strategic Alignment – Resolved an issue where the selection of abated/unabated generation units for 'CCGT' and 'other dispatchable technology' did not save to confirm Technology Category and Refined Technology Type

Minimum Acreage table - The Minimum Acreage table document is now visible in the guidance section, once downloaded the customer will see the document.

Protections 2a – Resolved an issue where customers were unable to submit evidence for Connection Dates pre 31/12/2027

Installed capacity against TEC - removed warning message around installed capacity and tec to allow customers to complete this section with clarity

File deletion – Resolved an issue where customers were unable to delete files and upload a new one when going back to their draft application

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Resolved key Portal challenges (2 of 5)

24 July 2025 (0100)

Mod Application: Customers can now submit a MOD application after submitting their G2tWQ application. This was previously blocked.

Option Agreement Land Rights Evidence: Customers are now able to upload more than one document in line with guidance provided to customers.

Protection Clause 1: Resolved issue where warning message was appearing incorrectly when customers were uploading M2 evidence in strategic alignment.

Queue Formation: Improved clarity of question relating to planning application. Warning message also added, informing customers that selecting "land rights obtained" will remove any previously entered information.

Customer Comms for "Gate 2 Application Submission confirmation": Improved messaging for customers completing their G2tWQ submission sharing the updated timescales for resubmission with the window extension.

Customer Comms "Gate 1 Notification": Improved customer communications for customers selecting to apply for gate 1 in their G2tWQ submission.

Customer Comms for "Gate 1" or "Removal of technologies": Improved customer communications for customers selecting Gate 1, or requesting the removal of one or more technologies.

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PDF Files Guidance

✅ **Use Clean File Names**

•Avoid special characters (e.g. %, &, #, @) in filenames.

•Stick to letters, numbers, underscores (_) and hyphens (-) only.

📁 **Minimise File Path Length**

•Store files in a location with a short path before uploading.

•Long paths can cause upload errors or delays.

🖨️ **Flatten Your PDFs**

•Use "Print to PDF" on Windows or macOS to create flat, static files.

•Avoid PDFs with embedded layers, forms, or dynamic content.

📌 **Portal Compatibility**

•Only PDF format is accepted for uploads.

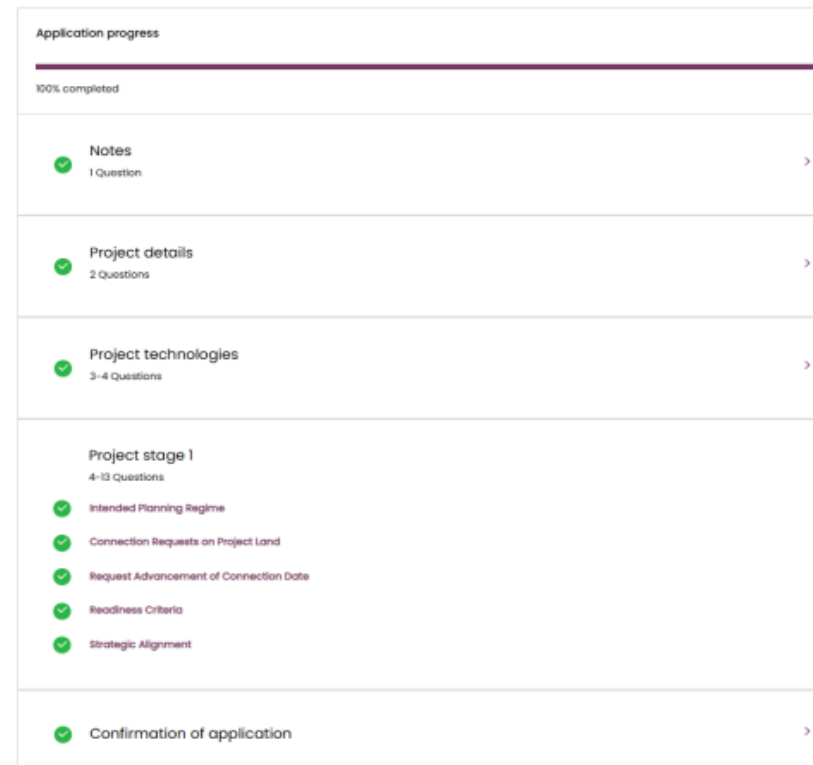•Excel or other formats will be rejected by the portal

🕐 **Submit Early**

•Portal issues and query backlogs may delay uploads.

•Submit well before the deadline to allow time for corrections

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How to review my submission

Once the application is submitted, we can go back and view the details of the application.
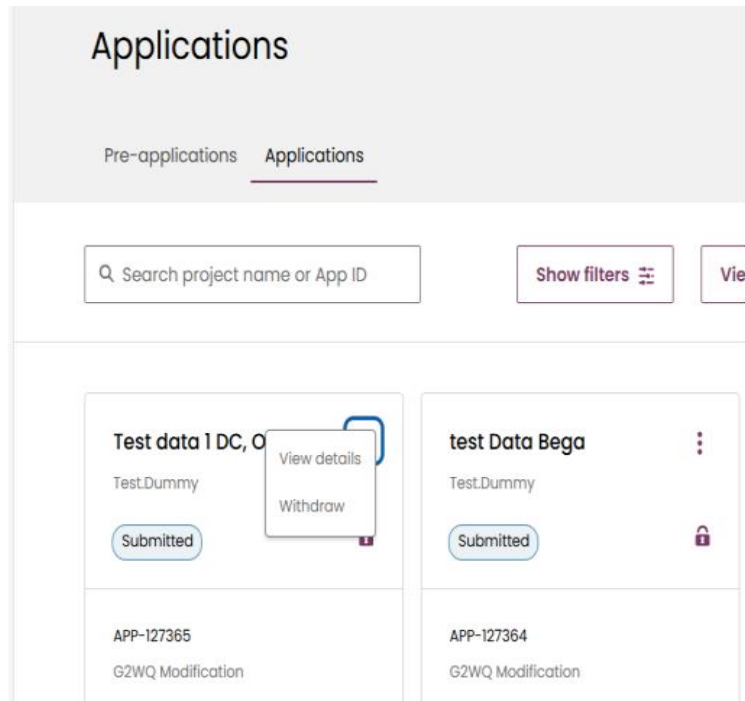
You can see the different sections marked green and going into any of the sections will be in read only mode as the application is already submitted. You are able to take note of what was submitted and download the files that were attached.

Thank you