

Public

# Future of Registration Webinars 2025: Your questions answered

During the NESO Future of Registration Webinar in 2025 we gave you an opportunity to ask your questions. Some we were able to answer during the event, but we did not have time to answer everything. Below are all your questions, with answers, updated following the event on 22 May 2025.

If you have any further questions, please email us at: [bmu.registration@nationalenergyso.com](mailto:bmu.registration@nationalenergyso.com)

## Questions and Answers

Topic	Question	Answer
Aggregated Units	(22/05/2025) <b>Is the registration for aggregated BMUs different than for a non aggregated BMU? where can I find information for this?</b>	No, the registration is exactly the same. The only difference is the naming convention for the ID. For aggregated BMUs, you just need to make sure all the aggregated assets are registered under the unit before submission.
Balancing Services	(23/01/2025) <b>For any BMUs already in SMP, will there be any changes on these or any impact on BS pre-qualification and EAC participation?</b>	There will be no impact on units that already exist in SMP and are already participating. The BM section will be separate from your units in the Balancing Services.
Balancing Services	(23/01/2025) <b>Could you please clarify the SAA acronym? and noting Quick Reserve is missing from the list of relevant Balancing services</b>	SAA stands for Small Aggregated Asset. Quick Reserve will be added under Balancing Services.

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Topic	Question	Answer
BMU ID	(23/01/2025) <b>How soon after submitting an application will BMU ID's be issued as we need this for Exelon BMU registration</b>	<p>You can e-mail the registration team beforehand to get your BMU ID. This can be before you start entering data into SMP, whilst your registration is still in draft or just before submission. All we ask if that you give us some details about the unit to provide the correct BMU ID – Where in the country, fuel types, MWs, Contract Type and whether it's single site or aggregated.</p> <p><a href="mailto:bmu.registration@nationalenergyso.com">bmu.registration@nationalenergyso.com</a></p>
BMU ID	(23/01/2025) <b>If we use the BM unit ID as unit name, is there a way of knowing what the BMU ID will be before we create a unit? Or is it for providers to make up?</b>	<p>You can e-mail the registration team beforehand to get your BMU ID. This can be before you start entering data into SMP, whilst your registration is still in draft or just before submission. All we ask if that you give us some details about the unit to provide the correct BMU ID – Where in the country, fuel types, MWs, Contract Type and whether it's single site or aggregated.</p> <p><a href="mailto:bmu.registration@nationalenergyso.com">bmu.registration@nationalenergyso.com</a></p>
BSC signatory	(23/01/2025) <b>Does the Company Information allow storing of more than one Exelon BSC signatory?</b>	<p>At this point, only one Exelon BSC signatory information is allowed in SMP. If required we can consider changing this in future updates.</p>
Connection Types	(22/05/2025) <b>Please clarify the distinction between transmission vs distribution for SORT? Is this based on physical factors or the type of connection i.e. BEGA vs BELLA.</b>	<p>The Transmission Owner (TO) will be involved in the connection and compliance activities for Transmission connected sites/units.</p>

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Topic	Question	Answer
Current registrations in progress	(23/01/2025) <b>Could you please clarify whether the upcoming SORT upload (cut off on the 26/02) will have to go through the new BMU registration process on SMP?</b>	Any units currently in the registration process will continue in the current process and SMP will be updated by the NESO Registration Team. The usual requirements will need to be met before the cut off to ensure inclusion in the March SORT upload
CUSC	(23/01/2025) <b>is the CUSC document a new requirement or only applicable for embedded BMU's?</b>	For any asset to enter the BM the relevant connection agreement and Connection Use of System Code (CUSC) accession is required. The CUSC is an overarching document that you accede to as the lead party. When obtaining your connection agreement, if you are not already acceded to the CUSC, this will be issued to you by the Connections Team. More information on this can be found on the Use of System page within the Connections area of the NESO website - <a href="https://www.neso.energy/industry-information/connections/help-and-support/use-system-uos-and-virtual-lead-party-vlp">https://www.neso.energy/industry-information/connections/help-and-support/use-system-uos-and-virtual-lead-party-vlp</a>
CUSC and VLP	(23/01/2025) <b>Can you please also provide guidance on what the supporting documents are (eg CUSC, VLPA, etc...)</b>	For any asset to enter the BM the relevant connection agreement and Connection Use of System Code (CUSC) accession is required. The CUSC is an overarching document that you accede to as the lead party. When obtaining your connection agreement, if you are not already acceded to the CUSC, this will be issued to you by the Connections Team. More information on this can be found on the Use of System page within the Connections area of the NESO website - <a href="https://www.neso.energy/industry-information/connections/help-and-support/use-system-uos-and-virtual-lead-party-vlp">https://www.neso.energy/industry-information/connections/help-and-support/use-system-uos-and-virtual-lead-party-vlp</a>

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Topic	Question	Answer
CUSC and VLP	(23/01/2025) you refer to CUSC document and VLP document, what are these?	For any asset to enter the BM the relevant connection agreement and Connection Use of System Code (CUSC) accession is required. The CUSC is an overarching document that you accede to as the lead party. When obtaining your connection agreement, if you are not already acceded to the CUSC, this will be issued to you by the Connections Team. More information on this can be found on the Use of System page within the Connections area of the NESO website - <a href="https://www.neso.energy/industry-information/connections/help-and-support/use-system-uos-and-virtual-lead-party-vlp">https://www.neso.energy/industry-information/connections/help-and-support/use-system-uos-and-virtual-lead-party-vlp</a>
Customer experience	(22/05/2025) NESO really need to understand collectively, and communicate to Users, how these processes work between this team and the Compliance team.	<p>We agree the NESO processes need to be coordinated across the customer journey and the teams involved are finding better ways to communicate.</p> <p>We plan to share more about this at the next webinar</p>
Data migration	(23/01/2025) For units/assets that are already registered in the SMP, will the BMU section be migrated to SMP by NESO?	Yes, there are quite a few units in both systems that share an ID as there is pre-requisite for some services to be registered in the BM. The BM side will be migrated over and into the existing units.

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Data migration	(23/01/2025) <b>Can we update any migrated data gaps ourselves, as providers, or do we need NESO to update these for us?</b>	<p>Yes please, one of the advantages of moving our processes to SMP is it enables Lead Parties to update the asset records directly for us to approve. During the initial validation period (March 2025) please contact the Registration team at: <a href="mailto:bmu.registration@nationalenergyso.com">bmu.registration@nationalenergyso.com</a> with details of the corrections that need to be made.</p> <p>We explained more about this at our webinar on 20 March when we asked all Lead Parties/SMP account holders to validate the data for each of their assets and fill in any blanks/replace dummy data between 1-31 March.</p>
Data migration	(23/01/2025) <b>If we are an existing BM provider, will our CUSC, VLPSA and Supplier Agreement be migrated into SMP? Same question for existing EDT/EDL info?</b>	<p>You will still be required to upload CUSC and VLPA into SMP as part of your application for each new SBMU.</p> <p>Yes existing EDL/EDT information will be migrated to SMP.</p>
Data Migration	(23/01/2025) <b>When will the functionality become available?</b>	<p>It is not clear which functionality you are referring to. Suggest contacting us by email with a more detailed question. If the question is for enabling BM registration on SMP then it will be available after 14<sup>th</sup> Feb.</p>
Data requests	(20/03/2025) <b>As part of this are you considering greater visibility - for example connection type - in line with Ofgem's draft Strategic Direction Statement?</b>	<p>We currently do not publish any registrations data (including connection type).</p> <p>To request data that is not currently shared via the Open Data Portal or our public website, please submit a request through the <a href="#">Data Request Form</a>.</p> <p>For more information: <a href="#">Data Sharing Approach   National Energy System Operator</a></p>

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Topic	Question	Answer
EDL/EDT	(23/01/2025) Would you please share an updated list of "NESO approved" EDL/EDT providers? And what does it take to be approved as an EDL/EDT provider?	<p>It is the responsibility of the lead party to provide EDL/EDT details during the registration process. NESO do not have an approved list, but we do publish technical specifications that need to be met.</p> <p>More information can be found at: <a href="#">Balancing Mechanism Wider Access   National Energy System Operator</a> under "EDT/EDL and API"</p>
Elxon registration	(23/01/2025) How will the NESO changes impact the parallel Elxon BMU registration processes?	There is no impact on Elxon BMU Registration processes
Elxon registration	(23/01/2025) Will there be any changes to the Elxon BMU registration process, can you please clarify? Thank you	No impact to the Elxon registration process.
Existing SMP Users	(20/02/2025) For users already set up in the SMP and pre-qualified for ancillary services, there is no action required other than to check our details on SMP after Mar 1st?	If you are an existing SMP user, you will not need to complete registration within SMP. From March, you will have visibility of all of your registered BMUs. We do ask that you check all of the BMU data held for your organisation to ensure details are up to date. Please contact your Contract Manager or the BMU Registration Team if any changes are required.
Existing SMP Users	(20/03/2025) How can existing SMP users login, there seems to be a change in the sign in page, was there an update communicated to the login to SMP?	You can refer to the SMP user guide on the SMP website for guidance on SMP Login. There is no change in login if you are already an existing user.
Guidance	(23/01/2025) Will a guidance document be made available?	Yes, this will be published shortly
Guidance	(23/01/2025) Would a step by step guide be provided to aid the smooth take off of this change	Yes, this will be published shortly

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Topic	Question	Answer
Guidance	(20/03/2025) <a href="#">the trouble is finding the page!</a>	Going forward we will add this to the webinar invitations
Multiple companies	(23/01/2025) <a href="#">Can you see multiple companies under the SMP login? We have BMUs registered against different BSC parties, are we able to see all of these in one place?</a>	Yes, you will be able to see multiple companies under the SMP login by using the Inter Company agreement functionality.
Multiple companies	(20/02/2025) <a href="#">Apologies I missed the start. Is there any update on the ability to register multiple companies under one email address? I think this is not current possible.</a>	In SMP, you can access multiple companies through one email address through Intra company functionality.
Multiple companies	(23/01/2025) <a href="#">will I be able to have multiple companies on my login as we do not register all BMU's under one company?</a>	Yes, you will be able to see multiple companies under the SMP login by using the Inter Company agreement functionality.
Multiple companies	(23/01/2025) <a href="#">To clarify, can sub-company BMUs be created all under the same parent company account, or must a new account be created for each?</a>	The BMU must be created by the Lead Party for that unit. However, you will be able to see multiple companies under the SMP login by using the Inter Company agreement functionality.
New registrations	(23/01/2025) <a href="#">Does any registration after 14th Feb need to be done in SMP? Or will there be transition period where either route can be used?</a>	Yes, after 14 <sup>th</sup> Feb for all Primary, Secondary & Additional Supplier units registration will need to happen on SMP. Only Interconnectors & Supplier base units registration will continue with the current process.
New registrations	(23/01/2025) <a href="#">Will CVA BMUs follow the same process in SMP?</a>	Yes, process for all BM Registration types will be completed in SMP.

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New registrations	(23/01/2025) <b>at the moment the BMU reg form is required to have 3 signatures, is there a step to provide that same authorisation?</b>	No, you will just need one authorised signatory.
Non-BMU	(20/02/2025) <b>Does the work specified in (slide 7) Q1 25/26 include developments for non-BM participants for Quick Reserve? If not, when is this planned to begin?</b>	Registration of Non BMUS can be done in SMP now, but a Service will only be made visible on SMP once it is live to the market.
Non-BMU	(20/03/2025) <b>If non-BM QR registrations are not live in SMP yet, are non-BM required to provide/review our SMP registration data by 31 March, or is this just for BM parties?</b>	For recent non-BM registrations made within SMP there is no requirement to validate your data as none will have been migrated.  However if you have non-BM units registered to provide other Balancing Services we recommend checking the data. Some information on older non-BMU registrations was held in the previous database and may have been migrated.
Open Balancing Platform	(22/05/2025) <b>Can you confirm there will be no disruption to new BMUs being registered into the market, as mentioned on slide 13?</b>	There is a natural delay between SORT Static uploads and our aim is to complete EDT/EDL between these loads. Other parts of registration can continue in parallel. We are considering contingency if anything went wrong (such as a party not being available, etc)
Open Balancing Platform	(22/05/2025) <b>Would SORT upload or equivalent still be required when OBP is fully in operation?</b>	There will be an equivalent activity to load unit data into OBP (Open Balancing Platform) to enable the NESO Control Room to issue instructions.
Open Balancing Platform	(22/05/2025) <b>Where does the Control Point fit into Bernie's diagram?</b>	I didn't show it but it is the same as now – we "honour" external interfaces



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Open Balancing Platform	(22/05/2025) I am still unclear whether EDT / EDL are vanishing or not. What is the plan for new sites that are due to connect during the autumn 2025 transition process?	<p>EDT/EDL will still exist but they will “talk” to a new box at NESO</p> <p><b>EDL (Electronic Dispatch and Logging)</b></p> <p>Used by NESO to relay Bid Offer Acceptances to Control Points for BMUs. Also used by Control Points to submit short-term changes to MEL/MIL data and for real-time dynamic parameter submissions.</p> <p><b>EDT (Electronic Data Transfer)</b></p> <p>Used by Trading Agents to submit PN, dynamic data and parameters in accordance with the requirements of the Grid Code.</p>
Operational metering	(23/01/2025) Will there be any changes to the operational metering/how it is requested etc.?	No, you'll still need to go to our operational metering team inbox to requesting testing.
Registrations in progress	(20/03/2025) when will in flight BMU registrations appear in our portal?	All the units will be migrated to SMP by 30 <sup>th</sup> March.
Route to SORT Upload	(22/05/2025) Please can you provide a link to the document related to the timeline for Slide 10? With definition of acronyms (DSS, ICCP, HVSCC, etc)?	<p>This slide is an early view to share at this webinar, and we are reviewing our published guidance to ensure it provides a clear explanation of the process.</p> <p>Update: please see Edited version of slides for details</p>

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Route to SORT Upload	(22/05/2025) TOs could complete the HVSCC after the DSS. As they would normally wait until most work is completed on site before the HVSCC. Why is this not possible again?	DSS (Data Set Switch) is a process specific to NGET (National Grid Electricity Transmission) in England and Wales. The relation of DSS to HVSCC (High Voltage System Change Certificate) has not changed. For a specific site/unit you will need to discuss the timing details with the NESO Compliance Officer and the related TO
Route to SORT Upload	(22/05/2025) Jill Wills has stated that the ION can be before SORT Upload. Please can you advise where (on the slide 10) the ION can move to?	For a specific site/unit you will need to discuss the details with the NESO Compliance Officer and the related TO  Update: please see Edited version of slides for details
Route to SORT Upload	(22/05/2025) Has NESO considered the impact on other parties in taking the decision to delay the SORT upload because of the HVSCC. This is potentially 2 months delay to EON	We have considered the impact but it's important that the unit comes under their safety rules before going into SORT. When a unit goes into SORT we consider that as a unit going live as the NESO Control Room can now see you and instruct you. Going into SORT means that everything else has been completed and your unit is active in the Balancing Mechanism
Route to SORT Upload	(22/05/2025) Are the NESO SCADA updates done on a schedule or ad-hoc?	Ad-hoc. These updates are specifically related to the site/unit DSS or HVSCC date to ensure the NESO Control Room has the most up-to-date view of the Transmission Network
Route to SORT Upload	(22/05/2025) What would be the circumstances where an ION could be issued before a SORT Static upload?	For a specific site/unit you will need to discuss the details with the NESO Compliance Officer and the related TO  Update: please see Edited version of slides for details

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Topic	Question	Answer
Route to SORT Upload	(22/05/2025) So does SORT do away with EON and ION then as a site should not be instructed before an ION is issued to that user?	<p>No, EON and ION relate to the site/unit meeting the technical requirements set out for connection to the network and the Elexon Settlement process.</p> <p>The SORT Upload is specifically to enable a unit to participate in the Balancing Mechanism</p>
SMP	(20/02/2025) was this design tested with industry prior to finalisation?	This is not a new design as the Single Markets Platform has been in use for some time to manage registration of units to participate in Balancing Services. We are not changing the BM registration process rather we are bringing it into alignment with the other registration processes supported by SMP
SMP	(22/05/2025) Is there a backup process for registering an asset in SMP if we encounter a technical issue with the platform?	Please contact NESO: <a href="mailto:bmu.registration@neso.energy">bmu.registration@neso.energy</a> and <a href="mailto:commercial.operation@neso.energy">commercial.operation@neso.energy</a> if you experience any issues with SMP (Single Markets Platform)
SORT	(23/01/2025) Does this change the SORT upload dates/cut off date for March upload?	No, the change to SMP will not impact any of the SORT dates.
SORT	(20/02/2025) Is there a potential timeline for reviewing and reconsidering sort timelines?	We don't have a timeline for this and there is a lack of flexibility in the existing NESO systems. The NESO Balancing Programme does include the replacement of SPICE and SORT, and we will invite them to present their approach at a future forum.
Unit capacity updates	(20/02/2025) If for example, a units MW capacity is updated via SMP how will this affect BM operation? Will the Unit be withdrawn from BM and for how long?	MW capacity can be updated on SMP but any change of 5MW and above will need to go through the SORT static process. If for example an increase of 1MW would not need to go through SORT, but if there are multiple increases of less than 5MW, which gives a total over time of over 5MW, this would need to go through SORT to be reconfigured.

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Topic	Question	Answer
Unit capacity updates	(20/02/2025) Can we have more detail about how it would work with a larger than 5MW would work? Regarding sort timing etc.	The additional capacity would have an effective from date (EFD) in line with the next SORT upload and it would be from this date the new capacity could be used.
Unit capacity updates	20/02/2025 Does that mean tha tthe BMU is in limbo for potentially two months?	The capacity change MW would be available following the SORT upload, the existing capacity would still be available.
Unit capacity updates	(20/02/2025) In future a more dynamic process for self allocating many underlying assets to units would be useful, allowing adjustment dynamically hour by hour potentially	This is very unlikely given the impact this would have on the NESO control room ability to operated the system safely and securely. We are currently focussed on updating and replacing our legacy systems to ensure they can meet the challenges of the evolving energy systems, managing skip rates, etc. Further information about the work currently planned to update our control room systems, including opportunities to engage with the programme, can be found at: <a href="#">Balancing programme   National Energy System Operator</a>
Unit capacity updates	(20/02/2025) could someone wanting to add 6MW just add 4MW for the 2 month period waiting for the SORT upload?	If you need to make a change of more than 5MW please contact us to discuss how best this can be managed. We do appreciate this type of flexibility is a key feature for many customers but we also need visibility of any changes over 5MW to ensure we manage the impact of unit capacity changes in the control room real time operations. This means that multiple increases of less than 5MW, which gives a total over time of over 5MW, would need to go through SORT to be reconfigured.

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Using SMP	(23/01/2025) <a href="#">Is the SMP registration per BMU or can it be for a group of assets owned by a single user? How many user accounts can be on an SMP account?</a>	SMP will support both i.e per BMU and bulk assets owned by a single user. For single BMUs it can be done through the SMP portal and for bulk it can be done through SMP APIs. We are happy to provide to connect and provide more information on SMP APIs if you need. On SMP we recommend 5 user accounts however, this is not a limitation and if there is need to increase we check and understand the need and act upon.
Using SMP	(23/01/2025) <a href="#">Can unit/asset details be uploaded and saved to SMP incrementally (i.e. can you save your work and come back to it later) or does it need to be done in one go?</a>	This can be incrementally and saved to SMP.
Using SMP	(23/01/2025) <a href="#">once you click save for the BMU reg is that the application submitted?</a>	No, you can save the registration in the interim if you are still waiting for details. The submission process is separate from saving the registration.
Using SMP	(23/01/2025) <a href="#">Can you use a team mailbox to register an SMP user account so that multiple team members can log into the one account and add details or check notifications etc</a>	No, you can not use a team mailbox to login / register to SMP as this is Single Sign-on guideline from NESO Security team.
Using SMP	(23/01/2025) <a href="#">How will it work for registering BM units where we are not Lead Party, but are Trading Agent and Control point?</a>	The Lead Party is accountable for registering the unit, and providing all the required information including details of the Trading Agent and Control Point information including telephony and contact details.
Using SMP	(23/01/2025) <a href="#">Will there be an option for SVA BMUs? I believe only BCA, BEGA, BELLA were in the drop downs</a>	Supplier Additional BMUs are a choice in the BMU Category field drop down. A Supplier agreement and CUSC will need to be uploaded with the application. BCA BELLA And BEGA are options for Primary BMUs

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Using SMP	(23/01/2025) Will trading parties who vary to the supplier/registrant, have access to SMP – to register Control Points for example?	Yes, you can create a Control Point and Trading Agent.
Using SMP	(23/01/2025) Will we have to re-prequalify the existing units for BM under the pre-qualify for services section?	No, if your units are already in BM then you are good to go.
Using SMP	(23/01/2025) Do we still need to send EIC Request via the existing form, or will this be in SMP too?	EIC Request will be the same as it is now.
Using SMP	(23/01/2025) How would you ensure that it's the right user for the asset registering on the platform? How would double registration for a single BMU be prevented?	For the first question: this will be managed by the user management functionality with in SMP, wherein the control has been provided to the superuser of the company.  For the second question: There is a validation rule on SMP which will prevent of having double registration of a single BMU. BMU ids are entered by the NESO Registration team
Using SMP	(23/01/2025) Will you create a new user role for BM registration?	Not at this point. We already have different roles in SMP which can used as appropriate and assigned to users by super user of the company.
Using SMP	(23/01/2025) regarding the team email, can many users look at teh same registration if they log in as themselves? to four eye submissions etc..	Yes, they will be able to see the same registration if they log in as themselves under the same company.

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Using SMP	(23/01/2025) <a href="#">How are super users registered/chosen</a>	When you register to SMP, first user will become the super user, however, you that needs to be changed then you can connect with your account manager who can change it from backend system.
Using SMP	(23/01/2025) <a href="#">As a consultant we support multiple clients. What is the process to allow access to the client setup and other accounts?</a>	Once the Lead Party superuser account has been created with NESO they control who can have access to their information in SMP.
Using SMP	(20/02/2025) <a href="#">Will a back up option of submitting the word doc be available in case the system is not working?</a>	As the Platform used for SMP is Salesforce which is Cloud based solution. We have not seen any downtime of the platform since the SMP has gone live on Feb 2022, however, we do have our BCP process in place if at all this kind of situation arises.
Virtual Lead Party (VLP)	(23/01/2025) <a href="#">Did I miss when the SBMU (i.e. vlp) registrations start?</a>	SBMU Registration as a VLP will still require the relevant agreements such as a CUSC Accession and VLP Agreement. The portal to complete pre-qualification will become SMP rather than the external Salesforce portal. You can begin the VLP process once you are ready. Manpreet Patel in the Balancing Services Team will support you with your application.
Webinar information	(23/01/2025) <a href="#">Have the slides for this session been published already? Can you share a link to them?</a>	Apologies, we were not able to publish these slides before the webinar started but we will do this as soon as possible after the session finishes  Update: slides and webinar recording have been published at: <a href="#">Balancing Mechanism Wider Access   National Energy System Operator</a> under "Onboarding and Registration Drop in sessions"

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Topic	Question	Answer
Webinar Information	(20/03/2025) Are you going to email around the slides?	We have no plans to email the slides to you, but they will be published along with the webinar recording and updated Q&A document under “Onboarding & Registration Drop in Sessions” at: <a href="#">Balancing Mechanism Wider Access   National Energy System Operator</a>
Webinar information	(23/01/2025) Hi there, thanks for the great presentation. When will this recording of the session be available? Keen to rewatch it and capture more details asap!	We are aiming to publish the webinar recording later today
Webinar information	(20/02/2025) Are the slides available?	Apologies, we were not able to publish these slides before the webinar started but we will do this as soon as possible after the session finishes