

Public

September 2025 – Version 2

# **Electronic Data Transfer (EDT) Exceptions Scenarios Process**

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## 1. Introduction

This document provides an overview of the alternative method for submission of unit data by Balancing Mechanism (BM) participants if their Trading Agent suffers an unforeseen critical event which affects their Electronic Data Transfer (EDT) system for an unpredictable, likely prolonged period.

For information about EDT refer to the [NESO Registration Guide for Balancing Mechanism Units \(BMU\)](#) Section 3. Trading Agent – EDT considerations.

## 2. Exceptions Scenarios

The process will be available for use where the Trading Agent EDT system has become corrupt, unavailable and/or unreliable due to:

- cyber attack
- unplanned loss of a data centre
- data corruption

**And** is likely to remain unavailable for more than 4 hours.

Additionally, the NESO Control Room has discretion to request use of this process from an affected Trading Agent for a potentially shorter period when a [System Notice](#) is active.

**This process is not designed to be routinely used as a replacement in the event of disruption to EDT communication links, including short term and planned EDT outages.** In these circumstances the standard processes defined in the [Grid Code Balancing Code 1.4.5 BM Unit Data Defaulting, Validity and Consistency Checking](#) will apply.

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### 3. Process Overview

Authorised management details and contact details will be captured and process details, including the process email address, will be shared during registration. The high level process map is provided in Appendix A.

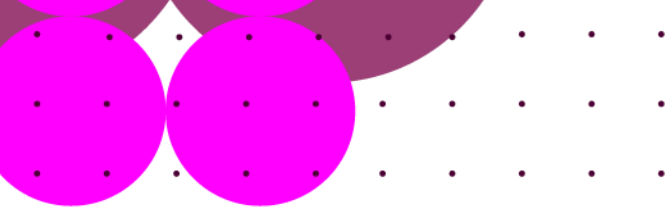
- Authorised management from NESO and the registered Trading Agent agree to use the process
- Trading Agent requests NESO Control Room activate the process
- NESO Control Room activate the process
- Trading Agent makes EDT submissions via email
- NESO systems validate data submissions and accept or reject
- Accepted data is imported into NESO BM systems for use by the NESO Control Room
- Trading Agent informs NESO Control Room when their EDT systems are ready to resume normal service
- NESO Control Room deactivates the process

### 4. Registration

To discuss process requirements and registration please contact:  
[bmu.registration@neso.energy](mailto:bmu.registration@neso.energy)

Please note registration may take up to 60 days to complete. The registration process ensures:

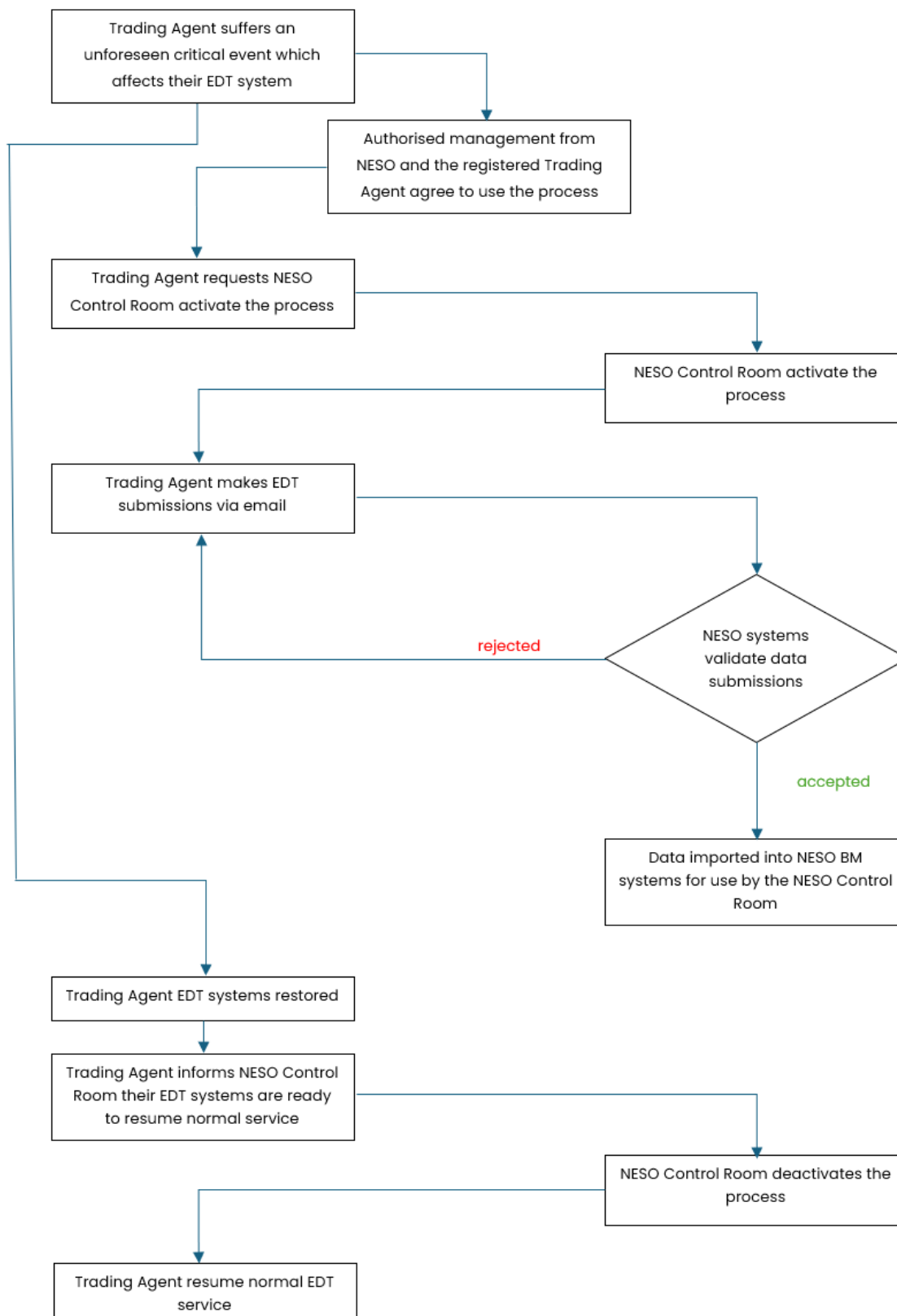
- Inclusion in the process is agreed at a senior level on behalf of the Trading Agent
- Trading Agent details are updated in the NESO systems supporting the process
- Authorised management is identified at an appropriate level within each organisation. This is expected to be above the operational working level
- Security checks are established to prevent inappropriate use of the process by non-authorised individuals outside the exception scenarios defined in this document.
- Operation of the process is tested between the Trading Agent and NESO.



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## Appendix A: High level process map



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## Appendix B: Document Information

Version	Date issued	Reason for issue
1	April 2025	New process
2	September 2025	Content re-written to ensure clarity of process and registration requirements