



## **Public**

Ref: FOI/25/021

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19 May 2025

Dear requester

### **Request for Information**

Thank you for your request for information which we received on 16 April.

Your request has been considered under the Freedom of Information Act 2000 (FOIA) and Environmental Information Regulations 2004 (EIR).

#### Request

You asked us:

Do you have more detailed data on consumer flexibility than that in the FLX1 tab in the latest FES documents? I'm looking for a deeper breakdown of values for 'Residential DSR impact at peak' in your holistic transition scenario. Do you have the share of this from space heating (separated into heat pumps and other electric heating), hot water heating, and by appliance type?

## **Our response**

We do not hold any additional data to what we provided in the FLX1 tab of our data workbook as this is pulled directly from the model. However, FLX1 does include a breakdown of heat DSR which is separate to the residential DSR data. If you check the "Detail" column for "Residential peak reduction" categories, the breakdown will be visible.





This concludes our response to your request.

# **Next steps**

You can ask us to review our response. If you want us to carry out a review, please let us know within 40 working days and quote the reference number at the top of this letter.

If you are still dissatisfied after our internal review, you can complain to the Information Commissioner's Office (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints. Alternatively they can be contacted at: Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Thank you for your interest in the work of the National Energy System Operator (NESO).

Regards,

The Information Rights Team, National Energy System Operator (NESO)