

**Public**

Ref: FOI/24/0029

National Energy System Operator  
Faraday House  
Gallows Hill  
Warwick  
CV34 6DA

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[nationalenergyso.com](http://nationalenergyso.com)

14 January 2025

Dear requester

**Request for Information**

I am writing in relation to your letter dated 12 December 2024 and delivered by hand to the National Energy System Operator on 20 December 2024. NESO's Information Rights team manage all requests made under the Environmental Information Regulations 2004 (EIR) and/or the Freedom of Information Act 2000 (FOIA). Your request was passed to the Information Rights team on 7 January 2025 – we apologise for the delay in responding to your request.

**Request**

You have requested information relating to:

- the connection of residential properties and developments to the electricity network;
- impact and risk assessments carried out in relation to new and increased connections in a specific location;
- priority services registers; and
- power cuts in a specific location.

**Our response and advice & assistance**

NESO does not hold information in scope of your request.

We believe that this information relates to the functions of the relevant Distribution Network Operator – in relation to your request this is National Grid Electricity Distribution (NGED). You may wish to contact NGED to request this information. Please note that National Grid are not subject to the Freedom of Information Act 2000. They are subject to the Environmental Information Regulations 2004 and some of the information you have requested may be within scope of that

legislation. To submit an EIR request to NGED you can email [nged.legal@nationalgrid.co.uk](mailto:nged.legal@nationalgrid.co.uk) or write to:

National Grid Legal Department (marked "EIR request - NGED"),  
National Grid House,  
Warwick Technology Park,  
Gallows Hill,  
Warwick,  
CV34 6DA

For information, NESO is the UK's independent system planner and operator. We manage the flow of electricity from generation to transmission and are responsible for planning and co-ordinating the design of electricity networks. Information on our operations is available here: [Operational information | National Energy System Operator](#).

NESO does not own or operate the electricity network infrastructure but moves high voltage electricity from where it is generated through the energy system using the infrastructure owned by three transmission companies. This high voltage electricity is passed onto fourteen Distribution Network Operators (DNOs) which own the local networks and maintain the infrastructure connecting homes and businesses to the transmission network.

### **Next steps**

You can ask us to review our response. If you want us to carry out a review, please let us know within 40 working days and quote the reference number at the top of this letter.

If you are still dissatisfied after our internal review, you can complain to the Information Commissioner's Office (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints). Alternatively, they can be contacted at: Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Thank you for your interest in the work of the National Energy System Operator (NESO).

Regards,

The Information Rights Team

National Energy System Operator (NESO)